

Hillingdon Licencing Service

4W/01 Civic Centre

High Street, Uxbridge

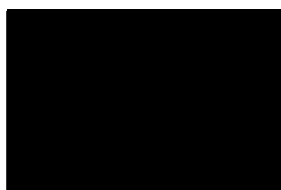
Middlesex, UB8 1UW

8th May 2015

Dear Sirs,



Kevin and Yvette Bowler



The White Bear, Ickenham Road Ruislip-

We are writing to register our objection to the application for a premises licence by The White Brasserie Company Limited for the White Bear, Ickenham Road, Ruislip, HA4 7DF. We live in the vicinity of the premises, [REDACTED]. The basis for this opposition is that granting a licence for these premises will not promote the licensing objectives, particularly (1) the prevention of crime, disorder and (3) the prevention of Public Nuisance.

The application proposes that:

- Alcohol will be sold for consumption on and off the premises between 10:00 and 24.00, seven days a week with a seasonal variation for 24 hour supply of alcohol on New Year's Eve and New Year's Day.
- Late night refreshment will take place between 23:00 to 01:00 seven days a week with a seasonal variation for 24 hour late night refreshment through New Year's Eve and New Year's Day

This is in contradiction to the hours stated in the recent Planning Application approval (Condition 7) 'hours that the garden areas can be occupied by customers' where the hours were stated as 'External areas opening hours limited between 09:00 and 22:00 for Planning Application purposes. These hours formed the basis for local residents to review the Planning Application and for the Planning Application to be granted. The limitation of hours to 10pm reflect the historical public nuisance generated by this Pub. This new premises licence application proposes a significant extension to the hours than those proposed originally.

Residents in this area have historically suffered noise nuisance and antisocial behaviour at all hours of the day and night from this premises. The noise nuisance and anti-social behaviour has been well documented by the London Borough of Hillingdon Environmental Protection Unit and Noise Service and has been regularly reported to the out of hours Service and has resulted in attendance on several occasions by Police Officers. Residents have endured this inconvenience since 2003 when the licensing legislation was first amended, and has occurred during each different tenancy of the pub since. It is the opinion locally that it is totally unacceptable to expect them to continue to do so.

We would further note that the recent planning application has resulted in a substantial change to the access and egress arrangements for the building. The main door to the building has historically been on the Ickenham Road side of the premises, adjacent to the main road. The Planning

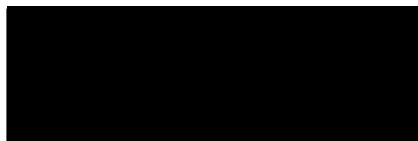
Application has resulted in the rear door (next to the adjacent properties) now becoming the new main entrance and egress from the Premises- this will become the main way in and out. There can be little argument that there will be an increased public nuisance from noise from customers and staff leaving the premises between the hours of 23:00 and for the hours after the finish time of 1am every night seven days a week, bearing in mind also the subsequent noise/public nuisance from vehicles and taxis in the car park, if the application is successful.

Currently, the licence requires that the rear door is not used for access and egress (it's a fire door) and customers are required to exit via the Ickenham Road door at late hours. Although this stipulation was generally ignored without the regular intervention of the Local Authority, this will no longer be the case with the new layout of the premises. Therefore increased public nuisance to the local residents from those leaving at 11pm to 1am and beyond is inevitable if the licence application is successful in extending the hours.

We would urge the Committee to consider the new layout of the premises and , and also the well documented history of crime disorder, anti-social behaviour and public nuisance particularly during the hours that the new premises application would be extended to if successful.

We fully support the change of use for the premises from a Public House to a restaurant and support the documented opening hours detailed in their planning application conditions of 'external areas opening hours limited between 09:00 and 22:00' and wish the new venture well, however in view of the above, we would urge the Licensing Authority to refuse the application.

Yours faithfully,

A large black rectangular redaction box covering the signature area.

Kevin and Yvette Bowler

Reports to Hillingdon Environmental Team from K & Y Bowler, [REDACTED]

