

**APPENDIX A
PRIORITY 1 - IMPROVING HEALTH AND WELLBEING**

SUSTAINABLE COMMUNITY STRATEGY 2008 – 2018

Green: Completed / On Target
Amber: Some Slippage
Red: Serious Slippage

Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
1	Deliver the best possible health and wellbeing outcomes including promoting equality and tackling inequalities	HCOP 01 - Strengthen primary and community care in the deprived wards to reduce inequalities improve and life expectancy	Angela Flux - ASCHH / PCT	31/03/10	HCOP 01 - The action learning framework has been launched with key stakeholders including Public Health, Healthy Hillingdon, Health Visiting Team and Bell Farm Community Centre. Resource mapping for the programme is scheduled for November and December 2009, which includes 2 community events. There is clear evidence of stakeholder taking action learning forward as demonstrated at the Oak Farm community event.	On Target
2		HCOP 02 - Produce comprehensive commissioning strategies that reflect needs identified in the Joint Strategic Needs Assessment, national and local objectives, value for money and national quality standards	Angela Flux - ASCHH / PCT	31/01/10	HCOP 02 - The revised Physical and Sensory Disability, Learning Disability, Carers Strategy along with the Older People and Older People with Mental Health Needs strategy are scheduled for presentation to the Healthier Communities and Older Peoples (HCOP) LSP theme group for approval in January 2010.	On Target
2.1		HCOP 03 - Options for collaborative commissioning initiatives to be developed for the provision of self-directed services and as cost effective solutions to addressing high cost needs.	Paul Feven - ASCHH	31/03/10	HCOP 03 - Various options for collaborative commissioning on a West London basis have been considered and a report was presented to Cabinet on the 26th October recommending a procurement programme that will be led by different authorities in the region. Hillingdon will be leading on residential and nursing care.	On Target
3		HCFP 01 - Protect children and young people from crime and accidents / Ensure Children and Young People (C&YP) are safe from harm and protect those known to be at risk of abuse	Paul Hewitt - ECS	31/03/10	HCFP 01 - The Local Safeguarding Children's Board (LSCB) have incorporated action plans on safeguarding from all agencies to form the Partnership Improvement Plan which has been presented to each board meeting. The Department for Children, Schools & Families (DCSF) are re-writing the Child Protection (CP) National Guidance. The All London CP procedures will need to be revised to take account of the " New Working Together" once it is published in December 2009.	On Target
4		HCFP 06 - Improve the emotional well-being of Children and Young People (C&YP)	Pauline Nixon - ECS	31/03/10	HCFP 06 - The Multi Agency Support Team (MAST) Review consultation has been completed. The Marlborough Project under the Targeted Mental Health in Schools (TaMHS) initiative is currently being planned. The steering group has been established to review mental health programmes to school, with good representation from the voluntary and non-voluntary sectors. Training on mental health to primary schools is currently being offered through our local Children & Adolescents Mental Health Services (CAMHS) and the first wave of training has been rolled out to all secondary schools.	On Target
5		HCFP 07 - Tackling Child Poverty	Richard Robbins - ECS	31/03/10	HCFP 07 - Current activity tackling child poverty has been mapped and presented to the Local Strategic Partnership and agreement to take the strategy forward was agreed. The draft strategy is in development with a stakeholder event planned for 6th November.	On Target
6		HCFP 20 - Improve the health and well-being of children looked after	Debbie Haith - ECS	31/03/10	HCFP 20 - National guidance around care matters are still to be released, therefore the Children Looked After (CLA) professionals conference has been postponed until the guidance has been published.	On Target

HCOP - Healthier Communities and Older People
HCFP - Hillingdon Children's Families Plan
SA - Strong and Active

CG - Clean and Green
SHP - Safer Hillingdon Partnership
SET - Sustainable Economic Taskforce

**APPENDIX A
PRIORITY 1 - IMPROVING HEALTH AND WELLBEING**

SUSTAINABLE COMMUNITY STRATEGY 2008 – 2018

Green: Completed / On Target
Amber: Some Slippage
Red: Serious Slippage

Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
7	Deliver the best possible health and wellbeing outcomes including promoting equality and tackling inequalities	HCFP 22 - Improve the health and well-being of children with disabilities and additional needs	Pauline Nixon - ECS	31/03/10	HCFP 22 - The Children's Disabled Strategy action plan has been finalised and led by operational steering group.	On Target
8		HCFP 26 - Launch our parenting strategy, which will offer support to parents	Pauline Nixon - ECS	31/03/10	HCFP 26 - The action plan is being delivered and has been aligned to the National Indicators (NIs). The action plan is monitored via the strategic and operational parenting groups.	On Target
9		HCFP 27 - Develop and implement Intensive Family Support Services and social work practice models	Debbie Haith - ECS	31/03/10	HCFP 27 - The Social Work Practice contract is in place and delivery is to commence from 1st November 2009.	On Target
10		HCFP 29 - Provide 11 new children's centres, which will provide services for the under 5s under one roof	Carol Tomlinson - ECS	30/09/10	HCFP 29 - McMillian, Barra Hall, Nestles, Belmore, Oak Farm, Harefield Centres are now open. Hillside, Hayes Campus, Cornerstone, Cowley St Lawrence, Cherry Lane, Colham Manor will be open by December 09.	On Target
11		HCOP 04 - Develop models of extra care housing for older people and supported housing for other user groups.	Paul Feven - ASCHH	31/10/09	HCOP 04 - Feasibility studies have been completed on two sites for the development of specialist 24 hour extra care provision within sheltered housing schemes. One site has been identified as being suitable for re-development for the provision of extra care housing for 45 homes and funding has been successfully secured for the scheme from the Homes and Communities Agency. Paradigm Housing and Cala Homes have signed contracts to deliver 48 extra homes on the RAF West Ruislip site and completion is expected in Spring 2011.	On Target
12		HCOP 05 - Ensure effective safeguarding arrangements in Hillingdon	Nick Ellender - ASCHH	31/03/10	HCOP 05 - The survey of staff who have experienced the safeguarding process is near completion and analysis of the outcome will enable targeted training. An audit of case files will be taking place in October to test compliance with procedure and quality standards. This sampling will also include interviews with service users or their relatives/carers on their experience of the service and outcomes.	On Target
13		HCOP 06 - To support citizens of the London Borough of Hillingdon to obtain a personal budget.	Dave King - ASCHH	31/03/10	HCFP 06 - A Transition Pilot for young adults has been launched and the Transition team have identified up to 10 young adults who are due a review to participate in the pilot between now and the end of December 2009. A further brokerage pilot will soon commence and steps to up-skill the in-house brokerage team are currently being undertaken. The Transformation Board and the Direct Payments Team are working towards ensuring that the target for the roll out of personal budgets & direct payments across current service user groups will be achieved on time.	On Target

HCOP - Healthier Communities and Older People
HCFP - Hillingdon Children's Families Plan
SA - Strong and Active

CG - Clean and Green
SHP - Safer Hillingdon Partnership
SET - Sustainable Economic Taskforce

