

## YOUTH OFFER

Committee name	Education and Childrens
Officer reporting	Julie Kelly/Kat Wyatt, Children's Services
Papers with report	Appendix 1 – Youth Survey 2021
Ward	All

### HEADLINES

To provide the committee with an update on the Council's provision of youth services across the Borough.

### RECOMMENDATIONS

**That the Committee notes the information presented within the report.**

### SUPPORTING INFORMATION

The Select Committee were provided with an update on the Councils provision of youth services in early February 2022, from Dan Kennedy, Corporate Director Central Services and requested a further update be scheduled.

In February 2022 the Universal Youth Service transitioned from the Residents Services Directorate to the Children and Young Peoples Directorate. The movement of the Universal Youth Service provided a timely opportunity to review the youth offer within Hillingdon. Alongside continued service delivery, a thorough review of services, delivery models and residents' feedback has informed an in-depth, transformational review of the youth offer to residents.

### THE YOUTH OFFER VISION

The vision for the transformed youth offer in Hillingdon is ***to support and enable young people to achieve their full potential***. Establishing an integrated Hillingdon Youth Offer, as part of wider early help and prevention arrangements is an integral part of implementing the strategy and supporting young people to reach their potential.

The proposed new Youth Offer will consist of a wide range of provision and support for young people across the borough. A comprehensive directory of opportunities will provide young people with access to positive opportunities delivered by a range of organisations. The Youth Offer will provide a model of open access youth work whilst also delivering targeted support for young people that need additional help, including those on the cusp of statutory services.

Over the last decade, and especially over the last few years when the country responded to the COVID pandemic, the focus and interests of children and young people have changed. Their needs, social requirements and engagement methods with one another, as well as with professionals and communities has evolved. These changes, alongside a reduction in

engagement with the traditional “drop in” style of Young People’s Centres, have led to the need to modernise the Youth Offer in Hillingdon and to adapt the engagement mechanisms to match what our young people are telling us. This allows young people to engage with their peers in the best format that works for them.

We know what our young people are telling us from our regular interaction with them and, a 2021 survey of children and young people in Hillingdon showed that our young people want services that are accessible, close to where they live and spend recreational time, and that are informed by local community diversity needs. The vast majority of young people surveyed had never been to a Young People’s Centre, highlighting the deficits in the reach and attraction of building-based services to our young people.

Realigning the Hillingdon Adolescent Development and Universal Youth Services provides opportunities to create a modern, responsive and dynamic Youth Offer. This will be driven by co-production and informed by data to deliver a locality-based provision that is in line with what our young residents tell us. Young people told us they wanted services brought to them. This is achievable by utilising a detached and outreach delivery youth work model, building on the success of the Transporter bus, to engage with young people across the Borough where they live, learn and in their community to provide support to meet those young people’s needs. This is complimented by a buildings-based offer utilising flexible assets in our communities including some young people’s centres, schools, sports facilities, community centres and community hubs.

By maximising opportunities to engage with young people in their spaces and chosen locations rather than static building places we support our young residents to have access to a wider range of services across the borough. At the same time this is in line with our approach of relationship-based practice that is predicated on putting the young people at the centre of what we do and listening to them in co-producing services and solutions.

Utilising delivery from the network of different community spaces provides a unique environment to deliver locality based, accessible, community led youth work. Working closely with those developing community and family hubs ensures that the needs of children accessing the youth offer are incorporated. This contemporaneous approach to youth work delivery enables more opportunities to engage and access a range of services including libraries, leisure centres, sports activities, arts etc. This is achieved in a way that is focussed on young people, their needs and their community, supporting them to connect with organised activities that are meaningful to them.

