

Day Services Consultation

1 November to 14 December

- This survey is an opportunity for you to give your views on the day centre proposals, the assessment process and support planning.
- Your comments will be used to inform the decision-making process of the Cabinet in January 2013. It is therefore important for you to give your views in as much detail as possible.
- It is very important that you explain why you feel either satisfied or dissatisfied with any elements discussed in this survey so that we can address any issues.
- Please give specific examples where you can.

Summary of proposals

- Subject to this consultation, and the views of people expressed, the Council would develop a state of the art facility at Queens Walk. This “specialist building based” service would be focussed on supporting those with the most complex need and/or to provide respite for carers where no other service was available.
- If current day centre users have a need for an ongoing “specialist buildings based” service, this will be included in the individual Support Plan.
- Service users who have been assessed as needing a specialist buildings based day service would continue to attend one of the existing day centres until a new facility was available.
- Council transport would be provided for Queens Walk users where there is a need that could not be met by any other means (as part of the support plan).

Q1i Personal Details

Name of
Carer(s)
Name of
User(s)
Address

Contact
Numbers

Q1ii Interview Details

Interviewer

Venue

Date and time

The Assessment and Support Planning

Q2 Now that there has been an Assessment and there is a Support Plan in place, do you agree that this plan meets your needs?

Yes No In Part

Why do you say that?

Q3 You were invited to take part in a carer's assessment; if you took part in one of these, do you have any comments relating to this?

Q4 Included in the Support Plan is a Contingency Plan for alternatives; do you have any comments relating to this?

The proposed changes to day services

Q5 You have recently received further information relating to the proposed changes to the modernisation of Day Services. Please answer the following questions relating to this:

Did you understand the proposals?

Yes No In part.....

Why do you say that?

Q6 Do you agree with the Council's proposals to modernise the provision of services for people with a learning disability, including the facility at Queens Walk and community based activities?

Yes.....

No

In part.....

Why do you say that?

Q7 Now that you have seen the concept plan for Queens Walk, how satisfied are you with the design of the proposed facility?

Very Satisfied.....

Dissatisfied.....

Satisfied

Very Dissatisfied.....

Neither/nor.....

Not sure

Q8 Are there other alternative options that you would like to tell us about?

Q9 Do you feel that you have had enough information?

Yes

No

Don't know.....

General Comments

Q10 Do you have anything else you want to tell us about the proposals, including the Assessment or Support Planning?

Signature:

- I agree that my comments have been summarised by the interviewer and that they reflect my views.
- I understand that these views will be summarised within the written report that will be submitted to Cabinet for final decision.

Q11 Sign here: