

2018 - 2019

# SAB Annual Report



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Andrea Nixon

Dr Brickchand Ramruttun

Safeguarding Adults Board

2018 -2019

### **Foreword: Independent Chair Steve Ashley**

I am pleased to present the Hillingdon Safeguarding Adults annual report for 2018/19.

The Board has made progress in a number of its priority areas over the last year but there is still more improvement required. Whilst partners have worked together to tackle issues around human trafficking, modern slavery and neglect, these are areas that need a continued focus. Neglect in particular is an area that continues to cause concern, as do all forms of abuse.

This report highlights the work of the safeguarding agencies and provides some performance information. The report is designed to be easy to read and hopefully you will find it interesting and informative.

This will be my final report as chair of the Board as I am standing down; the future will see new arrangements in place which strengthens the oversight of the most senior officers of the statutory partners and also provides for a more inclusive operational focus on impacts. I would like to thank all of the partners for their hard work and support over the last three years. I have been proud to be associated with a partnership that has sought to ensure everything is done to protect vulnerable adults.

**Steve Ashley**

**Independent Chair**

### **Elected Member perspective: Cllr Philip Corthorne**

As an elected member with the portfolio responsibility for adult safeguarding, I take keen interest in the welfare and safety of all residents of Hillingdon, particularly adults who may be vulnerable or at risk of harm or abuse. I support the Safeguarding Adults Board through my attendance at quarterly board meetings and in doing so provide an essential link between residents and services in the borough. I have continued to champion safety for vulnerable adults by seeking urgent resolutions to any difficulties that are brought to my attention or to any concerns or opportunities which emerge from my many visits to services.

I commend the tireless work of our multi-agency professionals who work with adults at risk of harm and their families in a variety of circumstances to investigate concerns and seek to develop supportive plans in line with people's wishes. This work includes effective oversight by our Care Governance Board which constantly evaluates the performance of all care agencies responsible for delivering care services to residents.

As always there are improvements to be made to our arrangements and whilst we do this we are confident of the safeguarding oversight our arrangements provide.

**Cllr Philip Corthorne**

**West Ruislip Ward Councillor & Cabinet Member for Social Services, Housing, Health and Wellbeing**

## Hillingdon Safeguarding Adults Board Governance & Accountability Arrangements

**In Hillingdon we have developed and operated a Safeguarding Adults Board (SAB) in collaboration with statutory partners, including the Police and Clinical Commissioning Group (CCG) for a number of years. The Board has continued to:**

- Ensure that effective local safeguarding arrangements are in place as defined by the Care Act 2014.
- Prevent abuse and neglect, where possible.
- Provide timely and proportionate responses when abuse or neglect is likely or has occurred.

The SAB takes the lead for adult safeguarding across Hillingdon to oversee and co-ordinate the effectiveness of the safeguarding work of its partner organisations.

The Board has continued to strengthen professional collaborations to improve adult safeguarding with staff participating in the local Multi-Agency Public Protection Arrangements (MAPPA), the Domestic Abuse Multi Agency Risk Assessment Conference (DA MARAC) and the Community MARAC. Domestic Abuse risk assessment has been well embedded across the local partnership.

The Board and its partner organisations are committed to the six fundamental principles of adults safeguarding:

**Empowerment:** people being supported and encouraged to make their own decisions and give informed consent

**Prevention:** it is better to take action before harm occurs

**Proportionality:** the least intrusive response appropriate to the risk presented

**Protection:** support and representation for those in greatest need

**Partnership:** local solutions through services working with their communities – communities have a part to play in preventing, detecting and reporting neglect and abuse.

**Accountability:** accountability and transparency in safeguarding practice

The Board has been focusing on improving the performance of completing adult safeguarding enquiries in a timely manner ensuring that protection plans are in place and that risks are reduced and where possible, eliminated.

## Hillingdon Safeguarding Adults Board Structure Chart

The Hillingdon SAB has three subcommittees that support the Board in meeting its objectives set out in the business plan. The three subcommittees are held regularly throughout the year and provide a report to each SAB Operational Board. The Performance and Quality subcommittee also present emerging themes to the SAB Executive Committee.

### Safeguarding Adults Board

### SAB Executive

#### Joint Strategic Safeguarding and Trafficking

This sub-committee is unique to Hillingdon Adult and Children Boards. The aim is to continue to strengthen the partnership that we have with Heathrow Airport, Her Majesty's Immigration Removal Centre and the Local Authority. Work is continuing on developing robust referral pathways regarding vulnerable adults who arrive at Heathrow.

There is improved engagement between UK Border Force and partner agencies. The SAB Business Unit attends safeguarding meetings that are held monthly at H.M.Colnbrook Immigration and Removal Centre. The Adult Safeguarding Team have continued to assess and respond to concerns raised in respect of new arrivals at the Heathrow Travel Centre

#### Safeguarding Adults Review (SAR)

This sub-committee considers the requirement for an independent Safeguarding Adult Review when an adult at risk dies, or is significantly harmed and for ensuring that lessons are learnt by all organisations and the recommendations are implemented to improve services.

Over the last year the sub-committee has considered two cases, both of which concluded that a review was not required. The lessons learnt from both have been shared.

#### Performance and Quality Assurance

This sub-committee is responsible for producing performance data on safeguarding across partner agencies in the form of a dashboard, which enables partner members to collectively interrogate information, influence service improvements and identify what is working well.

