



HILLINGDON

LONDON

Appendix 1 - Social Housing Allocation Policy Consultation Report

At its meeting on 21st July 2016 Hillingdon Council's Cabinet, agreed to review the Council's Social Housing Allocation Policy and authorised a full consultation exercise to be undertaken in relation to a number of proposals to change it. This report provides information on the consultation process undertaken and its results.

Consultation process

The purpose of the consultation was to seek views and comments in relation to the proposed changes.

A letter explaining the changes, together with a consultation questionnaire for anonymous responses, was:

- sent by post to:
 - all applicants currently on the housing register;
 - all applicants accepted as homeless and awaiting rehousing;
 - all applicants with a homelessness decision pending;(including all homeless applicants and homeless households awaiting rehousing, currently in temporary accommodation) and
- sent by email to:
 - all Registered Providers of social housing operating in the borough of Hillingdon;
 - relevant voluntary sector organisations operating in Hillingdon
 - neighbouring local authorities.
- placed on the Council's website

Post rather than email was used to contact individuals / households to ensure access to those without email addresses and to encourage responses from those less comfortable with digital communications. Distribution of the documentation was commenced on 3rd August 2016. The letter sent advised that the Council's current Policy, with the proposed changes highlighted in red ink, was available to read on the Council's website www.hillingdon.gov.uk/consultation. It also offered the option of a paper copy of the Policy, and copies of documentation in large type, Braille, on audio tape or in the respondents own language. Contact information was provided to make such requests.

Prior to the consultation documents being posted and emailed to partner organisations, an on-line questionnaire along with the consultation documents was placed on the 'Have Your Say' page of Hillingdon Council's website. In addition, a link to the consultation was placed on the Locata website, which is the on-line portal for applications to join the housing register. Attention was drawn to the consultation through council publications, including social media, and by posters placed in the Housing Reception at the Civic Centre, the one-stop shop, libraries and the Citizens Advice Bureau, and by providing information regarding the survey to existing groups such as resident's associations.

The initial mail out to individual households went to 2,703 people. Subsequent to this, an additional 620 clients who have registered on Locata were also sent the consultation letter and questionnaire. A copy of the letter and the questionnaire are included in appendices 1a and 1b.

Residents were also given the opportunity to telephone in to named contacts or to meet face to face with council officers to discuss the proposed changes. A total of 17 drop-in sessions were held on different dates and at different times in 5 locations around the borough. A full schedule of the drop-in sessions is included at appendix 1c.

Consultation Period

The consultation ran for in excess of 10 weeks from Wednesday 3rd August 2016 to 5pm on Friday 14th October 2016.

The proposed changes

There are 4 proposed changes that were summarised on the consultation questionnaire as follows:

Proposal 1

The requirement for 10 years continuous residence to qualify for the housing register will be retained, but the Council is proposing that the statutory reasonable preference groups will be a further exception to this rule.

The statutory reasonable preference groups are:

- Statutorily homeless applicants. This includes applicants who are intentionally homeless
- Applicants occupying insanitary or overcrowded housing or who otherwise live in unsatisfactory housing conditions
- Applicants who need to move on medical or welfare grounds
- Applicants who need to move to a particular locality in the district of the authority, where failure to meet that need would cause hardship to themselves or others

Proposal 2

The Council is proposing that statutory homeless applicants that do not have 10 years continuous residency in the borough of Hillingdon will be placed in a new Band D.

Proposal 3a

The Council is proposing that people over 60, who would benefit from sheltered housing, will continue to be excluded from the 10 year continuous residency rule, but they will now be required to be currently resident in the borough.

Proposal 3b

The Council is proposing that people who are under-occupying their current social housing, will continue to be excluded from the 10 year continuous residency rule, but they will now be required to be currently resident in the borough.

Proposal 4

The Council is proposing to extend the definition of local connection to include people placed in the borough in one of the following set of circumstances:

- They are intentionally homeless but have a priority need;
- They are unintentionally homeless and have a priority need;
- They are threatened with homelessness unintentionally and have a priority need;
- They are unintentionally homeless but do not have a priority need.

Summary of consultation response

There was a good response to the consultation, with a total of 372 questionnaires having been completed. The vast majority of questionnaires were completed by residents living in the borough. The response at drop-in sessions was much more limited, with only four people attending. Those attending were seeking clarification regarding the proposals.

Telephone calls regarding the consultation

There were 26 telephone calls received regarding the consultation. Most were seeking clarification; some concerning the proposals, but more commonly to understand whether there was a requirement to fill in the questionnaire as part of their housing application process. One person requested a paper copy of the new allocation policy, which was sent on the 5th August 2016; another asked for duplicate documents, sent on the 16th August 2016 and one person asked for the documentation to be translated into Polish. This was subsequently done and sent on the 18th August 2016. Five clients wanted to confirm their intention to attend one of the drop-in sessions.

