



**HILLINGDON**  
LONDON

Steven Dormer  
Licensing Officer

Reference; SW/19/LA03

Your Reference;

Date; 3<sup>rd</sup> July 2019

Dear Sir,

**AROMA LOUNGE, 134 FIELD END ROAD, EASTCOTE, HA5 1RJ**  
**THE LICENSING ACT 2003**

I am writing to you as the Officer duly authorised to make representations on behalf of the Licensing Authority, in regard to the premises licence variation application submitted by Mahalaxmi Catering Ltd, for the above premises.

I have assessed the application and note that the applicant is seeking an extension to licensable activities to 2.00am on Fridays and Saturdays and a closing time of 2.30am on the same days. The application also seeks the addition of live music to midnight on weekdays and Sundays and to 2.00am Fridays and Saturdays.

I am surprised to find that the operating schedule does not contain a robust nuisance prevention plan nor does it contain any additional safeguarding measures to protect patrons and staff from crime/disorder issues that are likely to arise in the early hours of the morning.

Eastcote Town Centre is host to a variety of licensed establishments including pubs, bars and restaurants. Currently many of these establishments operate until 1am to 2am at weekends. Above all the shopping parades on the High Street, are residential flats.

Eastcote is also an area where the Licensing Service regularly receive complaints generated by other licensed establishment causing nuisance to nearby residents. And, whilst I appreciate that none of these complaints are attributed to this particular applicant, I am concerned that the presence of a bar/restaurant with live music would have a cumulative impact on the nuisance and low level ASB already being experienced in the area.

Licensing Service  
Residents Services  
T.01895 277232

[swaterford@hillington.gov.uk](mailto:swaterford@hillington.gov.uk)

[www.hillingdon.gov.uk](http://www.hillingdon.gov.uk)

London Borough of Hillingdon,  
3S/08, Civic Centre, High Street, Uxbridge, UB8 1UW

After meeting with the applicant on 2<sup>nd</sup> July, some of the concerns were addressed, however the application or operating schedule has not been modified in any way and still falls short of the standards required.

In short, I do not believe the application goes far enough to address remaining concerns and I would welcome further control measures focussed on;

1. Entry Policy including no entry or re-entry after midnight
2. Dispersal policy to ensure patrons to not cause a nuisance to nearby residents
3. Provision of Door Supervisors
4. Timings for the service of food
5. Policy for smokers using the front of the premises
6. Prevention of nuisance from live music events and amplified music

I would also like to see the times for Licensable Activities reduced to 1am on Fridays and Saturdays with a closing time of 1.30am.

I intend to be present at the hearing to verbally deliver my representation and also to answer any queries from the Licensing Sub-Committee.

Yours faithfully

  
Stephanie Waterford  
Service Manager Licensing, Food & Safety Regulation  
Licensing Authority Representative



**METROPOLITAN  
POLICE**

**TOTAL POLICING**

**Date: 3<sup>rd</sup> July 2019**

The Licensing Officer  
Licensing Services  
London Borough of Hillingdon  
Civic Centre  
High Street  
Uxbridge  
UB8 1UW.

**Uxbridge Police Station  
1 Warwick Place  
Uxbridge  
Hillingdon  
UB8 1PG**

**Telephone: 020 8246 1933  
Mobile: 07785 226483  
Email: Licensing-xh@met.pnn.police.uk**

Your Ref – **AROMA LOUNGE, 134  
FIELD END ROAD, EASTCOTE,  
HA5 1RJ**

Dear Sir/Ma'am,

Re; **AROMA LOUNGE**, - Premises licence variation application.

**The Police would like to make the following representations concerning this application:**

**This application, I believe falls below the minimum standard required by a new premises in an area which currently suffers from a high level of Anti-Social Behaviour.**

**The response to the promotion of the four licensing objectives are scantily represented in this application however, a meeting with the applicant and his associate allayed some of the concerns regarding how the applicant will be promoting the licensing objectives in the interest of the community that they will be serving.**

**This application is requesting an extension to the licensable activities to 2.00am on a Friday and Saturday with a closing time of 2.30am on the Friday and Saturday with the addition of live music till 02.00am on the Friday and Saturday.**

