

Street Trading Licence - Sarin Express

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Thu 3/31/2022 2:22 AM

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Renewal - Sarin Express, 212 High Street, Hayes, UB3 5DS

1. Poor appearance of the shop in a prominent position in a Conservation Area: This shop is open every day of the week (Mon-Sun) from 07.00 - 23.00. It has a very visible position on Harlington High Street's main parade of shops that includes a busy Co-op branch (which has the only post office in the Heathrow Villages ward), a pharmacy (also the only one in the Heathrow Villages ward, two estate agents (promoting homes in the area) and there is a well-established specialist model shop next door (that attracts many people from outside our area). It is important that shop frontages give a good impression of the village.

The site is a prime location in, what is designated as, a Conservation area but its appearance and the way it operates makes it extremely difficult to try to improve the area, which is very neglected.

2. Little attempt made by owner to improve the shop frontage: The goods outside are not in an attractive, formalised display. Until very recently, a wide range of goods have been piled on the pavement outside the shop on plastic bread crates. Items included the free-standing lottery counter so that passers by could complete their lottery card on the pavement. This frontage generates litter. At the end of the day's business the bread crates and litter would be left outside. There is a street cleaner but due to the hours of the shop I would imagine there was no time for him to thoroughly sweep the area. Proper cleaning would be impossible during the day due to the amount of goods piled up on the plastic crates. Residents are concerned that, having breached the licence before, the shop will re-introduce such items to the pavement.

3. Shortcomings of current metal shelving at front - After complaints from residents, the bread crates were recently replaced by ill-fitting movable displays, which appear to have been bought second hand from a shop with a different frontage. They look as if they have been designed to be viewed from the street with the lowest shelf to the front. The metal displays appear to be placed side-on so, not only do they still look as unsightly as the bread crates, they do not do their job of displaying goods and are simply used to stack boxes or sacks.

4. Hygiene - Some of the boxes that contain vegetables are just placed on the pavement and propped up against the lower shelf. Many customers would not want to buy food that has been at a level where dogs or vermin could reach and contaminate it but they have no idea whether this food will be placed elsewhere, outside or inside the shop the next day.

5. Litter and waste dumping make this an unhygienic place for store to be stored - The appearance of the shop front is a reflection of the way some businesses operate at the rear. Residents complain about the waste generated at this block. They have complained at meetings about the disposal of food at the rear. Some years ago the council paid for gates in an attempt to control the dumping and scattering of rubbish. At times the pavement in the area of the shop and towards Sipson Lane is full of litter, with very full black refuse bags left against the side wall, not far from the phone box.

Photographs: Photo 1: View of Sarin Express from Sipson Lane. Shop using stacked brown plastic bread trays to display goods. This corner of the Conservation Area is being degraded by the state of the shops and flats. The council fitted gates at either end of the access road at the rear but hygiene levels appear extremely poor at front and rear. (14 Jan 22 5pm)

Photo 2: Close up of Sarin Express items extending far beyond the shop - includes the Lottery ticket display. (14 Jan 22 5pm)

Photo 3: Old mattress and refuse by gates. (14 Jan 22 5pm)

Photo 4: Photo taken by resident, around 19 March 22. Sarin Express had replaced bread crates with metal units for display. Food stored on the units or placed on the pavement and propped up against them. Food at dog level.

Photo 5: Large amounts of litter and rubbish all around this area. (20 Mar 22 4pm)

Photo 6: Sarin Express on a Friday night (25 Mar 22 8.25pm)

Photo 7: Sarin Express on Saturday afternoon (26 Mar 22 3.19pm) Ramshackle jumble of boxes on the "display" with fruit/veg in box on pavement. Pavement looks cleaner than usual but litter bin full to the brim so by Monday this area is likely to be a mess.

Photos 8 and 9 give some idea of the level of uncleanness behind the Sarin Express. Despite signs, the council gates are never closed.









3.





A photograph showing a hand pointing to a sign on a metal gate. The sign is made of white paper and has the text "THIS GATE MUST BE KEPT LOCKED AT ALL TIMES" printed on it. The word "LOCKED" is underlined. The gate is made of vertical metal bars, and the background is dark, suggesting it is nighttime.

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