We have continued to review and consider alternative approaches to analysing and presenting adult safeguarding data in order to further clarify the safeguarding risks that residents face and improve the efficiency of statutory partners at addressing them.

## Hillingdon Safeguarding Adults Board Members organisations

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- London Borough of Hillingdon
  - Metropolitan Police Service
  - The Hillingdon Hospital
  - London Ambulance Service
  - London Fire Service
  - Hillingdon Clinical Commissioning Group
  - National Probation Service
  - UK Border Force
  - Age UK
  - Health Watch Hillingdon
  - Immigration Removal Centre (Colnbrook)
  - Hillingdon Carers
  - Central North West London Trust
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## Strategic Boards linked to The Safeguarding Adults Board

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- **Local Safeguarding Children Board** is responsible for ensuring that all children and young people in Hillingdon are protected from abuse or neglect. It has developed a future operating model for the safeguarding partnership which will strengthen multi-agency accountability, enhance learning and improve our joint responses to safeguarding.
  - **Safer Hillingdon Partnership** is required by law to conduct and consult on an annual strategic assessment of crime, disorder and anti-social behaviour, substance misuse and re-offending within the borough. Findings are used to produce the partnership's Community Safety Plan.
  - **Health and Wellbeing Board** brings together the NHS, Local Authority and Health Watch to jointly plan how best to meet local health and care needs to improve the health and wellbeing of the local population and commission services accordingly.
  - **Domestic Abuse Steering Executive** brings together statutory and non-statutory agencies in order to ensure that the Safer Hillingdon Partnership's Domestic Abuse strategy is implemented.
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## Local Demographics

Life expectancy in Hillingdon for both men and women is higher than the England average.

However, life expectancy between wards varies by 8 years for men and 8.5 years for women

Hillingdon is the second largest of London's 32 boroughs covering an area of 42 square miles.

Hillingdon is ranked 23 out of 32 London boroughs for deprivation in London (excluding City of London) and 153 out of 326 Local Authorities in England (1 being the most deprived)  
Source: DCLG 2010 Indices of Multiple Deprivation

The population of Hillingdon has a different age structure when compared with London. In general, Hillingdon has a higher proportion of 0-4, 5-19 year olds and those aged 50+, but a smaller proportion of 25-39 year olds. Older people aged 65+ accounts for 13% of the population, with a higher prevalence in the north of the Borough

Hillingdon's male life expectancy from birth is 80.8 yrs and for female it is 83.8 yrs (based on 2015-17 data), which means that a baby born in Hillingdon can expect to live a similar number of years as the England average for both genders (79.6 & 83.1 respectively)

According to the Greater London Authority in 2019, in Hillingdon, 40.7% of the population are White British, 10.3% are White Other and 49% are from Black & Minority Ethnic (BME) groups (source: GLA 2016 Ethnic Group Population Projections ). 43.3% of the population are from BME groups in London

The Greater London Authority 2016 projections for 2024 estimate that Hillingdon will become more diverse with Black and Minority Ethnic (BAME) groups accounting for 52.2% of the usual resident population and White ethnic groups accounting for 47.8% of the population

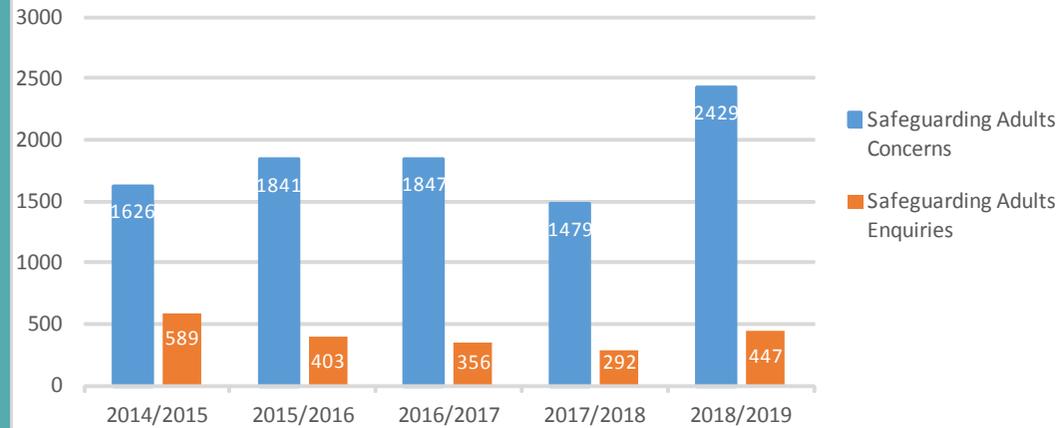
## Safeguarding Adults Concerns and Enquiries 2018-19

