

**PRIORITY ONE -
IMPROVING HEALTH AND WELLBEING**

SUSTAINABLE COMMUNITY STRATEGY 2008 - 2018

Green: Completed / On Target
Amber: Some Slippage
Red: Serious Slippage

Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments - Q4	Task Status
1	Deliver the best possible health and wellbeing outcomes including promoting equality and tackling inequalities	HCOP 01 - Strengthen primary and community care in the deprived wards to reduce inequalities improve and life expectancy	Angela Flux - ASCHH / PCT	31/03/10	HCOP 01 - This task was completed in Q3 with the action learning framework being launched with key stakeholders in Jan '10. Resource mapping for the programme is underway with quarterly meetings being held and the feedback being captured to measure improvements.	Completed
2		HCOP 02 - Produce comprehensive commissioning strategies that reflect needs identified in the Joint Strategic Needs Assessment, national and local objectives, value for money and national quality standards by 31/03/10.	Angela Flux - ASCHH / PCT	31/01/10	HCOP 02 - The revised Physical, Sensory & Learning Disability strategies and Carers strategies have been completed. The Government Office for London (GoL) and the Department for Work and Pensions (DWP) have offered to work with us to undertake self-assessment of service provision for older people and older people with mental health needs. This has been scheduled for May 2010.	Completed
3		HCOP 03 - Options for collaborative commissioning initiatives to be developed for the provision of self-directed services and as cost effective solutions to addressing high cost needs.	Paul Feven - ASCHH	31/03/10	HCOP 03 - The West London Procurement Group meetings are regularly attended by appropriate LBH representatives. The Adult Social Care Health & Housing Senior Management Team (ASCHH SMT) continue to receive regular reports about the progress with West London Alliance (WLA) procurement initiatives. Options for collaborative commissioning on a West London basis was developed by ASCHH SMT and was approved by Cabinet in Oct 09.	Completed
4		HCFP01 - Protect children and young people from crime and accidents / Ensure C&YP are safe from harm and protect those known to be at risk of abuse	Paul Hewitt - ASCHH	31/03/10	HCFP01 - The results of the Tell Us Survey show a significant drop in young people's reported experience of Bullying in Hillingdon schools. Ongoing work with Behaviour and Attendance group to consolidate this work. The evaluation from the annual conference shows raised awareness across all partner agencies of vetting and barring issues. There has been an increase in complex strategy meetings held to deal with vetting and barring issues; including 3 referrals to the Independent Safeguarding Authority.	Completed
5		HCFP06 - Improve the emotional well-being of Children & Young People	Pauline Nixon - ECS	31/03/10	HCFP 06 - Marlborough Project completed and submitted to Department for Children, Schools and Families (DCSF) and given the 'go' ahead to proceed. Awaiting clearance to recruit before progressing. Schools have been engaged with the pre- evaluation with the National team and we await their initial analysis and feedback. Primary schools have now access training and consultation through our local Children & Adolescents Mental Health Services strategy (CAMHS) services on a monthly basis.	Completed
6		HCFP07 - Tackling Child Poverty	Richard Robbins - ECS	31/03/10	HCFP 07 - Childrens Centres are currently working to achieve child poverty reduction targets by focusing on children from workless households, encouraging breastfeeding and reducing obesity in children. Centres provide support for child minders and offer services in conjunction with job centre plus and the citizen Advice Bureau.	On Target
7		HCFP20 - Improve the health and well-being of children looked after	Debbie Haith - ECS	31/03/10	HCFP 20 - National guidance around care matters are still to be released, therefore the Children Looked After (CLA) professionals conference has been postponed until the guidance has been published.	Completed

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8	Deliver the best possible health and wellbeing outcomes including promoting equality and tackling inequalities	HCFP22 - Improve the health and well-being of children with disabilities and additional needs	Pauline Nixon - ECS	31/03/10	HCFP 22 - Attendance at the Saturday afternoon Disabled Children's Multi Sports Club at Queensmead continues to grow, with over 20 children now attending regularly. Sports and Leisure are now exploring the possibility of a similar programme in the South of the borough. The new enhanced parent forum web site is up and running. Early support will be offered to all families with children under 5 who need it.	Completed
9		HCFP26 - Launch our parenting strategy, which will offer support to parents	Pauline Nixon - ECS	31/03/10	HCFP 26 - Parenting strategy continues to be delivered. Implementation of the 'Think Family' approach in Hillingdon is being discussed.	Completed
10		HCFP 27 - Develop and implement Intensive Family Support Services and social work practice models	Debbie Haith - ECS	31/03/10	HCFP 27 - The contracted provider - 'In the Spirit' - went live on 30th November. Transition of the agreed cohort of 81 young people was completed at the end of March.	Completed
11		HCFP29 - Children's Centres - Provide 11 new children's centres, which will provide services for the under 5s under one roof	Carol Tomlinson - ECS	30/09/10	HCFP 29 - Phase 3 of the Children's Centres is on track. Monitoring of the project continues.	Completed
12		HCOP 04 - Develop models of extra care housing for older people and supported housing for other user groups.	Paul Feven - ASCHH	31/10/09	HCOP 04 - 48 extra care facilities are being developed on the West Ruislip RAF site. Work started in Sep 09 and is due for completion between Mar and May 2012. Triscott House scheme will provide 47 extra care places for older people. The scheme is due to start on site in Jun 2010 with completion forecast for Sep 2011.	Completed
13	Deliver the best possible health, social care support and housing services, ensuring they are safe personalised and accessible, offering choice and best value within allocated resources.	HCOP 05 - Ensure effective safeguarding arrangements in Hillingdon	Nick Ellender - ASCHH	31/03/10	HCOP 05 - Audit of cases completed and outcome presented to the Safeguarding Adults Partnership Board (SAPB) in Feb 10. Sub-sample of service users followed up in Mar 10 for their experience and satisfaction with the service.	Completed
14		HCOP 06 - To support citizens of the London Borough of Hillingdon to obtain a personal budget.	Dave King - ASCHH	31/03/10	HCOP 06 - Transition Pilot has rolled out a personal budget with evaluation report currently being produced. Test 1 was completed in Mar 10 and resulted in 6 personal budget holders; 2 learning disability, 2 physical disability and 2 older people. Test 2 has now commenced and will result in a further 40 more budget holders. Implementation scheduled for August 2010.	Completed
15		HCOP 07 - Develop evidence based activities that promote active lifestyles for adults and older people	Angela Flux - ASCHH / PCT	31/03/10	HCOP 07 - Positive feedback received from monitoring review with 86% participants walking to keep active, 78% for health benefits, 75% to meet people, 52% to enjoy the nature in the area & 43% to find out about their local area. 860 walkers participated this quarter.	Completed
16		HCOP 08 - Aim to improve health and wellbeing and quality of life for older people with mental health needs	Angela Flux - ASCHH / PCT	31/03/10	HCOP 08 - There are regular promotions of healthy walks at all libraries with 54 walks from 11 sites having taken place including regular walks from Uxbridge, Harlington & Yeading. The promotion of mental health is integrated with all walks and mental health service users regularly participating.	Completed