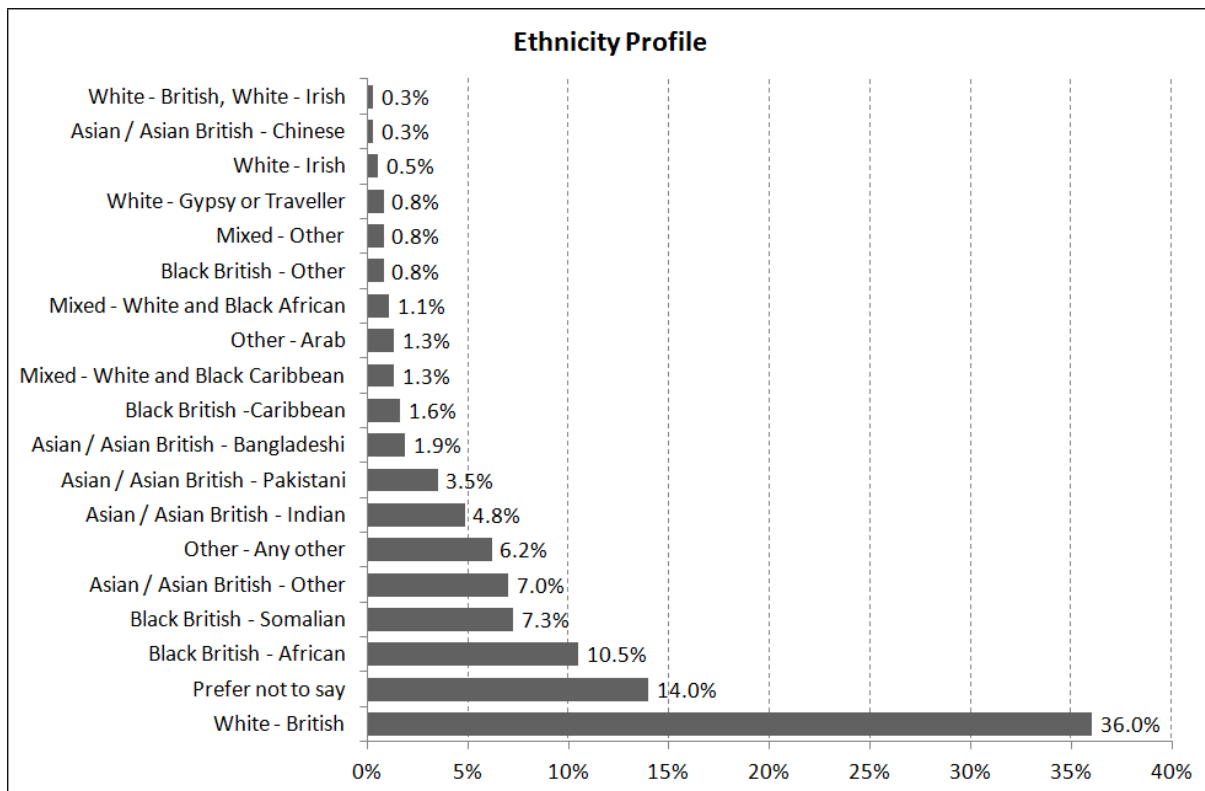
Analysis of questionnaire responses

The questionnaire collected profiling information and asked respondents to indicate the extent to which they agreed or disagreed with each of the proposals. It also provided opportunities for free text and invited respondents to tell us their views in relation to each proposal in turn and to make any additional comments regarding the proposals overall.

Profile of respondents

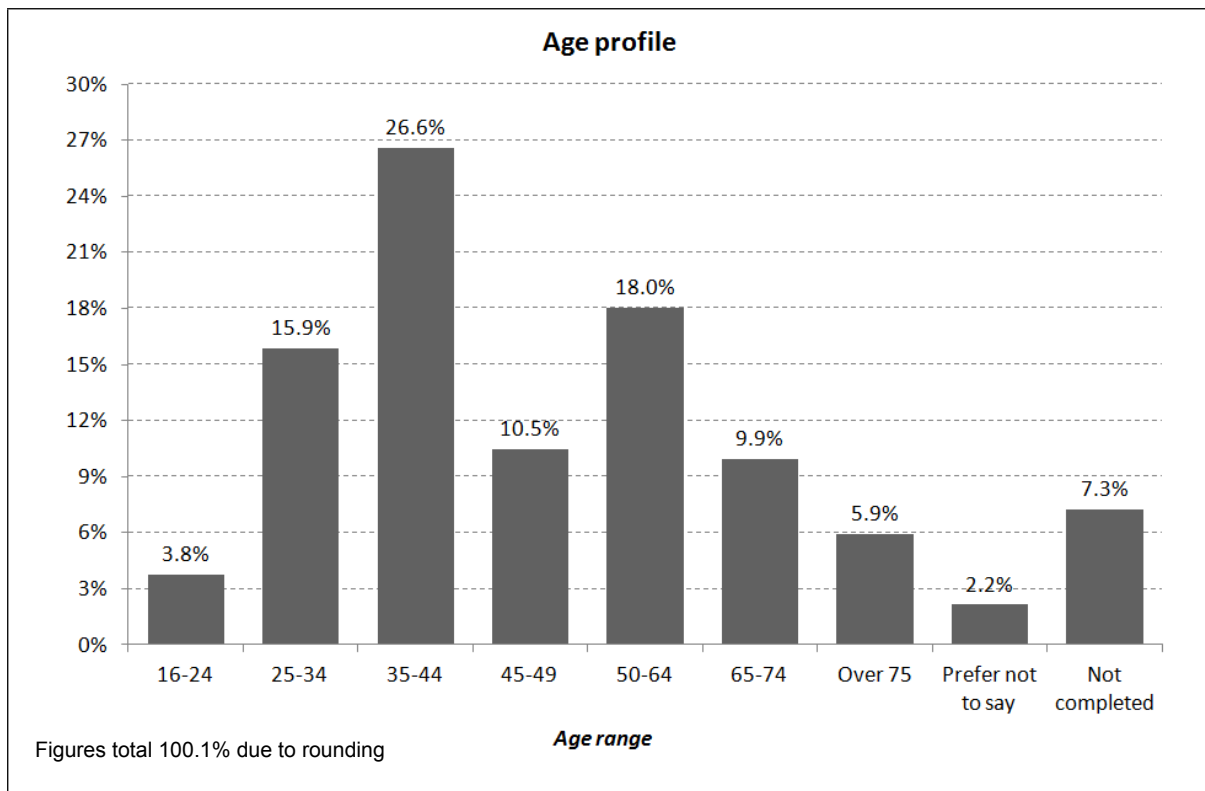
- Of the 372 respondents, 364 (98%) were Hillingdon Borough Residents.
- There were 4 responses from housing associations, 2 from voluntary or community organisations and 1 from a private landlord.
- Of the individuals and households responding, 237 confirmed that they were currently on Hillingdon's Housing Register. Of those that answered this question:
 - 133 (44%) were current residents registered for a transfer
 - 40 (13%) were homeless households on the housing register
 - 64 (21%) were households on the housing register but not currently a tenant or homeless
 - 65 (22%) were not currently registered
- Of 325 responses that provided information on gender, 198 (61%) were female and 127 (39%) were male. There were a further 13 that responded 'prefer not to say' and the remainder were blank.
- Ethnicity data is provided for 320 households and a further 28 confirmed that they would prefer not to say. The largest group were White British and Irish with 137 respondents and a further 3 white respondents identifying themselves as Gypsy or Traveller. There were 65 responses from Asian households, 75 from Black households, 12 mixed race and 28 other. A more detailed breakdown is shown in chart 1 below.