APPENDIX A
PRIORITY 1 - IMPROVING HEALTH AND WELLBEING

SUSTAINABLE COMMUNITY STRATEGY 2008 – 2018

Green: Completed / On Target
Amber: Some Slippage
Red: Serious Slippage

Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
13.1	Focus on health promotion, disease prevention and early intervention, addressing key risk factors such as smoking and obesity.	HCOP 08 - Aim to improve health and wellbeing and quality of life for older people with mental health needs	Angela Flux - ASCHH / PCT	31/03/10	HCOP 08 - There are regular promotions of healthy walks at all libraries. 7 walks have taken place from Uxbridge Library with walks from Harlington Library planned and walks from Manor Farm library are taking place as part of Streets Ahead. Promotion of mental health is integrated with all walks and feedback from participants confirms the value walks have for physical and mental health.	On Target
14	Focus on health promotion, disease prevention and early intervention, addressing key risk factors such as smoking and obesity.	HCOP 09 - Develop capacity for 50+ uptake of active lifestyle options, through partnership work with Age Concern, Green Spaces, Arts, Leisure and Adult education	Angela Flux - ASCHH / PCT	31/03/10	HCOP 09 - 200+ people attended "Jazzing up the Park" with positive feedback from participants with ideas and requests for more activities in parks including a Christmas event and regular use of the band stand by local musicians. The outcome from the Vyners Swing Band event was used to inform a planning meeting with Green Spaces on promoting "Active Parks" to include a ranger patrol attending walk leader training, website promotion of regular events and project work to support NVQ opportunities for green spaces team. An evaluation report will be produced by December 2009 on the programmes taken place.	On Target
14.1		HCOP 11 - Aim to improve health and wellbeing and quality of life for older people with mental health needs	Angela Flux - ASCHH / PCT	31/12/09	HCOP 11 - The 'Obesity and Step Into Health' Campaigns was run with Pharmacies and Libraries. A wellbeing centre launch is in progress with Central North West London Mental Health Trust (CNWLMHT) and Boots and progress review is planned for November 2009. Discussions to take place with Woodside Centre regarding walks for mental health patients.	On Target
15		HCOP 12 - Build health promotion capacity of GP practices through the development of sustainable healthy lifestyle recommendation options with Leisure Services, Cultural Services and Green Spaces	Angela Flux - ASCHH / PCT	31/03/10	HCOP 12 - The 'Change 4 Life' programme is being promoted through all libraries and pharmacies. The 'Better With Books' programme is running at 2 Libraries	On Target
15.1		HCOP 13 - Provide a timely assessment service to customers	Belinda Norris -	31/03/10	HCOP 13 - All managers attended a performance workshop in July to agree strategies for improving performance. Further work is underway to establish robust performance reporting from the new Adult Social Care information system.	On Target
16		HCFP04 - Ensure Children and Young People (C&YP) lead healthy lifestyles	Sukwinder Mehmi - ECS	31/03/10	HCFP 04 - 3 healthy eating day events has been delivered in schools to 872 pupils and 2 training sessions to a total of 123 pupils. Take up in these schools will be monitored over the next few months. The team developed some new ideas for healthy eating events using feedback from various stakeholders over the summer. The Children & Adolescents Mental Health Services (CAMHS) strategies in place and being implemented.	On Target

HCOP - Healthier Communities and Older People
HCFP - Hillingdon Children's Families Plan
SA - Strong and Active

CG - Clean and Green
SHP - Safer Hillingdon Partnership
SET - Sustainable Economic Taskforce

**APPENDIX A
PRIORITY 1 - IMPROVING HEALTH AND WELLBEING**

SUSTAINABLE COMMUNITY STRATEGY 2008 – 2018

Green: Completed / On Target
Amber: Some Slippage
Red: Serious Slippage

Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
17		HCFP05 - Improve sexual health promotion	Carol Page - ECS/ ASCHH	31/03/11	HCFP 05 - The Condom Policy has been launched to support prevention of sexually transmitted infections and unwanted teenage pregnancy. Background development work is being carried out in preparation for bid to tender for service to deliver on this work. A peer education programme developed in sixth forms & college to increase awareness of local sexual health services. The pilot was extremely successful pilot and is now being rolled out to a further 8 schools in the new academic year.	On Target
18	Support people with long term needs, promoting self care and independence	HCOP 14 - Increase the number of vulnerable people who are supported to achieve and maintain independent living	Barry Newitt - ASCHH	31/03/10	HCOP 14 - The strategic review of services for young people and care leavers has been undertaken and considered by Supporting People's Core Strategy Group. The proposals of the review represent an opportunity for all housing, education and employment services to provide a service tailored to meet the needs of young people and help them assimilate into the community.	On Target
19		HCOP 15 - Develop a procurement strategy that reflects the independence, safeguarding and personalisation agendas	Gary Collier - ASCHH / PCT	31/10/09	HCOP 15 - Opportunities for collaborative commissioning has been agreed across the West London partners with a report going to Cabinet in October for approval of proposed lead arrangements across the sector and to be signed off in January 2010.	On Target
20		HCOP 16 - To develop a telecare strategy encompassing all care groups.	Gary Collier - ASCHH / PCT	31/10/09	HCOP 16 - The Telecare strategy has been drafted and the key principles agreed by ASCHH SMT. The final version of the strategy will be presented to the Healthier Communities and Older Peoples Theme Group (HCOP) by the end of January 2010.	On Target
21		HCOP 17 - To increase the opportunities for carers to receive accurate and accessible information.	Gary Collier - ASCHH / PCT	31/03/10	HCOP 17 - 2 workshops were held for carers in Sept (10th & 24th) on Self Directed Support at the Civic Centre and in Christchurch in Uxbridge. 4 carers leaflets have been produced and distributed in October to Hillingdon Carers. Two leaflets have been developed in conjunction with Adult Social Care and two with Primary Care Trust.	On Target
22		HCOP 18 - Complete the review of advocacy services	Gary Collier - ASCHH / PCT	31/10/09	HCOP 18 - The review of advocacy services has been completed and the strategy is being developed. On target for Cabinet Member decision to appoint local organisation to provide a two-year pilot for an advocacy service. The service is on target to start in January 2010 with Harrow leading on a collaborative procurement for advocacy across West London. The advocacy strategy will be presented to HCOP LSP theme group in January 2010.	On Target
23	Support joint commissioning to achieve integrated solutions across the whole health care system	HCOP 19 - Explore opportunities for developing joint services.	Gary Collier - ASCHH / PCT	30/11/09	HCOP 19 & 20 - Following exploratory discussions with the PCT, a report with recommendations for developing joint working will go to the ASCHH SMT by December 2009.	On Target
24		HCOP 20 - Explore scope for establishing joint contract management arrangements	Gary Collier - ASCHH / PCT	31/10/09		On Target

HCOP - Healthier Communities and Older People
HCFP - Hillingdon Children's Families Plan
SA - Strong and Active

CG - Clean and Green
SHP - Safer Hillingdon Partnership
SET - Sustainable Economic Taskforce

**APPENDIX A
PRIORITY 1 - IMPROVING HEALTH AND WELLBEING**

SUSTAINABLE COMMUNITY STRATEGY 2008 – 2018

Green: Completed / On Target
Amber: Some Slippage
Red: Serious Slippage

Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
25	Maximise opportunities to help people live in settled and affordable homes, both in the social housing sector and private rented sector	HCOP 21 - Increase the number of first time buyers purchasing their own home in Hillingdon	Paul Feven - ASCHH	31/03/10	HCOP 21 - 39 First Time Buyers have been assisted by the Council to purchase a property on the open market. The scheme has been an overwhelming success. Additional monies are being sought to assist another 6 First Time Buyer's.	On Target
26	Prevent homelessness by offering advice and assistance to people to identify housing solutions	HCOP 23 - Reduce the number of people in temporary accommodation by 50% by 2010	Neil Stubbings - ASCHH	31/03/10	HCOP 23 - 1152 households were living in temporary accommodation, a reduction of 24 compared to quarter 1. Officers are monitoring the potential impact of the 'credit crunch' on homelessness activity and the financial impact of changes to the Housing Benefit regime for Private Sector Leased properties.	On Target
27		HCOP 22 - To help people to live in safe, warm, affordable homes	Paul Feven - ASCHH	31/03/10	HCOP 22 - Work is continuing in a challenging market to maximise opportunities to develop affordable housing. Many sites have been delayed by developers. Development is being supported through better liaison with planners and Corporate property. A number of Low Cost Home Ownership schemes/initiatives are being piloted.	On Target
27.1	Reduce levels of fuel poverty in the borough, ensuring all residents can afford to heat their homes adequately.	HCOP 25 - Help older people to live independently in safe, warm homes	David McCulloch -	31/03/10	HCOP 25 - 102 homes in the private sector have been made decent for vulnerable older people, 45 older people's homes in the private sector have had heating systems improved and 202 homes have had insulation measures installed. Additionally, 188 older people clients have taken up benefits (against a target of 150 until the end of the year). 130 improvements have been made to the houses helping older people stay independent in their own home and 47 grant assisted essential repairs for older people have been achieved during the first six months of 2009/10.	On Target
28		CG 010 - Support Residents out of fuel poverty through ensuring homes are 'green / efficient' as possible	Mick May - Groundwork TV	31/03/10	CG 010 - The London wide housing retrofitting project has completed a technical trial of 250 properties in Hayes (£100k). The next phase of the programme to run a 'Demonstration Project' has begun. Another £125k has been approved for use in the Yeading area (up to 850 properties).	On Target

HCOP - Healthier Communities and Older People
HCFP - Hillingdon Children's Families Plan
SA - Strong and Active

CG - Clean and Green
SHP - Safer Hillingdon Partnership
SET - Sustainable Economic Taskforce

