

Council Plan Priority	Objective	Task	Lead Officer	Task Target Date	Task Status	Progress Comment
<b>Sustainable Community Strategy Priority One: Improving health &amp; wellbeing</b>						
A borough with improving Health, Housing and Social Care	Increase the number of people to live independently without support or reduced support (re-enablement)	Raise awareness of DP's issues through: * - GP newsletter * - GP locality forum meetings	Beverley Grayley	31/03/11		
		Review the effectiveness of the Living Skills service	Beverley Grayley	31/03/11		
		Maximise funding from government / other sources to provide major adaptations for people living in private sector; use the money efficiently, to maximise number of major adaptations	David McCulloch	31/03/11		
		Complete the revision of the transition strategy	Phil Hudson	31/10/10		
	Continue the modernisation programme for adults with learning disabilities and mental health needs	Agree design proposals for new build supported housing schemes	Sharon Townsend	31/03/11		
		Open a new well being centre for Adults with Mental Health Needs.	PCT/ CNWL	30/06/10		
	Increase the number of people in receipt of a personalised budget for social care giving them more choice and control over their lives	Day and domiciliary care users to have access to individual budgets by 31/07/10.	Dave King	31/07/2010.		
	Continue to improve arrangements to safeguard vulnerable adults from harm	With West London Allowance partners and the LINK, develop monitoring arrangements for framework home support and residential care agreements that ensure quality of care.	Gary Collier	31/03/11		
	Maintain support to carers to continue caring	Identify support needs of carers of people living with stroke.	Sue Tarling	31/03/11		
		Develop Emergency Replacement Care Plan templates i) for use by ASCH&H in relation to Carers Assessments and ii) for use by carers themselves in planning for emergencies	Sue Tarling	31/03/11		
		Scope a carers plan.	Sue Tarling	31/03/11		
	Develop supported housing models as an alternative to residential care for disabled people	Review the need for supported housing and explore models of provision.	Gary Collier	31/03/11		

## Appendix 2

Council Plan Priority	Objective	Task	Lead Officer	Task Target Date	Task Status	Progress Comment
		(i) - Obtain planning consent for the redevelopment of 6 Church Road, Cowley to provide 6 units and for the conversion of 5 Hornbeam Road, Hayes to provide 5 units for adults with mental health needs.	Marcia Gillings	31/03/11		
		(ii) - Invite tenders from RSLs for the purchase of 6 Church Road and 5 Hornbeam Road and the development of the schemes subject to grant availability.	Marcia Gillings	31/03/11		
		(iii) - Develop 4 x 1 bedroom flats at 1/2 Merrimans Close and 3x 1 bed additional flats at Ascott Court for people with learning disabilities.	Marcia Gillings	31/03/11		
	Deliver assistive technology services to help people receive the care and support they need to live independently in the community	Review the telecare/telehealth strategy.	Gary Collier	31/03/11		
	Actively involve customers in the planning and delivery of services	Establish the feasibility of developing a Facebook page as a way for deaf/hard of hearing resident to have a say about how they wish to see services developed in Hillingdon.	Beverley Grayley	31/03/11		
		Support at least 3 meetings of the Disabled People's Assembly during 2010/11.	Jody Hawley	31/03/11		
		Train/develop individual residents who can act as champions for specific areas, such as focus groups, steering groups etc.	Jody Hawley	31/03/11		
	Support residents through the promotion of self care and independence through the Personalisation of Care	Roll out Self Directed Support & Personal Budgets to existing customers who receive day or domiciliary care.	Dave King	31/03/11		
	Ensure the transition from a state of dependency to independence through the re-ablement programme.	Deliver actions of the Reablement Project	Dave King	31/03/11		
	Increase and improve the range and volume of short breaks available to disabled children and their families.	Complete the development of the first floor of Merrifield House and start to deliver the new Disabled Children's Resource service.	Pauline Nixon	31/12/10		
		Deliver new and enhanced short breaks programme in schools and community settings.	Pauline Nixon	31/03/11		

