

Year	Month	Product Description	Incident Count
2019	March	ASBIT Noise	170
2019	March	ASBIT Rubbish Accumulation	154
2019	March	ASBIT Abandoned Vehicle	113
2019	March	ASBIT Community and Neighbourhood Nuisance	83
2019	March	ASBIT Flytipping	75
<b>2019</b>			<b>595</b>

Year	Month	Product Description	Incident Count
2020	March	ASBIT Rubbish Accumulation	204
2020	March	ASBIT Noise	182
2020	March	ASBIT Flytipping	103
2020	March	ASBIT Abandoned Vehicle	76
2020	March	ASBIT Community and Neighbourhood Nuisance	75
<b>2020</b>			<b>640</b>

Year	Month	Product Description	Incident Count
2019	April	ASBIT Noise	236
2019	April	ASBIT Rubbish Accumulation	127
2019	April	ASBIT Community and Neighbourhood Nuisance	96
2019	April	ASBIT Abandoned Vehicle	88
2019	April	ASBIT Flytipping	88
<b>2019</b>			<b>635</b>

Year	Month	Product Description	Incident Count
2020	April	ASBIT Noise	311
2020	April	ASBIT Rubbish Accumulation	178
2020	April	ASBIT Community and Neighbourhood Nuisance	121
2020	April	ASBIT Infestation of Rats or Mice	91
2020	April	ASBIT Flytipping	70

<b>2020</b>			<b>771</b>
<b>Year</b>	<b>Month</b>	<b>Product Description</b>	<b>Incident Count</b>
2019	May	ASBIT Noise	223
2019	May	ASBIT Rubbish Accumulation	167
2019	May	ASBIT Abandoned Vehicle	125
2019	May	ASBIT Community and Neighbourhood Nuisance	90
2019	May	ASBIT Flytipping	81
<b>2019</b>			<b>686</b>

<b>Year</b>	<b>Month</b>	<b>Product Description</b>	<b>Incident Count</b>
2020	May	ASBIT Noise	455
2020	May	ASBIT Rubbish Accumulation	159
2020	May	ASBIT Community and Neighbourhood Nuisance	158
2020	May	ASBIT Flytipping	86
2020	May	ASBIT Abandoned Vehicle	58
<b>2020</b>			<b>916</b>

<b>Year</b>	<b>Month</b>	<b>Product Description</b>	<b>Incident Count</b>
2019	June	ASBIT Noise	215
2019	June	ASBIT Rubbish Accumulation	138
2019	June	ASBIT Abandoned Vehicle	111
2019	June	ASBIT Community and Neighbourhood Nuisance	109
2019	June	ASBIT Flytipping	94
<b>2019</b>			<b>667</b>

<b>Year</b>	<b>Month</b>	<b>Product Description</b>	<b>Incident Count</b>
2020	June	ASBIT Noise	340
2020	June	ASBIT Rubbish Accumulation	168
2020	June	ASBIT Community and Neighbourhood Nuisance	157
2020	June	ASBIT Flytipping	101
2020	June	ASBIT Abandoned Vehicle	97
<b>2020</b>			<b>863</b>

Year	Month	Product Description	Incident Count
2019	July	ASBIT Noise	274
2019	July	ASBIT Rubbish Accumulation	156
2019	July	ASBIT Community and Neighbourhood Nuisance	141
2019	July	ASBIT Abandoned Vehicle	134
2019	July	ASBIT Flytipping	118
<b>2019</b>			<b>823</b>

Year	Month	Product Description	Incident Count
2020	July	ASBIT Noise	428
2020	July	ASBIT Rubbish Accumulation	245
2020	July	ASBIT Community and Neighbourhood Nuisance	179
2020	July	ASBIT Abandoned Vehicle	134
2020	July	ASBIT Flytipping	131
<b>2020</b>			<b>1117</b>

Year	Month	Product Description	Incident Count
2019	August	ASBIT Noise	259
2019	August	ASBIT Rubbish Accumulation	163
2019	August	ASBIT Flytipping	122
2019	August	ASBIT Community and Neighbourhood Nuisance	119
2019	August	ASBIT Abandoned Vehicle	96
<b>2019</b>			<b>759</b>

Year	Month	Product Description	Incident Count
2020	August	ASBIT Noise	470
2020	August	ASBIT Rubbish Accumulation	217
2020	August	ASBIT Flytipping	179
2020	August	ASBIT Community and Neighbourhood Nuisance	147
2020	August	ASBIT Abandoned Vehicle	102
<b>2020</b>			<b>1115</b>