APPENDIX A

PRIORITY 2 - STRONG AND ACTIVE COMMUNITIES

SUSTAINABLE COMMUNITY STRATEGY 2008 – 2018

Green: Completed / On Target

Amber: Some Slippage

Red: Serious Slippage

Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
29	Build strong, cohesive and integrated communities	S&A 02 - Ensure Community Tensions are understood and managed where appropriate	Fiona Gibbs - DCE	31/03/10	S&A 02 - The Strong and Active partnership are developing area based plans as result of issues highlighted through tensions monitoring. Sharing of issues has become a regular dialogue with partners to inform tensions monitoring. Seminars	On Target
30		S&A 03 - Community Cohesion contingency protocol reviewed / refreshed	Fiona Gibbs - DCE	31/12/09	S&A 03 - The Community Cohesion contingency protocol will be refreshed by the end of quarter 3.	On Target
31		S&A 04 - Implement a strategy to tackle Hate Crime in the borough	Ed Shaylor - PCS	31/03/10	S&A 04 - The Hate Crime Strategy and Action Plan was signed off by the Strong and Active Communities Partnership in September 2009. A public version of the Strategy is on the Council's website and quarterly monitoring is now programmed.	On Target
32		S&A 05 - Develop and implement Safer Schools Partnership Action Plan	Ed Shaylor - PCS	31/03/10	S&A 05 - The Hillingdon Youth Crime Strategy is being developed. This strategy will bring together all the work being done in Hillingdon to tackle youth crime in one document.	On Target
33		S&A 06 - Establish programme of community events that brings local communities together.	Vicky Trott - DCE	31/03/10	S&A 06 - Draft events planner was taken to the Council's Corporate Equality Group and to the Strong & Active theme group meeting which received positive feedback from partners.	On Target
34		S&A 07 - Develop Communications Strategy to promote key message to promote community cohesion	Fiona Gibbs - DCE	31/03/10	S&A 07 - Community cohesion is embedded within all corporate communications processes. Discussions were held with other communication leads within the LSP to have a joined up approach to promoting community cohesion.	On Target
35		S&A 09 - Facilitate local residents to improve their language skills	Fiona Gibbs - DCE	31/03/10	S&A 09 - Plan are in place to set up a working group to discuss English for Speakers of Other Language (ESOL) provision in the borough and understand the barriers, gaps and current provision by Dec 09	On Target
36		S&A 11 - Build resilience to violent extremism through development of Prevent Action Plan	Fiona Gibbs - DCE	31/03/10	S&A 11 - The Action plan has been refreshed and a needs assessment is being conducted with local organisations with regards to working with young Muslims. The Women's Project Action Plan is in place and progress report was submitted to the Preventing Violent Extremism (PVE) subgroup. Work is carried out with Brunel University to develop a programme with students for the new academic year. The Strong & Active Community Partnership meetings are in place for the year with review of the action plan as part of agenda.	On Target
37	Develop active citizenship by increasing the opportunities for residents to get involved in local decision making and promoting civic pride	S&A 10 - Equip schools to deliver their duty to promote community cohesion and support projects that promote community cohesion in schools.	Carole Jones - ECS	31/03/10	S&A 10 - School Practitioners group meetings has been established. Yeading Collaborative and Douay Martyrs schools have both delivered inter faith events as a result of best practice and positive outcomes shared from the Youth Inter faith network events held via Swakeleys school. Currently working with Guru Nanak school to hold an event in Nov 09	On Target

APPENDIX A

PRIORITY 2 - STRONG AND ACTIVE COMMUNITIES

SUSTAINABLE COMMUNITY STRATEGY 2008 – 2018

Green: Completed / On Target

Amber: Some Slippage

Red: Serious Slippage

Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
38	Develop active citizenship by increasing the opportunities for residents to get involved in local decision making and promoting civic pride	S&A 12 - Develop Strategy for approach to empowering and engaging local residents	Natalie Thridgould - DCE	31/03/10	S&A 12 - Consultation with residents is taking place by means of postal and face to face surveys, as well as inviting residents in to attend focus groups on specific topics. Feedback from residents at these focus groups has been very positive.	On Target
39		S&A 015 - Ensure that all electoral procedures are robust, sound, legal and allow all members of society to partake in the electoral process	Mike Liddiard - DCE	31/03/10	S&A 15 - Work is ongoing to be completed by local elections in May 2010.	On Target
40		S&A 16 - Equip and support Members to take the lead in community leadership and engagement	Mark Braddock - DCE	31/03/10	S&A 16 - Member development programme continues. All Councillor seminars cover a broad range of topics on emerging issues and new legislation. Additional training provided for new Committee Members, e.g. licensing.	On Target
41	Ensure that Hillingdon has a thriving local voluntary and community sector	S&A 17 - Raise the profile of volunteering in the borough	Tracy Johnson - HAVS	31/03/10	S&A 17 - There has been increased visibility in Hillingdon People, encouraging people to recognise themselves and others as volunteers. Publicity and nomination packs are shortly to be in borough circulation regarding the launch of the 2010 Volunteer Achievement Awards. In partnership with Hillingdon Carers a focused publicity has been developed to encourage carers to consider volunteering to enhance their wellbeing as well as a tool for returning to paid employment once their caring commitments have ended.	On Target
42		S&A 29 - Provide active support to local community forums including Hillingdon Inter Faith Network (HIFN), Connecting Communities, Traveller Forum, Older People Assembly, People with a Physical or Sensory Disability (PPSD) Forum and Youth Council	Fiona Gibbs - DCE	31/03/10	S&A 29 - The Traveller Forum continues to meet with regular drop-in sessions held in partnership with LBH and Police to provide travellers with the opportunity to raise issues and concerns. 3 new community organisations have become members of the Connecting Communities Forum since Jun 09.	On Target
43		HCOP 26 - The Hillingdon Local Involvement Network (LINK) to become an integral part of the way service users and carers are involved in the planning, development and commissioning of services	Gary Collier - ASCHH / PCT	31/03/10	HCOP 26 - The LINK group has been established with respective roles and responsibilities defined and agreed. LINK representatives and the local LINK Manager have been included on the planning structures and have representatives on the Community Equipment Partnership Board (CEPB).	On Target
44	Continue enhancing the borough's cultural offer across the arts, leisure and libraries	S&A 18 - Invest in and develop our cultural facilities to develop learning and culture	Alan Dalton - PCS	31/03/10	S&A 18 - The Arts Service held 2 days of exhibitions and activities at Manor Farm for the West London Story. A celebration event, attended by the Arts Council was held in the evening. A business plan is currently being drafted up for the artist group	On Target

APPENDIX A

PRIORITY 2 - STRONG AND ACTIVE COMMUNITIES

SUSTAINABLE COMMUNITY STRATEGY 2008 – 2018

Green: Completed / On Target

Amber: Some Slippage

Red: Serious Slippage

Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
45		S&A 19 - Extend opportunities for older people to participate in leisure, recreation and cultural activities	Sue Drummond - PCS	31/03/10	S&A 19 - A 50+ brochure for sport and leisure activities is now available across the borough for older people and is also available to download from the Council website. Free swimming for older residence is now in place, and additional courses for lessons are being provided to meet demand.	On Target
46	Continue enhancing the borough's cultural offer across the arts, leisure and libraries	S&A 20 - Enable our communities to engage with the arts through the provision of a comprehensive programme of events and services	Alan Dalton - PCS	31/03/10	S&A 20 - With effective marketing Hayes Carnival Medfest and Bigfest attracted a greater number of audiences as compared to last year.	On Target
47		S&A 21 - Use the arts to raise the confidence of the older and more vulnerable and to engage young people in positive activity.	Alan Dalton - PCS	31/03/10	S&A 21 - Worked in conjunction with Youth Services and Positive Activities for Young People (PAYP) to incorporate engagement of young people in Hillingdon Arts Music Project (AMP). A series of activities including monthly tea dances and coffee mornings has been established at Manor Farm for older people.	On Target
48	Further improve sports provision and increase the participation of residents in active recreation	S&A 22 - Work to extend community based sports development programmes offering new activities and opportunities to residents	Sue Drummond - PCS	31/03/10	S&A 22 - The Ruislip area Streets Ahead activities and Disability Sports Club are now in place. The Holiday activity programme has been completed. The London Youth Games 2009 event was completed with Hillingdon finishing 7th, an improvement of 9 places on 2008	On Target
49		S&A 23 - Complete work on the new Hillingdon Sport and Leisure Centre and Botwell Green Leisure Centre and Library in Hayes	Sue Drummond - PCS	31/03/10	S&A 23 - The construction of the building works is scheduled to be completed by the end of December 2009 and the opening taking place in Jan/Feb 2010.	On Target
50		S&A 24 - Launch new programmes for sport and leisure activities at the two new leisure centres	Sue Drummond - PCS	31/03/10	S&A 24 - Greenwich Leisure Limited (GLL) has been appointed to manage the new Botwell Green Leisure Centre and further meetings are being held with interested clubs and groups. Continued development is being undertaken on programming in preparation for the opening in 2010	On Target
51		S&A 25 - Provide free swimming for older residents including the provision of additional free swimming lessons	Sue Drummond - PCS	31/03/10	S&A 26 - Free swimming is continuing at Hillingdon Pools with lessons being extended to accommodate increased demand. An advertisement is in place to appoint a new active ageing co-ordinator to develop activities jointly between LBH and Age Concern.	On Target
52		S&A 26 - Deliver community based sport and physical activity projects in partnership with DASH, MIND and Age Concern to improve knowledge and range of activities for residents to maintain healthy, active lifestyles.	Sue Drummond - PCS	31/03/10	S&A 26 The Get Active, Stay Active programme is continuing with improved take-up and the Sports Unlimited initiatives re-commenced in Sept 09 following summer break. The Street Games project in Hayes area is currently underway.	On Target
53		HCFP 08 - Improve access and information for Children & Young People to a range of play and sporting opportunities	Mike Merva - ECS	31/03/10	HCFP 08 - The Play projects are being delivered and all outputs have been achieved and exceeded.	On Target