White Bear closed before Christmas 2014

Date	Service	Reference/Status	Notes
30 Nov 2014	Rubbish accumulation	4071545: Closed	Vehicle Repairs carried out daily in the car park
30 Nov 2014	Fallen tree obstructing footpath	4071546: Logged	Sales of Christmas Trees in the White Bear car park, blocking public footpath with trees
17 Oct 2014	Commercial - Music noise	3990834: Logged	
05 Oct 2014	Commercial - Music noise	3964606: Logged	
05 Oct 2014	Commercial - Music noise	3964608: Logged	
05 Oct 2014	Commercial - Music noise	3964609: Logged	
27 Sep 2014	Commercial - Music noise	3950929: Logged	
27 Sep 2014	Noise	3950930: Logged	loud singing and shouting from customers in the white bear car park and beer garden still at 1.20am. Staff still serving drinks, and we've asked the staff nicely to keep it quieter and they have told us to 'fuck off'. Be great if you can do something as this is every weekend these days. If not we will have to call the noise team out.
25 Aug 2014	Commercial - Music noise	3884096: Logged	
14 Aug 2014	Noise	3868198: Logged	Difficult to sleep tonight as the pub still trading with several customers in and out of the fire door for smoking etc. Plenty shouting and singing. All very jolly over there by the look of it but its nearly 2.30am and we're all kept awake again.
22 Jul 2014	Commercial - Odour or smoke	3819716: Logged	

05 May 2014	Commercial - Music noise	3663998: Logged	
05 May 2014	Noise	3664000: Logged	Loud music until 2.30 am and a fight in the beer garden for 20 mins at 3.45am then a break and then more shouting, screaming and fighting at 4.30 am
06 Apr 2014	Noise	3613048: Logged	
28 Mar 2014	Noise	3599774: Closed	
21 Mar 2014	Commercial - Music noise	3587133: Logged	
09 Nov 2013	Noise	3356438: Closed	same as usual really load of shouting at kicking out time out front of the pub and in car park
24 Jun 2013	Noise	3114920: Closed - Duplicate	Fighting in car park. Police attended. Can't sleep.
15 Jun 2013	Anti-social behaviour	3101096: Closed	woken up by screaming
06 May 2013	Click here if you live in the North of the Borough	3036370: Closed	
06 May 2013	Noise	3036371: Logged	loud Kareoke as usual well past midnight. our windows all shut but can't sleep.
29 Mar 2013	Noise	2980188: Logged	Cant sleep. We have recorded the noise but file too big.
29 Sep 2012	Noise	2712044: Logged	loud music again from the pub, loud enough to move cups in the kitchen cupboard and can't hear the tv
15 Oct 2011	Music - commercial noise	2171483: Closed	Loud party music from the Pub

18
Sep 2011 Music - party noise 2127232:
Closed - Duplicate

18
Sep 2011 Music - commercial noise 2127233:
Closed

24 Jul 2011 Music - party noise 2043992:
Closed Apparently Hillingdon Council have granted a 3am licence to the White Bear. Thanks a lot.



Sharon Garner <sgarner@hillington.gov.uk>

Re: Fwd: New Premises Application

1 message

Kevin Bowler [REDACTED]

15 May 2015 at 18:18

To: John [REDACTED]

Cc: Cllr Philip Corthorne <pcorthorne@hillington.gov.uk>, [REDACTED], Sharon Garner <sgarner@hillington.gov.uk>, Residents Services Members Enquiries <ResidentsServicesMembersEnquiries@hillington.gov.uk>

Thanks John, maybe also worth noting, that the opening hours for the other pub/brasserie's in the White Brasserie chain (the new owners of the White Bear) are:

Opening times**Brasserie**

Mon-Thurs: 12pm to 10pm

Fri & Sat: 12pm to 10.30pm

Sun: 12pm to 9pm

Pub

Mon-Sat: 11am to 11pm

Sun: 12pm to 10pm

For a comparison

Regards

Kevin

On 14 May 2015 at 16:13, <[REDACTED]> wrote:

Quoting Cllr Philip Corthorne <pcorthorne@hillington.gov.uk>:
Philip and Louise

With reference to Sharon's email and The Orchard, I have visited the manager to establish the bar's opening hours. The last bell is at 10.30 p.m. Sun-Tues, 11 p.m. Weds-Thurs, and midnight Fri-Sat, with 15 minutes drinking up time. Let's hope The White Bear's hours are no later, as it is closer to neighbouring properties.

Kind regards,

Robert

Louise,

Many thanks for this.

By copy I am asking Sharon to attach and send the guidance to you.

Philip

On 13 May 2015 at 17:45, Louise Richardson <[REDACTED]> wrote:



Sharon Garner <sgarner@hillington.gov.uk>

Fwd: PREVENTION OF NUISANCE AT THE WHITE BEAR PUB

1 message

licensing . <licensing@hillington.gov.uk>
To: Sharon Garner <sgarner@hillington.gov.uk>

18 May 2015 at 15:39

----- Forwarded message -----

From: Greg Maxwell [REDACTED]
Date: 15 May 2015 at 16:42
Subject: PREVENTION OF NUISANCE AT THE WHITE BEAR PUB
To: "licensing@hillington.gov.uk" <licensing@hillington.gov.uk>

To whom it may concern,

PREVENTION OF NUISANCE AT THE WHITE BEAR PUB

My name is Greg Maxwell and I live at [REDACTED] with my mother and rest of my family.