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17	Focus on health promotion, disease prevention and early	HCOP 09 - Develop capacity for 50+ uptake of active lifestyle options, through partnership work with Age Concern, Green Spaces, Arts, Leisure and Adult education	Angela Flux - ASCHH / PCT	31/03/10	HCOP09 - Update received on activities for 2010/11. Finance secured from National Health Service (NHS) London to focus on activities for adults over 50, implemented in partnership with Leisure Services by June '10. A photography project in partnership with Green Spaces and Hillingdon Adult Education planned for Apr 10.	Completed
18	intervention, addressing key risk factors such as smoking and obesity.	HCOP 10 - Promote physical activity opportunities for adults	Angela Flux - ASCHH / PCT	31/03/10	HCOP10 - 2 Street Ahead events have been completed where Healthy Walks were promoted and 200 healthy walks leaflets were handed out. 50+ Physical activity campaign took place at the Chimes Shopping Centre, Uxbridge. 3 multi-sport sessions have been planned by Jun '10 at Hillingdon Leisure Complex. No Smoking campaign was completed in Mar '10; 64 pharmacies & 17 libraries sent campaign materials. Miles of Smiles (Dental Health campaign) promotion was launched in Mar '10.	Completed
19		HCOP 11 - Aim to improve health and wellbeing and quality of life for older people with mental health needs	Angela Flux - ASCHH / PCT	31/12/09	HCOP 11 & 12 - Promotion of the 'Change 4 Life' programme continues in all libraries and pharmacies. 'Better With Books' scheme implemented in Acre Surgery and Northwood Health Centre. 3 patients have been referred by GP to Northwood Library as part of the scheme. There are regular promotions of the Healthy Walks	Completed
20		HCOP 12 - Build health promotion capacity of GP practices through the development of sustainable healthy lifestyle recommendation options with Leisure Services, Cultural Services and Green Spaces	Angela Flux - ASCHH / PCT	31/03/10	scheme with 54 Walks from 11 sites completed. Regular walks promotions are taking place from Uxbridge, Harlington and Yeading. Additional walks have also taken place from Ickenham, Hayes (part of 'Love your Heart' Month), Harefield and Yewsey libraries with 30 new walkers. Regular walks are also occurring at Woodland Centre (adult mental health service) and Hillingdon Hospital.	Completed
21		HCOP 13 - Provide a timely assessment service to customers	Belinda Norris -	31/03/10	HCOP 13 - Performance briefings continue to consider strategies to meet agreed targets. New models of working and ICT modernisation embedding to support achievement of target.	Completed
22		HCFP04 - Ensure Children & Young People lead healthy lifestyles	Andrew Knight - HPH	31/03/10	Overall in 2009/10 we have trained 317 parents in healthy eating and run healthy eating events with 4841 pupils. These training and events spanned 24 schools and 6 community centres. In addition we have trained 202 members of catering staff in nutritional analysis and food hygiene. These sessions contribute staff increasing their knowledge of high quality catering services and methods for increasing uptake.	Completed
23		HCFP05 - Improve sexual health promotion	Carol Page - ASCHH	31/03/11	HCFP05 - Arrangements put in place for a sustainable condom distribution scheme in young peoples settings. Programme of targeted support to 6 secondary schools to improve their delivery of sex relationship education to young people established. Sexual Relationship Education (SRE) lead recruited. Harefield Academy consulting parents/students/governors re setting up a sexual health outreach service "Clinic in a Box". The Data group for young people accessing preventative services is being re-established.	Completed

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24	Support people with long term needs, promoting self care and independence	HCOP 14 - Increase the number of vulnerable people who are supported to achieve and maintain independent living	Barry Newitt - ASCHH	31/03/10	HCOP14 - Move-on targets continue to be agreed with individual Providers. The targets are agreed through the Contract Management Meetings, all meetings have taken place as planned. Plans have been made to reduce service capacity in 2010/11 if it is identified that 100% of current services can no longer be afforded. The strategic review of offenders and those with drug and alcohol problems has been re-targeted for June 2010 sign-off. Plans have also been made to reduce service capacity in 2010/11.	Completed
25		HCOP 15 - Develop a procurement strategy that reflects the independence, safeguarding and personalisation agendas by 31/10/09	Gary Collier - ASCHH / PCT	31/10/09	HCOP15 - Priority has been given to joint work on fee increases, high cost placements and the development of an accreditation scheme. Questionnaire issued to all WLA councils in March to identify other areas for collaborative procurement, e.g. advocacy. Decisions following results due in Q1 10/11	Completed
26		HCOP 16 - To develop a telecare strategy encompassing all care groups.	Gary Collier - ASCHH / PCT	31/10/09	HCOP 16 - Telecare strategy completed with key principles agreed by ASCHH SMT.	Completed
27		HCOP 17 - To increase the opportunities for carers to receive accurate and accessible information.	Gary Collier - ASCHH / PCT	31/03/10	HCOP17 - Carer awareness event held at Hillingdon Hospital on 3rd March 2010. 58 recorded contacts, 8 new carers identified. 2 events were scheduled at GP surgeries but did not take place. Carers have been involved in the research to develop new communications for safeguarding adults. 100 carers' views canvassed about 2 adult social care leaflets, Carers responding found all information easy to understand and informative. Additionally, 1,100 questionnaires sent to carers as part of a Department of Health carers survey. There has been a good response rate (44% response rate). The findings from the survey are currently being analysed.	Completed
28		HCOP 18 - Complete the review of advocacy services	Gary Collier - ASCHH / PCT	31/10/09	HCOP18 - Interim service provided by DASH and Age Concern in partnership operational from 1/04/10. Report to be considered by SMT in April 10. Decision on WLA workstream expected Q1 10/11. Outcome of review of HCOP means that strategy likely to be considered by Wellbeing Board Executive Group.	Completed
29	Support joint commissioning to achieve integrated solutions across the whole health care system	HCOP 19 - Explore opportunities for developing joint services.	Gary Collier - ASCHH / PCT	30/11/09	HCOP19 & 20 - PCT Executive Director of Commissioning leading a BID workstream considering integration options. Joint Senior Management Teams of ASCHH and PCT considered options for Hillingdon Centre for Independent Living. Equipment based model agreed but alternative accommodation options and funding streams being explored in 2010/11.	Completed
30		HCOP 20 - Explore scope for establishing joint contract management arrangements	Gary Collier - ASCHH / PCT	31/10/09		Completed
31	Maximise opportunities to help people live in settled and affordable homes, both in	HCOP 21 - Increase the number of first time buyers purchasing their own home in Hillingdon	Paul Feven - ASCHH	31/03/10	HCOP21 - 54 completions were achieved by the 31st March 10	Completed
32		HCOP 22 - To help people to live in safe, warm, affordable homes	Paul Feven - ASCHH	31/03/10	HCOP22 - The target has now been delivered. However due to poor weather in the winter, there has been a delay in delivering the last few units which completed in mid April	Completed

HCOP - Healthier Communities and Older People
HCFP - Hillingdon Children's Families Plan
SA - Strong and Active

CG - Clean and Green
SHP - Safer Hillingdon Partnership
SET - Sustainable Economic Taskforce

