APPENDIX A - Hillingdon Building Strategy - Operational Delivery Plan V2



HILLINGDON'S BUILDING SAFETY STRATEGY 2022 - 2025

Following the Grenfell Tower fire on 14 June 2017, the Government has been planning a wholesale reform of the building safety system to improve building and fire safety, with the primary aim of ensuring that residents will feel and be safer in their homes. At the centre of this is the Building Safety Bill (the **Bill**) and its associated regulations and guidance.

As part of the reform the council will require the development or purchase of suitable IT (Infrastructure and Technology) systems to enable the effective management and control of building safety "Golden thread" of data for all appropriate buildings.

The Fire Act 2022 will come into force on 23rd January 2023 following publication of guidance which was published on 6th December 2022.

The Fire & Building Safety Act 2022 creates the role of 'Accountable Person' who has several specific responsibilities including the development and implementation of a single Residents' Engagement Strategy for the whole building. The Council's approach to engagement is set out in Appendix 2 – [draft] Higher Risk and Complex Buildings Engagement Strategy. For the first time it will be a statutory requirement for a resident engagement strategy to be produced for each in-scope high rise building. The Council's draft reflects a generic approach which can be tailored to the needs of residents across the 11 tower blocks. The key purpose of the strategy will be for residents aged 16 years and over (including non-resident owners) to be encouraged to participate in the making of building safety decisions.

Please see below pages and items for Lead Officer.

Work together with the Building Safety Regulator to discharge our reformed building control responsibilities effectively- Page 2

Take responsibility for ensuring building safety is carefully considered in design and building projects – Page 4

Ensure those working on our design and building projects and on or in our higher-risk buildings are competent to do so- Page 6

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Engage and communicate with residents meaningfully about building safety for higher-risk buildings - Page 11

Establish systems and share building safety information with the Regulator and others- Page 12

Action plan: Work together with the Building Safety Regulator to discharge our reformed building control responsibilities effectively

Objective	Actions to deliver objective	Service area	Timeframe	Comments/ status	RAG rating
Work together with the Build	l ding Safety Regulator to discharge our reformed building contro		lities effectivel	V	
building control regime whereby the Regulator becomes the building control authority for	Identify, maintain, and keep up to date a list of all higher-risk buildings in Hillingdon which the Council is the building control authority for and prepare to liaise with the Regulator in relation to these. Draft new procedures for responding to a Regulator's notice (clause 31 of the Bill) that the Regulator will be building control authority for a non-higher-risk building on a multi-building site which also comprises a higher-risk building. Deliver training on the role of the new building control regime for all relevant staff.	Directorate Place Building Control	of 2022 - 25	Anthony Oloyede comments: Early 2022 UPDATE REQUIRED The latest government figures suggest that there are 29 existing HRBs in Hillingdon within the scope of the new regime. It is assumed that this would be an isolated situation where a multi-use site is constructed which contains an HRB. A process of information sharing should be put in place with our planning colleagues to provide an early indication of such a development coming forward. If the BSR becomes the BCB for such a development, it is anticipated that our own BC team will be required to support the regulators MDT (providing our BC team has the capability and capacity and there is no conflict of interest e.g., it is a Hillingdon lead scheme) Draft procedures for responding to the Regulator's notice is anticipated that this will be available from the Regulator or my colleagues in LABC. The precise model of delivery is yet to be defined. The governments transition plan (attached) suggests that the new methods of working including gateways will be in place 18 months after the Bill gains royal assent which could be around October 2023.	s t t t t t t t t t t t t t t t t t t t
our new powers to provide assistance requested by the Regulator (ensuring careful consideration is given to such requests) and ensure all staff	Draft new procedures for responding to Regulator requests for assistance. Audit skills base across the Building Control team in the light of the new duty to ensure staff assisting the Regulator are competent. Deliver training on the role of the new Regulator for all staff in building safety roles and specific training where any gaps in knowledge or skills are identified.	Directorate Place - Building Control	of 2022 - 25	Flow Chart for Section 13 requests. UPDATE REQUIRED October 2023 — Registered Building Inspectors. Undertaking LABC training programme. Whole team. Celia Burt — currently attending — needs to be phased to manage workloads. Wider Staff training — timing TBC following relevant Regulations. Job Description amendments — TBC	TBC