The Covid-19 pandemic demonstrated the importance and power of digital engagement with children and young people. Technology is a key communication tool for engaging with young people and has shown its potential in not only sharing information but also in the delivery of programmes, interventions and support. As part of the modernised Youth Offer in Hillingdon we are building on the learning of the last years, and we are ambitious in delivering a comprehensive digital option that will complement face-to-face youth work and reach young people wherever they are in the way they choose to engage. We believe this will make the Youth Service in Hillingdon more young people friendly and will provide both inclusivity and reach to this provision in the way young people want it and choose to access it and thus putting our young resident first.

The Youth Offer will have a delivery model made up from a range of flexible provisions across the borough. These will be delivered in a way that is flexible, adaptable and efficient. Some examples are:

- Locality Facility based – family hubs, young peoples centres, libraries, sports venues,

schools

- Detached and street-based youth work - recreational areas, town centres, housing estates
- Outreach youth work - supporting children in centre activities
- Outdoor learning - bushcraft, water sports, outdoor adventure, camping
- Digital youth work - accessing information, youth work and targeted sessions, online opportunities educational development
- Other activities such as residential, social action, volunteering.

Delivering a comprehensive Youth Offer in Hillingdon cannot and should not be done by one agency alone. That is why we extend the principle of co-production to a wide range of partnership agencies, stakeholders and organisations that can work together to maximise funding opportunities, plan and co-deliver a coherent borough wide youth offer. This engagement will be underlined by our youth strategy that provides the framework for collaborative and coordinated work, including digital outreach.

The proposed move to a locality based operating model is aligned with the Council's objectives and wider transformation of some frontline services. The service will be working in collaboration with other services across the Council to expand on this operating model to deliver more efficient services for our young residents. Robust data and analysis including the Joint Strategic Needs Assessment (JSNA) and the Index of Multiple Deprivation (IMD) will inform how resources are deployed to prioritise the delivery of services into neighbourhoods with the highest need.

The proposed vision for the Youth Offer was agreed, in principle by at HIP on 14<sup>th</sup> December 2022. A further detailed business case will be presented at HIP on 12<sup>th</sup> January 2023 and then to full Cabinet in February 2023.

## **PERFORMANCE DATA**

Although decision making and consultation of the revised Youth Offer has not yet been agreed or implemented, we have continued to deliver a range of services for young people across the borough.

There are a range of group and one to one sessions delivered in a variety of settings across the borough by the Universal Youth Service, Adolescent Development Service and the Mobile and Detached Youth Team on a weekly basis.

### **Universal Youth Service**

13 open access group sessions a week.

*\*it is projected that the new Youth Offer will increase this number to 29 programmes.*

### **Delivery Spaces**

Universal Youth Service currently offers the following youth work sessions from the following Young Peoples Centres:

#### **Fountains Mill Young Peoples Centre**

Tuesday D of E and young enterprise  
Friday Juniors (school years 3 – 6)

Friday Inters (school years 7 – 9)

**Harlington Young Peoples Centre**

Tuesday Duke of Edinburghs Award

Wednesday SPARKS ( SEND )

Thursday Inters (school years 7 – 9)

Seniors (school years 10 -13)

Friday Juniors (school years 3 – 6)

Friday Seniors (school years 10 – 13)

Saturday Young Carers

**Ruislip Young Peoples Centre**

Monday Seniors (school years 10 – 13)

Wednesday Duke of Edinburgh's Award

**South Ruislip Young Peoples Centre**

Thursday HACs

**Adolescent Development Services**

11 targeted programme group sessions offering 125 spaces a week.

212 targeted 1-1 sessions per week.