Chart 1



- A total of 159 respondents were either married or in a civil or domestic partnership; 45 were divorced or separated, 100 describe themselves as single and 22 were widowed. 19 stated a preference not to say and the remaining 27 left the question blank.
- There has been a substantial response from disabled people with 93 respondents confirming that they have a disability.
- At 44, the number of respondents that preferred not to say in relation to their sexual orientation was higher for other questions. Of those that did respond, heterosexual / straight was by far most prevalent with 285 responses.
- The number that preferred not to disclose their religion was also substantial at 37. The most common answer given was Christian, accounting for 133 responses, followed by Muslim with 93 responses.
- The responses include a wide spread of age ranges as shown in chart 2

Chart 2



- A breakdown of the tenure of housing respondents shows that private tenants and council tenants provided between them 60% of the responses, 21% came from those in those in temporary accommodation, 15% from housing association tenants and 4% from home owners.

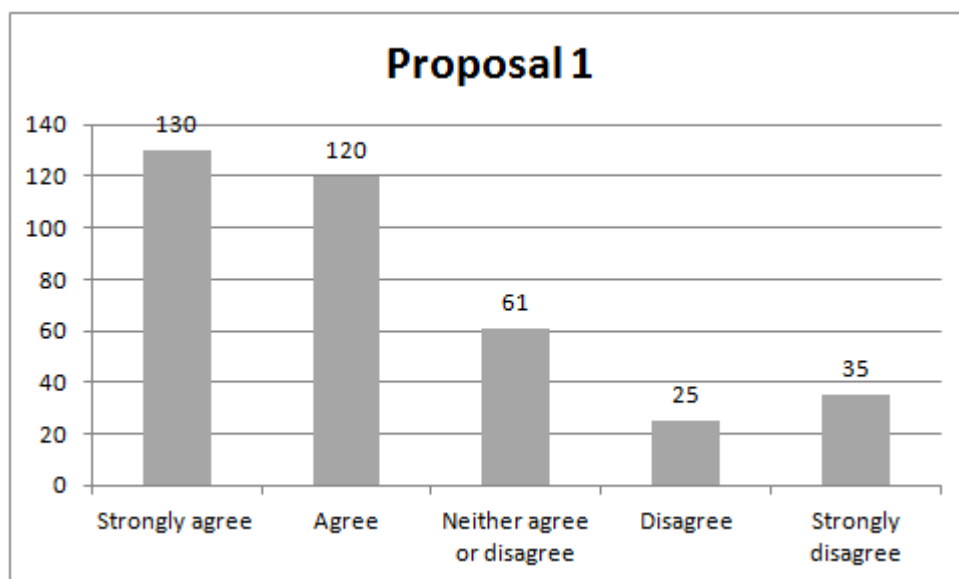
Response to Proposal 1

The requirement for 10 years continuous residence to qualify for the housing register will be retained, but the Council is proposing that the statutory reasonable preference groups will be a further exception to this rule.

Of 371 responses to proposal 1, two thirds or 67.3% supported the change and 16.1% opposed it.

Strongly agree	35.0%
Agree	32.3%
Neither agree nor disagree	16.4%
Disagree	6.7%
Strongly disagree	9.4%

Chart 3



There was strong support for this proposal amongst those on the housing register, whether existing tenants registered for a transfer, homeless households or others registered. There was also strong support amongst respondents not on the housing register.

Table 1

	Respondents on the housing register, of which:						Respondents not currently on the housing register	
	Registered for a transfer		Homeless		Others Registered			
Strongly agree	44	34%	17	44%	20	26%	28	41%
Agree	41	31%	9	23%	35	45%	14	21%
Neither agree nor disagree	28	21%	6	15%	12	15%	9	13%
Disagree	11	8%	4	10%	3	4%	5	7%
Strongly disagree	7	5%	3	8%	8	10%	12	18%
Total	131	100%	39	100%	78	100%	68	100%

Data in the table relates to 316 respondents that provided answers to both questions

There were 89 respondents that left additional comments in relation to proposal 1. Not all related directly to the proposal and some were concerned with their own housing applications and circumstances.

There were some mixed views regarding the exceptions to the 10 year rule. More comments were favourable than against with 11 explicitly reiterating their support. Reasons for supporting the proposal included that 'vulnerable people should be given a priority'; that 'it would assist in tackling the housing crisis'; that 'priority should

be given to those in overcrowded or insanitary conditions'; and that 'it would help young children the most'. A small number would have preferred the 10 year rule to be removed altogether, one considered it to discriminate against minorities and two that it discriminated against gypsies and travellers.

Some other respondents disagreed with relaxing the 10 year rule. There were 6 respondents that considered the rule should remain as at present. Comments included that: 'it is perfect at it is'; and that '10 years' continuous residence qualification for the housing register is not unreasonable'. One person commented that 'adding reasonable preference groups destroys the whole purpose of having a 10 year rule and that homeless households will eat up housing resources in a flash'.

The most common comment made was to disagree with those found to be intentionally homeless being able to join the register. This was made reference to by 13 respondents.

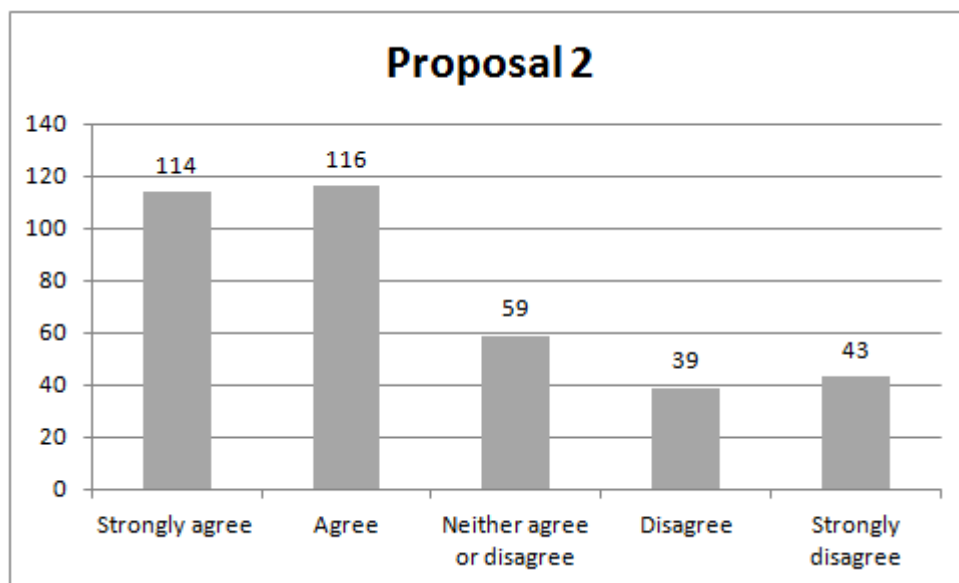
Response to Proposal 2

The Council is proposing that statutory homeless applicants that do not have 10 years continuous residency in the borough of Hillingdon will be placed in a new Band D.