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	Develop the skills and competency of staff in delivering services and support to disabled children and their families	Pilot and rollout workforce development competency framework for working with disabled children and young people	Pauline Nixon	31/03/11		
	Improve the range of accessible and affordable childcare available for the families of disabled children	Consult with families and establish the barriers to the take-up of childcare	Alison Booth	30/09/10		
		Develop additional childminding and out-of-school provision and develop the workforce to deliver this	Alison Booth	31/03/11		
	Improve care pathways for children with long term health needs	Develop revised pathways to provide more integrated long term care and more effective transition to adult services	Lucy Canning	31/03/11		
	Improve waiting times for community equipment and wheelchairs for disabled children	Adjust service specification and referral processes to help enable improved waiting times for community equipment and wheelchairs	Lucy Canning	31/03/11		
	Improve waiting times for key therapy services for disabled children	Review/refresh service specification for Speech and Language Therapy	Lucy Canning	31/03/11		
	Enhance palliative care pathways and services	Review/refresh service specification for palliative care services	Lucy Canning	31/03/11		
	Decrease the reliance on institutional care through the promotion of preventative services	Identify with the user-led board at H-CIL the gaps that exist in H-CIL and how it can be developed as a preventative service.	Beverley Grayley	31/03/11		
<b>Sustainable Community Strategy Priority Two: Strong &amp; active communities</b>						
A borough where children and young people are healthy, safe and supported, A borough where opportunities are open to all	Improve the services on offer to young people in our sport facilities	Consolidate and expand disabled children's multi sports club activities in Hillingdon	Sue Drummond	31/03/11		
		Ensure that sports and leisure activities for disabled children are included in the FIESTA programme	Sue Drummond	31/03/11		
		Enter teams to represent Hillingdon disability events for the London Youth Games	Sue Drummond	31/03/11		
	Use the arts to raise the confidence of the older and more vulnerable and to engage young people in positive activities	To ensure Hayes Carnival is completely accessible to disabled people.	Alan Dalton	31/03/11		

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	Increase the take up and satisfaction of customers in our libraries	Listen and respond to customer needs through improved surveying and feedback , newsletters and information promotion	Alan Dalton	31/03/11		
	Work to extend community based sports development programmes offering new activities and opportunities to residents	Establish disability football coaching club sessions	Sue Drummond	31/03/11		
		Consolidate and expand the Get Active Stay Active project and other activities to provide specific sports coaching for disabled people	Sue Drummond	31/03/11		
		Organise training course workshops for voluntary sports clubs in coaching disabled customers	Sue Drummond	31/03/11		
		Organise a Hillingdon team for the Pentathlon event	Sue Drummond	31/03/11		
	Launch new programmes for sport & leisure activities at the two new leisure centres and Hillingdon Sport & Leisure Centre and Botwell Green Leisure Centre	Complete new Leisure centres at Botwell Green providing better physical access to facilities	Sue Drummond	31/03/11		
	Embed the participation of parents in shaping services and support for disabled children and young people	Carry out 3 major themed consultations with the parents/carers of disabled children which demonstrably change the services and support provided to disabled children and young people	Pauline Nixon	31/03/11		
	Embed the participation of disabled children and young people in shaping the services and support they receive	Complete all aspects of the "Speaking Up" consultation project with disabled children and young people	Pauline Nixon	30/09/10		
		Put in place sustainable structures and processes to ensure the effective ongoing involvement of disabled children and young people in the services and support they and their families receive	Tom Murphy	31/03/11		
	Improve resident engagement	Promote disability awareness and provide current, accessible, information about services, new initiatives and events, including use of website: www.hillingdon.gov.uk, Hillingdon People, team Hillingdon and social networking site	David Holdstock	31/03/11		