APPENDIX A

PRIORITY 2 - STRONG AND ACTIVE COMMUNITIES

SUSTAINABLE COMMUNITY STRATEGY 2008 – 2018

Green: Completed / On Target

Amber: Some Slippage

Red: Serious Slippage

Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
54	Use the 2012 Olympics as a springboard to encourage the uptake of healthy lifestyles, exercise and sport, especially for children	S&A 27 - Develop a four year Sports and Cultural programme that will enable Hillingdon to engage residents with the opportunities offered by London 2012	Sue Drummond - PCS	31/03/10	S&A 27 - Activities in Hillingdon has been promoted as part of the 2012 Open weekend. Sports activities were included in the Hayes Carnival for the first time. A charity fun run was completed at Ruislip Lido with 450 competitors. The first round of grants to clubs and individuals for 2009/10 has been confirmed.	On Target
55	Use the 2012 Olympics as a springboard to encourage the uptake of healthy lifestyles, exercise and sport	S&A 28 - Actively seek to engage with a national team to use the facilities at Hillingdon Sport and Leisure Centre for the 2012 Olympic Games	Sue Drummond - PCS	31/03/10	S&A 28 - Joint work with Brunel is continuing to identify and secure Olympic Athletes to use Hillingdon facilities in advance of the London 2012 Games.	On Target
56	Engage with residents, including hard to reach groups, to ensure services are based on their needs and are accessible to all	S&A 13 - Investigate and implement merger of streets ahead and street champions via the new weeks of action system	David Frost - ECP	31/03/10	S&A 13 - The 2nd Streets Ahead event was held in the Ruislip wards in September and preparatory work has begun for the third one which will take place in November.	On Target
57		S&A 14 - Implement the next phase of street scene innovations – e.g. Junior Street Champs, newsletters	David Frost - ECP	31/03/10	S&A 14 - The Junior Street Champions scheme (JETs) was successfully piloted in 4 schools across the borough in quarter 1 and it will be rolled out in October and November 09 to schools in those areas which show the most potential for improving recycling and enforcement rates.	On Target
58		S&A 30 - Develop Communications Strategy to promote Census 2011 and ensure wide participation.	Pam Nash - DCE	31/03/10	S&A 30 - A paper went to CMT on the 14th October. Full programme will be developed in mid-2010 as further detail is still coming out of ONS	On Target
59		S&A 31 - Work with partners to meet excellence standard for equalities	Vicky Trott - DCE	31/03/10	S&A 31 - Equalities statement was agreed at the LSP meeting with agreement to form an informal equalities working group.	On Target
60	Design services based on customer insight, providing high levels of choice and access	S&A 01 - Understand Hillingdon's Communities demographics to create understanding amongst partners of demographic churn including local impacts and challenges to community cohesion	Pam Nash - DCE	31/03/10	S&A 01 - Data gathering is complete for the Strong and Active theme group and analysis will begin at the end of October. Ward profiles have been created and are now available via the internet.	On Target
61		S&A 08 - Develop approach to enable new arrivals to the borough to be informed and able to access local support and services	Fiona Gibbs - DCE	31/03/10	S&A 08 - A 'Welcome to Hillingdon' pack is currently with Corporate Communications team for final design before circulation.	On Target

APPENDIX A

SUSTAINABLE COMMUNITY STRATEGY 2008 – 2018

Green: Completed / On Target

Amber: Some Slippage

Red: Serious Slippage

PRIORITY 3 - PROTECTING AND ENHANCING THE ENVIRONMENT

Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
62	Ensure Hillingdon remains a clean, green and attractive borough	CG 01 - Continue to improve street and highway cleaning	Colin Russell - ECP	31/03/10	CG 01 - Results of tranche 1 (with results of same tranche last year in brackets - nb. low score is good) Litter - 10 (11), Detritus - 28 (34), Combined - 19 (22) We are continuing to work in line with residents wishes to improve our litter score. This improvement has been borne out in the relevant Place Survey results in 2008.	On Target
63		CG 02 - Tackle graffiti, fly tips and fly posts in public places	Colin Russell - ECP	31/03/10	CG 02 - ENCAMS Results of tranche 1 (with results of same tranche last year in brackets - nb. low score is good) Graffiti - 5 (8), Fly posting - 2 (2) Graffiti for Q2 = 2510 reports (Q1 = 2281) Fly tips on housing land - 100% completed within 48 hours, the majority of which is actually completed within 24 hours.	On Target
64		CG 03 - Street scene and highways enforcement, including zero tolerance of litter	Bill Hickson - ECP	31/03/10	CG 03 - The Street Scene Enforcement Team issued 116 (117) enforcement actions against fly tipping including 31 (17) Fixed Penalty Notices and 8 (4) prosecutions in Q2 (Q1 figures in bracket). Enforcement actions being undertaken by Ranger Patrols. 218 Highways enforcement actions were carried out (Q1 = 297). Major publicity campaign against litter began in Q2	On Target
65	Act as community leaders on green issues	CG 04 - Develop a volunteering brokerage for 'green projects' targeting Hillingdon based businesses fulfilling their Corporate Social Responsibilities	Julia Fitzgerald - DCE	31/03/10	CG 04 - Working to develop Hillingdon Volunteering Brokerage model based on best practice models of Slough and Croydon. Further work underway with British Airways to develop database for opportunities.	On Target
66		CG 05 - Engage Brunel in developing a project of who to engage with young people in regards to environment issues	Sue Buckingham - ECP	31/03/10	CG 05 - Kathy Sparks and Sue Buckingham to coordinate a meeting in Q3 to start this off. Both Brunel and Uxbridge College have contributed to the current anti-littering campaign.	On Target
67		CG 06 - Implement the next phase of street scene innovations – e.g. Junior Street Champs, newsletters	David Frost - ECP	31/03/10	CG 06 - Junior Street Champion (JETs) scheme was trialled in 4 schools with a further scheme to start in Oct and Nov focussing on recycling and enforcement in schools in those areas of the borough has identified as having greatest potential to improve.	On Target
68		CG 07 - Investigate and implement merger of streets ahead and street champions via the new weeks of action system	David Frost - ECP	31/03/10	CG 07 & 08 - 2nd Street Ahead event held in Ruislip in Sept and was well attended and results are currently being evaluated.	On Target
69		CG 08 - Working with partners to strengthen streetscene locality working across the borough	David Frost - ECP	31/03/10		On Target
70		CG 09 - Support campaigns across the borough e.g. World Environment Day	Kathy Sparks - ECP	31/03/10	CG 09 - Cbeebies and Hillingdon in Bloom campaigns were carried out.	On Target
71		CG 012 - Launch a new locality initiative, scheme building upon the success of the street champions and streets ahead schemes	David Frost - ECP	31/03/10	CG 12 - The 2nd Streets Ahead was held in Ruislip in Sep with 3 more planned. Junior Street Champion (JETs) scheme to be rolled out in Oct and Nov to schools in parts of borough where recycling and environmental enforcement has the most capacity to improve	On Target