We just wanted to make it clear that we are not pleased to hear about the White Bear's request for extended licensing hours until 1:00am, as the extended hours of noise will disrupt me, my family and my neighbours.

Thank you for listening and I look forward to hearing your response in due course.

Kind regards,

Greg Maxwell and family

Sent from my iPad

Regulatory Services
London Borough of Hillington
Civic Centre
High Street
Uxbridge UB8 1UW
(T) 01895 277433
(F) 01895 250011
licensing@hillington.gov.uk



Sharon Garner <sgarner@hillington.gov.uk>

Fwd: Prevention of Nuisance at The White Bear, Ruislip

1 message

licensing . <licensing@hillington.gov.uk>
To: Sharon Garner <sgarner@hillington.gov.uk>

15 May 2015 at 16:21

----- Forwarded message -----

From: Gaynor Maxwell [REDACTED]
Date: 15 May 2015 at 16:19
Subject: Prevention of Nuisance at The White Bear, Ruislip
To: licensing@hillington.gov.uk

Dear Sir,

PREVENTION OF NUISANCE AT THE WHITE BEAR PUB

I live at [REDACTED] and am VERY CONCERNED to hear that The White Bear is requesting licensing hours until 1.00am.

I strongly object to these hours as the noise will be keeping us and all surrounding neighbours awake. Normal licensing hours are up to 11.00pm, we do not object to those.

Yours sincerely

Henry and Marina Jackson.

Regulatory Services
London Borough of Hillington
Civic Centre
High Street
Uxbridge UB8 1UW
(T) 01895 277433
(F) 01895 250011
licensing@hillington.gov.uk



Sharon Garner <sgarner@hillington.gov.uk>

Fwd: PREVENTION OF NUISANCE AT THE WHITE BEAR PUB

1 message

licensing . <licensing@hillington.gov.uk>
To: Sharon Garner <sgarner@hillington.gov.uk>

15 May 2015 at 16:37

----- Forwarded message -----

From: **Michael Bowry** [REDACTED]
Date: 15 May 2015 at 16:35
Subject: PREVENTION OF NUISANCE AT THE WHITE BEAR PUB
To: "licensing@hillington.gov.uk" <licensing@hillington.gov.uk>

Dear Sir,

PREVENTION OF NUISANCE AT THE WHITE BEAR PUB

My name is Michael Bowry and my wife and I live at [REDACTED] I wanted to make it clear that we are extremely concerned about the White Bear's request for licensing until 1:00am.

For as long as we've lived here, the White Bear has been a pub and has operated until normal licensing hours of 11:00pm, but we strongly object to the extended hours requested above.

We look forward to hearing your response.

Yours sincerely,

Michael and Suzanne Bowry

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Regulatory Services
London Borough of Hillington
Civic Centre
High Street
Uxbridge UB8 1UW
(T) 01895 277433
(F) 01895 250011
licensing@hillington.gov.uk

Date:	Thu, 14 May 2015 19:05:14 +0100 [14/05/2015 19:05 14/05/2015 19:05 BST]
From:	Robert Johns
To:	licensing@hillingdon.gov.uk
Cc:	
Subject:	Application for the grant of a new Premises Licence for The White Bear

To Hillingdon Licensing Service

From Robert Johns, [REDACTED]

As I live in the immediate vicinity of The White Bear, I support its improvement and would like to offer the following comments:

1) The application is for "a bar with substantial dining facilities." To avoid public nuisance (noise, especially during sleeping hours) and reduce the risk of crime and disorder (e.g. damage to nearby properties by late-night drinkers), both of which have been suffered by neighbours in recent years, the licensing hours should respect the residential location of the premises. (The White Bear stands alone, closely surrounded by family houses.)

Normal closing time for a similar restaurant in such a location would be no later than 22.30- 23.00. I would not expect the sale of alcohol for consumption off the premises to be permitted.

2) Condition 7 of the Grant of Planning Permission for the development of The White Bear, dated 28 January 2015, stipulates that " the external seating area to the rear of the premises shall not be used outside the hours of 09.00 and 22.00, to safeguard the residential amenity of the occupiers of adjoining and nearby properties..." For the same reason, I believe a similar condition should attach to the use of the area to the front of the premises. If access is required for smokers, they should be required to leave their glasses inside. In view of the risk to public safety to people sitting so close to the busy roundabout, I would also question whether such use should be permitted.

3) The Conditions attached as Annex 3 to the previous premises licence, dated 14 April 2011, to reduce noise nuisance from the premises, should also be attached to the new licence. This will allow the developer to include the necessary work in the current refurbishment programme.

I would appreciate it if the Committee would kindly consider these points.