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33	Prevent homelessness by offering advice and assistance to	HCOP 23 - Reduce the number of people in temporary accommodation by 50% by 2010	Neil Stubbings - ASCHH	31/03/10	HCOP23 - targets by March 2010 delivered. At the end of Q4 there were 1190 households living in temporary accommodation. Although this shows an increase on Q2 & Q3 it is still anticipated that the target to reduce the number on households in Temporary Accommodation by 50% by Dec 2010 will be achieved with the introduction of new initiatives in 2010-2011	Completed
34	people to identify housing solutions	HCOP 24 - Implement 4 new initiatives in respect of homelessness prevention	Beatrice Cingtho - ASCHH	31/03/10	HCOP24 - 17 activity roadshows have taken place in 2009/10. Feedback has been received from Youth Council conference. 2 meetings have taken place with portfolio holders in 2009/11 with an agreement that portfolio holders will be attending roadshows in 2010/11. Information packs have been produced for enquiries such as singles, families, domestic violent clients and generic housing needs. These are essential for good practice and as evidence that adequate information and advice or assistance have been given to homeless clients who approach the council.	Completed
35	Reduce levels of fuel poverty in the borough, ensuring all residents can afford to heat their homes adequately.	HCOP 25 - Help older people to live independently in safe, warm homes	David McCulloch - ASCHH	31/03/10	209 homes for older people have been improved, 121 older vulnerable people have benefited from improved heating systems, 354 homes for older people have been installed with home energy insulation measures, 273 older people have received an additional benefit to remain independent in their own home, 485 improvements have been made to older people's homes and 101 grant assisted repairs for older people on lower incomes have been achieved.	Completed

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STRONG AND ACTIVE COMMUNITIES**

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36	Build strong, cohesive and integrated communities	HCFP 02 - Create a safe environment for children and young people	Sukwinder Mehmi - ECS	31/03/10	First Channel panel meeting held in partnership with the Police. Watch Over Me conference held in partnership with Police to promote awareness of curriculum related materials for schools in raising awareness of issues for young people including Preventing Violent Extremism (PVE). Working in partnership with newly appointed Police Prevent Engagement Officer to increase awareness within schools and through the Safer Schools Police Officers.	Completed
37		S&A 02 - Ensure Community Tensions are understood and managed where appropriate	Fiona Gibbs DCE	31/03/10	S&A 02 - Monthly briefing notes distributed to partners to prompt tensions monitoring reports. Seminar delivered to Councillors and ongoing programme continues to be delivered to staff. Community safety have added tensions monitoring as flag on their case work system to promote reporting of issues. Tensions monitoring is being used to inform our targeted area action planning approach to community cohesion for 2010 - 2011 action plan. Tensions monitoring group meets monthly - reports of outcomes fed into Strong and Active Communities Partnership and Safer Hillingdon Partners.	Completed
38		S&A 03 - Community Cohesion contingency protocol reviewed / refreshed	Fiona Gibbs DCE	31/12/09	S&A 03 - Emergency Planning and Community Tensions Monitoring group have revised and refreshed Community Cohesion contingency protocol.	Completed
39		S&A 04 - Implement a strategy to tackle Hate Crime in the borough	Ed Shaylor - PCS	31/03/10	S&A 04 - The Hate Crime Action Plan (HCAP) is being monitored at monthly tensions monitoring meetings.	Completed
40		S&A 05 - Develop and implement Safer Schools Partnership Action Plan	Ed Shaylor - PCS	31/03/10	S&A 05 - The action plan has been completed and signed off by chair of SHP in January. Tasks are monitored at the Safer Schools Partnership Meeting steering group which meet quarterly.	Completed
41		S&A 06 - Establish programme of community events that brings local communities together.	Vicky Trott - DCE	31/03/10	S&A 06 - Events Planner completed with input from S&A members. Planner will now be taken to other LSP theme groups who will take ownership of their relevant events. This will be recorded as an action in their relevant action plans.	Completed
42		S&A 07 - Develop Communications Strategy to promote key message to promote community cohesion	Fiona Gibbs DCE	31/03/10	S&A 07 - Community cohesion is embedded within all corporate communications processes. Work is ongoing with the Communications department to ensure a joined up approach and response to any community cohesion/tension issues as they arise.	Completed
43		S&A 09 - Facilitate local residents to improve their language skills	Fiona Gibbs DCE	31/03/10	S&A 09 - ESOL practitioners group have conducted mapping exercise of ESOL provision and this mapping will be used to inform the development of an action plan for 2010.	Completed
44	S&A 11 - Build resilience to violent extremism through development of Prevent Action Plan	Fiona Gibbs DCE	31/03/10	S&A 11 - A needs assessment has now been completed with Muslim Community organisations. Somali research project commissioned in partnership with Hounslow completed by end of March 10.	Completed	

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45	Develop active citizenship by increasing the opportunities for residents to get involved in local decision making and promoting civic pride	S&A 10 - Equip schools to deliver their duty to promote community cohesion and support projects that promote community cohesion in schools.	Carole Jones - ECS	31/03/10	S&A 10 - All secondary schools in the borough have participated in the YOR research project stage one online questionnaire with over 3000 student responses. YIFN event held in March at swakeleys school. The inter faith model for schools has now been written up to be shared as best practice	Completed
46		S&A 12 - Develop Strategy for approach to empowering and engaging local residents	Natalie Thridgould - DCE	31/03/10	S&A 12 -Face to face consultation with residents, postal and online surveys are being carried out. Feedback from the recent residents survey showed an increase in the number of residents who feel the council takes account of residents' views when making decisions.	Completed
47		S&A 015 - Ensure that all electoral procedures are robust, sound, legal and allow all members of society to partake in the electoral process	Mike Liddiard - DCE	31/03/10	S&A 15 - Work is ongoing to be completed by local elections in May 2010.	On Target
48		S&A 16 - Equip and support Members to take the lead in community leadership and engagement	Mark Braddock - DCE	31/03/10	S&A016 - Support and advice was provided to enable Councillors to be effective in their local community. An example is the Ward Budget Initiative, where Ward Councillors have been given the power and the resources to lead on community projects and make a real difference.	Completed
49	Ensure that	S&A 17 - Raise the profile of volunteering in the borough	Tracy Johnson - HAVS	31/03/10	Nomination process completed and category winners identified. Award ceremony to be held in June 10. Achieved stretch target for volunteering.	Completed
50	Hillingdon has a thriving local voluntary and community sector	S&A 29 - Provide active support to local community forums including Hillingdon Inter Faith Network (HIFN), Connecting Communities, Traveller Forum, Older People Assembly, People with a Physical or Sensory Disability (PPSD) Forum and Youth Council	Fiona Gibbs DCE	31/03/10	S&A 29 - National Interfaith week events held in partnership with Hillingdon Interfaith Network and local schools. BAME forum & HIFN participated in Streets Ahead information fayre in Hayes in Nov 09 to raise awareness and encourage new members.	On Target
51	Ensure that Hillingdon has a thriving local voluntary and community sector	HCOP 26 - The Hillingdon Local Involvement Network (LINK) to become an integral part of the way service users and carers are involved in the planning, development and commissioning of services	Gary Collier - ASCHH / PCT	31/03/10	HCOP026 - LINK presented to the ASCH&H Leadership group of managers in 2009 promoting their role, future developments and how to contact the organisation. LINK representatives also included at all levels within the revised Wellbeing Board structure.	Completed