**Sustainable Community Strategy Priority Three: A cleaner greener borough**

## Appendix 2

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A clean and attractive borough	Carry out improvements to the local environmental to make it more accessible and safer.	Implement Phase 1 of programme in Uxbridge, Yiewsley and West Drayton	Jonathan Westell	31/03/11		
	Deliver the borough's road safety education plans	Provide road safety education and travel training for the borough's special needs schools	Jamie Birch	31/03/11		
	Improve and maintain street lighting.	Work with user groups to identify need for lighting for community safety.	Jonathon Westell	31/03/11		
	Carry out parking measures including enforcement, abandoned and untaxed vehicles, car park security and improvements, extension of the ParkMark and brown badge schemes.	Monitor the work of the parking enforcement contractor to ensure that existing and future parking regulations are effectively enforced	Roy Clark	31/03/11		
	Promote parks activities to encourage take up and healthy activities for children, young people, disabled and older residents	Implement the Playbuilder schemes in 22 parks	Paul Richards	31/03/11		
		Organise conference "Breaking down barriers, making parks more inclusive and accessible for disabled people".	Paul Richards	18/06/10		
		Work with DASH on improvements to allotments e.g. accessibility	Paul Richards	31/03/11		

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<b>Sustainable Community Strategy Priority Four: Making Hillingdon safer</b>						
A safe borough	Improve the safety and wellbeing of our older residents and vulnerable people	Provide 12 domestic advice sessions to mental health patients	Ed Shaylor	31/03/11		
	Work closely with our partners including Registered Social Landlords and other Landlords to tackle anti-social behaviour	Resolve 70% of Tasking cases referred to Community Safety Team by eliminating (entirely or partially) the problem or referring the case to a more appropriate agency	Ed Shaylor	31/03/11		
	Tackle anti-social behaviour in Green Spaces by identifying hot spots with a view to reducing the number of incidents	Identify antisocial behaviour "hotspots" via the number of incidents reported in 2009/10. Look to reduce these numbers by 30% in 2010/11	Paul Richards	31/03/11		
	Promote community cohesion across all of the borough's communities so that people feel that communities get on well	Support the work of DASH with Muslim community organisations and the Hillingdon Traveller Forum to engage and involve in mainstream disability activities	Fiona Gibbs	31/03/11		
<b>Sustainable Community Strategy Priority Five: A thriving economy</b>						
A prosperous borough	Work with major local businesses to encourage investment in the borough which will help to bring more training, skills and jobs into Hillingdon for local people to access	Support 40 disabled people into employment through the Gateway Heathrow Project by the end of the project in 2011.	Inga Spencer	31/03/11		
	Increase the number of residents helped to buy their first property	Explore availability of schemes to support disabled people who are first time buyers.	Marcia Gillings	31/03/11		
	Create and deliver a Workforce Plan that identifies, develops and retains key people resources capable of delivering the Councils strategic priorities	Support teams through the workforce planning process to ensure the skills of individuals are aligned with the priorities of the service	Amanda Marsh	31/03/11		
	Ensure all staff and managers are supported to achieve their full potential	To work with specialist leads to provide a Corporate L&D programme including in the area of disability	Amanda Marsh	31/03/11		
	Support partner organisations to extend opportunities to engage in volunteering activities	Raise the profile of volunteering in the borough through publicity campaign including developing and hosting the Volunteering awards	Ian Edwards	31/03/11		

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<b>Sustainable Community Strategy Priority Six: Improving aspiration through education and learning</b>						
A borough where children and young people are healthy, safe and supported, A borough where opportunities are open to all, A prosperous borough	Increase the number of adults with disabilities accessing education, training and employment and training opportunities	Set up WISE Programme (Work in Supported Employment) for ALDD (Adults with Learning Disabilities)	Alan Dalton	30/09/10		
		Achieve 25 learners on WISE programme	Alan Dalton	31/03/11		
	Deliver outstanding skills and personal learning opportunities for Hillingdon's community	Plan and deliver an annual borough wide events programme to promote library services, reflect the diversity of Hillingdon communities and to support cross cutting agendas around health, community safety, community cohesion, and social inclusion	Alan Dalton	31/03/11		
	Improve the educational standards of Children with disabilities and additional needs	Learner Entitlement Vision includes all Learners with Learning Difficulties and/or Disabilities (LLDD) up to 25	Mike Merva	31/03/11		
		Implement Inclusion Strategy Year 1	Mike Merva	31/03/11		