Year	Month	Product Description	Incident Count
2019	September	ASBIT Noise	171
2019	September	ASBIT Rubbish Accumulation	150
2019	September	ASBIT Abandoned Vehicle	113
2019	September	ASBIT Community and Neighbourhood Nuisance	94
2019	September	ASBIT Flytipping	85
<b>2019</b>			<b>613</b>

Year	Month	Product Description	Incident Count
2020	September	ASBIT Noise	303
2020	September	ASBIT Rubbish Accumulation	208
2020	September	ASBIT Flytipping	172
2020	September	ASBIT Abandoned Vehicle	119
2020	September	ASBIT Community and Neighbourhood Nuisance	103
<b>2020</b>			<b>905</b>

Year	Month	Product Description	Incident Count
2019	October	ASBIT Rubbish Accumulation	137
2019	October	ASBIT Noise	127
2019	October	ASBIT Abandoned Vehicle	120
2019	October	ASBIT Flytipping	116
2019	October	ASBIT Community and Neighbourhood Nuisance	75
<b>2019</b>			<b>575</b>

Year	Month	Product Description	Incident Count
2020	October	ASBIT Noise	165
2020	October	ASBIT Flytipping	155
2020	October	ASBIT Rubbish Accumulation	127
2020	October	ASBIT Abandoned Vehicle	106
2020	October	ASBIT Community and Neighbourhood Nuisance	72
<b>2020</b>			<b>625</b>

Year	Month	Product Description	Incident Count
2019	November	ASBIT Noise	193
2019	November	ASBIT Rubbish Accumulation	120
2019	November	ASBIT Abandoned Vehicle	111
2019	November	ASBIT Flytipping	77
2019	November	ASBIT Highway Obstruction	56
<b>2019</b>			<b>557</b>

Year	Month	Product Description	Incident Count
2020	November	ASBIT Noise	172
2020	November	ASBIT Rubbish Accumulation	140
2020	November	ASBIT Flytipping	125
2020	November	ASBIT Abandoned Vehicle	96
2020	November	ASBIT Community and Neighbourhood Nuisance	91
<b>2020</b>			<b>624</b>

Year	Month	Product Description	Incident Count
2019	December	ASBIT Noise	135
2019	December	ASBIT Rubbish Accumulation	114
2019	December	ASBIT Abandoned Vehicle	93
2019	December	ASBIT Flytipping	63
2019	December	ASBIT Community and Neighbourhood Nuisance	54
<b>2019</b>			<b>459</b>

Year	Month	Product Description	Incident Count
2020	December	ASBIT Noise	193
2020	December	ASBIT Flytipping	120
2020	December	ASBIT Rubbish Accumulation	84
2020	December	ASBIT Abandoned Vehicle	73
2020	December	ASBIT Community and Neighbourhood Nuisance	59
<b>2020</b>			<b>529</b>

March - June	Product Description	Incident Count
2019	ASBIT Noise	844
2019	ASBIT Rubbish Accumulation	586

2019	ASBIT Abandoned Vehicle	437
2019	ASBIT Community and Neighbourhood Nuisance	378
2019	ASBIT Flytipping	338
<b>2019</b>		<b>2583</b>

March - June	Product Description	Incident Count
2020	ASBIT Noise	1288
2020	ASBIT Rubbish Accumulation	709
2020	ASBIT Community and Neighbourhood Nuisance	511
2020	ASBIT Flytipping	360
2020	ASBIT Abandoned Vehicle	277
<b>2020</b>		<b>3145</b>

November-December	Product Description	Incident Count
2019	ASBIT Noise	328
2019	ASBIT Rubbish Accumulation	234
2019	ASBIT Abandoned Vehicle	204
2019	ASBIT Flytipping	140
2019	ASBIT Highway Obstruction	105
<b>2019</b>		<b>1011</b>

November-December	Product Description	Incident Count
2020	ASBIT Noise	365
2020	ASBIT Flytipping	245
2020	ASBIT Rubbish Accumulation	224
2020	ASBIT Abandoned Vehicle	169
2020	ASBIT Community and Neighbourhood Nuisance	150
<b>2020</b>		<b>1153</b>