Proposal 2 was also strongly supported with 62% of 371 responses in favour of the proposal compared to 22.1% opposed.

Strongly agree	30.7%
Agree	31.3%
Neither agree nor disagree	15.9%
Disagree	10.5%
Strongly disagree	11.6%

Chart 4



The placing of homeless households in a new Band D is supported most strongly by non-homeless households on the housing register. Amongst tenants registered for a transfer, 63% support the proposal, along with 65% of other non homeless applicants. Although a lower percentage, there is also majority support amongst homeless households at 52%. Respondents not on the housing register are 56% in favour.

Table 2

	Respondents on the housing register, of which:						Respondents not currently on the housing register	
	Registered for a transfer		Homeless		Others Registered			
Strongly agree	42	32%	10	26%	25	32%	17	25%
Agree	41	31%	10	26%	26	33%	21	31%
Neither agree nor disagree	24	18%	3	8%	11	14%	13	19%
Disagree	12	9%	10	26%	8	10%	6	9%
Strongly disagree	13	10%	6	15%	8	10%	10	15%
Total	132	100%	39	100%	78	100%	67	100%

Data in the table relates to 316 respondents that provided answers to both questions

There were 92 respondents that made additional comments in relation to proposal 2. A significant number of these referred again to the 10 year rule more generally and were in the same vein as responses to proposal 1. Amongst those made comments concerning homeless households being placed in a new Band D, there were a number of comments supporting homeless families being placed on the housing register regardless of their number of years' residency. In 10 instances, the use of Band D is not seen as giving sufficient priority. Comments include: 'there is no need to treat them unfavourably'; 'homeless people are suffering and the system shouldn't disadvantage them'. More of the comments made were against this proposal and 5 made direct reference to supporting priority for long term residents. 'Continuous long term residency should remain a cornerstone of priority unless a compelling and compassionate case can be made for disregarding it.' One person worried that the proposal would attract applicants to Hillingdon.

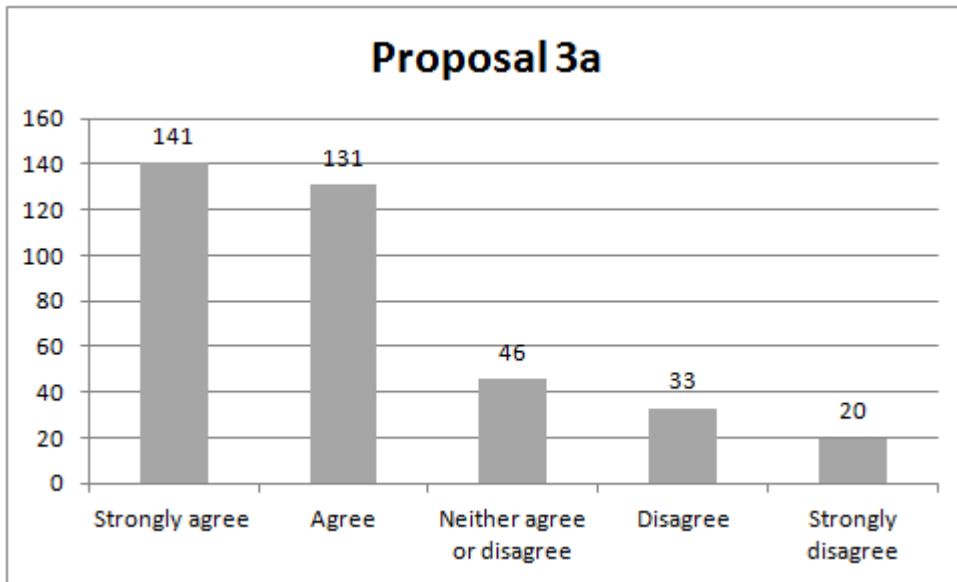
Response to Proposal 3a

The Council is proposing that people over 60, who would benefit from sheltered housing, will continue to be excluded from the 10 year continuous residency rule, but they will now be required to be currently resident in the borough.

Almost three quarters of respondents (73.3%) were in favour of this proposal and only 14.3% opposed.

Strongly agree	38.0%
Agree	35.3%
Neither agree nor disagree	12.4%
Disagree	8.9%
Strongly disagree	5.4%

Chart 5



There was very strong support for this proposal across the different groups on and off the housing register, ranging from 69% support amongst those not registered, to 77% support from those on the housing register that are not existing tenants or homeless.

Table 3

	Respondents on the housing register, of which:						Respondents not currently on the housing register	
	Registered for a transfer		Homeless		Others Registered			
Strongly agree	49	37%	13	34%	31	40%	26	38%
Agree	46	35%	15	39%	29	37%	21	31%
Neither agree nor disagree	15	11%	7	18%	8	10%	8	12%
Disagree	17	13%	2	5%	7	9%	6	9%
Strongly disagree	5	4%	1	3%	3	4%	7	10%
Total	132	100%	38	100%	78	100%	68	100%

Data in the table relates to 316 respondents that provided answers to both questions

There were 62 comments concerning proposal 3a. There were more comments supporting the proposal than against, with 20 making positive comments and many of these referring to the need to prioritise elderly residents i.e. 'those over 60 need care and compassion'. There were a couple of comments that considered that the 10 year residency exclusion should be applied more widely for elderly people so that it wasn't restricted to sheltered housing. Comments from those disagreeing with the proposal are of 2 distinct types. Firstly there were 10 respondents who thought the exclusion from the 10 year residency requirement should continue to apply to those who are not resident in the borough. Comments included: that elderly people 'should be able to live where they want'; that there are 'many reasons why people need to move out of borough temporarily'; and that it is 'often elderly that desperately want to move back near family'. There were a further 5 comments disagreeing with the proposal because they did not consider that an exclusion from the 10 year residency for elderly people should apply at all.