### Safeguarding Adult Concerns by Age

18-64	65+
55%	45%



### Safeguarding Adults Concerns vs Enquiries - 2018/19

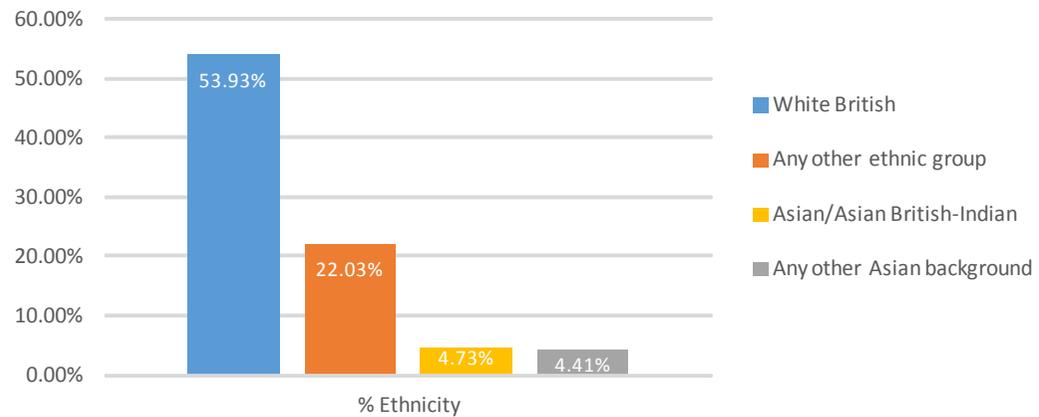


### Safeguarding Adult Concerns by Gender

55%	45%
Women	Men



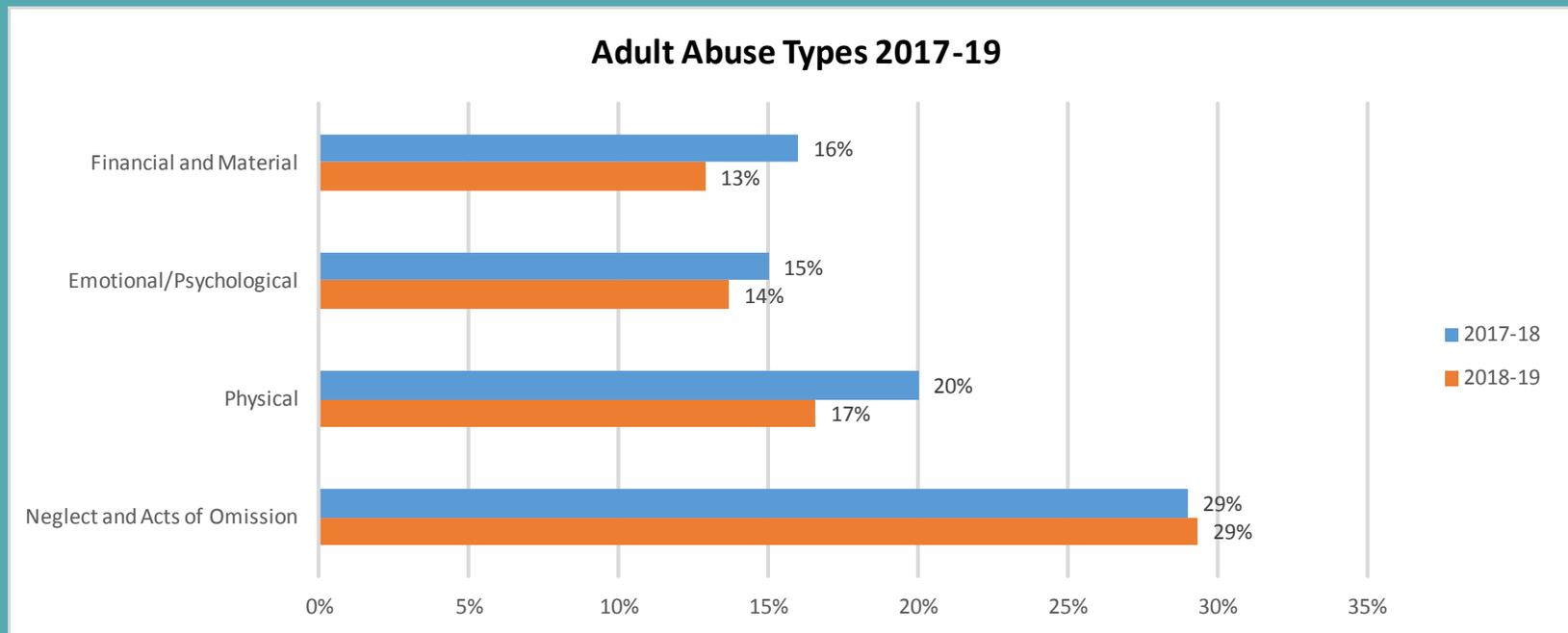
### Safeguarding Adults Concerns by Ethnicity 2018/19



(Four most prevalent ethnic backgrounds reported in 2018-19)