	Review relevant job descriptions to ensure they include any specific		I		
!	competency requirements in relation to the new Regulator.	1			
F.2.2 Comply with any	, , ,	Directorete	2022 - 25	TBC . UPDATE REQUIRED	TBC
5.2.3 Comply with our new	Draft new procedures for sharing information and deliver training to	Directorate of	2022 - 25	IDC. UFDATE REQUIRED	IBC
duties, including to co-operate	ensure staff understand them.	Place -			
and share information with the		Building			
- I	Deliver training on the role of the new building control regime for all	Control			
persons in order to ensure	relevant staff.				
effective delivery our statutory	!				
functions.					
5.2.4 Implement new	Review and where necessary redesign building control procedures to	Directorate of	2022 - 25	TBC UPDATE REQUIRED	TBC
enforcement powers in relation	incorporate the amended system.	Place -			
to contravention of building	!	Building			
regulations, including the	Deliver training on the role of the new building control regime for all	Control			
introduction of compliance and	relevant staff.				
stop notices.					
	Review guidance on general/ specific competency requirements for	Directorate of	2022 - 25	In progress. UPDATE REQUIRED	TBC
register staff members as, and	"	Place -			
comply with new rules in relation	knowledge, experience, and behaviours in the team.	Building			
to, registered building	!	Control			
inspectors.	Make arrangements for registering staff members as registered building				
!	inspectors.				
!	!				
!	Review and redesign building control procedures to incorporate new rules				
!	on registered building inspectors.				
!	!				
!	Deliver training on the role of the new building control regime for all				
!	relevant staff.				
5.2.6 Ensure we meet the	Once published, conduct a review of the Operational Standards Rules	Directorate of	2022 - 25	TBC. UPDATE REQUIRED	TBC
performance standards set by	defining the minimum performance standards that building control bodies	Place -			
the Regulator.	must meet to ensure the Council complies with these.	Building			
!	!	Control			
!	Put in place arrangements continuously to assess performance against	1			
!	the standards.	1			
!	!	1			
!	Deliver training on the role of the new building control regime for all	1			
!	relevant staff.	1			
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Action Plan: Take responsibility for ensuring building safety is carefully considered in design and building projects

Objective	Actions to deliver objective	Service area	Timeframe	Comments/ status	RAG Rating
Take responsibility for ensuring build	ding safety is carefully considered throughout the desi	gn and construc	tion process		
6.3.1 Comply with our duties as the Client in Projects, including ensuring: (a) we make suitable arrangements for planning, managing, and monitoring Projects. (b) building information is provided as soon as is practicable to designers and contractors on a Project, including in relation to any HRB work.	Review current building management procedures for planning, managing, and monitoring Projects to ensure they are fit for purpose. Review member oversight arrangements for the design and building process and consider whether further member oversight is required. Review current processes for sharing building information with designers and contractors. Develop new processes to identify and share information on HRB work.	Directorate of Place - Development & Capital Works	2022 - 25	Comment from Michael Naughton. This is our current practice and procedures are in place to ensure these items are considered. Procedures will be reviewed following any new legislation. UPDATE REQUIRED	TBC
6.3.2 Identify and appoint the other Duty holders in the Projects where we are the Client, in line with all regulatory requirements.	Review processes to include any necessary new appointment processes in all Projects. Review current Construction (Design and Management) Regulations 2015 (CDM) processes for appointing designers and contractors to ensure they incorporate the new requirements, particularly as the Client may certify, in writing, that those persons who are appointed under CDM may also be appointed under the relevant building safety regulations.	Directorate of Place - Development & Capital Works	2022 - 25	Comment from Michael Naughton. All necessary statutory positions are appointed, e.g., Principal Designer and Principal Contractor. Any further positions required in new legislation (if any) will be appointed.	Green
6.3.3 Work together with the other Duty holders to plan, manage and monitor the Project, ensure they cooperate and communicate with each other, coordinate their work, and have systems in place to ensure that the Project complies with all relevant building regulations.	Review processes for working with designers and contractors to ensure compliance with this objective.	Directorate of Place - Development & Capital Works	2022 - 25	Comment from Michael Naughton. This is current practice and all projects have Building Control Signoff. Any new legislation will be taken into account form the relevant implementation date(s). UPDATE REQUIRED	TBC
-	Review the requirements for other Duty holder roles which are separate to the Client role and ensure the Council can comply with them. Implement systems to identify which roles the Council holds on all Projects and the requirements for each role and implement such processes as are necessary to comply with the Council's different roles.	Directorate of Place - Development & Capital Works	2022 - 25	Comment from Michael Naughton. This is current practice, and it will continue.	Green
6.4.1 In our capacity as Client (and any other Duty holder roles), comply with the requirements of:(a) planning gateway one to ensure fire safety matters are incorporated in applications at the planning stage.	These changes have already come into effect. Ensure applicable applications include the required fire statement setting out fire safety considerations specific to the development. Ensure Planning Committee members are fully appraised on the changes.	Directorate of Place - Development & Capital Works		Comment from Michael Naughton. This is now incorporated into our processes since it became legislation.	Amber