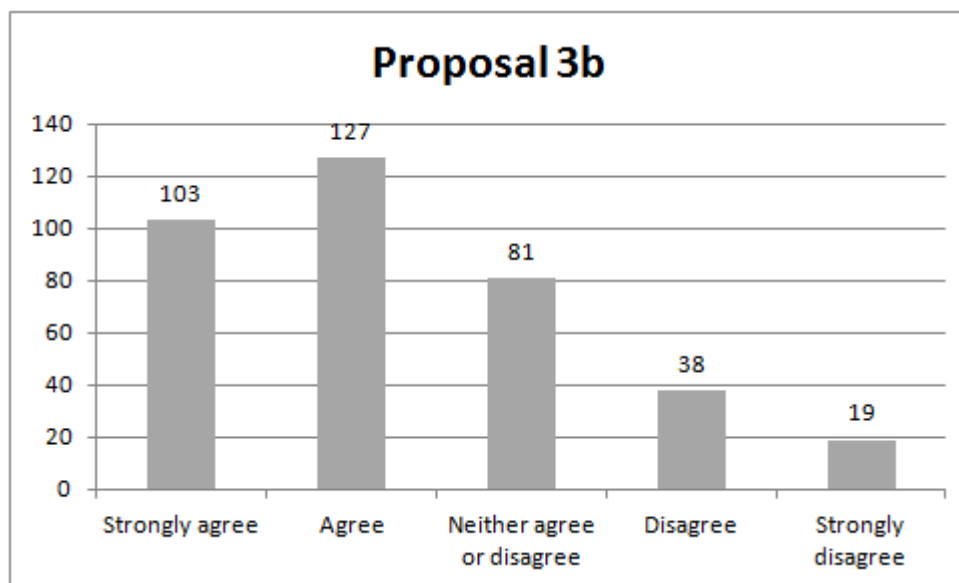
Response to Proposal 3b

The Council is proposing that people who are under-occupying their current social housing, will continue to be excluded from the 10 year continuous residency rule, but they will now be required to be currently resident in the borough.

There were 368 responses to this question; 62.5% were in favour and 15.5% opposed.

Strongly agree	28.0%
Agree	34.5%
Neither agree nor disagree	22.0%
Disagree	10.3%
Strongly disagree	5.2%

Chart 6



There was majority support again for this proposal across groups off and on the housing register. The lowest level of support was amongst those not on the register at 54%.

Table 4

	Respondents on the housing register, of which:						Respondents not currently on the housing register	
	Registered for a transfer		Homeless		Others Registered			
Strongly agree	38	29%	12	31%	19	24%	19	29%
Agree	46	35%	13	33%	30	38%	16	25%
Neither agree nor disagree	25	19%	8	21%	15	19%	19	29%
Disagree	14	11%	5	13%	10	13%	7	11%
Strongly disagree	8	6%	1	3%	4	5%	4	6%
Total	131	100%	39	100%	78	100%	65	100%

Data in the table relates to 313 respondents that provided answers to both questions

There were additional comments made by 50 respondents, of which 20 reiterated their agreement with the proposal. Comments included: 'It is not fair to take up more rooms than they need'; 'Putting our residents first!'; and 'yes as this will free up properties for large families'. There were 3 respondents that thought the 10 year rule should apply to those under-occupying social housing and 5 thought that the exclusion should remain for those living out of borough. Comments included: 'the resident first, then another person from outside Hillingdon'; and 'they should swap, in or out of borough'.

Response to Proposal 4

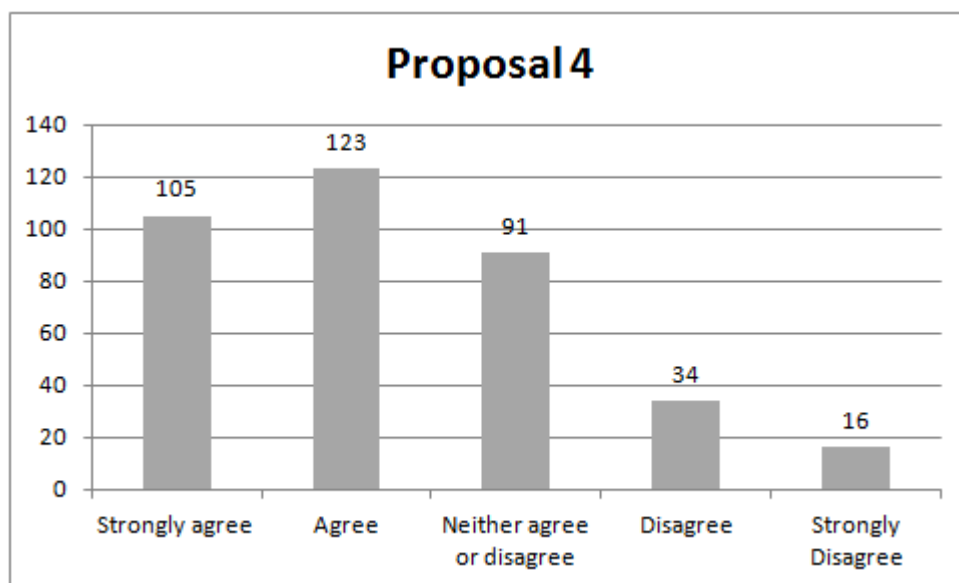
The Council is proposing to extend the definition of local connection to include people placed in the borough in one of the following set of circumstances:

- They are intentionally homeless but have a priority need;
- They are unintentionally homeless and have a priority need;
- They are threatened with homelessness unintentionally and have a priority need;
- They are unintentionally homeless but do not have a priority need.

Of 369 responses to this question, 61.8% were in favour and 13.6% were opposed.

Strongly agree	28.5%
Agree	33.3%
Neither agree nor disagree	24.7%
Disagree	9.2%
Strongly disagree	4.3%

Chart 7



Groups on and off the housing register were in favour. For this proposal the largest support proportionately was from homeless households on the register with 77% in favour of the proposal.