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52	Continue enhancing the borough's cultural offer across the arts, leisure and libraries	S&A 18 - Invest in and develop our cultural facilities to develop learning and culture	Alan Dalton - PCS	31/03/10	S&A 18 - The Arts Service held two days of exhibitions and activities at Manor Farm for the West London Story, which were well attended. A celebration event, attended by the Arts Council was also held.	Completed
53		S&A 19 - Extend opportunities for older people to participate in leisure, recreation and cultural activities	Sue Drummond - PCS	31/03/10	S&A019 - Active Ageing Co-Ordinator appointed who will map out what is currently available identifying any shortfall for provision and developing new activities for older people. Nordic walking trial sessions to commence Feb. Free swimming for older residents is now in place, and additional courses for lessons provided to meet demand.	Completed
54		S&A 20 - Enable our communities to engage with the arts through the provision of a comprehensive programme of events and services	Alan Dalton - PCS	31/03/10	S&A 20 - Successfully programmed and delivered Hayes Carnival in Q1 and Medfest in Q2. In October 09, Bigfest was successfully promoted with 12,000 people attending.	Completed
55		S&A 21 - Use the arts to raise the confidence of the older and more vulnerable and to engage young people in positive activity.	Kriss Holliday - PCS	31/03/10	S&A 21 - First Hillingdon Arts Music Project (AMP) 10 week workshop (How to promote yourself in the music industry) completed	Completed
56	Further improve sports provision and increase the participation of residents in active recreation	S&A 22 - Work to extend community based sports development programmes offering new activities and opportunities to residents	Sue Drummond - PCS	31/03/10	S&A 22 - Tailored sessions now delivered to encourage adults to get back in to sport including Bowled Over Cricket sessions aimed at men and Bounce Back to Fitness trampolining sessions and Back to Netball for women and girls.	Completed
57		S&A 23 - Complete work on the new Hillingdon Sport and Leisure Centre and Botwell Green Leisure Centre and Library in Hayes	Sue Drummond - PCS	31/03/10	S&A 23 - Botwell Leisure Centre is now available for use, arrangements made to transfer bookings from the sports hall at Hayes Stadium to the centre. Official opening of Hillingdon Leisure Centre by Mayor of London on 23rd Mar.	Completed
58		S&A 24 - Launch new programmes for sport and leisure activities at the two new leisure centres	Sue Drummond - PCS	31/03/10	S&A 24 - Initial programme in place for Hillingdon Leisure Centre with a combination of schools, classes, clubs and public sessions. Initial programme advertised on the website and in hard copy. Over 900 memberships sold in the first 10 days of opening. Official opening of Botwell Leisure Centre anticipated in June.	Completed
59		S&A 25 - Provide free swimming for older residents including the provision of additional free swimming lessons	Sue Drummond - PCS	31/03/10	S&A 25 - Free swimming for older residents is now in place, and additional courses for lessons provided to meet demand.	Completed
60		S&A 26 - Deliver community based sport and physical activity projects in partnership with DASH, MIND and Age Concern to improve knowledge and range of activities for residents to maintain healthy, active lifestyles.	Sue Drummond - PCS	31/03/10	S&A 26 - A broad range of activities are now in place and being delivered in partnership with MIND and DASH. Sessions are now part of the regular programme with a good level of take up. Activities include tennis and football.	Completed

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61		HCFP 08 - Improve access and information for Children & Young People to a range of play and sporting opportunities	Mike Merva ECS	31/03/10	HCFP 08 - A team of 8 trained PE tutors are in place and a lead trainer to further support high quality teaching and learning in the south of the borough.	Completed
62	Use the 2012 Olympics as a springboard to encourage the uptake of healthy lifestyles, exercise and sport, especially for children	S&A 27 - Develop a four year Sports and Cultural programme that will enable Hillingdon to engage residents with the opportunities offered by London 2012	Sue Drummond - PCS	31/03/10	S&A 27 - Events programme for the year completed including Streets-Ahead events, Sports Zone at Hayes Carnival, Open Weekend activities, opening and unveiling events of Hillingdon Sports & Leisure Complex. Mayor's Sports Awards event completed in March that recognises local achievement, plus two gold bursaries awarded.	Completed
63		S&A 28 - Actively seek to engage with a national team to use the facilities at Hillingdon Sport and Leisure Centre for the 2012 Olympic Games	Sue Drummond - PCS	31/03/10	S&A 28 - Work continuing with Brunel. Negotiations continuing including engagement with the Chinese national team and Amateur Swimming Association.	Completed
64		S&A 13 - Investigate and implement merger of streets ahead and street champions via the new weeks of action system	David Frost ECP	31/03/10	S&A013 - All 5 Streets Ahead completed by end of Mar 10 covering the whole of the borough. Well supported by the various partners and residents.	Completed
65	Engage with residents, including hard to reach groups, to ensure services are based on their needs and are accessible to all	S&A 14 - Implement the next phase of street scene innovations – e.g. Junior Street Champs, newsletters	David Frost ECP	31/03/10	S&A014 - Junior Street Champions scheme (JETS) launched in March 2010 with 15 schools signed up and going for EcoBronze award in September 2010. Focus will be on recycling and tackling envirocrime.	Completed
66		S&A 30 - Develop Communications Strategy to promote Census 2011 and ensure wide participation.	Pam Nash - DCE	31/03/10	S&A 30 - ONS have developed and communicated a Census programme which includes a communications strategy.	Completed
67		S&A 31 - Work with partners to meet excellence standard for equalities	Vicky Trott - DCE	31/03/10	S&A 31 - Paper taken to CMT to agree way forward for equalities agenda in Hillingdon. A bespoke approach agreed which meets the needs of the organisation and residents, focussing on strengthening work with partners, consultation and engagement and ensuring completion of impact assessments in robust and consistent way.	Completed
68		Build strong, cohesive and integrated communities	S&A 01 - Understand Hillingdon's Communities demographics to create understanding amongst partners of demographic churn including local impacts and challenges to community cohesion	Pam Nash - DCE	31/03/10	S&A 01 - Analysis was completed in Dec 09 and outcomes were shared with partners in Jan 10.
69	Build strong, cohesive and integrated communities	S&A 08 - Develop approach to enable new arrivals to the borough to be informed and able to access local support and services	Fiona Gibbs DCE	31/03/10	Approach developed on how to enable new arrivals to the borough to gather information and access local support and services. Implementation to be part of the refreshed S&A plan for 2010/11	Completed

**PRIORITY THREE -
PROTECTING AND ENHANCING THE
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Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
70	Ensure Hillingdon remains a clean, green and attractive borough	CG 01 - Continue to improve street and highway cleaning	Colin Russell - ECP	31/03/10	CG001 - Overall results plus Tranche 3 (nb. low score is good - last years results in brackets). Litter - 9% (11%) Tranche 3 09/10 = 7%, continuing to work in line with residents wishes to improve our litter score Detritus - 27%(28%) Tranche 3 09/10 = 32%. Graffiti - 6 (5) Tranche 3 09/10 = 10%. Flyposting - 2 (2) Tranche 3 09/10 = 2%. Have met with Capital Standards in Dec 09 to further improve our scores.	Completed
71		CG 02 - Tackle graffiti, fly tips and fly posts in public places	Colin Russell - ECP	31/03/10	CG002 & CG003 - Graffiti continue to be removed within target times. The Street Scene Enforcement Team issued 255 enforcement actions (up to end of Feb 10) against flytipping including 84 Fixed Penalty Notices and 22 prosecutions. Street cleaners are being asked to remove flyposting where this occurs. 100% completed within 48 hours, the majority of which is actually completed within 24 hours. Enforcement actions being undertaken by Ranger Patrols and 750 Highways enforcement actions (at the end of Feb 10)..	Completed
72		CG 03 - Street scene and highways enforcement, including zero tolerance of litter	Bill Hickson - ECP	31/03/10		Completed
73	Act as community leaders on green issues	CG 04 - Develop a volunteering brokerage for 'green projects' targeting Hillingdon based businesses fulfilling their Corporate Social Responsibilities	Julia Fitzgerald - DCE	31/03/10	CG 21 - The HAVS database has been made available to British Airways to self-investigate regarding individual interests. 21 days of voluntary activity has been organised to date.	Completed
75		CG 05 - Engage Brunel in developing a project of who to engage with young people in regards to environment issues	Sue Buckingham - Brunel	31/03/10	CG 05 - Brunel were involved in a borough wide litter campaign which was completed in Dec 09.Looking into further initiatives in 2010/11	Completed
76		CG 06 - Implement the next phase of street scene innovations – e.g. Junior Street Champs, newsletters	David Frost ECP	31/03/10	CG 06 - Junior Street Champions scheme (JETS) launched in March 2010 with 15 schools signed up and going for EcoBronze award in September 2010. Focus will be on recycling and tackling envirocrime.	Completed
77		CG 07 - Investigate and implement merger of streets ahead and street champions via the new weeks of action system	David Frost ECP	31/03/10	CG 07 & 08 - All 5 "Streets Ahead Week of Action" were completed successfully, covering the whole of the borough and with the full support of a range of partners.	Completed
78		CG 08 - Working with partners to strengthen streetscene locality working across the borough	David Frost ECP	31/03/10		
79	CG 09 - Support campaigns across the borough e.g. World Environment Day	Kathy Sparks - ECP	31/03/10	CG 09 - A number of campaigns supported including the Tree O'Clock event. LBH will be hosting the Green Spaces International Federation of Parks and Recreation Administration (IFPRA) European Conference from 15th to 18th June 2010.	Completed	
80	CG 012 - Launch a new locality initiative, scheme building upon the success of the street champions and streets ahead schemes	David Frost ECP	31/03/10	CG 12 - All 5 Streets Ahead completed by end of Mar 10 covering the whole of the borough. Well supported by the various partners and residents.	Completed	