Objective	Actions to deliver objective	Service area	Timeframe	Comments/ status	RAG Rating
Take responsibility for ensuring bui	Iding safety is carefully considered throughout the desi	gn and construc	ction process		
6.4.1 In our capacity as Client (and any other Duty holder roles), comply with the requirements of: (b)gateway two to seek the Regulator's	The Council will need to include a signed "competence declaration" regarding the other Duty holders' competence. To do this, a framework/ checklist will be required to set out (once	Directorate of Place - Development & Capital Works	2022 - 25	Comment from Michael Naughton. This will become part of our processes for in scope buildings. UPDATE REQUIRED	tbc
approval before commencing any HRB work, including: i submitting a signed application containing the required information together with the relevant fee. ii ensuring that a signed competence declaration is submitted with the application; and iii if such approval is given, give the Regulator at least 2 working days' notice of our intention to commence the work.	will need to satisfy itself of a Duty holder's competence before making this declaration. The Council will review its current procedures for the appointment of persons involved in all aspects of a HRB work to ensure that are fit for purpose and in particular that they enable the Council to complete the required declaration to the Regulator as to the competence of those working on the HRB work Project.				
other Duty holder roles), comply with the requirements of: (c) gateway three to seek the Regulator's approval when the HRB work is complete before registering and commencing occupation of the building, including: i submitting a signed application containing the required information together with the relevant fee. ii submitting a signed statement confirming that to the best of our knowledge the building, as built, complies with all applicable requirements of the building regulations. iii ensuring a compliance declaration signed by the appropriate Duty holder is submitted with the application; and	The Council will need to include a signed statement confirming that to the best of its knowledge the building, as built, complies with all applicable requirements of the building regulations. To do this, a framework/ checklist will be required to set out what evidence the Council will need to satisfy itself of before making this declaration.	Directorate of Place - Development & Capital Works	2022 - 25	Comment from Michael Naughton. This will become part of our processes for in scope buildings. UPDATE REQUIRED	tbc
gateway 3 application is submitted, notifying the Regulator in writing that the work has been completed: and 6.3.2 In our capacity as Client (and any other Duty holder roles), comply with the requirements of: (d) the Regulator's change control procedures where a change is proposed in	Review procedures to ensure that the relevant changes which require notification or approval of the Regulator can be identified.	Directorate of Place - Development & Capital Works	2022 - 25	Comment from Michael Naughton. This will become part of our processes for in scope buildings. UPDATE REQUIRED	tbc

Objective	Actions to deliver objective	Service area	Timeframe	Comments/ status	RAG Rating
Take responsibility for ensuring build	ding safety is carefully considered throughout the desi	gn and construc	tion process		
relation to the HRB work between gateways 2 and 3.	Draft and implement procedures to ensure that the changes are submitted to the Regulator in compliance with The Building (Higher-Risk Buildings) (England) Regulations [2022].				

Action Plan: Ensure those working on our design and building projects and on or in our higher-risk buildings are competent to do so

Objective	Actions to deliver objective	Service area	Timeframe	Comments/ status	RAG
Ensure these working on our design and	huilding projects and on or in our higher-risk huildings are	competent to do	50		Rating
7.2.1 Comply with the new general	Review the Council's management policies, procedures, systems, and resources to ensure the Council has the organisational capacity to comply with the new duty. Review guidance on general/ specific competency requirements and conduct an audit of current skills, knowledge, experience and behaviours in all relevant teams. Where any gaps are identified, the Council will devise a specific action plan as to how the gaps are to be filled in, which might include training, additional resources or new appointments.	Directorate of Place - Building Safety	2022 - 25	TBC- Michael Naughton/Regeneration team? UPDATE REQUIRED	tbc
7.2.2 Take all reasonable steps to ensure that those who the Council appoints to carry out any building or design work covered by the Competency Regulations meet the general competence requirement, the competence requirements for their roles and can fulfil their duties to plan, manage and monitor any building work or design work.	Consider the steps that the Council will need to take to be comfortable that external Duty holders are competent. Review all template procurement documents and procedures to reflect the evidence the Council will require from contractors and designers. This links with the competence statement that will need to be provided under Error! Reference source not found Consider the preparation of checklists to help ensure all requirements are met (and continue to be met) throughout the lifecycle of a project.	Directorate of Place - Building Safety	2022 - 25	TBC- Michael Naughton/Regeneration team? UPDATE REQUIRED	tbc
7.2.3 Where the Council appoints a Principal Designer or Principal Contractor in relation to HRB work, keep written records of the steps taken under 7.2.2; and	Draft new templates to record this information.	Directorate of Place - Building Safety	2022 -25	TBC- Michael Naughton/Regeneration team?	
		Directorate of Place – Building safety	2022 - 25	TBC- Michael Naughton/Regeneration team?	