APPENDIX A

SUSTAINABLE COMMUNITY STRATEGY 2008 – 2018

Green: Completed / On Target

PRIORITY 3 - PROTECTING AND ENHANCING THE ENVIRONMENT

Amber: Some Slippage

Red: Serious Slippage

Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
72	Act as community leaders on green issues	CG 25 - Investigate the possibility of developing Green Business Awards for local businesses.	Val Beale - ECP	31/03/10	CG 25 - The Mayor's draft Air Quality Strategy released 5/10/09 and contains 2 schemes where businesses/organisations and individuals can sign up to commit to reduce emissions. Will look at publicising these schemes to local businesses and organisations.	On Target
73	Mitigate and adapt to climate change, reducing carbon emissions across the borough	CG 10 - Support Residents out of fuel poverty through ensuring homes are 'green / efficient' as possible	Mick May - Groundwork TV	31/03/10	CG 10 - The Low Carbon Bid was well received but not successful. The London wide housing retrofitting project has completed a technical trial of 250 properties for this project in Hayes (£100k). Hillingdon was one of the 3 boroughs chosen along with Southwark and Croydon. As a result of our strong Low Carbon Zones bid we were invited to enter the next phase of the retrofit programme to run a 'Demonstration Project'. This has been approved (another £125k) and will be in the same location as the low Carbon Zone proposal (Yeading) for up to 850 properties. Nine borough are in this category. Estate services standard achieved 89.4% and caretaking quality assurance inspections achieved 96% in Quarter 2.	On Target
74		CG 11 - Seek to ensure Carbon Reduction across the partners	Mick May - Groundwork TV	31/03/10	CG 11 - Groundwork to coordinate a meeting in Q3 of all relevant Energy Officers from the partners (including Police, PCT and Brunel) to share and agree elements of best practice.	On Target
75	Continue to increase recycling rates and reduce the amount of waste being sent to landfill.	CG 13 - Introduce recycling initiatives to help achieve our recycling target of 40% by 2010	Colin Russell - ECP	31/03/10	CG 13 - Recycling rate = 41.6% against a target of 37.5% (Same period last year = 36.8%) 321.4 kgs of waste collected per household against a target of 360 kgs (Same period last year = 388kgs) - Low figure is good Victoria Road flats in Ruislip now have recycling facilities with Portland Road in Hayes to receive facilities in Q3	On Target
76		CG 14 - Strengthen partner organisations recycling policies, and roll out into Business Community	Kathy Sparks - ECP	31/03/10	CG 14 & 15 - Included in the work plan for the new Recycling Officer who has been appointed in ECP's Waste Services and will take this on in Q3.	On Target
77		CG 15 - Seek to introduce recycling facilities to Stockley Park	Steve Kennedy - Stockley	31/03/10		On Target
78	Preserve and enhance Hillingdon's rich natural assets, including its parks, woodlands, waterways and its biodiversity	CG 016 - Maximise the benefits of the Grand Union Canal through the Borough	Jales Toppel - P&CS	31/03/10	CG 16 - Detailed scheme and costings for residential moorings are being prepared for the canal/playscheme development. Financial support for programme being sought, from Hillingdon Community Trust, the Council, and British Waterways. Overall improvements to the stretch of canal between Bulls Bridge and West Drayton will be developed via a Water space strategy to be produced by British Waterways in 2010.	On Target
79		CG 17 - Implement the Green Spaces strategy	Paul Richards - ECP	31/03/10	CG 17 - 4 new parks, Little Britain Lake, Minet Country Park, Cowley Recreation Ground and Warrender Park have now achieved green flag status, a total of 14 parks.	On Target

APPENDIX A

SUSTAINABLE COMMUNITY STRATEGY 2008 – 2018

Green: Completed / On Target

Amber: Some Slippage

Red: Serious Slippage

PRIORITY 3 - PROTECTING AND ENHANCING THE ENVIRONMENT

Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
80	Balance new development against protecting the green belt	CG 18 - Robustly argue against inappropriate development, in particular in designated Green Belts	James Rodger - PCS	31/03/10	CG 18 - Trees and Landscape officers apply and refer to Unitary Development Plan (UDP) policies when providing advice and comments on all relevant applications. UDP policies are applied at Pre-application meetings and consultations on all relevant applications to resist inappropriate development.	On Target
81	Achieve a high quality built environment	CG 19 - Improve town centres - Northwood (phase 2) Yiewsley, West Drayton and Uxbridge Road Corridor. Implement de-cluttering guidelines	David Knowles - ECP	31/03/10	CG 19 - Work has begun on Northwood Phase 2. Work has started on the Uxbridge Road corridor including improvements in the town centre and Windsor Street.	On Target
82	Achieve a high quality built environment	CG 20 - Enhance and promote our district and smaller centres whilst ensuring that the metropolitan centre of Uxbridge continues to compete regionally	Nigel Cramb - DCE	31/03/10	CG 20 - Crossrail, Network Rail First group and the Council continue to meet on a six weekly basis. Initial scheme for Hayes station was presented by Crossrail and work will start in 2014. Short term improvements to passenger facilities at the station are being considered with work starting in 2010.	On Target
83		CG 021 - Increase entries to external planning and design awards and to create the council's own award scheme	James Rodger - PCS	31/03/10	CG 21 - 6 schemes (Heathrow Airport public realm, Stockley Business Park Phase 3, Uxbridge Lido, Brunel University, Southlands Art Centre and Eastcote House Gardens') have been submitted as part of the Mayor's Great Space initiative. Winners will be announced in November.	On Target
84	Continue to promote sustainable modes of transport	CG 22 - Investigate feasibility of using the Grand Union Canal for freight, waste and passengers.	Tav Kazmi - British Waterways	31/03/10	CG 22 - The task has slipped due to the reorganisation of British Waterways Board. Discussions and meetings have taken place in order to ensure that this task is back on track to be completed by the end of the year.	Some slippage
85		CG 23 - Map and publish electric car points in the borough and seek to find funding to increase the number where appropriate.	Val Beale - ECP	31/03/10	CG 23 - The Council's project team is now mapping existing users of electric vehicles in and around the borough and determining the most appropriate locations for charging points, identifying eligible residents for the trial based on specific requirements set by the Ford EV consortium and implement the supporting infrastructure i.e. parking bays for charging, signage and enforcement restrictions. The Battery Electric Vehicle (BEV) trial is set to be launched with a photo shoot in Hillingdon during Oct 2009.	On Target
86		CG 24 - Installation of bus and cycle measures	David Knowles - ECP	31/03/10	CG 24 - Phase 2 of Green Lane (Northwood) is progressing.	On Target

APPENDIX A
PRIORITY 4 - MAKING HILLINGDON SAFER

SUSTAINABLE COMMUNITY STRATEGY 2008 – 2018

Green: Completed / On Target
Amber: Some Slippage
Red: Serious Slippage

Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
87	Continue to substantially reduce crime, so Hillingdon is recognised by all as a safe borough	SHP 04 - To reduce the harm caused by alcohol and knives.	Jill Downey - DAAT	31/03/10	SHP 04 - The Safer Hillingdon Partnership endorsed the alcohol strategy in July 2009. Tith Joint Commissioning Board for Substance Misuse has accepted responsibility for implementation under the Drug and Alcohol Action Plan. 25 investigations against alcohol sales and 13 against other age restricted goods completed as at Q2.	On Target
88		SHP 06 - Reduce the number of domestic burglaries.	Mick Dunckley - PCS	31/10/10	SHP 06 - Range of multi agency projects took place under the following headings in the multi agency burglary action plan: market reduction, secure design, home security, education and work with offenders. In Q2 Operation Shark took place to identify stolen and counterfeit goods. Chrysalis installed 11 new alleygates throughout the borough, Neighbourhood Watch newsletter was distributed. A mini Operation Liberal was carried out as part of the Ruislip Area "Streets Ahead Week of Action". 4 sessions of Community Risk Management training will take place in next 6 months.	On Target
89		SHP 07 - Reduce robbery.	Maurice Hartnett - Police	31/03/10	SHP 07 - Police led Robbery Action Plan continues to be implemented. Actions include reassurance, intelligence, prevention, enforcement, forensics and finance.	On Target
90		SHP 08 - Reduce harm caused by illegal drugs.	Jill Downey - DAAT	31/03/10	SHP 08 - The Drug Treatment Plan being finalised. Drafting the Adult Needs Assessment continues. The Young People's Substance Misuse Review, the Young Persons Drug Reference group, and DAAT will be consulted to feed into this assessment. Day care provision for drug misusing offenders, treatment capacity and choice as well as multi agency working and referral systems will be reviewed following the Needs Assessments.	On Target
91		SHP 09 - Reduce adult re-offending	Charlie Wren - Police Mike Robertson - Probation	31/03/10	SHP 09 The Probation Service is now a formal member of Safer Hillingdon Partnership and this will strengthen strategic links between them and the other 5 responsible authorities. Blue Sky has employed a total of 32 offenders by the end of Q2. Target for 07/08 to 09/10= 30.	On Target
92		SHP 10 - Increase sanctioned detection rate for serious acquisitive crime.	Maurice Hartnett - Police	31/03/10	SHP 10 - The police plan to increase sanctioned detections includes, call management, crime action plans, targeted crime strategies, identification, case supervision and management, offences taken into consideration, use of fixed penalty notices, forensic conversion rates, dedicated detection officers, live-scan compliance, warrants, post charge management and witness/victim support.	On Target

