

Our Vision

Our vision is to empower families to be and feel strong, safe and healthy through the provision of early and targeted support to reach their full potential.

Our Journey

To achieve our vision, we respond to the needs of the families as early as they are identified by working together to ensure the right person for the child and family is providing the right support. The service consists of the Stronger Families Hub, three locality based Key Working Teams and holistic partnership working across Hillingdon.

Stronger Families Hub

Is a single point of contact for all safeguarding referrals and an online route to refer a child to Social Care.

- Professionals contacting the Hub will be asked to complete an Early Help Assessment to determine the right support for each family. This support can include:
- Special educational Needs and Disabilities (SEND)
- Adolescent Development Services
- Portage
- Stronger Families (Locality Key Working teams)
- Social Care
- School attendance
- Children Missing from Education

All referrals will be received into the same place and *The Stronger Families Hub* will respond 24/7

Stronger Families



“The right service,
the right person,
the right time”



What happens to your referral?

The referral is electronically sent to the Stronger Families Hub where there are dedicated team members working around the clock.

The Triage Officers and Senior Social Workers will read all referrals and, based on your information along with further checks and enquiries, a decision will be made on what is the right service for each family and who is the right professional to lead the delivery.

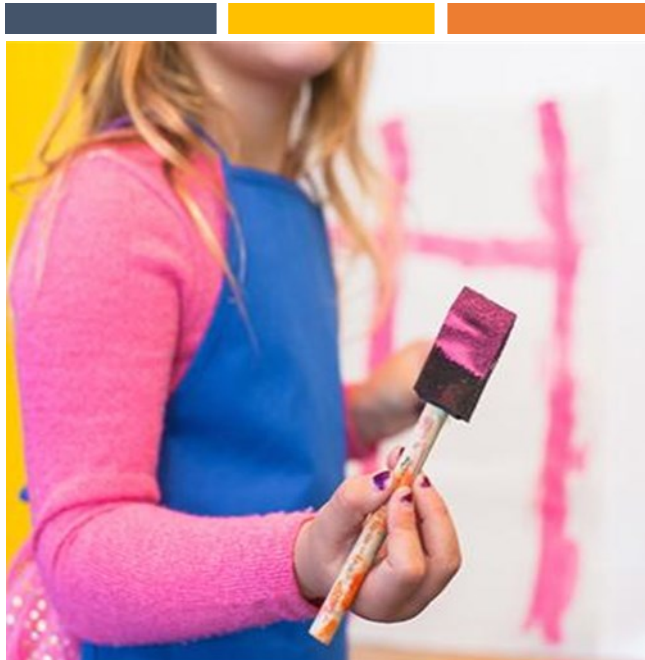
How to refer?

If you are a professional and wish to make a referral for a family, you can access the referral process through the Council's website and select "Make a referral". This will take you through to the Stronger Families Hub page where you will be able to fill out the Early Help Assessment.

This link <https://Portal-EHM.hillingdon.gov.uk> can also be used.

If you are advising families to refer themselves, they can contact the Stronger Families Hub by calling 01895 556 006 or e-mailing:

strongerfamilieshub@hillington.gov.uk



What is a Stronger Families Plan?

A Stronger Families Plan details the support for a child or young person and their family. It is single or multi-agency plan completed in partnership with the family to build on their strengths and reduce areas of concern.

Locality Model

The three locality-based Key Working Teams are:

South East Manager - Anne-Marie McCarthy covering Hayes & Harlington – Charville, Barnhill, Yeading, Botwell, Townfield, Pinkwell, Heathrow Villages.

South West Manager - Lea Perez Uxbridge & West Drayton – West Drayton, Yiewsley, Brunel, Uxbridge South, Uxbridge North, Hillingdon East, Ickenham.

North Manager - Louise Hemming Ruislip & Northwood – South Ruislip, West Ruislip, Manor, Cavendish, Eastcote & East Ruislip, Northwood Hills, Northwood, Harefield.