

Webinar

# An Introduction to Stronger Families in Hillingdon



HILLINGDON  
LONDON

Building Stronger Families



# The Vision

*Deanna Neilson – Head of Early Help and Prevention*

Our vision is to empower families to be and feel strong, safe and healthy through the provision of early and targeted support to reach their full potential.

To achieve our vision, we need to respond to need when it arises and work together to ensure we have the right person for the child and family leading the right intervention.



## What is Stronger Families?

*Antony Madden – Head of First Response*

A 24/7 front door to ensure that local families have fast access to a wide range of support services around the clock.

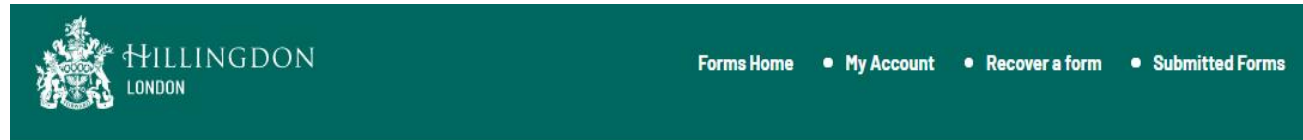
A locality based Early Help and Prevention Service supporting children at the earliest possible stage by working closely with partners across Hillingdon.



# How to refer?

Antony Madden– Head of First Response

Go to the Council website and click make a referral. This will take you through to the new Stronger Families Hub page.



[Home](#) > [Stronger Families](#) > [Forms Home](#) >

## Welcome to the Stronger Families Hub

### Referral pathways for Professionals

Please choose an option below to complete a referral form.

Refer a family for Early Help or Social Care Support

Refer for Special Education Needs and Disabilities Support (SEND)

Report Poor Attendance / Child Missing from Education

School holiday penalty fines (via LEAP)



## Building Stronger Families



## What stays the same?

- Single point of contact for all safeguarding referral.
  - An online route to refer a child to Social Care.
  - Education Statutory Fines will continue to be referred via LEAP
- 

## What New?

- It is now one form to fill in for support with:
  - SEND
  - Adolescent Development Services
  - Portage
  - Stronger Families (Locality Key working teams)
  - Social Care
  - Attendance issues
  - Children Missing from Education
- All referrals will be received into the same place. *The Stronger Families Hub* who will respond 24/7



**Building Stronger Families**





# Demonstration of the Portal

*Matt Watkins – Liquid Logic Consultant*



**Building Stronger Families**



# What does the new Referral form look like?

Antony Madden – Head of First Response

## 1 Early Help Referral and Assessment

- 2 Your Details
- 3 Request for Support
- 4 Consent
- 5 Additional Details
- 6 Services
- 7 The Child and their Family's Assessment
- 8 Upload Documents
- 9 Submit Referral

### EARLY HELP REFERRAL AND ASSESSMENT

#### Who is this about?

In the section below please add the name of all persons that this form is about. You will need to details for at least 1 individual. If you need to add more people, use the **+** icon to add a new row. Using the **-** icon will remove a person from the form.

Once completed use **Confirm** to save your changes. You will not be able to progress through the form until changes have been confirmed.

Please add details of all persons to be included in this form to be submitted to the Local Authority

Forename	Surname
<input type="text" value="Amber"/>	<input type="text" value="Red"/> <b>+</b>
<b>Confirm</b>	

Changes can be made at any point whilst completing the form by returning to this section and amending the person/s.

You will be asked for more details of the person/s later in the form.



HILLINGDON  
LONDON

Building Stronger Families



# What does the new Referral form look like?

Antony Madden – Head of First Response

- 1 Early Help Referral and Assessment
- 2 Your Details
- 3 Request for Support
- 4 Consent
- 5 Additional Details
- 6 SEND Information
- 7 Participation Team
- 8 Services
- 9 **The Child and their Family's Assessment**
- 10 Upload Documents
- 11 Submit Referral

## THE CHILD AND THEIR FAMILY'S ASSESSMENT

### What is happening for this family?

Consider all family members including strengths, protective factors and what is going well in addition to the child's developmental needs such as physical and emotional health, education and learning, ability to form a positive sense of self and identity, social, emotional and behavioural development and self care skills.

If referring into the SEND Service from a Education setting, please give details of assess, plan, do, review (APDR) in place

**please upload any supporting evidence (E.G My support Plan) to the Upload Documents section at the end of this form**

Assessment information...

### What in the family's circumstances is currently impacting on them?

Consider areas such as the family history, education, housing, income, employment, community resources currently available, social integration and the role of the wider family.

Assessment information...

### The parent or carers current capacity to meet the needs of the child and or children's needs.

Consider the capacity to provide basic care, ensure safety, emotional warmth, stimulation, guidance and boundaries as well as stability.

Assessment information...



HILLINGDON  
LONDON

Building Stronger Families



# What happens to my referral after I press submit?

*Antony Madden– Head of First Response*

- The referral is electronically sent to the Stronger Families Hub
- There are dedicated team members working around the clock.
- The Triage officers and Senior Social Workers will look at the referral and based on your information along with further checks and enquiries a decision will be made on what is the right service to meet the needs and who is the best professional to deliver this service.

All	Empty	Filter	Search	Refresh
Matt Watkins	151			
Stronger Families Hub (EHM)	13			

Group By: <a href="#">Date</a>   <a href="#">Task</a>   <a href="#">Priority</a>   <a href="#">Person</a>   <a href="#">Address</a>   <a href="#">Locality</a>   <a href="#">Episode</a>	Order By: <a href="#">Start Date</a>   <a href="#">Task Description</a>
No Due Date (13)	Person
No Due Date	Amber Red
	New EHA received



HILLINGDON  
LONDON

Building Stronger Families





# About our Locality Based Key-working Service

*Deanna Neilson – Head of Early Help & Prevention*

We have 3 teams in The North, South West and South East respectively with up to 8 keyworkers and a Team Manager leading each.

- Work is ongoing in each locality to identify partnership networks and resources across a range of statutory and community based agencies to provide the right person/ service at the right time to help and empower families.



HILLINGDON  
LONDON

**Building Stronger Families**



## What is a Stronger Families Plan?

*Deanna Neilson— Head of Early Help & Prevention*

A stronger Families Plan is a plan of support for a child or young person and their family. It is a multi agency targeted plan of intervention to build resilience within the family and reduce areas of concern.

A Stronger Families Plan is built around the family should be led by the right person and delivered at the right time and in the right way for the child or young person.



HILLINGDON  
LONDON

**Building Stronger Families**





# Demonstration of the Stronger Families Plan

*Matt Watkins – Liquid Logic Consultant*



HILLINGDON  
LONDON

Building Stronger Families



## Next Steps

*Deanna Neilson– Head of Early Help & Prevention*

- Go Live is the 3<sup>rd</sup> August 2021
- We are working to support integrated delivery and recoding of Stronger Families Plans
- *Together we will achieve our vision of building strong families in the London Borough of Hillingdon*



HILLINGDON  
LONDON

Building Stronger Families