Table 5

	Respondents on the housing register, of which:						Respondents not currently on the housing register	
	Registered for a transfer		Homeless		Others Registered			
Strongly agree	35	27%	16	41%	16	21%	23	34%
Agree	41	32%	14	36%	33	42%	14	21%
Neither agree nor disagree	37	28%	7	18%	19	24%	17	25%
Disagree	12	9%	2	5%	8	10%	7	10%
Strongly disagree	5	4%	0	0%	2	3%	7	10%
Total	130	100%	39	100%	78	100%	68	100%

Data in the table relates to 315 respondents that provided answers to both questions

There were 61 additional comments made in relation to this proposal. Some of the comments are a reiteration that Hillingdon's residents should come first and that the 10 year criteria should apply in all instances. More detailed comments are again critical of the inclusion of those that are intentionally homeless. A number also state that the changes should only apply to those who are in priority need. There is

concern expressed that this may encourage other boroughs to move homeless households to Hillingdon.

An opportunity was provided following the questions relating to the proposals for any additional comments to be made. This was taken up by 123 respondents. Many used this opportunity to provide information about their personal housing circumstances. There were also numerous suggestions for housing that did not directly relate to the allocation policy proposals. Some of these raised other issues in relation to the allocation policy such as giving greater priority to the Armed Forces (in addition to the priority already afforded) and to public sector workers, and altering the savings qualification threshold. Other suggestions were concerned with matters other than allocations, such as building more homes.

Appendix 1a



HILLINGDON
LONDON

Address

3rd August 2016

Ref:JP/PW/101598

Dear Sir/Madam

Re: Review of Hillingdon Council's Social Housing Allocation Policy - Consultation 2016

At its meeting on Thursday 21 July 2016, Hillingdon Council's Cabinet, its principal decision making body, agreed to review the Council's current Social Housing Allocation Policy and it authorised a full consultation exercise to be undertaken in relation to a number of proposals to change it.

The purpose of this document is to seek your views and comments in relation to the proposed changes to the Allocation Policy.

Whether you are a private registered provider of social housing, a registered social landlord, an applicant or prospective applicant for placement on to the Council's housing register, living in temporary accommodation in or outside of the borough, a voluntary or community organisation providing housing advice and assistance, your comments and views are welcomed.

The consultation period will commence on **Wednesday 3 August 2016** and ends at **5pm on Friday 14 October 2016**.

What is a Housing Allocation Policy?

By law, every local housing authority in the country must have an allocation policy in place. This allows them to:

- set out the procedures which have to be followed in the allocation of social housing accommodation. This is Council owned housing stock and Housing Association properties which the Council has nomination rights to.
- determine priorities for the allocation of social housing accommodation for various categories of applicants.

Hillingdon Council's current policy was adopted in June 2013.

Why does Hillingdon Council's current Social Housing Allocation Policy need to be changed?

The Council needs to keep the Policy under review for two main reasons. Firstly, to ensure that the Policy is fully compliant with changes in the law. A number of important changes have taken place in the last two years. Secondly, to address changes in local housing need. The demand for social housing in Hillingdon will always far exceed supply and the Council therefore needs to prioritise allocation.

What changes are proposed?

The Council's current Policy, with the proposed changes highlighted in red ink, is available to read on the Council's website www.hillingdon.gov.uk/consultation

There are **4** main proposed changes to the Allocation Policy which are the subject of this consultation exercise. They are summarised as follows:

1. There is an inconsistency between paragraphs 2.2.4 and paragraph 12 of the Policy which should be removed. Paragraph 12 sets out the various categories of statutory reasonable preference groups and indicates that they will be placed on the Council's housing register, regardless of how long they have lived in Hillingdon. This is in accordance with existing law, clarified by the courts since the current Policy came into force.

The Council has expressed in its Policy that long-standing Hillingdon residents should be given priority for social housing. It has therefore introduced a 10 year continuous residence in the borough rule which it is not proposing to change. Paragraph 2.2.4 sets out a number of exceptions to the 10 year rule which currently does not include the statutory reasonable preference groups.

In order to rectify this anomaly, the Council is proposing to add the statutory reasonable preference groups as a further exception to the 10 year continuous residence in the borough rule in paragraph 2.2.4 of the Policy.

This proposed change can be found on **page 10** of the Policy as it appears on the Council's website.

2. Currently, the Policy states that all applicants in the statutory reasonable preference groups are placed on the housing register in one of Bands A-C, depending on their circumstances. However, in practice, only those applicants with 10 years continuous residence in the borough are admitted to the housing register and placed in one of these Bands. This includes those who are statutorily homeless.

The Council is proposing to restructure its Policy so that all statutorily homeless persons with less than 10 years continuous residence in the borough are placed in a new Band D on the housing register. This would entitle applicants to a reasonable preference over those who are not admitted on to the housing register, but a lower preference than those in Bands A-C.

These proposed changes can be found on **pages 24 and 44** of the Policy as it appears on the Council's website.

Statutorily homeless persons with 10 or more years continuous residence in the borough will continue to be placed in Bands A-C, depending on their circumstances. This principle will also apply, as is currently the case, to all applicants who fall within the other statutory reasonable preference groups.

3. As is indicated in point 1 above, paragraph 2.2.4 of the Policy provides for a number of exceptions to the 10 year continuous residence in the borough rule. Two of the current exceptions are:

- People over 60 who would benefit from sheltered housing. They are to be considered for sheltered housing after other households who meet the residency criteria.
- People who are under-occupying their current social housing.

With regard to both of these exceptions, the Council is proposing to change them by introducing a requirement that they will only apply to those people who are currently resident in the borough. The reason for this proposed change is so that the Council can effectively manage the number of people who are capable of falling within either of the exceptions.

This proposed change can be found on **page 10** of the Policy as it appears on the Council's website.

4. The term "local connection" appears in both paragraphs 2.2.4 and 14.3 of the Policy. It is proposed to extend the meaning of this term so that it includes people placed in the borough of Hillingdon in temporary accommodation in one of the following set of circumstances:

- they are intentionally homeless but have a priority need;
- they are unintentionally homeless and have a priority need;
- they are threatened with homelessness unintentionally and have a priority need;
- they are unintentionally homeless but do not have a priority need.

The proposed change can be found on **pages 9 and 33** of the Policy as it appears on the Council's website.

If you would like to receive a paper copy of the Policy, please contact us using the contact details provided below.