**PRIORITY THREE -
PROTECTING AND ENHANCING THE
ENVIRONMENT**

SUSTAINABLE COMMUNITY STRATEGY 2008 - 2018

Green: Completed / On Target
Amber: Some Slippage
Red: Serious Slippage

Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
81	Act as community leaders on green issues	CG 25 - Investigate the possibility of developing Green Business Awards for local businesses.	Val Beale - ECP	31/03/10	CG025 - LSP are looking to promote schemes like the Green500 and the sign up to the 10% by 2010 campaign.	Completed
83	Mitigate and adapt to climate change, reducing carbon emissions across the borough	CG 10 - Support Residents out of fuel poverty through ensuring homes are 'green / efficient' as possible	Mick May - Groundwork TV	31/03/10	CG010 - The project to bring Hillingdon's part of the London Collaborative Workstream on retrofitting existing housing stock to viable project stage has been successful. A 'Demonstration Project' is operational in Yeading for up to 850 properties	On Target
84		CG 11 - Seek to ensure Carbon Reduction across the partners	Mick May - Groundwork TV	31/03/10	CG 11 - Partnership are looking at the possibility of a meeting in autumn 2010 where partners and local businesses would discuss progress and share ideas on carbon reduction.	Completed
86	Continue to increase recycling rates and reduce the amount of waste being sent to landfill.	CG 13 - Introduce recycling initiatives to help achieve our recycling target of 40% by 2010	Colin Russell - ECP	31/03/10	CG 13 - Figures at the end of Feb 10 (awaiting figures for mar 10). Recycling rate = 38.37%; Household waste = 601.5 kgs (Target=660 kgs with low being good). New Years Green Lane site has been approved and scheme is being developed.	On Target
87		CG 14 - Strengthen partner organisations recycling policies, and roll out into Business Community	Kathy Sparks - ECP	31/03/10	CG 14 - New Waste Development Manager now in post and will be progressing this via meetings that Consumer Protection are arranging with Hayes Business Forum.	Completed
88		CG 15 - Seek to introduce recycling facilities to Stockley Park	Steve Kennedy - Stockley	31/03/10	CG 15 - The new Waste Development Manager has visited Stockley Park and we are identifying Business Leaders based there for him to work withon improving recycling rates.	Completed
89	Preserve and enhance Hillingdon's rich natural assets, including its parks, woodlands, waterways and its biodiversity	CG 016 - Maximise the benefits of the Grand Union Canal through the Borough	Jales Toppel PCS	31/03/10	CG 16 - The draft core strategy, due to be reported to Cabinet in May, will include a policy to continue to promote and contribute to the positive enhancement of the Canal.	On Target
90		CG 17 - Implement the Green Spaces strategy	Paul Richards - ECP	31/03/10	CG017 - A number of improvements schemes have been completed with work under way on 22 Playbuilder schemes. Number of Green Flags increased from 10 to 14. Works to conservation sites have exceeded the annual target.New website launched.	Completed
91	Balance new development against protecting the green belt	CG 18 - Robustly argue against inappropriate development, in particular in designated Green Belts	Jales Toppel PCS	31/03/10	CG 18 - Trees and Landscape officers apply and refer to Unitary Development Plan (UDP) policies when providing advice and comments on all relevant applications. UDP policies are applied at Pre-application meetings and consultations on all relevant applications to resist inappropriate development.	Completed
92	Achieve a high quality built environment	CG 19 - Improve town centres - Northwood (phase 2) Yiewsley, West Drayton and Uxbridge Road Corridor. Implement de-cluttering guidelines	David Knowles - ECP	31/03/10	CG 19 - Phase 2 of Northwood works nearing completion. Phase 1 of Yiewsley and West Drayton works nearing completion with Phase 2 to follow in 2010/11.Phase 2 of Uxbridge Town Centre works complete. All the above schemes have followed the de-cluttering guidelines.	On Target

**PRIORITY THREE -
PROTECTING AND ENHANCING THE
ENVIRONMENT**

SUSTAINABLE COMMUNITY STRATEGY 2008 - 2018

Green: Completed / On Target
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Red: Serious Slippage

Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
93		CG 20 - Enhance and promote our district and smaller centres whilst ensuring that the metropolitan centre of Uxbridge continues to compete regionally	Nigel Cramb - DCE	31/03/10	CG020 - Canal improvement scheme commissioned in Feb 10. Hayes station improvements agreed as part of the National Station Improvement Programme (NSIP) for 2010/11. NSIP schedule of stations out to tender. Results expected May 2010. Work scheduled to start on site in Oct 10. Crossrail have committed £50k for Hayes Urban design study.	Completed
94		CG 021 - Increase entries to external planning and design awards and to create the council's own award scheme	James Rodger - PCS	31/03/10	CG 22 - Hillingdon participated in the Mayor of London's Great Spaces Design Seminar in Feb 10, aspirational pitch for new public spaces initiatives.	Completed
	Continue to promote sustainable modes of transport	CG 22 - Investigate feasibility of using the Grand Union Canal for freight, waste and passengers.	Tav Kazmi - British Airways	31/03/10	Funding secured from Chrysalis for the improvements to the Canal Towpath. We are now currently working with British Waterways on a design plan. Regular meetings planned with partners.	On Target
		CG 23 - Map and publish electric car points in the borough and seek to find funding to increase the number where appropriate.	Val Beale - ECP	31/03/10	CG 23 - Charging points mapped across the borough. Residents who have volunteered to pilot the scheme have been shortlisted and vehicle trials will start in 2010/11.	Completed
		CG 24 - Installation of bus and cycle measures	David Knowles - ECP	31/03/10	CG 24 - Phase 2 of Green Lane (Northwood) is nearing completion. Bus related improvement works have been completed at various sites including ones in Hayes, Ruislip and Northwood.	On Target