**Reported Safeguarding Adult Concerns**

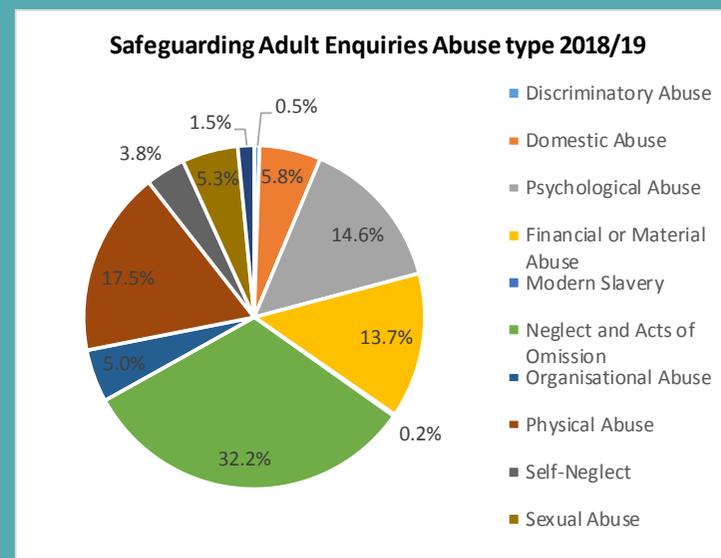
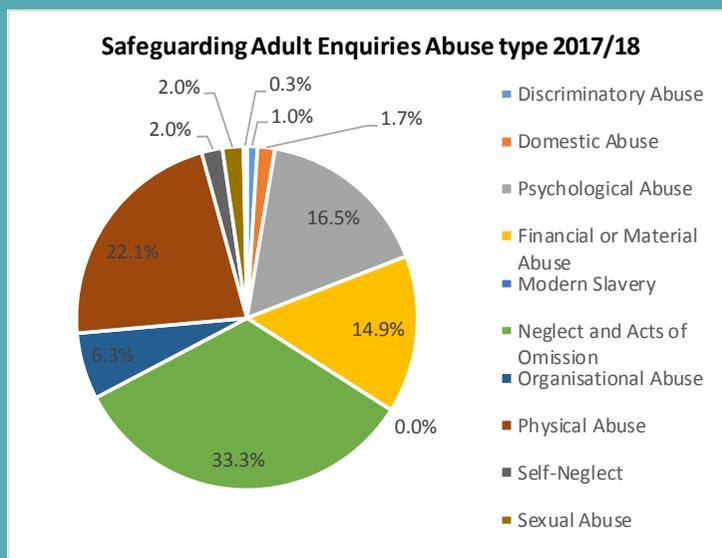
The graph below outlines the four most common types of abuse reported to Adult Services in both 2017-18 and 2018-19. Of these only neglect and acts of omission has seen an increase in 2018/19. Safeguarding concerns with a recorded abuse type of physical abuse has fallen to 17% in 2018/19.



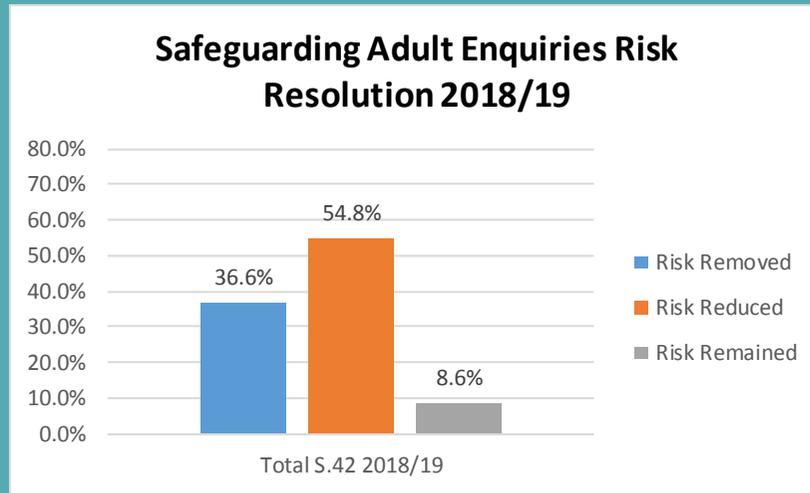
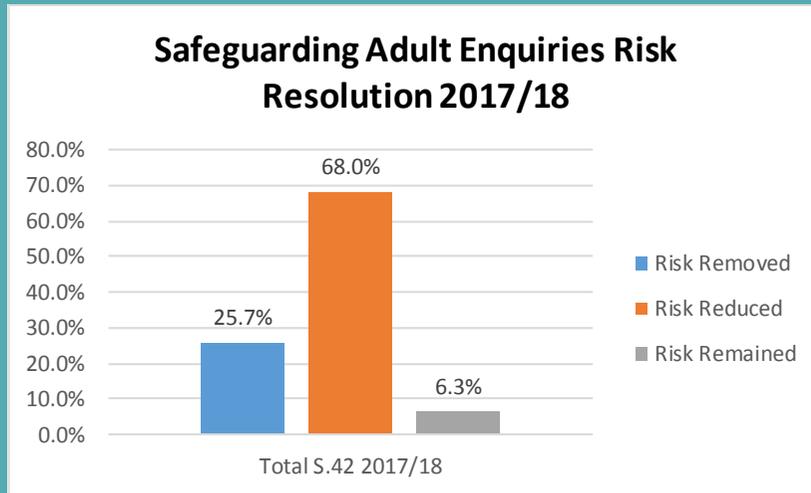
**Safeguarding Adult Enquiries**

Section 42 of the Care Act 2014 places a duty on Local Authorities to carry out a Safeguarding Adult Enquiry when it has reasonable cause to suspect that an adult in its area (whether or not ordinarily resident there)

- has needs for care and support (whether or not the Local Authority is meeting those needs)
- is experiencing, or is at risk of, abuse or neglect;
- as a result of those care and support needs the adult is unable to protect themselves from either the risk of, or the experience of abuse or neglect.



The largest proportion has remained as neglect or acts of omission. This has decreased slightly by 1.1% from 33.3% to 32.2% in 2018/19. There has been a 4.6% reduction in the percentage of cases where the abuse type is recorded as physical abuse, 22.1% to 17.5%. Whereas the percentage of cases involving domestic abuse or sexual abuse has increased.