Objective	Actions to deliver objective	Service area	Timeframe	Comments/ status	RAG
					Rating
Ensure those working on our design and	building projects and on or in our higher-risk buildings are	competent to do	so		
7.2.5 Ensure that where the Council	Review guidance on general/ specific competency requirements and conduct an audit of current skills,	Directorate of Place – Building Safety	2022 - 25	In July 2022 the British Standards Institution published a number of new competency standards for roles responsible for safety management in the built environment. This included PAS 8673, which sets out competency requirements for the management of safety in residential buildings. PAS 8673 had originally been intended to set out competency requirements for the Building Safety Manager role in the higher-risk regime in the Building Safety Act. The standard now sets out competency requirements for safety management in the occupation phase of a higher-risk building, against which duty holders can assess all people performing necessary tasks in higher-risk buildings. Fire Safety Board are now considering the need to align the competencies of key staff involved in the management and maintenance of higher risk buildings against PAS 8673 during 2023/24. Comments from Mike Emmett: February 2023 There is no longer a requirement to appoint Building Safety Managers. Following Cabinet Member approval, the Head of Housing Management will assume the role of Accountable Person to support the Principal Accountable Person [Director of Operational Assets] with specific delivery and management tasks associated with the Council's approach to 'people, property and prevention' in the context of the management of its own in-scope buildings.	
				2 new appointments, Fire Safety Advisor and Fire Safety Inspector.	

Action Plan: Effectively carry out our new statutory responsibilities for our occupied higher-risk buildings

Objective	Actions to deliver objective	Service area	Timeframe	Comments/ status	RAG
Effectively comment our mount of					Rating
8.3 We will be proactive and clear about our role within a higher risk building and comply with all our duties and responsibilities under the new legislation.	Audit each existing higher risk building to identify all the Accountable Persons for each and ensure this information is documented. Where the Council is the only Accountable Person, it will automatically become the Principal Accountable Person under legislation. Consider whether amendments to the Council's constitution are required to provide for these new roles. Consider amending the Forward Plan to include any reporting to Cabinet on Accountable Person/ Principal Accountable Person issues.	Directorate of Place – Building Safety	2022 - 2025	Comments from Rod Smith 25.1.23: See 7.2.5 above in relation to Principal Accountable Person / Accountable Person roles in relation to occupied higher risk buildings. Update February 2023 Principal Accountable Person: Gary Penticost Accountable Person: Rod Smith Duty Holder: Alana Martin Note: Gary Accountable person would also include Michael Naughton and Anthony's teams for the preplanning elements?	
8.4.1 Ensure that: (a) new higher-risk buildings are registered with the Regulator before they become occupied or as soon as the relevant section of the Bill comes into force and identify the Council as the Principal Accountable Person; and (b) existing higher-risk buildings are registered with the Regulator within the appropriate transition period or as soon as the relevant section of the Bill comes into force and identify the Council as the Principal Accountable Person.	The Council has identified its existing higher-risk buildings that will need to be registered. Once the Government has published details on the transition period and regulations on registration requirements, arrangements should be made to ensure each building is registered. Identify any higher-risk buildings in the pipeline and draft a specific action plan for that building, including compliance with registration requirements. Deliver training for all teams involved in higher-risk buildings on the regime.	Directorate of Place – Building Safety and Capital works	2022 - 2025	Alana Martin Comments: Feb 2023 (a) TBC- Michael Naughton's Team as at new build stage needs to be registered. UPDATE REQUIRED (b) We have identified the 10 higher-risk buildings within LBH Stock. This stage will be completed by Building Safety Advisor, Registration of the HRRB will be live from April 6th to 30th September 2023. Direct Labour Team, are attedning Trada traning W/C 24th Feburary. This will ensure that LBH staff are complaint when installating and completed check on Fire doorsets that have been installed. Building Safety Officer is arranging Liam and Jordan attedning Trddara Traiing. AM arrange tenancy office and shcemem managers plus Cromwood Staff	
8.4.2 Be responsible for applying for a Building Assessment Certificate for the whole building after the higher-risk building has been registered, as directed by the Regulator.	After registration, the Accountable Person for a high-risk residential building will need to apply for a Building Assessment Certificate within 28 days of a direction from the Regulator. Therefore, procedures should be drafted to ensure that the Council complies with this timescale and the documentation required to be submitted with it under section 74 of the Bill.	Directorate of Place – Building Safety	2022 - 2025	Alana Martin Comments- February 2023 This stage will be completed by Building Safety Advisor, following registration being completed we will need to apply for the building assessment certificate. Documents will need to be shared including, the Safety Case Report, mandatory Occurring Reporting System and the Residents Engagement Strategy. The Regulator will assess the documents and inspect the building if passed they will provide a building assessment certificate. This stage is live in October 2023.	Green
8.4.3 Establish and operate a system for Mandatory Occurrence Reporting and comply with Mandatory Occurrence	See paragraph 10.	Directorate of Place - Building Safety & Capital works	2022 - 2025	UPDATE REQUIRED During build stage: Michael Naughton to comment	Amber