**PRIORITY FOUR -
MAKING HILLINGDON SAFER**

SUSTAINABLE COMMUNITY STRATEGY 2008 - 2018

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Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
95	Continue to substantially reduce crime, so Hillingdon is recognised by all as a safe borough	SHP 04 - To reduce the harm caused by alcohol and knives.	Ed Shaylor - PCS	31/03/10	SHP004 - Alcohol strategy has been signed off. 42 investigations against alcohol and 48 investigations against other age restricted goods (eg knives, tobacco and fireworks) completed. Work on sensible drinking messages to be focus in Q3. Partnership training for front line staff about drugs and alcohol delivered by HAGAM.	On Target
96		SHP 06 - Reduce the number of domestic burglaries.	Mick Dunckley - PCS	31/10/10	SHP006 - Multi agency burglary summit held in January and plan updated to reflect new actions. Burglary figures are reducing from a peak in October 2009. To date 1,000 burglar alarms have been fitted to homes of residents aged 65+. All recipients of Leader's initiative burglar alarms receive a home security pack including details of how to deal with rogue traders. Five crime prevention talks to residents of Sheltered Housing complexes have been delivered by the police Crime Prevention Officer and Council Community Safety Officer. Trading Standards had completed one full and 3 mini "Operation Liberal" against rogue traders and 15 rogue traders were either under investigation or being monitored following intervention. Community Risk training sessions delivered in Q4 .	On Target
97		SHP 07 - Reduce robbery.	Lyn Arnold - Met Police	31/03/10	SHP007 - Robbery offences remain low with an average of 2 offences per day. Further police resources are being deployed in robbery hotspot areas.	On Target
98		SHP 08 - Reduce harm caused by illegal drugs.	Liz Jones - PCS	31/03/10	SHP008 - Treatment plan signed off and submitted to NTA within timelines. This and the annual Needs Assessment were contributed to by partner and commissioned agencies. SPACE programme has met 3 year target with 181 young carers registered with project by end of March 2010. To Feb 2010: 44% of Drug Rehabilitation Requirements, successfully completed. DIP Team has made sustained progress in engaging clients referred from other boroughs and from prison, and facilitating treatment starts.	Completed
99		SHP 09 - Reduce adult re-offending	Liz Jones - PCS	31/03/10	SHP009 - Current PPO cohort being refreshed in line with recommendations from Home Office & Ministry of Justice.	Completed
100		SHP 10 - Increase sanctioned detection rate for serious acquisitive crime.	Lyn Arnold - Met Police	31/03/10	SHP010 - The sanctioned detection rate for serious acquisitive crime at the end of Q4 has decreased compared to 2008/09. The police have identified that sanctioned detections are an area of weakness. The police are conducting an internal review to identify steps that they need to take to improve this performance next year.	Some Slippage

**PRIORITY FOUR -
MAKING HILLINGDON SAFER**

SUSTAINABLE COMMUNITY STRATEGY 2008 - 2018

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Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
101	Continue to substantially reduce crime, so Hillingdon is recognised by all as a safe borough	SHP 03 To improve services offered to victims of domestic violence.	Teresa Mckee - PCS	31/10/10	SHP003 - The Community Safety Team representative has attended every session of the Specialist Domestic Violence Court (SDVC) and reports outcomes back to the Steering Group. Two multi agency domestic violence training sessions have been delivered. 4 domestic violence advice sessions have been delivered to mental health patients at Hillingdon Hospital. LBH MARAC identified 49 high risk domestic violence cases in Q4. LBH MARAC commenced Jan 2009 with established Protocols and information sharing guidelines within a multi agency partnership. Business reviews are held twice yearly.	Completed
102	Significantly reduce the fear of crime in the borough, especially amongst our most vulnerable residents.	SHP 11 - Reduce anti social behaviour and nuisance behaviour	Liz Jones - PCS	31/03/10	SHP0011 - 93% of all EIP cases do not go on to receive an ASBO (cumulative to end of Feb 10). A joint problem solving profile has been produced about a burglary/ASB hotspot for use by Tasking Team. Analysis of 9 mths of data has been produced for interim Strategic Assessment. Some wounding data from A&E has been received and is being analysed.	Completed
103		SHP 16 - Reduce fear of crime and increase confidence.	Liz Jones - PCS	31/03/10	SHP016 - Community Safety Team have attended over 100 events and presentation opportunities over the 12 mth period to provide advice, updates and reassurance to residents. Communications campaign for 2010/11 has been developed and will focus on one or two main priorities each quarter.	Completed
104	Boost the trust of residents in their local public service providers, building stronger united communities	SHP 05 - Increase resilience to violent extremism	Fiona Gibbs - DCE	31/10/10	SHP005 - Staff briefing programme completed in Q3. Regular reports to Strong & Active Communities Partnership and Safer Hillingdon Partnership (SHP) on Prevent related issues. Regular monthly community tension monitoring meetings held and actions taken forward as appropriate.	Completed
105	Involve local people in keeping the community safe, building civic pride and respect	SHP 14 - Create a safe environment - road safety	Liz Jones - PCS	31/03/10	SHP014 - Over 1500 children and 107 adults received road safety training in Q4	Completed
106		SHP 15 - Increase opportunities for residents to engage with community projects.	Liz Jones - PCS	31/03/10	SHP 15 -All 5 Streets Ahead completed by end of Mar 10 covering the whole of the borough. Well supported by the various partners and residents. Following the JETS trial documentation put in place to enable schools to gain Eco schools awards, promoting environmental responsibility and awareness for children. Focus will be on recycling as well as tackling envirocrime – targeted at those areas of the borough where there are the biggest opportunities to increase rates.	On Target

**PRIORITY FOUR -
MAKING HILLINGDON SAFER**

SUSTAINABLE COMMUNITY STRATEGY 2008 - 2018

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Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
107	Reduce young people's involvement in offending and disorder, resulting in a reduction in anti social behaviour	SHP 02 - To reduce the victimisation of young people and to reduce the number of young offenders	Ed Shaylor - PCS	30/04/10	SHP002 - Blunt 2 continues to be implemented. Offence numbers continue to be low with peak this quarter of 1 offence per day (usual rate approx 2 offences per week). The Youth Crime Prevention Strategy is managed by the Safer Schools Steering Group. The Youth Offending Service (YOS) continues to monitor workload & demand following the implementation. Information regarding the 2009 YOS re-offending cohort will be available in August 2010.	Completed
108		SHP 12 - Reduce Anti-Social Behaviour (ASB) caused by young people.	Liz Jones - PCS	31/03/10	SHP 012 - Triage programme continues to contribute to a reduction in the numbers of young people entering the Youth Justice System. Discussions are ongoing about securing funding for a second year of the project from July 10. 93% of all EIP referrals received 2009/10 have not gone on to receive ASBO (cumulative total to end of Feb). 100% of all EIP referrals are offered diversionary activities.	Completed
109	Reduce the incidence and cost of fire to the borough	SHP 13 - Create a safe environment - fire safety.	Liz Jones - PCS	31/03/10	SHP013 - Accidental fires = 16 (total year to date = 108). Year to date Home Fire Safety Visits in priority postcodes = 46% (target 45%). Q3 (to end of Feb) deliberate fires = 32 (total year to date 276). All figures to end of Feb '10	On Target

**PRIORITY FIVE -
A THRIVING ECONOMY**

SUSTAINABLE COMMUNITY STRATEGY 2008 - 2018

Green: Completed / On Target
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Red: Serious Slippage

Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
110	Improve pathways to employment for local people, with a focus on closing inequalities in the rates of worklessness	SET 01 - Update the Sustainable Economy Taskforce Strategy to produce new detailed three year action plan.	Ian Edwards - DCE	26/02/10	SET 01 - Plan circulated to key partners, and is ready for sign off at the Prosperous Borough Steering group on 23rd April. Action plan ready to take forward to 2010/11	Completed
111		SET 02 - Deliver European Social Fund (ESF) Gateway Heathrow 2012	Ian Edwards - DCE	31/03/10	SET 02 - Bid for 900k was successful and contract signed with LDA in Dec 09. 09/10 profiled outputs achieved. Programme to continue in 2010/11	Completed
112		SET 06 - Support residents and businesses through the economic downturn	Helena Webster - DCE	31/03/10	SET 06 - Google Event well attended in Q3. Enterprising attitude programme completed. Funding for VCS economic downturn project 100% committed.	Completed
113		SET 12 - Ensure engagement with West London Working, West London Alliance and West London Network to maximise the benefits of sub regional programmes	Helena Webster - DCE	31/03/10	SET 12 - SET is fully engaged in all West London Activities. The West London Working implementation group meet regularly to drive and design implementation of activities. Hillingdon are partners within West London Future job Fund programme.	Completed
114		SET 13 - Provide free careers guidance service for all residents to support them improving their career prospects	Uxbridge College	31/03/10	SET 13 - Uxbridge College delivered a one off event in Q2 and is now providing regular drop-in service.	Completed
115		SET 14 - Host HMRC pilot to improve the take up of childcare tax credits	Phillip Ryan - ECS	31/03/10	SET 14 - HM Revenues & Custom wrote directly to residents in the pilot boroughs, including those in Hillingdon, who were eligible for the 100% childcare subsidy confirming their eligibility and providing information on how to access the childcare subsidy in Q2.	Completed
116		SET 15 - Provide package of support for small businesses and unemployed graduates through Economic Challenge Investment Fund bid.	Brunel University -	31/03/10	SET 15 - Brunel secured resources to provide 3-5 Hillingdon companies with support. Support started from 25th September.	Completed
117	Retain key employment sites and support enterprises of all sizes	SET 03 - Improving small business access to the Heathrow Economy and public sector supply chains.	Ian Edwards - DCE	31/03/10	SET 03 - Successful meet the buyer 2009 event held. Increased Hillingdon representation. Outputs for 09/10 completed. programme to continue in 2010/11	Completed
118	to ensure Hillingdon attracts investment and is a good place to start a grow a business	SET 04 - Enhance and promote our district and smaller centres whilst ensuring that Uxbridge centre continues to compete regionally	Nigel Cramb - DCE	31/03/10	SET 04 - Work in town centres commenced in Feb 10 with completion by end Apr 10. Funding agreed and in base budget for 2010/11 town centre programme. Canal improvement scheme commissioned February 2010. Hayes station improvements agreed as part of the National Station Improvement Programme (NSIP) for 2010/11. NSIP schedule of stations out to tender with results expected May 2010 and work scheduled to start on site in Oct 10.	Completed
119	Enhance and promote our district and smaller centres whilst ensuring that the metropolitan	SET 05 - Improve town centres - Northwood (phase 2) Yiewsley, West Drayton and Uxbridge Road Corridor	David Knowles - ECP	31/03/10	SET 05 - Northwood Phase 2 nearing completion and Uxbridge Town Centre complete. Phase 2 of Yiewsley and West Drayton to follow in 2010/11. All schemes incorporate de-cluttering guidelines.	On Target
120		SET 08 - Coordinate Hillingdon's presence at the Place West London event	Nigel Cramb - DCE	31/10/09	SET 08 - Event held in Oct 09, positive feedback, now planning for 2010. Summary of key contacts has been co-ordinated.	Completed

**PRIORITY FIVE -
A THRIVING ECONOMY**

SUSTAINABLE COMMUNITY STRATEGY 2008 - 2018

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Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
121	centre of Uxbridge continues to compete regionally.	SET 17 - Seek to attract people to Town Centre locations and boost the local economy in each area through the provision of Wi Fi in 2 pilot areas (Hayes & Ruislip)	Steve Palmer - F&R	31/03/10	SET 17 - Feasibility study carried out, reviewed by POC and recommendations reported to Cabinet.	Completed
122	Explore new ways of engaging with local businesses to increase their positive impact on Hillingdon.	SET 09 - Develop memorandum of understanding with Business Link to support linking into local businesses	Helena Webster - DCE	31/03/10	SET 09 - The memorandum was agreed and signed on 24th August.	Completed
123		SET 10 - Update and verify contact details for Hillingdon Businesses through delivery of <u>Business Directory 2010</u> .	Helena Webster - DCE	31/03/10	SET 10 - Business Directory is ready for publication, and will be launched after purdah.	Completed
124		SET 11 - Respond to results of West London Business Sentiments Survey 2009, and ensure any actions are fed into SET Strategy as relevant.	Helena Webster - DCE	31/10/09	SET 11 - The survey results were received on 25th June and were disseminated to Policy to feed into Credit Crunch group. Copies of the report have been passed to the Hillingdon Chamber of Commerce.	Completed
125		SET 20 - Work with Local Businesses to encourage completion of train to gain and apprenticeship programmes	Uxbridge College -	31/03/10	SET 20 - GOL verifying data from training providers. Learning Skills Council now superceded by the Skills Funding Agency.	Completed
126		SET 18 - Fully engage and horizon scan London regional technology developments to ensure that Hillingdon benefits from any opportunities.	Steve Palmer - F&R	31/03/10	SET 18 - This work has progressed as planned and we have been effective in using WLA, pan-London and supplier liaisons to help drive developments that work well for staff and residents alike, and give value for money.	Completed
127	To champion the need for technology infrastructure within the borough to be high quality, sustainable and available to all	SET 19 - Work with the BS21 project to ensure that the technology infrastructure in the south of the borough is the highest quality	Steve Palmer - F&R	31/03/10	SET 19 - The April 2010 OJEU notice has been suspended and external contractor funding has been reduced between now and September, with minimal further work on the program. There will be a re-evaluation in September	On Target
128	Work in partnership to ensure investment in Hillingdon's transport infrastructure	SET 16 - Influence and lobby through WLA the Outer London Commission, London Plan, and London Transport Strategy	Nigel Cramb - DCE	31/03/10	SET 16 - Hillingdon Chief Executive is the lead officer for the WLA contacts for the LDA and has lobbied to Group Directors and Chief Execs to secure Hillingdon's interests.	Completed

