

## Appendix 1 - Disabled People's Plan Action Plan 2012/13 – September 2012

Ref No:	Task	Actions	Lead	Target Dates	Progress updates – Q2
<b>Safety and Security</b>					
1.1	Increase awareness of how to keep safe and secure.	1.1.1 Target community groups and people with disabilities with information about practical action to be taken to keep safe and secure.	Ed Shaylor	31.03.13	On track – targeted information for community and user groups will be delivered by the end of March 2013. This includes information to raise awareness of bogus callers and provide practical advice about home security and safety in the home.
<b>Preventative Care</b>					
2.1	Assist vulnerable people to secure and maintain their independence	2.1.1 Continue the expansion on the new TeleCareLine service to ensure that there are a further 750 TeleCareLine users by March 2013.	Ann Otesanya	31.03.13	On track – At the end of September 536 installations have been completed since April 2012 to benefit older people and vulnerable adults to live independently. A further 67 households who already had equipment prior to April 2012 have benefitted from additional equipment to help them remain living independently at home.
<b>Keeping independent and healthy</b>					
3.1	Ensure all new and existing service users / carers are offered a personal budget	3.1.1 Promote take up of personal social care budgets to provide greater choice and control	Moira Wilson	31.03.13	On track – To date 47% of people receiving social care support are in receipt of a personal budget, a total of 2,208 people. Improvements have been made to on-line information about services available to service users to support the take up of a personal budget.
		3.1.2 Consolidate and strengthen the information portal (Careplace) that has been established so that staff, providers and local communities recognise this as their information source and are actively engaged in its ongoing maintenance and development.	Moira Wilson	31.03.13	On track. A series of presentations to staff and external stakeholders have been delivered. 1828 records have been checked on the Careplace Community Services online directory. 175 provider organisations have signed up to keep their information update to date on the directory. Improvements have been made to the 'look and feel' of the directory ( <a href="http://www.hillingdon.gov.uk/careplace">www.hillingdon.gov.uk/careplace</a> )

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3.2	Actively contribute to an integrated care pilot targeting frail older people with diabetes and mental health	3.2.1 Actively contribute to an integrated care pilot (ICP) targeting frail older people, people with diabetes and mental health	Moira Wilson	31.03.13	<p>On track. The ICP was formally launched in Hillingdon on 26<sup>th</sup> June 2012 and went live on 4<sup>th</sup> July 2012. The ICP is providing a joined up approach to patient care across health and local authority services based around GP practices. Multi-disciplinary case discussions are taking place in GP practices to co-ordinate patient care planning across agencies</p> <p>To date 40 GP practices have signed up to the new ICP service out of 48 GP practices in Hillingdon. Further discussion is underway to work with the remaining GP surgeries to join the programme.</p>
<b>Supporting People With Disabilities in the Community</b>					
4.1	Ensure accessibility is at the heart of planning policy	4.1.1 Deliver accessibility projects as part of the local implementation plan.	Jales Tippell	31.03.13	On track - A range of projects and schemes continue to be delivered in Hillingdon covering improvements to signage around the Borough, footpaths and roads.
		4.1.2 To ensure all new and existing developments are inline with the accessibility guidance in the Equality Act 2010	Jales Tippell	31.03.13	On track – all new and existing planning applications are considered in line with the requirements of the Equality Act to ensure good accessibility to buildings and facilities for people with disabilities. The Council's Access Officer is involved closely in all key developments.
4.2	Promote a range of activities to increase participation in sports for disabled residents.	4.2.1 Continue to develop and offer people with disabilities opportunities to participate in sporting activities	Howard Griffin	31.12.12	On track - A regular weekly programme is in place dedicated for people with disabilities. This includes multi-sport and football sessions for adults with learning difficulties at Botwell Green Leisure Centre.

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		4.2.2 Work to extend community based sports development programmes offering new activities and opportunities to residents	Howard Griffin	31.03.13	On track - A new Boccia club has been established with DASH at the Pavilions shopping centre in Uxbridge. A new Gymability programme has started at Hillingdon Sports & Leisure Complex which provides any resident with a disability with a free induction and up to 5 free sessions with an instructor. Workshops in 'How to Coach Disabled People in Sport' continue to form part of the programme for local sports clubs and coaches to make their activities more inclusive. New portable step access is now available at Hillingdon Sports & Leisure Complex that provides better access for people with limited mobility without the need to use the chair hoist.
		4.2.3 Promote parks activities to encourage take up and healthy activities for, disabled people	Paul Richards	31.03.13	On track – A range of improvements to facilities have been delivered to support people with disabilities take-up and maintain healthy activities. This includes track resurfacing at Bourne Farm allotments (People Choices Scheme) and new path works at Swakleys Park and Warrender Park. To support people with mobility difficulties golf buggies are provided at the golf courses. New car park and tracks at Belmore Allotments has been recommended for Chrysalis funding.  Works planned for later this year include improved path works at Pinkwell Park and Fassnidge Park.
4.3	Improve the educational standards of children with disabilities and additional needs	4.3.1 Raise awareness and understanding of the Special Educational Needs Green paper	Pauline Nixon	31.03.13	On track – Further information is expected from the Department for Education early in 2013 and will be shared when available.

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4.4	Promote opportunities for people with disabilities to access employment, training and support	4.4.1 Working with various organisations, explore options for employment, training and support for people with disabilities who have never worked.	Gary Collier	31.12.12	On track – A number of initiatives are underway including: <ul style="list-style-type: none"> <li>• Uxbridge College have scheduled a business club meeting in quarter 4 to raise awareness of the benefits of employing disabled people.</li> <li>• DASH are identifying good practice from other London Councils that employ people with disabilities for consideration by the Employment Strategy Group in Q4.</li> <li>• Central and North West Mental Health Foundation Trust are developing a proposal for increasing effectiveness of an Employment Link Service for people with mental health needs to be considered by the Council.</li> </ul>
		4.4.2 Develop and deliver targeted information for people with disabilities to access employment, training and support opportunities	Gary Collier	31.03.13	On track – an updated list of employment, training and support opportunities being considered by Employment Strategy Group in November 12. A targeted approach of information, support and advice to people with disabilities will follow.
4.5	Actively develop opportunities for people with disabilities and their representatives to be involved in shaping and developing services and support in Hillingdon.	4.5.1 Review how arrangements to involve people with disabilities in user groups etc...are working and support the development of these groups.	Jody Hawley / Moira Wilson	31.03.13	On track – discussions will take place with key user groups during quarter 3 supporting people with disabilities to generate ideas for improvements.

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<b>Housing</b>					
5.1	Re-shape housing support for people with learning disabilities and physical disabilities to increase alternatives to residential care which delivers greater independence and choice	5.1.1 Provide supported accommodation to reduce reliance on residential care	Neil Stubbings	31.03.13	On track - Work is progressing to deliver the ambitious programme to provide additional supported housing for people with learning disabilities or physical disabilities. This includes a new 12 bed supported housing scheme for adults with a learning disability opening in early October 2012. A further scheme of three properties is being developed for young people with high needs leaving residential school. Four people have moved into their new accommodation to date.
5.2	Deliver the Disabled Facilities Grants programme within budget and maximise economies of scale	5.2.1 Overall, complete 400 major adaptations to homes increasing independence and safety for people with disabilities.	Beatrice Cingtho	31.03.12	On track – To the end of September 2012, 99 adaptations have been completed. The target is expected to be met by the end of March 2013 with an increased programme of adaptations to follow over the next six months.