Reporting requirements as set out in paragraph 10.				Occupation Stage: Any incidents that occur will be reported by Building Safety Advisor.	
8.4.4 Comply with our responsibilities for resident engagement set out in paragraph 9.	See paragraph 9.	Directorate of Place - Building Safety and Housing Management	2022 - 2025	A draft Tenant & Leaseholder Engagement Strategy has been completed and is the subject of a programme of formal consultation which is due to completed at the end of October '22. This overarching strategy includes specific proposals for resident engagement associated with the Council's management and maintenance of its portfolio of tower blocks. Consultation with tower block residents will support the Council's approach to taking a partnership approach in delivering safe, well managed and maintained higher-risk buildings. The Final Draft Engagement Strategy will be submitted f or formal Cabinet approval in Q1 2023/2	Amber
8.4.5 Develop and maintain a Safety Case for each higher risk building by: (a) conducting an assessment of fire and structural safety risks for areas of responsibility as soon as reasonably practicable after the building becomes occupied or, if later, when the Council becomes an Accountable Person for the building. (b) conducting further assessments of fire and structural safety risks for areas of responsibility at regular intervals, at any time we have reason to suspect the current assessment is no longer valid and at direction of the Regulator; and (c) taking all reasonable steps to prevent a major incident occurring because of a building safety risk materialising and to reduce the severity of the incident.	applies to all Hillingdon's residential buildings but is focussed on higher-risk buildings. All existing higher-risk buildings have been surveyed to identify areas of potential issues and this has generated a work schedule that has ensured that all buildings meet or exceed the requirements of the Bill. This information should be stored and maintained in order to form part of the golden thread and Safety Case for all of the Council's higher-risk buildings. Ensure there are systems in place going forward to identify and assess "building safety risks" (as defined in the legislation) and take reasonable steps to ensure those risks are reduced and controlled to a proportionate level on an ongoing basis. Procedures should be developed to ensure the assessments are done within the timescales prescribed by the Bill and in line with the definition of "building safety risks" in clause 59 of the Bill. Ensure assessments are recorded. Deliver training to relevant teams on identifying and managing "building safety risks"	Directorate of Place - Building Safety and Housing Management	2022 - 2025	Comments from Rod Smith 25.1.23 A Housing Management Offer has been developed which sets out the Council's approach to the day-to-day management of its tower block portfolio. The Council has adopted an effective approach which considers the 'people' and 'property' relates risks as part of its approach to the assessment, prevention and mitigation of building safety risks. This provides for a more robust and holistic approach to housing management which will ultimately feed into the Safety Case Reports. The Housing Management Offer is now being delivered by 2 FTE dedicated staff within Tenancy Management. Following pilot delivery of the offer, the 'Housing Management offer to residents living in higher risk buildings' will be formally adopted in Q1 2023/24 UPDATE REQUIRED	A