APPENDIX A
PRIORITY 4 - MAKING HILLINGDON SAFER

SUSTAINABLE COMMUNITY STRATEGY 2008 – 2018

Green: Completed / On Target
Amber: Some Slippage
Red: Serious Slippage

Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
93	Significantly reduce the fear of crime in the borough, especially amongst our most vulnerable residents.	SHP003 To improve services offered to victims of domestic violence.	Teresa Mckee - PCS	31/10/10	The Community Safety Team representative attends every session of the Specialist Domestic Violence Court (SDVC) to report court cases back to the Steering Group. 8 multi agency domestic violence training sessions have been delivered to give officers more information about services available to victims of domestic violence. 15 domestic violence advice sessions have been delivered to mental health patients at Hillingdon Hospital. The Multi Agency Risk Assessment Conference (MARAC) has heard 64 serious domestic violence cases. To date there have been no repeat cases heard at MARAC which shows 100% success.	On Target
94	Significantly reduce the fear of crime in the borough, especially amongst our most vulnerable residents.	SHP 11 - Reduce anti social behaviour and nuisance behaviour	Ed Shaylor - PCS	31/03/10	SHP 11 - Analysis of police data has identified 25 ASB hotspots. Information from partners (including Council) is being mapped to identify top 10 joint hotspots. Problem solving action plans will then be developed to reduce ASB in these areas. Analysis of ASB data over Halloween period in 2008 will be produced to assist with tasking of resources over the coming Halloween period.	On Target
95		SHP 16 - Reduce fear of crime and increase confidence.	Ed Shaylor - PCS	31/03/10	SHP - 16The Communications Campaign was launched in July. The summer theme was "Summer Safety, lock your windows". There have been articles in Hillingdon People, local press and in residents newsletters. The campaign was also featured on the police website and in their Safer Neighbourhood newsletters. Crime prevention material around securing personal property was distributed on the crime prevention bus. The second theme of Citizenship began in August to encourage people to care for and respect their local area.	On Target
96	Boost the trust of residents in their local public service providers, building stronger united communities	SHP 05 - Increase resilience to violent extremism	Fiona Gibbs - DCE	31/10/10	SHP 05 - Action plan refreshed, needs assessment being conducted with local organisations with regards to working with young Muslims. Women's project action plan in place and progress report submitted to PVE subgroup. Working with Brunel University to develop programme with students for new academic year. Strong & Active community partnership meetings in place for the year. Review of action plan as part of agenda.	On Target
97		S&A 01 - Understand Hillingdon's Communities demographics to create understanding amongst partners of demographic churn including local impacts and challenges to community cohesion	Pam Nash - DCE	31/03/10	S&A 01 - Data gathering complete for the strong and active theme group, analysis will begin by the end of October. Ward profiles have been created and are now available via the internet.	On Target
98	Involve local people in keeping the community safe, building civic pride and respect	SHP 14 - Create a safe environment - road safety	Liz Jones - P&CS Jack Webster - ECP	31/03/10	SHP 14 - As at the end of quarter 2 - 500 children and 57 adults have received formal bike training as part of the road safety campaign.	On Target

APPENDIX A
PRIORITY 4 - MAKING HILLINGDON SAFER

SUSTAINABLE COMMUNITY STRATEGY 2008 – 2018

Green: Completed / On Target
Amber: Some Slippage
Red: Serious Slippage

Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
99		SHP 15 - Increase opportunities for residents to engage with community projects.	David Frost - ECP Ted Hills - HAVS	31/03/10	SHP 15 - The second "Streets Ahead Week of Action" completed in Ruislip. The Junior Street Champion's Scheme (JET's) pilot was trialed in 4 schools in Q1, to be rolled out across the borough commencing 10/09. Publicity in Hillingdon People to encourage recognition of volunteering. Publicity and nomination packs being produced regarding the launch of the 2010 Volunteer Achievement Awards. In partnership with Hillingdon Carers we have developed focused publicity to encourage carers to consider volunteering to enhance their wellbeing. The delivery of the DWP (Department of Work and Pension) Volunteering Option Project has commenced in partnership with Job Centre Plus	On Target
100	Reduce young people's involvement in offending and disorder, resulting in a reduction in anti social behaviour	SHP 02 - To reduce the victimisation of young people and to reduce the number of young offenders	Ed Shaylor - PCS Lyn Hawes - YOT	30/04/10	SHP 02 - The draft Hillingdon Youth Crime Strategy has been presented to the Youth Crime Prevention Group. In July the YOS and Police implemented the Triage programme in Hillingdon. Diverting young people through Triage enables a swift proportionate response to the incident plus the identification of needs and referrals on to appropriate preventative services. YOS is preparing for the implementation of the new Youth Rehabilitation Order on the 30th November 2009. It essentially creates one generic sentence for children and young people who offend, replacing nine existing sentences.	On Target
101		SHP 12 - Reduce ASB caused by young people.	Ed Shaylor - PCS	31/03/10	SHP 12 - In July the YOS and Police implemented the Triage programme in Hillingdon. Diverting young people through Triage enables a swift proportionate response to the incident plus the identification of needs and referrals on to appropriate preventative services.	On Target
102	Reduce the incidence and cost of fire to the borough	SHP 13 - Create a safe environment - fire safety.	Gerard Hollingworth - Fire Brigade	31/03/10	SHP 13 - The Firefighters on cycles scheme has been running since May, the scheme last year proved effective in reducing both arsons and secondary fires. 500 Home Fire Safety Visits have taken place in the borough with 39% of those being in priority postcodes (those most vulnerable to house fires). In addition the Fire Service are playing a major role in the Community Risk Training delivered to care staff and volunteers who come into daily contact with vulnerable adults living in the community (the elderly or those with learning/mental health difficulties) and advises them on making an initial assessment around trips and fall hazards, home security and fire safety.	On Target