**Delivery Spaces**

**Barrahall Childrens Centre**

Monday Evening 'AIMS' (1 – 1 Mentoring)

Monday Evening 'U choose' (online groupwork session mixed gender)

Tuesday After school 'Connect' (1-1 sessions)

Tuesday After school 'Being Me' (groupwork session mixed gender)

Wednesday After school 'Connect' (1- 1 sessions)

Thursday After school 'LINK' (Counselling sessions)

Saturday Morning 'AIMS' (group work session)

**Botwell Library**

Monday Evening 'KISS' (sexual health and wellbeing programme)

**Harlington Young Peoples Centre**

Monday After school ichoose (boys and young men's programme)

Monday After school 1-1 sessions (connect)

**Learn Hillingdon**

Tuesday After school LGBTQI+ session

Thursday After school 'Unique Swagga' (girls and young women's programme)

**Oakwood School**

Tuesday 11.00 - 3.00 'AIMS' (1 – 1 Mentoring)

**Park Academy**

Wednesday 11.00 - 3.00 'AIMS' (1 – 1 Mentoring)

### **P3**

Wednesday After school 'LINK' ( emotional health and wellbeing programme)

Friday After school 'KISS' (sexual health and wellbeing programme)

### **Skills Hub**

Thursday All Day 'Sorted' (substance use and misuse programme)

Friday After school 'Unique Swagga' (girls and young women's programme)

### **Uxbridge Family Hub**

Monday Daytime and Evening 'LINK' (emotional health and wellbeing programme)

Tuesday Daytime and Evening 'LINK' (emotional health and wellbeing programme)

Wednesday After school 'AIMS' (1-1 mentoring)

Wednesday After school and eve 'LINK' (emotional health and wellbeing programme)

Thursday After school 'AIMS' (one to one mentoring)

Thursday After school and eve 'LINK' (emotional health and wellbeing programme)

Thursday After school and eve 'Sorted' (substance use and misuse programme)

Saturday morning 'LINK' (emotional health and wellbeing programme)

### **Wakely Centre**

Monday After school 'KISS' 1- 1 sessions (sexual health and wellbeing programme)

### **Primary Schools**

4 sessions per week various days and times

Up to 4 schools per year

'SWiTCh' (transition support groups for school year 6)

Sept – June

### **Mobile Detached Team**

6 sessions a week delivered in hotspot areas across the borough.

### **Delivery Spaces**

Sessions range from 1-1 emotional health/substance misuse/sexual health counselling, targeted group sessions such as LGBTQI+ to open access youth work sessions and accredited programmes such as the Duke of Edinburgh scheme. The Mobile and Detached Youth Team deploy across the borough into hotspot areas to engage with those children and young people who are hardest to reach.

### **February – March**

Monday- Uxbridge Town Centre (6:45pm till 9:45pm)

Tuesday - Hayes Town Centre (6:45pm till 9:45pm)

Wednesday - Yeading Lane (6:45pm till 9:45pm)

Thursday - Hayes *St Dunstable Estate* (6:45pm till 9:45pm)

Friday - Yiewsley Town Centre - (6:45pm till 9:45pm)

Saturday - Uxbridge Town Centre (2pm till 5:00pm)

### **April – June**

Monday - Northwood Hills High, Joel Street (16:00-19:00)

Tuesday – Hayes Town, East Avenue (17:00 – 20:00)

Wednesday- Yeading Lane (19:00 – 22:00)  
Thursday – Yiewsley High Street (19:00 – 22:00)  
Friday – Hayes Town, Red Brick Estate (16:00 – 19:00)  
Friday – Uxbridge Town Centre (19:00 –22:00)

### **July (Summer sessions)**

Monday- Northwood (16:00 – 19:00)  
Tuesday - Hayes (16:00 – 19:00)  
Wednesday – Yeading (19:00- 22:00)  
Thursday – Hayes (19:00 – 22:00)  
Friday – Uxbridge (15:30 – 18:30)  
Friday - West Drayton/Yiewsley (18:45 – 21:45)

### **August**

*\*From 15.08.2022*

Monday - Northwood/Eastcote/Ruislip (15:45 – 18:45)  
Tuesday - Hayes, Hayes End, Harlington (15:45 – 18:45)  
Wednesday- Yeading, Barnhill, Kingshil Avenue (18:45- 21:45)  
Thursday- West Drayton, Yiewsley, Cowley Road (18:45- 21:45)  
Friday - Harefield, Uxbridge, Ickenham (15:45 – 18:45)

### **September – December**

Monday – Northwood, Joel Street (15:00 – 18:00)  
Tuesday- Hayes Town, Botwell Leisure Centre (16:00 – 19:00)  
Wednesday – West Drayton/Yiewsley/Yiewsley Library (17:00 – 20:00)  
Thursday – Ruislip, High Street (17:00 – 20:00)  
Friday – Uxbridge, Hillingdon Sports & Leisure Complex (16:00- 19:00)

In addition to the above year-round programme services also deliver bespoke programmes during the school holiday periods. An example of this was the summer programme.