	 where reasonable to do so, consider the impacts on residents within the higher risk building and carry out engagement with those residents, and give appropriate instructions and information to employees and persons working on or in the higherrisk building. Review the current approach to ensure it follows these prescribed principles. The Council should consider drawing together relevant information for each higher-risk building's Safety Case, based on the early-adopter safety cases on existing buildings and the HSE's "Safety case principles for high-rise 				
8.4.6 Bring together the Safety Case Report to show the steps taken to identify, assess, remove, reduce, and manage building safety risks, demonstrating that reasonable and proportionate steps have been taken, and where required, submit these to the Regulator for assessment.	residential buildings." The Safety Case Report is a document that summarises your safety case. It should provide a narrative describing why the most important parts of the safety case are necessary and how these parts work together to keep the building safe to occupy. Documents or information used in the safety case may be referenced in the report to support that narrative.	Directorate of Place - Building Safety and Housing Management	2022 - 2025	Comments from Rod Smith 25.1.23 A housing management offer has been developed and is being delivered to residents living in higher-risk buildings. Residents were consulted on the draft offer during Q2 & 34 2022/23. The more intensive approach to housing management reflected in the offer underpins the effective management of people / behaviours to deliver safe, well managed and maintained higher-risk buildings.	Amber
	The report should show that you have a clear understanding of the major hazards associated with your building and how the measures you have in place are effective in managing and controlling the risk of a major accident. This should give the reader confidence that the major fire and structural risks have been identified and are being properly managed and controlled.				
	The Council should consider drawing together relevant information to contribute to each higher-risk building's Safety Case Report, based on the early-adopter safety cases on existing buildings and the HSE's. "Safety case principles for high-rise residential buildings."				
	Review/ implement a tailored Safety Management System to	Directorate of	2022 - 2025	Comments from Rod Smith – 25.1.23	Amber
	suit the Council's size and nature, meeting the complexity of	Place -		See above – the management of risks associated with people and behaviours is set	
planning, organisation, control, monitoring,	the Council's operations, with the hazards and associated building safety risks unique to each individual building	Building Safety and		out with the Housing Management Offer. Once the Housing Management Offer is formally adopted in Q1 2023/24, a quality	
and review of all the measures in place to	directly considered.	Housing		assurance framework will be developed and delivered to ensure that 'the right thing is	
prevent an incident involving building safety	anoshiy somalasisa.	Management		being done at the right time to the required standard. The development of the	
risks materialising and to limit the impact should one occur.	Ensure this is in line with the "Plan, Do, Check, Act" methodology and includes processes to identify, select, define, implement, monitor, maintain, review and improve the range of control measure on which safety depends.	G .		framework will include standards relating training and refresher training.	
8.4.8 Appoint a Building Safety Manager	Implement a staffing structure that will fully meet the	Directorate of	2022 - 2025	Comments from Rod Smith – 25.1.23	
for the whole higher risk building with the	Council's requirements in respect of the new building safety	Place -		2 FTE dedicated staff have been engaged to deliver the Housing Management Offer	Amber
necessary skills, knowledge, experience and behaviours or organisational capacity to	regime, including the appointment of a sufficient number of Building Safety Managers.	Building Safety and		across the higher risk buildings portfolio. There is no longer a requirement to appoint Building Safety Managers. Following	
carry out the role (or, where appropriate,	Duliding Galety Managers.	Housing		Cabinet Member approval, the Head of Housing Management will assume the role of	
carry out the role ourselves, appointing an	Once guidance is published, job descriptions should be	Management		Accountable Person to support the Principal Accountable Person [Director of	
individual to manage and direct the	tailored, and skills of current staff members audited to ensure			Operational Assets] with specific delivery and management tasks associated with the	
appropriate teams).	Building Safety Managers meet the competence requirements for the role. This should be regularly reviewed and documented.			Council's approach to 'people, property and prevention' in the context of the management of its own in-scope buildings.	
8.4.9 Be responsible for displaying	Draft procedures to ensure these requirements are	Directorate of	2022 - 2025	Comments from Rod Smith – 25.1.23	
information about the most recent Building	complied with, where necessary.	Place -		All higher risk buildings contain appropriate notice boards in prominent locations. 2	Amber
Assessment Certificate, compliance notices		Building Safety		FTE dedicated Tenancy Management Officers [High Rise Living] will take ownership	
and details of those responsible for		and			