APPENDIX A
PRIORITY 5 - A THRIVING ECONOMY

SUSTAINABLE COMMUNITY STRATEGY 2008 – 2018

Green: Completed / On Target
Amber: Some Slippage
Red: Serious Slippage

Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
103	Improve pathways to employment for local people, with a focus on closing inequalities in the rates of worklessness	SET 01 - Update the Sustainable Economy Taskforce Strategy to produce new detailed three year action plan.	Ian Edwards - DCE	26/02/10	SET 01 - The framework, evidence and initial consultation are all in place. The 3 year action plan will be reviewed at the next Prosperous Borough Steering group meeting in Jan 2010	On Target
104		SET 02 - Deliver European Social Fund Gateway Heathrow 2012	Ian Edwards - DCE	31/03/10	SET 02 - The bid has been submitted and successfully achieved. The contract was received from the London Development Agency (LDA) at the end of Sep 09 and is due for signing in Oct. The programme has commenced with a backdated 6 month claim being submitted to the LDA in Oct.	On Target
105		SET 06 - Support residents and businesses through the economic downturn	Helena Webster - DCE	31/03/10	SET 06 - The second programme of the Enterprising Attitudes programme starts on 14th Oct until 3rd Dec. In addition we are now running an event with Google on 10th Nov to support businesses in terms of online marketing.	On Target
106		SET 12 - Ensure engaged with West London Working, West London Alliance and West London Network to maximise the benefits of sub regional programmes and schemes such as Future Jobs Fund.	Helena Webster - DCE	31/03/10	SET 12 - SET is fully engaged in all West London Activities. The West London Working implementation group meet regularly to drive and design implementation of activities. Meetings have been scheduled for the remainder of the year.	On Target
107		SET 13 - Provide free careers guidance service for all residents to support them improving their career prospects and obtain further qualifications.	Uxbridge College -	31/03/10	SET 13 - Uxbridge College has delivered a one off event and is now providing regular drop-in service.	Completed
108		SET 14 - Host HMRC pilot to improve the take up of childcare tax credits	Phillip Ryan - ECS	31/03/10	SET 14 - HM Revenues & Custom have written directly to residents in the pilot boroughs, including those in Hillingdon, who are eligible for the 100% childcare subsidy confirming their eligibility and providing information on how to access the childcare subsidy.	Completed
109		SET 15 - Provide package of support for small businesses and unemployed graduates through use of the successful Economic Challenge Investment Fund bid.	Brunel University -	31/03/10	SET 15 - Brunel secured resources to provide 3-5 Hillingdon companies with support. Support started from 25th September.	Completed
110	Retain key employment sites and support enterprises of all sizes to ensure Hillingdon attracts investment and is a good place to start a grow a business	SET 03 - Improving small business access to the Heathrow Economy and public sector supply chains.	Ian Edwards - DCE	31/03/10	SET 03 - On track for delivering targets. The European Regional Development Funding (ERDF) reporting year is from Jan-Dec and the end of year figures will be available next quarter. The final version of the Sustainable Economy Strategy report has been completed by Capital Ambition and a revised version of report will be used to inform the Council's Economic Assessment. The report will go to Cabinet early 2010.	On Target
111		SET 11 - Respond to results of West London Business Sentiments Survey 2009, and ensure any actions are fed into SET Strategy as relevant.	Helena Webster - DCE	31/10/09	SET 11 - Survey results were received on 25th June and were disseminated to the Credit Crunch group and the Hillingdon Chamber of Commerce.	Completed

APPENDIX A
PRIORITY 5 - A THRIVING ECONOMY

SUSTAINABLE COMMUNITY STRATEGY 2008 – 2018

Green: Completed / On Target
Amber: Some Slippage
Red: Serious Slippage

Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
112	Enhance and promote our district and smaller centres whilst ensuring that the metropolitan centre of Uxbridge continues to compete regionally.	SET 04 - Enhance and promote our district and smaller centres whilst ensuring that the metropolitan centre of Uxbridge continues to compete regionally	Nigel Cramb - DCE	31/03/10	SET 04 - Work continues to develop retail associations in the district town centres, notably Hayes and Northwood Hills. Christmas 2009 festive lights promotion budget has been doubled to £60k. Council working with local Trade Association to maximise publicity from this investment. The Place West conference featured a full session on Hayes Town. Major improvements programme to West Drayton and Yiewsley now agreed. Town centres at heart of Council's Place West London exhibition 13th October 2009.	On Target
113	Enhance and promote our district and smaller centres whilst ensuring that the metropolitan centre of Uxbridge continues to compete regionally.	SET 05 - Improve town centres - Northwood (phase 2) Yiewsley, West Drayton and Uxbridge Road Corridor. Implement de-cluttering guidelines.	David Knowles - ECP	31/03/10	SET 05 - Work has begun on Northwood Phase 2. Work has started on the Uxbridge Road corridor including improvements in the town centre and Windsor Street.	On Target
114		SET 08 - Coordinate Hillingdon's presence at the Place West London event	Nigel Cramb - DCE	31/10/09	SET 08 - The Place West London event is taking place on 13th October and all the work is in hand for exhibition stand and flyers.	On Target
115		SET 17 - Seek to attract people to Town Centre locations and boost the local economy in each area through the provision of Wi Fi in two pilot areas (Hayes and Ruislip)	Steve Palmer - F&R	31/03/10	SET 17 - Tenders have been invited and responses are currently being examined.	On Target
116	Explore new ways of engaging with local businesses to increase their positive impact on Hillingdon.	SET 09 - Develop memorandum of understanding with Business Link to support linking into local businesses	Helena Webster - DCE	31/03/10	SET 09 - The memorandum was agreed and signed on 24th August.	Completed
117		SET 10 - Update and verify contact details for Hillingdon Businesses through delivery of Business Directory 2010.	Helena Webster - DCE	31/03/10	SET 10 - The editorial material is due on 4th December. The contract was agreed with Burrows Communication and photos have been commissioned.	On Target
118		SET 11 - Respond to results of West London Business Sentiments Survey 2009, and ensure any actions are fed into SET Strategy as relevant.	Helena Webster - DCE	31/10/09	SET 11 - The survey results were received on 25th June and were disseminated to Policy to feed into Credit Crunch group. Copies of the report have been passed to the Hillingdon Chamber of Commerce.	Completed
119		SET 20 - Work with Local Businesses to encourage completion of train to gain and apprenticeship programmes to meet LAA 2007 target of increasing the skills levels of Hillingdon's working aged population.	Uxbridge College -	31/03/10	SET 20 - All activity were delivered in the academic year ending August 2009. Feedback from delivery partners shows that we are on track. Changes in terms of the London Skills Council (LSC) will be assessed at the Prosperous Borough Steering Group on 1st October.	On Target
120	To champion the need for technology infrastructure within the borough to be high quality, sustainable and available to all	SET 18 - Fully engage and horizon scan London regional technology developments to ensure that Hillingdon benefits from any opportunities.	Steve Palmer - F&R	31/03/10	SET 18 - Liaison with regional groups and carefully considered development plans are enabling us to deploy technology that promotes engagement with the community.	On Target

APPENDIX A
PRIORITY 5 - A THRIVING ECONOMY

SUSTAINABLE COMMUNITY STRATEGY 2008 – 2018

Green: Completed / On Target
 Amber: Some Slippage
 Red: Serious Slippage

Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
121	To champion the need for technology infrastructure within the borough to be high quality, sustainable and available to all	SET 19 - Work with the Building Schools for the 21st Century project to ensure that the technology infrastructure in the south of the borough is the highest quality, sustainable and available to all students.	Steve Palmer - F&R	31/03/10	SET 19 - Discussions have continued with the BS21 team. An Official Journal of the European Union (OJEU) notice is being issued and the ICT service will support the implementation of this from Spring 2010 onwards.	On Target
122	Work in partnership to ensure investment in Hillingdon's transport infrastructure	SET 16 - Influence and lobby through WLA the Outer London Commission, London Plan, and London Transport Strategy	Nigel Cramb - DCE	31/03/10	SET 16 - Council's submissions to Outer London Commission was well received. London Plan and Transport Strategy was published on 12/09/09. Joint response on implications are being co-ordinated by Policy, Partnerships and Planning.	On Target

APPENDIX A

SUSTAINABLE COMMUNITY STRATEGY 2008 – 2018

PRIORITY 6 - IMPROVING ASPIRATION THROUGH EDUCATION AND LEARNING

Green: Completed / On Target

Amber: Some Slippage

Red: Serious Slippage

Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
123	Ensure that our residents have the skills to compete in the local jobs market, especially the growing sectors	HCOP 27 - Work collaboratively to increase the numbers of vulnerable adults who can access and maintain supported /paid employment	Gary Collier - ASCHH / PCT	31/03/10	HCOP 27 - The Gateway Heathrow and Heathrow area supply chains projects is helping people gain access to paid employment. The Gateway Heathrow is intended to apply to 30 disabled people over 2 years and the Heathrow Area Supply Chains Project to support 8 businesses led by disabled people. Provisional figures have been provided that show 30 confirmed job starts in paid employment and there has been 30 further job offers. These are due to start in October 2009. The Heathrow Area Supply Chain project provides support to businesses and is scheduled to commence in quarter 4. Figures will be available in January 2010. An employment strategy for people with learning disabilities is being developed in response to the publication of Valuing Employment Now, Department of Health's (DH) employment strategy for people with learning disabilities.	On Target
124		HCOP 28 - Increase the numbers of adults with mental health needs in paid employment	Gareth Jones - ASCHH	31/03/10	HCOP 28 - A review of mental health and employment is underway as part of the process to agree a model for improving support into employment. A draft report was presented to the Mental Health Local Implementation Team on the 15th Oct 2009 to inform the development of an action plan for implementation in quarter 3 & 4.	On Target
125		SET 07 - Maximise opportunities to improve skills levels so that local residents can compete for local employment.	Helena Webster - DCE	31/03/10	SET 07 - Range of ongoing programmes in place including Workmates, Accelerate and Construction Apprenticeship schemes. Seeking opportunities to develop further programmes of which the European Social Fund Gateway Heathrow 2012 project will be a major contributor to ensure people have the skills to find employment in airport and hospitality sectors.	On Target
126	Raise the educational aspirations, attainment and levels of qualifications for all age groups	HCFP 13 - Continue to develop and improve education in our schools and raise exam results	Mike Merva - ECS	31/03/10	HCFP 13 - KS4 GCSE results improved significantly in 2009 for the 4th year in a row. There are no secondary schools in adverse OfSTED categories. The number of secondary schools below National Challenge benchmark of 30% 5+ A*-C incl Eng/Maths has reduced from 3 to 1.	On Target
127		HCFP 16 - Improve the transition at key stages	Alison Moore - ECS	31/03/10	HCFP 16 - Not in Education, Employment or Training (NEET) Strategy Implementation Plan being actioned by NEET Operations Group. External Audit of Information, Advice and Guidance (IAG) provision against national standards commissioned. Outcomes will inform revised IAG Strategy and Implementation Plan. There are 4 diploma lines of learning at KS4 and post 16 with a total 102 learners.	On Target
128		HCFP17 - Increase the range of vocational courses at GCSE and post 16.	Alison Moore - ECS	31/03/10	HCFP 17 - Development ongoing with apprenticeships and other programmes. KS4 engagement programme now has 140 students. Raising the Participation Age (RPA) to 18 years old charter in the process of being developed.	On Target

