

UXBRIDGE ROAD, HAYES - PETITION REQUESTING CHANGES TO THE DAYS AND TIME THE EXISTING 'STOP AND SHOP' PARKING SCHEME OPERATES

Cabinet Member(s)	Councillor Jonathan Bianco
Cabinet Portfolio(s)	Cabinet Member for Property, Highways and Transport
Officer Contact(s)	Steven Austin – Place Directorate
Papers with report	Appendix A

HEADLINES

Summary	To inform the Cabinet Member that a petition has received from a business and its customers asking that the days and times that the existing 'Stop and Shop' parking scheme operates is extended.
Putting our Residents First Delivering on the Council Strategy 2022-2026	This report supports our ambition for residents / the Council of: <i>Be / feel safe from harm</i> This report supports our commitments to residents of: <i>Safe and Strong Communities</i>
Financial Cost	There are no direct financial implications associated with the recommendations to this report.
Relevant Policy Overview Committee	Property, Highways and Transport Select Committee
Relevant Ward(s)	Belmore

RECOMMENDATIONS

That the Cabinet Member for Property, Highways and Transport:

- 1. meets with petitioners and listens to their request to amend the times and days of operation that the existing 'Stop and Shop' parking scheme operates.**
- 2. Subject to the outcome of the above, asks officers to add this request to the Council's extensive Parking Scheme Programme for possible informal consultation with business occupiers and residents in an area agreed with local ward councillors; and,**
- 3. notes the suggestion that requires a vehicle registration number to be added when purchasing a ticket from a pay and display machine and advises petitioners that this is being investigated separately and is outside the remit of this report.**

Reasons for recommendations

The Petition Hearing will provide a valuable opportunity to hear directly from the petitioners of their concerns and suggestions.

Alternative options considered / risk management

None at this stage.

Select Committee comments

None at this stage.

SUPPORTING INFORMATION

- 1) A petition has been submitted to the Council by a business located on Uxbridge Road, Hayes and what appears to be its customers signed under the following heading:

“We, the undersigned urge the council to highlight the parking concerns encountered on Uxbridge Road, Hayes. Currently the car park is free to use for 30 minutes (pay and display) thereafter a fee is payable. However, the parking machines do not require users to key in car registration number platers, therefore this facility is widely abused. Some drivers tend to park their cars for multiple hours by keep on changing their tickets every half an hour. As a result, the parking spaces are limited and therefore the queue of cars waiting to park is so long that it extends to the main Uxbridge Road which is very busy. This is a serious health and safety concern. There had been accidents in the past due to this issue. We propose that the council upgrades the parking machines so that users have to key in their number plates so that users have to key in their number plates so that only one 30-minute free parking ticket can be issued to that particular number plate and thereafter the users must need to pay to continue parking.

Furthermore, the free 30-minutes parking hours be extended from 8.00am to 8.00pm for seven-days a week to ease the flow of traffic in the car park. We urge the Sunday be included as it is noted that some people travelling to London park their cars for the whole day. Secondly this parking was designed to help small traders by council and government, but it is vitally abused by people living in the flats because residents park Saturday evening and move their vehicles on Monday morning. Sunday is the only business day for all traders in this parade because large business have condition of restricted hours of opening on order to help the small business similar to operating in this parade.”

- 2) Uxbridge Road (A4020) is a main route linking Uxbridge in the north to Southall in the south. The road is used by the 90, 427, U7, 696, 697 and N207 bus routes, The area referred to in the petition appears to focus on the section of Uxbridge Road between Warley Road and Shakespeare Avenue also known as Belmore Parade. Although there is a diverse range of local businesses on Belmore Parade there are also residential properties situated above the shops. A plan of the area is attached as Appendix A.
- 3) This part of the Uxbridge Road is two lanes wide that accommodates Pay and Display/Shared Use parking bays adjacent to a central meridian that separates the main carriageway from a service road. The service road which this petition also refers to

benefits from Pay and Display, Pay and Display/Shared Use parking spaces, loading bays and blue badge bays

- 4) The Cabinet Member may be aware that the Council recently undertook significant improvement works along Uxbridge Road as part of the Hillingdon Capital Works programme with £2.5m invested to implement a range of improvements. These included the introduction of a new shared space within Belmore Parade with high quality paving, brighter street lighting, extensive tree planting and substantial soft landscaping throughout to help tackle air pollution in the area. All the improvements were developed in consultation with local businesses, residents, and ward councillors.
- 5) The original parking controls were originally implemented in this part of Uxbridge Road in 2006 although some minor amendments were made to them as part of the improvement works outlined above. The scheme currently operates Monday to Saturday 8am to 6:30pm.
- 6) It appears that the petition was organised by a local business and has been signed by many of its customers. As mentioned previously this part of Uxbridge Road is a vibrant shopping area combined with residential properties.
- 7) In view of the suggestion to extend the operational times of the parking controls in the area, it is recommended that the Cabinet Member discusses with petitioners their request and if appropriate asks officers to add the request to the future extensive parking scheme programme for further investigation and informal consultation with the wider business community and nearby residents in an area agreed by local ward councillors.
- 8) The suggestion to change the pay and display machines to a system where a vehicle registration number is required to be added has been noted by the Council's Parking Enforcement Team. They have advised that the new pay & display machines that were installed in Dec 2020 now have the technology available to include a function to require motorists to key in their vehicle registration number (VRN) details before a ticket can be issued and restrict them from purchasing additional tickets to extend their period of parking.
- 9) The inclusion of a VRN system would require residents that use their Hillingdon First card, to obtain preferential residents parking rates, to undertake a further process when parking, in addition to obtaining authorisation for their Hillingdon First card. The machine supplier has been asked to detail exactly how a VRN system would operate for Hillingdon First cardholders, and to provide details of the costs of introducing and operating a VRN system. Once this information is received this option would be reviewed further with the relevant Cabinet Member.