managing building agfaty for the higher rick	Deliver training for all teams involved in higher rick buildings	Housing	T	of those boards to ansure information presented is compliant, up to data is helpful	
managing building safety for the higher risk building.	Deliver training for all teams involved in higher-risk buildings on the regime.	Housing Management		of these boards to ensure information presented is compliant, up to date, is helpful to residents and supports the adopted engagement strategy Standards will be set in the context of a uniform approach to information displayed within the tower blocks. The Fire Safety Board has assumed responsibility for identifying relevant training needs by staff group and ensuring delivery. The training needs will be delivered by Q2 2032/24 and will be the subject of annual refresher training where appropriate.	
8.4.10 Where a special measures order has been made, ensure that no Building Assessment Certificate relating to the building is displayed in the building; and	Draft procedures to ensure these requirements are complied with, where necessary. Deliver training for all teams involved in higher-risk buildings on the regime.	Directorate of Place - Building Safety and Housing Management	2022 - 2025	UPDATE REQUIRED Alana Martin Comments- 26.01.22: Once a special measure order is made to the Accountable Persons as they are not meeting their duties, the Duty Holder and Fire Safety Inspector will ensure that the building Assessment Certificate is not displayed within the building.	
8.4.11 Take the lead responsibility for coordinating the golden thread of safety information for the higher risk building as set out in paragraph 10.	See paragraph 10.	Directorate of Place - Building Safety and Housing Management	2022 - 2025	The Fire Safety Board has assumed responsibility for implementing a programme of self-assessment / audit to ensure that safety related information is available and meets the threshold for compliance at individual block level. This is inclusive of the Tenancy information packs, evactuation stratergy pack, fire door infroamtion, building safey case,	Amber
8.5 Where there is more than one Accountable Person in a higher-risk building, more complex arrangements arise. We will comply with all of our additional duties, including those to co-operate, consult and co-ordinate with other Accountable Persons and Responsible Persons for fire safety.	Identify and record whether there are other Accountable Persons and Responsible Persons for each higher-risk building. Where there are, consider what additional requirements are needed under the Bill in relation to the Principal Accountable Person, consulting or co-ordinating with others (for example, in relation to appointing a Building Safety Manager). Review information sharing systems to ensure co-ordination.	Directorate of Place - Building Safety and Housing Management	2022 - 2025	Comments from Rod Smith – 25.1.23 Following Cabinet Member approval, the Head of Housing Management will assume the role of Accountable Person to support the Principal Accountable Person [Director of Operational Assets] with specific delivery and management tasks associated with the Council's approach to 'people, property and prevention' in the context of the management of its own in-scope buildings. The coordination of responsibilities between the Principal Accountable Person and the Accountable Person is undertaken via the Fire Safety Board. Terms of reference for this Board will be reviewed during Q1 2023/24.	
8.6 The Bill also makes changes to the fire safety system which places duties on the Responsible Person. Where the Council is the Responsible Person for a building regulated by the Regulatory Reform (Fire Safety) Order 2005 (FSO), we will comply with our new duties.	 Update documents, precedents, and procedures to ensure that the Council: Records fire risk assessments in full. Does not appoint a person to assist with making or reviewing a fire risk assessment unless the person is competent. Records fire safety arrangements. Co-operates and co-ordinates with any other Responsible Persons and Accountable Persons in line with legislative requirements; and Keeps records of relevant fire safety information. Key actions include: Review guidance on general/ specific competency requirements for persons and conduct an audit of current skills, knowledge, experience, and behaviours in the team Take steps to ascertain who the other Responsible Persons are in buildings regulated by the FSO and Accountable Persons in higher-risk buildings 	Directorate of Place - Building Safety and Housing Management	2022 - 2025	As part of the statutory engagement plan for residents living in higher risk buildings, core documents and other safety and maintenance related information will be made available to residents in simple, easy to access formats. Transparency will underpin the Council's approach to engagement and information sharing. See comments under 8.4.11 and 8.4.9 above	A

Action Plan: Engage and communicate with residents meaningfully about building safety for higher-risk buildings