Week One: 01.08.2022- 05.08.2022 - Hayes (Summer Programme)

Week Two: 08.08.2022 - 12.08.2022 - Yiewsley (Summer Programme)

### **Summer 2022 Youth Offer**

Over the summer holiday period a wide range of targeted and universal activities were on offer to children and young people across Hillingdon. 2 weeks of targeted, all day activities encompassing locality-based sports events and to promote engagement with wider services and build self-confidence was delivered by the Mobile and Detached Team in the key areas of West Drayton and Hayes, engaging with a total of 224 young people. This work complimented the wider targeted activity delivered by the Adolescent Development Service who delivered a 5-day residential to Jamie's Farm for 10 children and offered 72 spaces on targeted programmes including group activities, outdoor adventure pursuits and craft enhancing the year round offer from the service.

The Fiesta Programme offered a total of 1478 places (238 more than last year) over 45 wide ranging, accessible programmes with activities including sports, musical theatre to creative arts. The Fiesta programme is included in the wider Youth Offer transformation work to ensure that the programme model aligns with the wider strategy.

The Holiday Activity Programme (HAF) encompassed a comprehensive and inclusive programme of activities offering 5264 places over 26 programmes. The HAF programme offered a range of universal activities alongside tailored programmes for children with additional needs and a bespoke programme for Refugee children. All programmes under the umbrella of HAF delivered a nutritious meal to children attending.

### **Holiday Activities Food (HAF) programme**

Following the success of a pilot in 2021/22 a further 3 years funding has been secured to deliver the Holiday Activity and Food (HAF) programme. The programme provides access to free holiday activities for children in years reception to Year 11 who are in receipt of free school meals. Additionally, recent changes to the grant funding has enabled the programme to expand its reach and offer free activities to vulnerable groups of children including those with additional needs and refugees.

In 22/23 the HAF offered a huge a variety of programmes in the easter and summer holidays including a range of sports based physical activity programmes such as basketball, water sports, cricket, cycling, football and dance. A series of arts-based programming including dance, drama, musical theatre, arts and crafts. Personal development courses; life skills, building confidence and resilience, paediatric first aid, and safer cycling award. Programmes to support children with SEND including SEND musical theatre, SEND summer camp for those with more complex needs requiring 1:1 support and programmes delivered by HACS and Eden Academy Trust. Specialist provision for asylum and refugee children was piloted in the summer working with The Compass Collective and Brunel university to deliver drama programming.

In Easter we commissioned 6 providers and delivered across 2 weeks of the holiday period. We offered 1785 places on programmes lasting minimum of 4 hours per day for 4 days. In Summer 2022 we commissioned 27 providers to deliver 5750 places on programmes, a total of 22,195 sessional places for children delivered across the 6-week summer holiday period.

### **RESIDENT BENEFIT**

It is proposed that the new Youth Offer will provide children and young people in Hillingdon with a comprehensive, diverse and inclusive range of opportunities that are visible and accessible.

A role of the Committee is to make recommendations on service changes and improvements to the Cabinet who are responsible for the Council's policy and direction.

### **FINANCIAL IMPLICATIONS**

None at this stage.

### **LEGAL IMPLICATIONS**

None at this stage.

### **BACKGROUND PAPERS**

Youth Survey 2021- Appendix 1

# APPENDICES

Appendix 1 (see attached paper)