**The proposed new premises is in close proximity to two larger licensed venues, The Ascot Public House and Geo Bar both with similar operating times. This raises concerns regarding the dispersal of patrons in an area with a high volume of residential properties and increasing the footfall in a small area which has recently received complaints from local residents in relation to noise nuisance and crime and disorder.**

**As part of the application process, the applicant must explain the primary purpose of the venue, and explain, in greater detail the impact that their premises will have in relation to the licensing objectives and how they will be taking more responsibility to make sure that all reasonable steps have been taken to prevent any disruption to their neighbours and the local community and in its current form, has not been explained in this application.**

**I would like to see a reduction in the licensable Activity times to 1am on Fridays and Saturdays with a closing time of 1.30am. I would also like a more robust policy on the Dispersal of patrons, entry and re-entry of patrons and how the applicant will manage this at full capacity.**

**I would also like a more comprehensive explanation on how the applicant can allay the concerns of local residents regarding the impact of live and amplified music which will be played directly below residential properties.**

**I will be present at the hearing to verbally present my representations and answer any questions that the Licensing Sub-Committee may have.**

Yours Sincerely.

David Butler,  
Police Licensing Officer, West Area BCU.

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***Police Licensing Enforcement Officer  
Hillingdon Borough.***

**ASB & Environment Team**  
**MEMORANDUM**

**From:** Mark Oakley

Anti Social Behaviour & Environment Officer

**To:** Steve Dormer Licensing Officer

**My Ref:**

**Your Ref:**

**Date:** 05/07/2019

Dear Sir or Madam,

**Re: Application to vary a Premises Licence- Licensing Act 2003**

**Address: MAHALAXMI CATERING LIMITED, T/A Aroma Lounge, 134 Field End Road, Eastcote, Middlesex, HA5 1RJ**

I refer to the application to vary a Premises Licence under the Licensing Act 2003, relating to the above named premises.

The Anti Social Behaviour & Environment Team, in its capacity as a responsible authority, is making a representation to this application, I have assessed the application in relation to the licensing objective to extend the licensing hours to Friday and Saturday until 02:00 hrs and a closing time of 02:30 hrs on the same days; The application also seeks the addition of live music to midnight on weekdays and Sundays and to 2.00am Fridays and Saturdays. My objection is based on public nuisance.

In preparing this representation I Mark Oakley, visited the premises on the 3rd July 2019 Aroma Lounge is in a mixed residential/shops area. The nearest residential accommodation is directly above the Aroma Lounge at 134A Field End Road, Eastcote. There are a further 27 flats along this parade of shops who may be impacted by the variation of this premises license. During my visit I spoke with 3 residents living in the flats above the premises, these residents confirmed the current levels of ASB in the area, and did not want live music or extended opening hours from the Aroma Lounge. There are a further 15-20 residential flats directly opposite the Aroma Lounge who may also be impacted by this license variation.

To date to my knowledge there have been no complaints regarding the former premises 'Eastcote Tandoori'. However, this is due to the premises operating as a restaurant only, with no amplified or live music and not operating late opening hours.

Eastcote is an area where the Anti Social Behaviour & Environment Team regularly receive complaints from residents generated by other licensed establishments causing nuisance to nearby residents. Whilst I appreciate that none of these complaints are attributed to this particular applicant, I am concerned that the presence of a bar/restaurant with live music would have a cumulative impact on the nuisance and high level anti social behaviour already being experienced in the area.

When determining the application, the following action(s)/condition(s) are recommended:

I would welcome further control measures focussed on;

1. Timings for the service of food
2. Policy for smokers using the front of the premises
3. Prevention of nuisance from live music events and amplified music

Following contact with the residents who have raised an objection to this application, they have expressed that they would like to see the times for Licensable Activities reduced to 23:00 Sunday to Thursday, with a closing time of 23:30. 12:00am on Fridays and Saturdays with a closing time of 12.30am. I would like to support the residents with their request for these hours.

I intend to be present at the hearing to verbally deliver my representation and also to answer any queries from the Licensing Sub-Committee.

I would therefore invite the Licensing Sub-Committee to consider this representation when making their decision regarding this application.

Yours faithfully,

Mark Oakley  
Anti Social Behaviour & Environment Officer  
moakley@hillingsdon.gov.uk