**PRIORITY SIX -
IMPROVING ASPIRATION THROUGH
EDUCATION AND LEARNING**

SUSTAINABLE COMMUNITY STRATEGY 2008 - 2018

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Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
129		HCOP 27 - Work collaboratively to increase the numbers of vulnerable adults who can access and maintain supported /paid employment	Gary Collier - ASCHH / PCT	31/03/10	HCOP 27 - 32 people have gained employment through the Gateway Heathrow project with 24 people employed in companies including Hillingdon hospital, Yes Dining whilst 8 people have volunteered at companies including Goulds Green, Iver nature centre, Uxbridge Football club.	Completed
130	Ensure that our residents have the skills to compete in the local jobs market, especially the growing sectors	HCOP 28 - Increase the numbers of adults with mental health needs in paid employment	Gareth Jones -	31/03/10	HCOP28 - A review of mental health and employment has been drafted looking at current service models and activity, data quality and information reporting, a review of best practice and recommendations for the development of employment services. Mental Health and Employment Strategy currently out for consultation with the Local Implementation Team. Mental Health and Employment review shared with Chair of the Learning Disabilities Employment Strategy Group for feedback. Government Office for London (GoL) and the Department for Work and Pensions (DWP) have offered to work with us to undertake a self-assessment of service provision for older people and older people with mental health needs. This has been scheduled for May 2010.	Completed
131		SET 07 - Maximise opportunities to improve skills levels so that local residents can compete for local employment.	Helena Webster - DCE	31/03/10	SET 07 - Project to deliver 09/10 outputs of Workmates programme has been completed. Gateway Heathrow 2012 programme has been launched. First year targets (6 apprenticeships) via Hillingdon construction apprenticeship programme has been launched and achieved. 24 disabled people have been supported into employment through the Gateway Heathrow Project in 09/10.	Completed
132	Raise the educational aspirations, attainment and levels of qualifications for all age groups	HCFP 13 - Continue to develop and improve education in our schools and raise exam results	Mike Merva - ECS	31/03/10	HCFP 13 - Clear and proven systems in place to provide support at all levels - outcomes testify to their effectiveness. Robust target setting/tracking of projected achievement by School Improvement Partnerships (SIPs), Principle School Improvement Officers (PSIOs) and Adviser Team Leaders/Fit for purpose annual school review process which provides both challenge and support and valued by schools/various, rigorous systems in place to monitor both school progress and the effectiveness of support.	Completed
133		HCFP 16 - Improve the transition at key stages	Alison Moore - ECS	31/03/10	HCFP 16 - NEET strategy continues to be implemented through Operations Group. September and January Guarantees successfully delivered through Strategy. Information, Advice & Guidance (IAG) Audit successfully completed. Revised IAG Strategy 2010 - 2015 being developed through strategy group informed by recently published statutory guidance and expectations.	Completed

**PRIORITY SIX -
IMPROVING ASPIRATION THROUGH
EDUCATION AND LEARNING**

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Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
134	Raise the educational aspirations, attainment and levels of qualifications for all age groups	HCFP 17 - Increase the range of vocational courses at GCSE and post 16. (CP028)	Alison Moore - ECS	31/03/10	HCFP17 - There are now 259 Young Apprentices. This has grown from 229 last year. The Key Stage 4 Engagement Programme has 85 learners, approximately 50 of whom have achieved a qualification, mainly at Level 1. Many more will achieve qualifications by the end of the programme. Additional Key Stage 4 practical provision includes 70 learners who access Hillingdon Training Ltd's Construction College.	Completed
135		HCFP 19 - Improve the educational prospects of looked after children (CP042)	Debbie Haith - ECS	31/03/10	HCFP 19 - Developing improved systems for data management, enabling the tracking of all pupils and the establishment of more effective interventions. Relationships are being developed across London via the VS Head Teachers' network. Successful Foster Carers' Conference in February 2010. Governor Training, new SENco training and Designated Teachers' Conference to be delivered in March 2010. An ongoing programme of training is established for IROs , social care teams and 'In the Spirit' (SWP).	Completed
136		HCFP21 / E= - Improve the educational standards of Children with disabilities and additional needs	Mike Merva - ECS	30/09/10	HCFP 21 - Draft Inclusion Strategy out for consultation and Disabled Children's Strategy being implemented	Completed
137		HCFP 12 - Improve standards in the early years	Alison Booth - ECS	31/03/10	HCFP 12 - Process ongoing and Phase 2 being implemented.	Completed
138		HCFP 14 / E= - Promote social inclusion and good standards of behaviour & attendance	Pauline Nixon - ECS	31/03/10	HCFP 14 - SEAD has been rolled out to the PVI sector in a variety of ways: 1) universal training events, 2) purchase and dissemination of resources to PVI settings that support children's SEAD development, 3) Attention Hillingdon project (now being rolled out in schools due to the impressive impact on children), 4) The helicopter project (this supports children's participation in small group leadership and participation), 5) Peter Elfer worked in a number of settings to support practitioners in meeting the SEAD needs of very young children. 70.6% of Secondaries and 89.7% of Primaries undertaking the SEAL programme.	Completed
139		Improve the transition of young people through childhood and beyond in schools that are of 21st century standard	HCFP 18 - Improve the financial literacy of children and young people	Sarah Harty - ECS	31/03/10	HCFP18 - A showcase event is planned for 20 April to spearhead efforts to embed the project across the borough. Around 6 additional schools will be recruited for further consultancy support following the success of the Yeading pilot.
140	HCFP 23 - Reducing the number of first time youth offenders and re-offending		Lynn Hawes - YOT	31/03/10	HCFP 23 - Projects have been completed.	Completed

**PRIORITY SIX -
IMPROVING ASPIRATION THROUGH
EDUCATION AND LEARNING**

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Ref No.	Tasks	Sub Key Action	Lead Officer	Target Dates	Progress Comments	Task Status
141		HCFP 24 - Progress BS21 Programme	Sarah Harty - ECS	30/03/10	HCFP24 - HIP Steering Group approved the submission of Strategy for Change 2 (SFC2) at its January meeting and the document and covering letter were forwarded to Partnership for School (PfS) for approval. We have now received conditional approval of this document from PfS, and it has been commended as a good, sound Strategy for Change. Cabinet approval of SFC2 will be required before it is signed off unconditionally and there are also points of detail that need to be developed which are part of the work currently being undertaken to finalise the Outline Business Case (OBC).	On Target
142		HCFP 25 - Progress the Primary Capital Programme	Venetia Rogers - ECS	31/07/09	HCFP25 - Now refocused to school place projects - Phase 1 proposals developed	Completed
143	Increase and improve the access to positive activities for young people and enable them to contribute to their communities	HCFP 09 - Improve positive activities for C&YP	Tom Murphy - ECS	31/03/11	HCFP09 - Strategy to be revised in order to reflect newly published standards. Service delivery team in place and focussing on the FIESTA 2010 offer. PAYP audit completed in February '10. Outcomes to inform new on-line directory and tool for provider update which has been commissioned. Mobile and Detached Team fully operational delivering positive activities term and holiday time and supporting the process of publicising and promoting the offer.	Completed
144		HCFP 10 - Improve the participation of C&YP	Paul Kennedy -	31/03/10	Papers presented to Hillingdon Children & Families Trust Board (HCFTB) on March 8th. Board refreshed commitment to AI and the strategy including the approach and reach across the whole range of Children & Young People (CYP's).	Completed
145		HCFP 11 - We will progress the delivery of three new youth centres / Develop 3 new youth centres	Tom Murphy - ECS	31/03/10	HCFP 11 - Charville Young People's Centre successfully opened in Mar 10. Northwood Young People's Centre approaching completion. Work has commenced on South Ruislip Young People's Centre	Completed
146		HCFP 15 - Developing an integrated youth support service including Targeted Youth Service	Tom Murphy - ECS	31/03/10	HCFP 15 - Current arrangements reviewed. Future options to be considered by ECS SMT and Children and Families Trust Board in 2010/11.	Completed
147	Increase the number of local businesses providing opportunities for local people to develop their skill	SET 20 - Work with Local Businesses to encourage completion of train to gain and apprenticeship programmes to meet LAA 2007 target of increasing the skills levels of Hillingdon's working aged population.	Uxbridge College -	31/03/10	SET 20 - GOL verifying data from training providers. Learning Skills Council now superseded by the Skills Funding Agency.	Completed
148	Deliver the best possible health and wellbeing outcomes including promoting equality and tackling inequalities	HCFP 30a - Developing integrated working - Developing the HCFT	Paul Kennedy -	30/03/10	HCFP 30 - Governance framework was agreed at Hillingdon Children & Families Trust Board in Jan 10 and implemented after.	Completed