

**Re: URGENT - New Premises Licence application - TEN Restaurant**

Steven Dormer <sdormer@hillingdon.gov.uk>

Thu 2/10/2022 1:37 PM

To: Ten Restaurant <manager@tenrestaurant.co.uk>

Cc: Mark McDermott <mmcdermott@hillingdon.gov.uk>; Adam Stitson <AStitson@Hillingdon.Gov.UK>; Joanne Howells <jhowells@hillingdon.gov.uk>

Dear Brigel,

Thank you for the prompt response. Based on the steps and measures you have taken to uphold the Public Nuisance objective then I feel appropriate the ASB team withdraw the representation.

Let us hope there will be no issues moving forward with your business.

Any questions then please do not hesitate to contact me.

Steven Dormer  
Anti Social Behaviour Case Officer  
2 East  
Hillingdon Council  
tel: internal: 7409  
tel: external: 01895 277409

---

**From:** Ten Restaurant <manager@tenrestaurant.co.uk>  
**Sent:** 10 February 2022 13:18  
**To:** Steven Dormer <sdormer@hillingdon.gov.uk>  
**Cc:** Mark McDermott <mmcdermott@hillingdon.gov.uk>  
**Subject:** Re: URGENT - New Premises Licence application - TEN Restaurant

Hi Steven,

The reduction of the hours will be just for the Live Music. I think this is fare considering that we have agreed to all of other point you have requested.

Kind regards

Brigel  
Restaurant Manager

**T:** [01895 676067](tel:01895676067)  
**W:** [www.tenrestaurant.co.uk](http://www.tenrestaurant.co.uk)

Ten Restaurant, 10 Victoria Road, Ruislip, HA4 0AA

This email and any attachments may contain confidential information or be privileged. It is intended solely to be read and used by the named recipient(s). If you have received this email in error or are not the intended recipient(s) please notify us immediately and delete from all forms of data storage. If you are not the addressee of this email, any disclosure or use of this communication is not authorised and strictly prohibited. Any views may be personal opinions and not official policy.

On Feb 10, 2022 at 1:12 pm, <[Steven Dormer](mailto:sdormer@hillingdon.gov.uk)> wrote:



HILLINGDON  
LONDON

Mark McDermot  
Licensing

31st January 2022

Dear Mr McDermot,

**TEN RESTAURANT, 10 VICTORIA ROAD, RUISLIP MANOR, HA4 0AA**

I am writing to you as Responsible Authority as consultee for licensing in relation to the Anti-Social Behaviour Team of the London Borough of Hillingdon. The representation is in response to a premises licence application submitted by Mr Mani for:

Live Music 21:00 – 01:00 Fridays and Saturdays

The Anti-Social Behaviour and Environment Team is concerned that the following licensing objective to '**prevent public nuisance**' would not be met.

On Thursday 27<sup>th</sup> January 2022, during an onsite inspection there was a demonstration of the Recorded Music system. The ASB Team raised immediate concerns about the impact of the noise on the properties located above the venue.

Before considering the granting of a licence, Mr Mani must demonstrate he has taken steps to reduce the impact of noise levels and disturbance to nearby residents by way of adequate sound proofing. The ASB & Environment Team do not offer professional guidance and Mr Mani should consult with external acoustic organisations.

The ASB & Environment Team has considered the proximity of the premises to residents and suggests the applicant amends the application to reflect the hours outlined below:

Live Music, and Recorded Music should cease at 12:30 Fridays and Saturdays.

Further conditions for addition to the operating schedule are as follows:

- Emptying of glass bottles into external receptacle to take place only between 09:00 – 20:00
- Last entry into the premises Sunday to Thursday 22:30
- Fridays and Saturdays 23:30
- Hourly noise patrols during Regulated Entertainment
- Record kept of noise patrols

If the applicant is not satisfied with any aspect of the representation, then the matter would be settled via a Licensing Sub Committee.

If you have any further questions, please do not hesitate to contact me.

Yours faithfully,

Steven Dormer  
ASB & Environment Investigation officer  
[sdormer@hillington.gov.uk](mailto:sdormer@hillington.gov.uk)  
T. 01895 277409