Financial Implications

There are no direct financial implications associated with recommendations to this report. However, if the Council was to consider extending the operational times of the parking scheme on part of Uxbridge Road, funding would need to be identified from a suitable source.

RESIDENT BENEFIT & CONSULTATION

The benefit or impact upon Hillingdon residents, service users and communities?

To allow the Cabinet Member to consider the petitioners' request.

Consultation carried out or required

None at this stage.

CORPORATE CONSIDERATIONS

Corporate Finance

Corporate Finance has reviewed the recommendations to this report and concurs with the financial implications as set out above.

Legal

Legal Services confirm that there are no specific legal implications arising from this report.

Infrastructure / Asset Management

None at this stage.

Comments from other relevant service areas

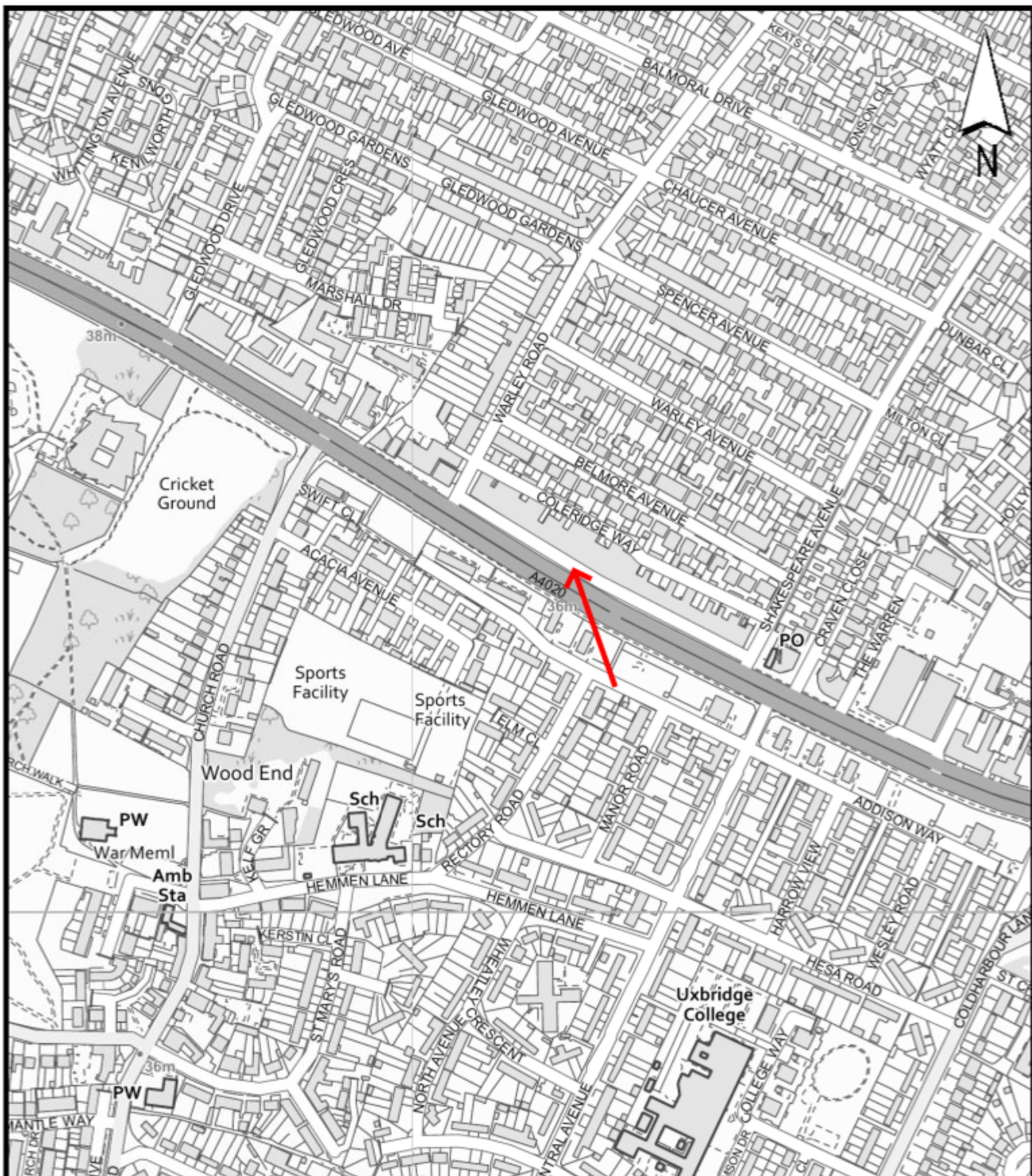
None at this stage.

BACKGROUND PAPERS

Petition received.

TITLE OF ANY APPENDICES

Appendix A - Location plan



Uxbridge Road, Hayes - Belmore Parade area Location plan

Appendix A

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Scale 1:5,000