Overview of Service Updates Provided

Hillingdon CAMH’s

Hillingdon Community Health Adult Services

Hillingdon Community Children's Health Service

Hillingdon Mental Health Services
Camh’s Waiting Times

- 78% of children seen within 18 weeks of referral – target is 85%
- October 2016 this was 47%
- 70% positive outcomes after treatment – i.e. discharged from MH services
- Increased capacity for face to face sessions
- Increased flow in system
New Specialist service commissioned across CNWL in 2016. Hub and spoke across the 5 boroughs.

Urgent referrals seen within a week.

Routine referrals within 4 weeks.

Specialist team of CAMHS and eating disorders clinicians.
Camh’s Out of Hours and Crisis Service

- New development has OOHS nurses and doctor working across the 5 CNWL boroughs
- Has improved urgent response to CYP at Hillingdon A&E
- Reduced breaches at Hillingdon Hospital A&E
- CAMHS trained staff now see CYP
- Positive feedback from YP and families
- As of November 2017 additional day time staff enhanced to allow for more intensive community response preventing admission
Developments in 2015/16 mean Children and YP with a LD and challenging behaviour now have service.

Multi disciplinary team including psychology, behaviour analysts, paediatrician session and psychiatry sessions

Has allowed work with CYP Family, school and social care services
Community Adult Services

HHCP is now established and we continue to put in place the practical things needed to ensure we work effectively as a single entity.

The 15 Care Connection Teams are settling in and are working to keep our older patients in their own homes for as long as possible.

Hillingdon Home 2 Assess are currently leading across the NWL patch in taking the highest number of patients home on this new pathway.
Children's Community Services

- Pilot out of hours Health Visiting support line for 3 months starting December
- Children's Teams now amalgamated into 0-19 hubs
- Fourth highest continued breastfeeding rate at 6-8 weeks nationally
- Children's contact centre in operation since start October
Hillingdon Mental Health Services CQC update

CQC re-inspection Older Adult MH services in January this year resulted in a ‘good’ rating.

Community Mental Health Team re-inspection in May this year was the final part and as a trust we have now been re-rated as good.

Community MH re-inspection did not identify any improvements specific to Hillingdon MH.
Hillingdon MH - Current Risks

- Inpatient bed pressures continue
- Nurse recruitment remains a challenge, despite a now low turnover
- Financial pressures persist
Number of section 136 presentations via Hillingdon MH Suite

![Graph showing the number of section 136 presentations via Hillingdon MH Suite from August 2016 to August 2017. The graph compares MPS, Heathrow, and Total presentations over time.]
Key 2017/18 Priorities - Hillingdon

Developing a sustainable model for CAMHs and building on crisis work (demand vs capacity)

Expanding the range of services and integration across the HHCP including Mental Health

Maintaining high quality services and delivering financial sustainability in the borough

Delivering further integration across physical and MH services to improve outcomes and user experience

Reducing MH bed occupancy by more community based support

Wellbeing for life