HCOP - Healthier Communities and Older People
HCFP - Hillingdon Children's Families Plan
SA - Strong and Active

CG - Clean and Green
SHP - Safer Hillingdon Partnership
SET - Sustainable Economic Taskforce

APPENDIX A

SUSTAINABLE COMMUNITY STRATEGY 2008 – 2018

Green: Completed / On Target

Amber: Some Slippage

Red: Serious Slippage

PRIORITY 6 - IMPROVING ASPIRATION THROUGH EDUCATION AND LEARNING

Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
129		HCFP 19 - Improve the educational prospects of looked after children	Debbie Haith - ECS	31/03/10	HCFP 19 - Completed training to social workers in Children In Care (CIC) 1&2 on new PAN London Personal Educational Plan. Asylum/Schools/Foster Carers/Independent Reviewing Officers (IROs) and other relevant professionals to be trained throughout 2009/10 Virtual School staff review completed with new roles identified. Key staff officers now in place with use of existing staff.	On Target
130	Raise the educational aspirations, attainment and levels of qualifications for all age groups	HCFP 21 - Improve the educational standards of Children with disabilities and additional needs	Mike Merva - ECS	30/09/10	HCFP 21 - Draft Inclusion Strategy out for consultation and Disabled Children's Strategy being implemented.	On Target
131	Improve the transition of young people through childhood and beyond in schools that are of 21st century standard	HCFP 12 - Improve standards in the early years	Alison Booth - ECS	31/03/10	HCFP 12 - Baby Effective Early Learning Programme (BEEL) Phase 1 near completion. 1 setting received accreditation for BEEL, 2 submitted for accreditation. Phase 2 - all early years settings are being supported through BEEL accreditation.	On Target
132		HCFP 14 Promote social inclusion and good standards of behaviour & attendance	Pauline Nixon - ECS	31/03/10	SEAD has been rolled out to the Private Voluntary Institutes (PVI) sector in a variety of ways: 1) universal training events 2) purchase and dissemination of resources to PVI settings that support children's SEAD development 3) Attention Hillingdon project (now being rolled out in schools due to the impressive impact on children) 4) The helicopter project (this supports children's participation in small group leadership and participation) 5) Peter Elfer worked in a number of settings to support practitioners in meeting the SEAD needs of very young children 70.6% of Secondaries and 89.7% of Primaries undertaking the Social Emotional Aspects of Learning (SEAL) programme.	On Target
133		HCFP 18 - Improve the financial literacy of children and young people	Sarah Harty - ECS	31/03/10	HCFP 18 - Working with our 'My Money' consultant to pilot the project in an extended schools collaborative this term, prior to implementing wider roll out next year.	On Target

APPENDIX A

SUSTAINABLE COMMUNITY STRATEGY 2008 – 2018

PRIORITY 6 - IMPROVING ASPIRATION THROUGH EDUCATION AND LEARNING

Green: Completed / On Target

Amber: Some Slippage

Red: Serious Slippage

Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
134		HCFP 23 - Reducing the number of first time youth offenders and re-offending	Lynn Hawes - YOT	31/03/10	HCFP 23 - Specialist sessional worker role is working with those young people identified as at risk of becoming a Persistent and Prolific Offenders (PPO) in order to facilitate access to Education, Employment and Training (EET). Youth Offending Service Management Board membership reviewed. Relevant staff trained in Dyslexia Action Basic Skills Programme. From 1.7.09 dyslexia screening will form part of all basic skills assessments. Development of an information system that monitors referral levels and take up of Black and Minority Ethnic (BME) groups to preventative services and reviews re-offending rates across ethnicity in place. Targeted Youth Support Team (TYST) steering group have developed a financial plan based on a review of existing services and projected reduction in demand for expensive higher Tier services.	Completed
135	Improve the transition of young people through childhood and beyond in schools that are of 21st century standard	HCFP 24 - Progress BS21 Programme	Sarah Harty - ECS	30/03/10	HCFP 24 - Submission of Strategy for Change 1 was submitted to partnerships for schools on programme on the 23rd April 2009, following approval by Cabinet on the 16th April. Submission of Strategy for Change 2 is due to be submitted to Partnerships for Schools on 26 November 2009. Submission of Outline Business Case is due to be submitted to Partnerships for Schools on 25 March 2010	On Target
136		HCFP 25 - Progress the Primary Capital Programme	Venetia Rogers - ECS	31/07/09	HCFP 25 - The investment programme proposed originally was based upon the needs analysis set out in the "Primary Strategy for Change" in 2008. At that time, it was expected that a limited number of new primary school places would be needed. However, new population forecasts (in particular, reflecting the impact of a high 2008 birth rate) mean that many more new school places will be needed and there has been a need to assess the impact of this upon investment plans. A report on primary school place issues is proposed for December Cabinet.	Some Slippage
137		HCFP 09 - Improve positive activities for Children & Young People	Tom Murphy - ECS	31/03/11	HCFP 09 - Summer Positive Activities Programme successfully delivered. Positive Activities for Young People (PAYP) delivery infra-structure established to enable operational management of extended offer. Your Shout Survey findings being considered, outcomes to inform future offer. Work in progress to secure additional resource to expand programme. Terms of reference for multi-agency strategic and operational groups reviewed. Mobile and Detached Team expanded through securing of second youth bus. Vehicle now operational.	On Target
138		HCFP10 - Improve the participation of Children & Young People	Paul Kennedy -	31/03/10	HCFP 10 - Here By Rights (HBR) action plan developed. Funding secured for hard to reach groups. Active Involvement Group (AIG) representation	On Target
139		HCFP11 - We will progress the delivery of three new youth centres / Develop 3 new youth centres	Tom Murphy - ECS	31/03/10	HCFP 11 - Detailed design work and planning and tendering process for Northwood and Charville complete. Revised timescale for South Ruislip approved with design and planning work now being progressed to revised timeline.	On Target

APPENDIX A

SUSTAINABLE COMMUNITY STRATEGY 2008 – 2018

PRIORITY 6 - IMPROVING ASPIRATION THROUGH EDUCATION AND LEARNING

Green: Completed / On Target

Amber: Some Slippage

Red: Serious Slippage

Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
140	Increase and improve the access to positive activities for young people and enable them to contribute to their communities	HCFP 15 - Developing an integrated youth support service including Targeted Youth Service	Tom Murphy - ECS	31/03/10	HCFP 15 - Arrangements for the strategic leadership and operational management of integrated youth support, including associated workstream steering groups currently under review. Individual work-stream activity continues to be delivered successfully. Awaiting revised guidance from Department for Children, Families and Schools (DCFS) re: Integrated Youth Support Services (IYSS) delivery requirements. Guidance will inform IYSS development actions Q3 - Q4	On Target
141	Increase the number of local businesses providing opportunities for local people to develop their skill levels.	SET 20 - Work with Local Businesses to encourage completion of train to gain and apprenticeship programmes to meet Local Area Agreement (LAA) 2007 target of increasing the skills levels of Hillingdon's working aged population.	Uxbridge College -	31/03/10	SET 20 - All activity delivered in academic year ending August 2009. Feedback from delivery partners shows that we are on track. Changes in terms of the Learning Skills Council (LSC) mean that there are likely to be issues in evidencing this target. Briefing provided to Prosperous Borough Steering Group on 1st October.	On Target