Safeguarding Adult Enquiries concluded in Hillingdon have consistently led to the reduction and removal of risk to vulnerable adults. In 2018-19 there has been an increase in the percentage of cases where the risk was removed. However there has also been a small increase in cases where the risk has remained.

## Safeguarding Adults Training

Standardised training across the health and social care system is key to promoting good evidenced based practice. The aim of training is to raise awareness of safeguarding, minimise the risk of safeguarding concerns and to ensure a timely, effective and proportionate evidence based response to optimise the safety and wellbeing of individuals when safeguarding concerns occur.

The Hillingdon Safeguarding Adult Board is working hard to ensure that providers of services to some of the most vulnerable people in Hillingdon are equipped to deal with the challenges which are presented to them effectively.

Links across the whole health and social care system in terms of training is imperative to support good outcomes for vulnerable people in Hillingdon.

The Safeguarding Adult Board, in conjunction with London Borough of Hillingdon Council, has offered training in the following areas

- Adults Safeguarding Level 3 - multi agency safeguarding
- Best Interests Assessor (BIA) annual refresher/legal update
- Chairing safeguarding meetings (SAMs)
- Deprivation of Liberty Safeguards (DoLS) e-learning 2018
- Deprivation of Liberty Safeguards (DoLS) e-learning refresher 2015
- DoLS Practical application and knowledge workshop
- DoLS Practice workshops for non BIAs
- Mental Capacity Act - MCA practical application
- Mental Capacity Act - MCA workshops
- Mental Capacity Act e-learning
- Mental Capacity Act e-learning refresher 2015
- SAB Level 1 Domestic Abuse Training (encompassing intimate partner and intra-familial family members)
- Modern Day Slavery
- Honour Based Violence
- Preventing Violent Extremism : Workshop to raise awareness of Prevent
- Safeguarding Adults - interview and investigation skills
- Safeguarding Adults e-learning.

## Hillingdon Safeguarding Adults Board Statutory Partners' Contribution to Priorities 2018 - 2019

### Adult Social Care: The London Borough of Hillingdon

Over last year, the Adult Social Care (ASC) Triage Team have worked closely with the Children Services MASH (Multi Agency Safeguarding Hub) and Hillingdon Social Care Direct (contact centre) to further develop adult safeguarding and social care triaging functions to provide high quality consistent responses to all referrals. The total number of adult safeguarding concerns received in 2018/19 was 2429, this is an increase of 64% over the last 12 months. 18% of the concerns raised progressed to a safeguarding adult enquiry, this is a reduction of 2% from 2017/18. 91% of safeguarding adult enquiries resulted in the assessed risk being reduced or removed.

The service has introduced Quality Practice Standards (QPS) for adult safeguarding and Deprivation of Liberty Safeguards (DoLS), which enable all staff to monitor their practice. A competency framework for both service areas has also been instigated in order to ensure that staff develop and maintain their practice.

Linking in with the Care Quality Commission (CQC), the Council's Quality Assurance Team continues to work with providers to monitor and improve standards and promote good practice. The ASC teams work closely with the Quality Assurance Team and Hillingdon Clinical Commissioning Group, as part of the Care Governance Framework. The Provider Risk Panel and the Care Governance Board work together to ensure that services provided to our residents meet the expected standards.

ASC continues to meet the challenge of a rising demand for Deprivation of Liberty Safeguards (DoLS), with an average of 391 applications per quarter processed over the last year. This represents a 4% increase from the previous year. The DoLS team has improved the timeliness of the DoLS applications being processed. For every assessment, the focus is on the voice of the adult at risk of deprivation, with the support of their family, friends and representatives. The take up of statutory independent mental capacity advocates (IMCAs) has increased, which shows that people are being formally represented where family and friends are not available to do so.

ASC staff have continued to identify service users in the community who may be at risk of their liberty being deprived and ensure representations are made to the Court of Protection as required.

### Police

There has not been any inspection in the reporting period for this report (2018/19). However a review of the new West Area (WA) Safeguarding Provisions will take place within the next 6 months and performance of all aspects of safeguarding are under continual scrutiny and assessment.

In addition to the merger of 3 Police Boroughs into one large Basic Command Unit (BCU) structure, the WA vulnerable adult safeguarding now sits within the Community Safety Unit (CSU), as the primary strand responsible for safeguarding, ensuring optimum resilience and effective supervision of investigations involving vulnerable adults. Police systems were previously less effective at ensuring the appropriate response to crimes involving vulnerable adults, because these were spread across the whole criminal investigation department remit rather than always the most appropriate unit. The changes following the 3 borough mergers are still very new and recently specialist sex offence and child abuse investigations have also been encompassed within the WA Community Safety Unit. This work is still in progress, but follows the principle of self-analysis and continuous improvement.

As a result of training and intervention from multi-agency safeguarding hub (MASH) police, Heathrow stakeholders have moved safeguarding to a higher priority within their byelaws so that safeguarding is considered first prior to any lawful ejection of an individual from Heathrow Airport.

The size of the MASH structure has been increased at Hillingdon and now includes staff from specialist crime investigation units from child abuse, who have brought invaluable knowledge and experience to the MASH. Further changes are needed to improve communication between all agencies involved in safeguarding vulnerable adults; however there exists a solid foundation within MASH and the strengthened CSU.