Questionnaire

A Consultation Questionnaire is attached which gives you the opportunity to respond to each of the 4 proposed changes. Please return the completed questionnaire in the enclosed pre-paid envelope. Alternatively you may wish to complete the questionnaire online at www.hillingdon.gov.uk/consultation

Any information you provide will be anonymous and not shared with any third parties. It will not be possible to identify any individual from the information provided.

Questions 7 to 16 are included to ensure we gather feedback from a diverse cross-section of the community. The results will be used for monitoring purposes and will contribute to assessing the potential impact of any changes following this consultation.

Participation

The Council will be organising drop in sessions during the consultation period. If you are interested in attending one of these sessions, please contact us.

What happens at the end of the consultation period?

Hillingdon Council will carefully consider each of the consultation responses. It will also undertake an Equality Impact Assessment in compliance with its legal duty. A written report will be prepared for the Council's Cabinet to consider and decide what

changes, if any, should be made to the Council's Social Housing Allocation Policy. It is expected that Cabinet will make its decision before the end of the year.

Translation and interpretation

If you would like this document or the questionnaire in large type, Braille, on audio tape or in your own language, please ask an English speaker to contact us using the contact details provided above.

Contact Details

If you have any questions about the consultation, require further information or would like to attend a drop-in session before you complete the questionnaire, please contact Zulfiqar Mulak 01895 250 377 , Melissa Murphy 01895 250 460 or Debby Weller 01895 556 281 or email housingregister@hillingdon.gov.uk.

If you have any questions about your housing application please call the Council's Contact Centre on 01895 556 666.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Jean Palmer'.

Jean Palmer OBE
Deputy Chief Executive, Corporate Director
Residents Services



HILLINGDON

LONDON

Social Housing Allocation Policy Consultation Questionnaire

Hillingdon Council is keen to hear your views about the proposed changes to the Social Housing Allocation Policy and would be grateful if you could spare some time to complete this questionnaire.

Please return your completed questionnaire to us using the enclosed pre-paid envelope. Alternatively, you can complete the questionnaire online at www.hillingdon.gov.uk/consultation where you can also download and read the full revised draft with the proposed changes highlighted.

Any information you provide will be kept strictly confidential and not shared with any third parties.

The consultation deadline is 5pm on **Friday 14th October 2016**.

Proposal 1

1. The requirement for 10 years continuous residence to qualify for the housing register will be retained, but the Council is proposing that the statutory reasonable preference groups will be a further exception to this rule.

The statutory reasonable preference groups are:

- Statutorily homeless applicants. This includes applicants who are intentionally homeless
- Applicants occupying insanitary or overcrowded housing or who otherwise live in unsatisfactory housing conditions
- Applicants who need to move on medical or welfare grounds
- Applicants who need to move to a particular locality in the district of the authority, where failure to meet that need would cause hardship to themselves or others

Please indicate below the extent to which you agree or disagree with the proposal

Please tick one box	✓
Strongly agree	
Agree	
Neither agree nor disagree	
Disagree	
Strongly disagree	

Use the box below to tell us any views you may have about this proposal

Proposal 2

2. The council is proposing that statutorily homeless applicants that do not have 10 years continuous residency in the borough of Hillingdon will be placed in a new Band D.

Please indicate below the extent to which you agree or disagree with the proposal

Please tick one box	✓
Strongly agree	
Agree	
Neither agree nor disagree	
Disagree	
Strongly disagree	

Use the box below to tell us any views you may have about this proposal

Proposal 3

3. The council is proposing that people over 60, who would benefit from sheltered housing, will continue to be excluded from the 10 year continuous residency rule, but they will now be required to be currently resident in the borough.

Please indicate below the extent to which you agree or disagree with the proposal

Please tick one box	✓
Strongly agree	
Agree	
Neither agree nor disagree	
Disagree	
Strongly disagree	

Use the box below to tell us any views you may have about this proposal

4. The council is proposing that people who are under-occupying their current social housing, will continue to be excluded from the 10 year continuous residency rule, but they will now be required to be currently resident in the borough.

Please indicate below the extent to which you agree or disagree with the proposal

<i>Please tick one box</i>	✓
Strongly agree	
Agree	
Neither agree nor disagree	
Disagree	
Strongly disagree	

Use the box below to tell us any views you may have about this proposal

Proposal 4

5. The council is proposing that the definition of local connection is extended so that it includes people placed in the borough of Hillingdon in one of the following set of circumstances:

- they are intentionally homeless but have a priority need;
- they are unintentionally homeless and have a priority need;
- they are threatened with homelessness unintentionally and have a priority need;
- they are unintentionally homeless but do not have a priority need.

Please indicate below the extent to which you agree or disagree with the proposal

<i>Please tick one box</i>	✓
Strongly agree	
Agree	
Neither agree nor disagree	
Disagree	
Strongly disagree	

Use the box below to tell us any views you may have about this proposal

6. Do you have any additional comments to make about the proposed changes to the Social Housing Allocation Policy?

Use the box below to tell us your views

About you

7. Are you:

Please tick one box	✓
An individual person or household	
Completing the questionnaire on behalf of a voluntary or community organisation working in the borough (Please go to Question 17)	
Completing the questionnaire on behalf of a housing association with homes in the borough (Please go to Question 17)	
Completing the questionnaire on behalf of another type of organisation (Please go to Question 17)	

8. Are you currently on the council's Social Housing Register?

Please tick one box	✓
Yes - I am a current tenant registered for a transfer	
Yes - I am registered and am homeless	
Yes - I am a registered, am not a current tenant and am not homeless	
No - I am not registered	

9. What is your current housing situation? I am

Please tick one box	✓
A council tenant	
Living in temporary accommodation provided by Hillingdon Council because I was homeless	
Living in temporary accommodation provided by another Council because I was homeless	
A private tenant	
A housing association tenant	
A home owner (with or without a mortgage)	

10. Are you:

Please tick one box	✓
Male	
Female	
Prefer not to say	

11. How old are you?

Please tick one box	✓
16 - 24	
25 - 34	
35 - 44	
45 - 49	
50 - 64	
65 - 74	
Over 75	
Prefer not to say	