# Onyx

	2019	2020	2019	2020	2019	2020	2019	2020	2019	2020	Sum:
	March	March	April	April	May	May	June	June	July	July	
ASBIT Noise	170	182	236	311	223	455	215	340	274	428	2834
ASBIT Rubbish Accumulation	154	204	127	178	167	159	138	168	156	245	1696
ASBIT Flytipping	75	103	88	70	81	86	94	101	118	131	947
ASBIT Community and Neighbourhood Nuisance	83	75	96	121	90	158	109	157	141	179	1209
ASBIT Abandoned Vehicle	113	76	88	46	125	58	111	97	134	134	982
ASBIT Infestation of Rats or Mice	31	37	43	91	72	57	48	85	67	85	616
ASBIT Highway Obstruction	43	61	36	40	46	31	36	58	61	49	461
ASBIT Overgrown Garden / Private Property	13	7	19	20	48	53	71	64	86	71	452
ASBIT Harassment	35	27	27	45	33	55	20	44	23	51	360
ASBIT Vehicle Driving Over Pavement Causing Damage	24	40	32	17	24	18	33	19	42	23	272
ASBIT Smoke Fumes Smell Including Bonfires	32	26	17	49	25	52	31	42	37	43	354
ASBIT Unneighbourly Use of Housing Communal Areas	6	13	10	18	20	12	19	25	19	24	166
ASBIT Building Works/Materials Causing Damage	20	8	19	7	30	6	17	9	29	19	164
ASBIT Private hedge/shrub/tree obstruction	4	9	7	7	24	16	26	13	20	19	145
ASBIT Filthy Residential Property	20	12	22	4	18	12	22	21	11	21	163
ASBIT Parking Issues	15	22	20	1	15	7	15	15	13	12	135
ASBIT Persistent Dog Fouling	20	14	17	7	9	11	9	14	7	11	119

ASBIT Unauthorised encampments	13	5	14	6	18	17	26	5	11	14	129
ASBIT Blocked or Damaged Drains from Someone Else	7	13	15	5	8	4	4	9	3	4	72
ASBIT Flyposting / Advertising	17	16	16	1	6	2	9	7	14	10	98
ASBIT Property used as brothel or selling drugs	2	2	4	18	6	15	5	9	8	14	83
ASBIT Light Nuisance - Residential	7	3	6	6	3	2	7	5	9	5	53
ASBIT Cars for Sale	12	6	3	2	6	6	9	2	10	6	62
ASBIT Dust Emissions	2	2	9	4	4	2	2	10	4	5	44
ASBIT Illegal Street Trading	9	3	6	3	1		1	5	4	4	36
ASBIT Estate Agents Boards on Council Land	3	2	7		10		4	2	3		31
ASBIT Right to Review		1		33		10		2		3	49
ASBIT Unsecure Buildings	4	4	3	3	3		2	7	4		30
ASBIT Bird Feeding	2	4	2		4	4	1	5	3	3	28
ASBIT Calls Transferred to Officer	4	3	7		3	3	2		4		26
ASBIT Pigeons	4	1	2	7	6	4	3		5	1	33
ASBIT High Hedges	2		6		5	1	2	4	4	2	26
ASBIT Unlicensed / Unlit Skips	1	3	2	3	2	4	3	1	4	4	27
ASBIT Abandoned Bike	1	1			1		2		1	1	7
ASBIT Animal Welfare	4	2		3		7		3		1	20
ASBIT Seeking Prior Consent for Noise (Section 61)		3			2	1	4	1	1	2	14
ASBIT Damage to Housing Communal Areas		1			1	1		2	1	2	8
ASBIT Contaminated Land Enquiry			1		1	1				1	4
ASBIT - Waste Carrier					1				1	1	3



ASBIT Public Register of Contaminated Land Enquiry												2
ASBIT - FP - Fixed Penalty Notice						2						2
<b>Sum:</b>	<b>952</b>	<b>993</b>	<b>1007</b>	<b>1126</b>	<b>1143</b>	<b>1330</b>	<b>1100</b>	<b>1351</b>	<b>1332</b>	<b>1628</b>	<b>11962</b>	

## Onyx

	2019	2020	2019	2020	2019	2020	2019	2020	2019	2020	Sum
	August	August	September	September	October	October	November	November	December	December	:
ASBIT Noise	259	470	171	303	127	165	193	172	135	193	2188
ASBIT Rubbish Accumulation	163	217	150	208	137	127	120	140	114	84	1460
ASBIT Flytipping	122	179	85	172	116	155	77	125	63	120	1214
ASBIT Community and Neighbourhood Nuisance	119	147	94	103	75	72	50	91	54	59	864
ASBIT Abandoned Vehicle	96	102	113	119	120	106	111	96	93	73	1029
ASBIT Infestation of Rats or Mice	36	50	47	55	38	19	36	33	25	19	358
ASBIT Highway Obstruction	55	47	55	41	42	42	56	43	49	28	458
ASBIT Overgrown Garden / Private Property	59	62	35	50	21	42	19	14	14	6	322
ASBIT Harassment	24	53	15	46	11	17	20	27	13	33	259
ASBIT Vehicle Driving Over Pavement Causing Damage	25	27	26	30	43	31	47	26	27	31	313
ASBIT Smoke Fumes Smell Including Bonfires	31	26	13	26	19	24	18	25	10	19	211
ASBIT Unneighbourly Use of Housing Communal Areas	26	15	81	6	19	9	10	3	15	6	190
ASBIT Building Works/Materials Causing Damage	20	27	15	16	14	16	26	19	15	17	185
ASBIT Private hedge/shrub/tree obstruction	36	24	17	15	17	13	12	14	9	8	165
ASBIT Filthy Residential Property	13	20	12	20	8	18	9	8	7	13	128
ASBIT Parking Issues	11	25	10	14	14	11	9	16	11	7	128
ASBIT Persistent Dog Fouling	5	14	9	16	7	12	9	25	11	22	130