The changes being undertaken are the biggest in the last 30 years and will take time to bed in, however all the initial signs, including safeguarding performance, are positive.

### Prevent

Prevent is a multi-agency approach to identifying and providing support to individuals who are at risk of being drawn into any type of radicalisation. The work is undertaken by the Channel Panel in Hillingdon, which is well established.

- The Panel is chaired by Hillingdon's Prevent Lead and has representation from adult safeguarding, health, mental health, children's services, early intervention, police, housing, youth offending, probation, schools/education and others as appropriate. Many of the referrals relating to vulnerable adults are often complex in nature which requires all agencies to work together collaboratively to meet their needs.
- The threat to the UK from terrorism remains high and the activities of those who promote extremism with the aim of radicalising others continues to be a risk. As a borough we receive a steady stream of referrals, which is reflective of the national picture. Local agencies have worked effectively, in partnership, to manage these concerns and identify those who might be vulnerable; and put in place appropriate support. Lessons learnt and emerging themes from these referrals are shared via the local safeguarding boards and the local Prevent Partnership, in order to inform local priorities, interventions and practice.
- As a port authority, we manage any referrals relating to the safeguarding of children and vulnerable adults that come through the airport, including those relating to counter terrorism. We have introduced a protocol and continue to work closely with the counter terrorism police at Heathrow airport, to ensure timely sharing of information, in order to assess and meet the needs of vulnerable adults
- The Borough Prevent lead provides training and advice for staff and partner agencies to ensure they are supported and equipped in relation to the Prevent Duty. Feedback from partner agencies locally has been very positive and they very much value this support;
- We work with local partners through the Stronger Communities Partnership to build resilience. Engagement with the community is a key aspect of the Prevent work. We have managed to secure funding for 2 further years to continue our work with schools, education establishments and the wider community aimed at tackling hate crime and extremism. The aim is to equip young people and members of community groups to challenge hate crime and extremism, keep themselves safe from negative influence, develop critical thinking skills, increase understanding of others and build positive relationships.
- We continue to deliver a programme of training and engagement with local agencies raising awareness to local referral pathways and support. Almost 5000 staff have participated in "workshops to raise awareness of Prevent" (WRAP) training delivered by the local authority.

### **Adult Safeguarding NHS Hillingdon Clinical Commissioning Group (CCG)**

During 2018/19, adult safeguarding principles of the Care Act 2014 have been further embedded within practice. There have been closer partnership working with all statutory partners particularly, London Borough of Hillingdon, which has led to good practice within care homes in addressing adult safeguarding concerns. The CCG has also appointed a safeguarding GP lead to enhance both clinical practice and links between medical and local authority services. The Designated Safeguarding Adult Professional has also:

- Led on a number of Section 42 adult safeguarding enquiries;
- Supported the Accountable Care Partnership (ACP) for Older People Model of Care.
- Participated in a number of multi-agency subgroups to develop the Domestic Violence and Abuse Strategy for Hillingdon.
- Attended the Multiagency Risk Assessment Conference (MARAC) meetings on a monthly basis.
- Integrated into the Channel Panel meetings, providing updates on lessons learnt for CCG staff and working with primary care to develop resources for Practices. Prevent has also been an area of advancement over the last year.

Hillingdon CCG has been working with NHS England to develop a Mental Capacity Act Template for GPs to use when making a Mental Capacity assessment. This is now in the pilot phase. Hillingdon CCG has continued to monitor providers with the completion of the Safeguarding Health Outcomes Framework. They have worked collaboratively with Continuing Health Care staff and instigated NHS Provider lead groups and GP Practice leads group, in order to progress good practice further and devise solutions to difficult adult safeguarding situations.

During the past year, CCGs have been taking the lead role for the Learning Disabilities Mortality Review (LeDeR) programme within their areas which is led by NHS England in collaboration with the University of Bristol. The purpose of the programme of work is to study and review the factors that contributed to the death of individuals with a learning disability in hospitals. The LeDeR Programme aims to make improvements to the lives of people with learning disabilities. To support this process Hillingdon CCG has recruited two full-time complex case leads to review cases and a programme of reviews is in development.

The CCGs Designated Safeguarding Adults Professional and Safeguarding GP have committed to a programme of supporting local GPs around a range of safeguarding issues. This includes a combination of both training days and surgery visits. Hillingdon CCG remains committed to work with key strategic partners in order to safeguard residents from all forms of abuse.

### The Hillingdon Hospital

The Trust Safeguarding Arrangements are as follows:

The Executive Lead for Safeguarding Adults is the Executive Director of Patient Experience and Nursing, who is supported by the Deputy Nurse Director. There is also a Head of Safeguarding Adults in post (Registered Nurse), who is supported by the Safeguarding Administrator and Clinical Lead for Safeguarding (Elderly Care Consultant who performs this task as part of his role). The Trust works collaboratively with the Council to safeguard adults, actively engaging in the raft of strategic and operational meetings to address issues and improve services.

Prevent awareness training has been delivered as part of mandatory adult safeguarding training, which is every three years. A "train the trainer" day was facilitated by the NHS England (London) Prevent Lead. Twenty trust staff attended the training event which was well received. The percentage of eligible staff trained thereafter has increased significantly. The Trust is actively working towards the target of 85% compliance. On-line training will also be made available.