12. How would you describe your ethnicity?

Please tick one box	✓
White - British	
White - Irish	Asian / Asian British - Chinese
White - Gypsy or Irish Traveller	Asian / Asian British - Other
Mixed - White and Black Caribbean	Black British - African
Mixed - White and Black African	Black British - Caribbean
Mixed - White and Asian	Black British - Somalian
Mixed - Other	Black British - Other
Asian / Asian British - Indian	Other - Arab
Asian / Asian British - Pakistani	Other - Any other
Asian / Asian British - Bangladeshi	Prefer not to say

13. Do you consider yourself to have a disability?

Please tick one box	✓
Yes	
No	
Prefer not to say	

14. What is your sexual orientation?

Please tick one box	✓
Heterosexual / Straight	
Bisexual	
Gay man	
Gay woman / Lesbian	
Other	
Prefer not to say	

15. What is your religion / belief?

Please tick one box	✓
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Sikh	
Buddhist	
Christian	
Hindu	
Humanist	
Jewish	
Muslim	
No religion / not religious	
Other	
Prefer not to say	

16. What is your marital status?

<i>Please tick one box</i>	<input checked="" type="checkbox"/>
Single	<input type="checkbox"/>
Civil Partnership	<input type="checkbox"/>
Divorced	<input type="checkbox"/>
Domestic Partner	<input type="checkbox"/>
Married	<input type="checkbox"/>
Separated	<input type="checkbox"/>
Widowed	<input type="checkbox"/>
Prefer not to say	<input type="checkbox"/>

17. If you are responding on behalf of a voluntary or community organisation, a statutory organisation or a housing association with homes in the borough, please provide the name of your organisation in the box below:

**Thank you for completing this questionnaire.
Your views are important to us and will help us to review the
Social Housing Allocation Policy**

Appendix 1c

DROP-IN SESSIONS FOR HOUSING ALLOCATIONS POLICY CONSULTATION

VENUE	SESSION 1	SESSION 2	SESSION 3	SESSION 4
Key House Trust Training Room, 106 High St, Yiewsley, UB7 7BQ Vicky Peck - vpeck@h4all.org.uk 01895-442929	Thurs 31 st August 10:00am - 2:00pm	Thurs 8 th Sept 5:30am- 8:00pm	Mon 26 th Sept 10:00am - 2:00pm	Mon 3 rd October 5:30 - 8:00pm
Harefield Community Centre Hall, Priory Avenue, Harefield, UB9 6HP Brenda Davis, Treasurer Lynne Mogge, Centre Manager harefieldcommunitycentre@btconnect.com 01895 824621	Mon 5 th Sept 10:00am - 1:30pm	Thurs 15 th Sept 4:30pm - 7:30pm	Mon 3 rd Oct 10:00am - 1:30pm	Thurs 29 th Sept 5:30pm - 8:00pm
Ickenham Library Meeting Room Long Lane, Ickenham UB10 8RE Elaine Fewell, Acting Manager efewell@hillingdon.gov.uk 01895-558271 (Ext 8271)	Thurs 8 th Sept 10:00am - 2:00pm	Thurs 15 th Sept 5:00pm - 8:00pm	Thurs 6 th October 10:00am - 2:00pm	Tues 4 th October 5:00pm - 7:30pm
Botwell Green Library, 1 st Floor meeting room (wheelchair accessible) East Avenue Hayes UB3 2HW Gemma McCaffery gmccaffery@hillingdon.gov.uk 01895 558633 (dial Ext 4850)	Friday 9 th Sept 10:00am - 2:00pm	Mon 5 th Sept 5:30am- 8:00pm	Friday 30 th Sept 10:00am - 2:00pm	
Civic Centre, Uxbridge Middlesex Suite	Thurs 1 st Sept 9:00am - 4:00pm		Mon 3 rd Oct 9:00am - 4:00pm	

Appendix 1d

Organisations Consulted

West London Borough Councils

London Borough of Brent	London Borough of Harrow
London Borough of Ealing	London Borough of Hounslow
London Borough of Hammersmith & Fulham	London Borough of Kensington & Chelsea

Housing Associations operating in Hillingdon

A2Dominion Homes Limited	Network
A2Dominion South Limited	Notting Hill Home
Ability	Notting Hill Housing
Aldwyck	Octavia Housing
Anchor Trust	Origin
ASRA	Paradigm
Catalyst	Peabody Trust
Central and Cecil	Places for people Homes Limited
Co-op	Places for People Individual
Dawley	Plexus UK
Family	Sanctuary
Genesis	Shepherds
Habinteg	Southwark
Hanover	St Peters
Harefield	Thames Valley Charitable
Harrow	Thames Valley Housing
Hastoe	The Abbeyfield
Home Group	The Guinness
Innisfree	The Richmond
Inquilab	The Riverside
London & Quadrant	Viridian
London Strategic	West London YMCA
Look Ahead	Women's Pioneer
Metropolitan	

Relevant Voluntary Organisations and Residents Associations operating in Hillingdon

Afghan Women's Group	Hillingdon Somali Women's Group
ARCH	Hillingdon Women's Centre
Avondale Residents Association	Ickenham Residents Association
Bell Farm Christian Centre	Kemps, Hawes & Bennetts TRA

Buckingham & Cedars TRA	MHA-Northwood Live at Home Scheme
Carers Trust Hillingdon	New Day
Christchurch	No Second Night Out
Citizens Advice Bureau	Northwood Residents Association
Cobden Close TRA	Northwood Hills Residents Association
Com. Café	P3 Navigator
DASH	Ruislip Residents Association
Eastcote Residents Association	SAHAN
Garden City Estates Residents Association	St Margaret's Church, Uxbridge
Harefield TRA	St Mungos
HART	South Ruislip Residents Association
Heathrow Travel Care	Street Rescue
Heritage and Barchester TRA	Trinity
HESTIA	YMCA
HGNC (Hillingdon Gurkha and Nepalese Community)	Oak Farm RA
HIFN (Hillingdon Interfaith Network)	British Keralites Association
High Point Village Residents Association	Friends of Hayes End
Hillingdon Age UK	Friends of Roxbourne Park
Hillingdon Asian Women's Group	Hillingdon Alliance of Residents Association
Hillingdon Autistic Care & Support	Hillingdon Women's Centre
Hillingdon Carers	North Hayes Residents Association
Hillingdon Mind	P3 Navigator