



# HILLINGDON

LONDON

Mr. Mark McDermott  
The Licensing Service  
London Borough of Hillingdon  
Civic Centre  
High Street  
Uxbridge  
UB8 1UW

**E-MAIL ONLY**

Date: 1<sup>st</sup> July 2021

Dear Mr. McDermott,

**LICENSING ACT 2003**  
**LAASH PIZZA, 298 KINGSHILL AVENUE, HAYES UB4 8BX**

I am writing to you as the Officer duly authorised to make representations on behalf of the Licensing Authority, in relation to the application for a new premises licence submitted by Laash Pizza Limited.

The application proposes for the provision of late night refreshment up to 02:00 hours Sunday to Thursday and up to 03:00 hours Friday and Saturday.

The Licensing Authority wishes to make a representation against this application based on the following licensing objectives:

**The prevention of crime and disorder**  
**The prevention of public nuisance**

**The prevention of crime and disorder**

In their operating schedule, Section 18(b), of their application, the applicant refers to having a CCTV system. However, we feel that it would also be beneficial for a staff member to be on the premises who is able to operate the CCTV system. In addition, we would also expect a good operator to keep an incident log book and record certain situations so that the relevant authorities can have confidence that Management are taking the appropriate action. Furthermore, we feel that there should be at least two members of staff working at the premises after 23:00 hours. We would therefore suggest the following conditions:

1. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open.
2. An incident log shall be kept at the premises and made available on request to an authorised officer of the Council or the Police. It will record the following: (a) all crimes reported to the venue (b) any complaints received concerning crime and disorder (c) any incidents of disorder (d) any faults in the CCTV system, (e) any refusal of the sale of alcohol (f) any visit by a relevant authority or emergency service.

**Licensing Service**

**Residents Services**

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3. There shall be a minimum of 2 adult members of staff on the premises after 23.00 hours each day of trading until closing.

### **The prevention of public nuisance**

The applicant has applied for the provision of late night refreshment indoors up to 02:00 and 03:00 hours. We have concerns about the proposed finishing times for this licensable activity and the risk of any potential disturbance to residents living within the vicinity. Earlier finishing times may wish to be considered by the applicant so they are more appropriate for the local area.

At Section 18(d) of their operating schedule the applicant states that they will have notices "prominently displayed to remind customers to leave quietly and have regard to our neighbours". However, we feel that the applicant has not fully addressed this licensing objective and other potential issues that may arise. We would further ask for following conditions to be considered:

- 4 Regular checks shall be carried out to ensure that the area direct outside the premises is free from litter or rubbish.
- 5 Signage shall be displayed at the premises stating their hours of operation.
- 6 No stock deliveries to the premises shall take place between 23:00 hours and 08:00 hours.
- 7 No disposal of waste shall take place between 23:00 hours and 08:00 hours.
- 8 Doors and windows shall be kept closed from 23:00 hours until closing to prevent transmission of noise.
- 9 Delivery drivers and staff shall be instructed to respect the needs of local residents including:
  - (i) entering and leaving their vehicles quietly and considerately
  - (ii) not leaving their vehicle engines running
  - (iii) ensuring that any recorded music being played in their vehicle is kept to a low volume at the premises
  - (iv) parking their vehicles considerately
  - (v) using any smoking area quietly when on a smoking break
  - (vi) leaving the premises quietly at the end of their shift

The applicant may wish to discuss the above suggestions and so there may be some movement forward where issues may be resolved. I will keep you fully updated as matters progress.

I am happy to attend a hearing, if required, to verbally deliver my representation and also to answer any queries from the Licensing Sub-Committee.

If you have any queries regarding this matter, then please feel free to contact me.

Yours sincerely,



Daniel Ferrer  
Licensing Team Manager