With regards to Mental Capacity Assessments (MCA) and Deprivation of Liberty Safeguards (DoLS), there is a continuous drive to robustly implement and improve the understanding of MCA and DoLS throughout the Trust. This includes:

- Regular enhanced (Level 2) training for MCA and DoLS for identified trust staff.
- Monthly nurses' induction sessions on MCA and DoLS and processes.
- Regular ward visits to assist staff in the application of MCA and DoLS in practice.
- Recent introduction of DoLS logs across all wards to ensure consistent approach.
- Strengthening of a central database to track DoLS applications and authorisations.
- DoLS applications and authorisations to support nursing staff in practising safe patient care.

**Central and North West London NHS Foundation Trust (CNWL)**

The Trust continued to work with the Council to improve timeliness of completing adult safeguarding enquiries and has undertaken other service and system improvement as detailed below:

- Compliance with Prevent training currently stands at 91% for Mental Health (MH) and 92% for Hillingdon Community Health (HCH) services.
- Compliance with Adult Safeguarding training is at 96% for MH and 94% for HCH services.
- A Mental Capacity Act template has now been added to SystmOne (the Trust electronic record system) for MH services and will also be added to HCH services. This will enable staff to record Mental Capacity Act assessments easily using a standardised template
- We are in the process of getting a Domestic Abuse template added to SystmOne. Once established, there will be an expectation that staff routinely ask about Domestic Abuse at the first assessment for all female service users and there will be selective enquiry for male service users.
- In-patient Wards now have access to an independent domestic violence advocate (IDVA) who is based in A&E at The Hillingdon Hospital. CNWL initiated the first meeting with the Clinical Commissioning Group, IDVA service and The Hillingdon Hospital in July 2017 to establish an IDVA in the health setting and are now so pleased to have this resource in place.
- Safeguarding Adult concerns raised by MH staff were subject to an audit last year which highlighted that there were no concerns about the knowledge of Adult Safeguarding for any MH services.
- A Safeguarding Adult and Pressure Ulcer Decision tool is used for all patients who develop a category 3 or 4 pressure ulcer that originated within service. This ensures that Safeguarding Adult process is considered for all pressure ulcers that develop.
- The Adult Safeguarding and The Mental Capacity Act Specialist have developed a good relationship with the London Borough of Hillingdon Safeguarding Adult Triage Team and they frequently contact each other for information.
- Monthly safeguarding operational meetings are held where managers and practitioners from across Hillingdon meet to discuss practice improvements and share learning.

### **The London Fire Brigade (LFB)**

The London Fire Brigade has a Station Manager on the operational board and Borough Manager on the executive board providing advice on fire safety related issues. In November 2017 a Safeguarding Audit was undertaken to review the effectiveness of the London Fire Brigade's current safeguarding procedures. Following on from the safeguarding audit Hillingdon's Borough Commander and Station Manager have attended numerous Safeguarding Working Group meetings engaging with London Fire Brigade senior management to review and establish best practice with regard to internal safeguarding procedures.

The LFB has developed an adult safeguarding policy. LFB frontline staff continue to receive ongoing safeguarding training. The LFB may need to consider providing modern slavery, sexual exploitation and domestic abuse awareness for frontline operational staff in the borough. LFB engage in joint action days with Hillingdon Borough's community safety department, the Met Police and other partners. The LFB provide staff including the borough Commander, Station Manager's, fire safety inspecting officers and operational fire-fighters to participate in the action days. The LFB undertake the following roles at these events:

- Complete home fire safety visits for priority residents providing advice and installing smoke alarms.
- Fire safety inspecting officers visit commercial premises to conduct fire safety audits providing support and advice for business owners.
- Staff hand out fire safety leaflets and offer advice to members of the public

The LFB are available to support this work by attending seminars, training events to highlight recent safeguarding and welfare case studies. In 2018 in collaboration with SAB and Brunel University media department the LFB produced a fire safety video aimed at partners visiting vulnerable residents in their homes and providing fire safety awareness training. The six minute video highlights the eight areas the London Fire Brigade focus on during the home fire safety visit including: cooking, electrical safety, smoking, candle use, fire detection, fire places, escape route and bedtime routine. The video and presentation on the role of today's London Fire Brigade (focusing on prevention work) has been delivered to a number of partner agencies working within the Hillingdon Borough since summer 2018. This has resulted in an increase in referrals from partners for home fire safety visits to be conducted for vulnerable residents living in the Hillingdon borough.

Moving forward the LFB plan to continue working with partners to deliver fire safety awareness training and improve referral pathways from partners to continue supporting our most vulnerable residents.

## Domestic Abuse Steering Executive

In Hillingdon, we see domestic abuse occurring in all its forms and its many devastating impacts on victims and survivors, which can be immediate, short, medium and much longer term with people suffering from psychological problems.

The victims and survivors of domestic abuse in the borough come from diverse backgrounds; they are of different sexes, ages, ethnicities, and are people with/without disabilities, different sexual orientations, national origins and different relationship status.

There remains on average in excess of 6000 domestic abuse crime and incidents recorded by the police in Hillingdon. However, we also know from research and our experiences that many more incidences go un-reported too. Domestic abuse cases, which are un-reported means that victims may be subject to further victimisation by the perpetrator and without access to the right support.