ASBIT Unauthorised encampments	12	11	12	13	11	4	9	3	9	7	91
ASBIT Blocked or Damaged Drains from Someone Else	5	8	34	8	13	7	11	9	4	5	104
ASBIT Flyposting / Advertising	6	10	4	12	20	5	4	5	4	4	74
ASBIT Property used as brothel or selling drugs	9	5	6	8	2	5	9	6	3	5	58
ASBIT Light Nuisance - Residential	3	5	3	4	5	13	13	14	6	6	72
ASBIT Cars for Sale	4	7	5	3	9	6	4	1	3	3	45
ASBIT Dust Emissions	6	6	1	4	2	2	1	2	1	3	28
ASBIT Illegal Street Trading	3	4	1	9	2	6	2	1	1	3	32
ASBIT Estate Agents Boards on Council Land	6	2	1	3	3	1	11	6	1		34
ASBIT Right to Review		1		1		2		3		2	9
ASBIT Unsecure Buildings	3	3	2	3	3	3	1	3	1	1	23
ASBIT Bird Feeding	3	4	1	3			3	4	1	1	20
ASBIT Calls Transferred to Officer	1		2	1	1	1	7	1	7		21
ASBIT Pigeons			1	3	2	1	1	4	1	1	14
ASBIT High Hedges	2	2	2	2	4		1	1	1	1	16
ASBIT Unlicensed / Unlit Skips	2	2	3	1	1		3		1	1	14
ASBIT Abandoned Bike	1	3	1	3	2	1	6	1	3	1	22
ASBIT Animal Welfare	1	1		4		1			1	1	9
ASBIT Seeking Prior Consent for Noise (Section 61)	2	1					5	1	5		14
ASBIT Damage to Housing Communal Areas	1	3		4		3	1	4		3	19
ASBIT Contaminated Land Enquiry	3						1				4
ASBIT - Waste Carrier	2										2
ASBIT Public Register of Contaminated Land Enquiry		1									1
ASBIT - FP - Fixed Penalty Notice											0
<b>Sum:</b>	<b>1175</b>	<b>1584</b>	<b>1027</b>	<b>1329</b>	<b>908</b>	<b>940</b>	<b>915</b>	<b>946</b>	<b>718</b>	<b>786</b>	<b>10328</b>

Total: 22290

## Contact Methods

	2019	2020	2019	2020	2019	2020	2019	2020	2019	2020	Sum:
	March	March	April	April	May	May	June	June	July	July	
Telephone	461	409	509	370	531	488	555	598	704	590	5215
Website	313	399	338	524	371	563	315	491	382	661	4357
E-Mail	161	170	153	216	229	257	213	246	225	362	2232
Social Media	10	9	5	16	10	17	7	12	17	14	117
Other	6	5	2		1	5	10	2	4	1	36
F2Face	1	1			1						3
Web form								2			2
<b>Sum:</b>	<b>952</b>	<b>993</b>	<b>1007</b>	<b>1126</b>	<b>1143</b>	<b>1330</b>	<b>1100</b>	<b>1351</b>	<b>1332</b>	<b>1628</b>	<b>11962</b>

	2019	2020	2019	2020	2019	2020	2019	2020	2019	2020	Sum:
	August	August	September	September	October	October	November	November	December	December	
Telephone	578	567	518	550	415	386	439	401	323	264	4441
Website	339	722	287	527	277	354	300	364	245	312	3727
E-Mail	242	283	208	231	206	189	168	171	140	182	2020
Social Media	11	10	7	14	7	6	7	8	4	3	77
Other	4	2	7	6	3	5	1	1	6	4	39
F2Face	1			1				1		21	24
Web form											0
<b>Sum:</b>	<b>1175</b>	<b>1584</b>	<b>1027</b>	<b>1329</b>	<b>908</b>	<b>940</b>	<b>915</b>	<b>946</b>	<b>718</b>	<b>786</b>	<b>10328</b>

**Total: 22290**