The number of high risk domestic abuse cases being managed by the Hillingdon Domestic Violence Advocacy (HIDVA) Service and the Multi-Agency Risk Assessment Conference (MARAC) has been increasing year-on-year. In the last 12 months over 751 medium and high risk DA cases have been managed by the HIDVA Service, which represents a 23% increase on the previous year. In addition, there were 28 cases referred to HIDVA Service where the perpetrator was a family member (excluding adult child) and was not the intimate partner or ex-intimate partner and also there were 27 cases where an adult child was the perpetrator of the violence and abuse. In Financial Year 2018/19, 413 cases were referred to MARAC, which is a 26% increase on last year.

The Domestic Abuse Steering Executive is providing the governance, strategic direction and leadership to preventing and tackling domestic abuse and the many other crimes and abuses associated with it including, Honour Based Abuse, Forced Marriage, and Female Genital Mutilation. This strategic group is supported by 5 operational delivery groups made up of a diverse range of local professionals who are importantly supported by victims and survivors, who provide critical advice.

The Safer Hillingdon Partnership has now published its Domestic Abuse Strategy 2018 – 2021, which highlights the commitment "to preventing and eradicating all forms of violence and abuse against women, children and men in Hillingdon Borough and support those so victimised to achieve their full potential in life". The strategy is accompanied by a plan to drive and make certain that its main aims and commitments are achieved notably (but not exclusively) the priority of *Prevention and Early Intervention*.

Looking ahead, The Domestic Abuse Steering Executive and The Domestic Abuse Partnership are committed to:

- engaging and listening to victims and survivors and other affected by domestic abuse, gender based abuse and other forms of violence and abuse
- continuous learning and improvement
- continuing the cycle of regular training for local professionals (statutory and voluntary / charity organisations) and local communities
- researching a single access point for victims to enable them to receive advice and support.

## Hillingdon Safeguarding Adults Board

### Priorities for 2019 - 2020

The Board will continue to work on the following strategic priorities:

- **Human Trafficking & Modern Day Slavery:** To ensure that professionals and public are aware of human trafficking and modern day slavery and professionals work closely with all agencies to eradicate abuse and harm and support adults at risk through guidance and robust referral mechanisms.
- **Making Safeguarding Personal:** To ensure that a person centred approach to adult safeguarding is embedded into practice and service delivery, including mental capacity assessments, best interest decisions and advocacy support.
- **Domestic Abuse:** To support the Domestic Abuse Executive in ensuring that the Domestic Abuse Strategy's aims and objectives are achieved and implemented.
- **Adult Exploitation and Grooming:** To ensure that professionals and public are able to recognise and identify adult exploitation in all its forms and develop referral pathways for adults at risk to receive timely support.

### Adult Safeguarding Objectives

- Professionals to take a person centred and holistic approach to safeguarding.
- Advocacy for individuals who lack mental capacity or have difficulties in decision making.
- Minimise repeat safeguarding concerns.
- Robust risk assessment and management arrangements involving adults, their families and carers.
- Improving data analysis to measure outcomes.
- Increase engagement of the SAB with service users and vulnerable adults.
- Ensure effective holding of agencies to account.

## Some examples of adult safeguarding work in Hillingdon

### Case study 1

Last year the adult social work service supported a young women living with her family who was experiencing domestic abuse.

The team supported to her to make an application to the Court of Protection and to secure a place in supported living place where she is free from abuse, growing in confidence & independence and has her own friends.

### Case study 2

Last year the adult social work supported a man with profound physical and learning disabilities, who was not being given the specialist care and support that had been commissioned.

The team supported him to engage an advocate and together they helped him find an alternative accommodation and support. He is now thriving and happy in his new placement.

Action was also taken to address the concerns regarding the provider.

### SAB Public Profile & Communication:

Hillingdon residents are engaging with the SAB on:

**Twitter - @HillingdonSAB**

**SAB Website -**

[www.hillingdonsab.org.uk](http://www.hillingdonsab.org.uk)

A range of helpful links and information for adults at risk, professionals and carers around safeguarding issues.

### Newsletter

Send us a direct message on twitter or email

[igosling@hillingsdon.gov.uk](mailto:igosling@hillingsdon.gov.uk) - we will come right back to you.

## Glossary

Acronym	Meaning
MARAC	Multi Agency Risk Assessment Conference
SAB	Safeguarding Adults Board
SAR	Serious Adult Reviews
MASH	Multi Agency Safeguarding Hub
CNWL	Central & North West London (Trust)
DoLS	Deprivation of Liberty Safeguards
LSCB	Local Safeguarding Children Board
DASH	Disablement Association Hillingdon
CCG	Clinical Commissioning Group
MAPPA	Multi Agency Public Protection arrangements
CR MARAC	Community Risk Multi Agency Risk Assessment Conference
ASC	Adult Social Care
CID	Criminal Investigation Department
DA	Domestic Abuse
ACP	Accountable Care Partnership
LeDeR	The Learning Disabilities Mortality Review
LAC	Local Area Contact
LFB	London Fire Brigade
CDOP	Child Death Overview Panel
MH	Mental Health
HCH	Hillingdon Community Health
DA	Domestic Abuse
BCU	Basic Command Unit
CSU	Community Safety Unit
WA	West Area (merger of Ealing, Hillingdon and Hounslow)
WRAP	Workshop to raise awareness of Prevent