ingfully about building safety for higher-risk buildings Develop training to relevant teams to understand what information must be provided to residents and when. Amend cross-departmental procedures to ensure information is communicated to residents in a timely manner. Where the Council is the Responsible Person for buildings regulated by FSO containing two or more sets of domestic premises, we must provide residents with relevant and comprehensible information about relevant fire safety matters. These buildings will need to be	Directorate of Place - Building Safety and Housing Management	2022 - 2025	Comments/ status	RAG Rating
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identified and tailored information provided.				
The tenancy management team have produced a document Service Offer – High Rise Living 2021 outlining the Council's commitment to its residents. This should be reviewed in line with the requirements of the Bill. Produce a Residents' Engagement Strategy that meets the requirements of the Bill. Consider whether this will be a new strategy, or a current strategy will be updated. The strategy should contain: • what information will be provided to residents • what residents will be consulted on • how residents' views will be sought • how the effectiveness of the strategy will be measured.	Directorate of Place - Building Safety and Housing Management	2022 - 2025	Comments from Rod Smith – 25.1.23 See above 8.4.5 The Housing Management Offer has been reviewed and updated to reflect the changes linked to the enactment of the Building Safety Act 2022. This Offer will be the subject of ongoing review and amendment, in conjunction with residents, as detailed Regulations are implemented.	A
Once regulations are published, develop, and implement a new complaints system. Consider whether this will be	Directorate of Place - Building Safety and Housing Management	2022 - 2025	Comments from Rod Smith - 25.1.23 The role of complaints is reflected within the statutory engagement plan as part of demonstrating that 'the voice of residents' will be heard and acted upon. A project has completed which delivers more effective recording of complaints across Housing which will meet the expectations of the Social Housing Regulator and ensures that the Service can identify and learn from specific complaints linked to building safety across the tower block portfolio. Tower block safety is a specific complaint category.	A
Consider how the Council will communicate with residents regarding their new responsibilities. Implement new procedures for issuing Contravention Notices and applications for access to premises. Consider whether any amendments to the Council Tenancy Handbook or related documents should be made to reflect the proposed new tenant statutory duties.	Directorate of Place - Building Safety and Housing Management	2022 - 2025	Comments from Rod Smith - 25.1.23 New and existing landlord and tenant responsibilities are clearly set out in the housing management offer to residents living in higher risk buildings. Supporting the delivery of the offer will be more detailed operational practices which support staff in effectively enforcing rights and obligations. Regulations are awaited following enactment of the Building Safety Act 2022. Estate Regulations are being developed in conjunction with Legal Services for consultation with Leaseholders. If implemented, they will assume the status of 'express lease conditions' and support the Council in 'levelling up' obligations between tenures to support a more uniform and robust approach to enforcement. Consultation with leaseholders in higher risk buildings is planned for completion by Q2 – 2023/24	Α
i	The tenancy management team have produced a document Service Offer – High Rise Living 2021 outlining the Council's commitment to its residents. This should be reviewed in line with the requirements of the Bill. Produce a Residents' Engagement Strategy that meets the requirements of the Bill. Consider whether this will be a new strategy, or a current strategy will be updated. The strategy should contain: • what information will be provided to residents • what residents will be consulted on • how residents' views will be sought • how the effectiveness of the strategy will be measured. Once regulations are published, develop, and implement a new complaints system. Consider whether this will be separate or part of the current complaints system and now cross-departmental working will need to be amended. Consider how the Council will communicate with residents regarding their new responsibilities. 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Objective	Actions to deliver objective	Service area	Timeframe	Comments/ status	RAG	
					Rating	
Engage and communicate with residents meaningfully about building safety for higher-risk buildings						
9.3.5 ensure relevant tenants and	Consider amends to relevant leases to explicitly set out	Directorate of	2022 - 2025	Comments from Rod Smith – 25.1.23	Α	
leaseholders are aware of the new implied terms	the new implied terms.	Place -		Leasehold charges are referenced in the housing management offer.		
relating to building safety and consult on and		Building Safety		The proposals with the Bill associated with leasehold accounting and charges have been		
implement new provisions for the Building Safety	Introduce the new Building Safety Charge in accordance	and		'watered down following the enactment of the Building Safety Act 2022.		
Charges in respect of costs incurred in	with the new Schedule 2 of the Landlord and Tenant Act	Housing		Leaseholders will be updated on the extent of charges which can be passed on and the		
connection with building safety measures.	1985 and update service charge procedures accordingly.	Management		statutory safeguards which are in place by Q2 2023/24.		

Action Plan: Establish systems and share building safety information with the Regulator and others

Objective	Actions to deliver objective	Service area	Timeframe	Comments/ status	RAG Rating
Establish systems and share building safety infor	mation with the Regulator and others	•	•		
10.4.1 During the design and construction phase: (a) As a client, take all reasonable steps to ensure that the Principal Designer or Principal Contractor: i before the construction phase begins, establishes, and thereafter operates and maintains an effective Mandatory Occurrence Reporting System to enable those on the site or in the building to report safety occurrences to the Duty holder(s). ii takes reasonable steps to ensure that those on the site or in the building know how to use the Mandatory Occurrence Reporting System and can identify which safety occurrences to report before they start work or enter the site; and iii reports certain safety occurrences to the Regulator within the prescribed timescales. iv ensures an appropriate frequency of inspections for safety occurrences throughout the construction phase. (b) As a Principal Designer or Principal Contractor, we will take responsibility for the duties set out in paragraphs 10.4.1(a); (c) As a client, submit key building information to the Regulator and others in accordance with regulatory requirements.	Establish a Mandatory Occurrence Reporting System in cases where the Council will be the Principal Designer or Principal Contractor. Train staff to identify when and how to use the system. Embed procedures to report "key building information" to the Regulator in accordance with The Building (Higher-Risk Buildings) (England) Regulations [2022]. There will be prescribed information (listed in those regulations) which must be uploaded to the Regulator's online portal and shared with others before the occupation period begins. Where the Council is the Client and other persons take the role of Principal Designer or Principal Contractor, consider what the Council will need to assure itself that the Principal Designer or Principal Contractor can comply with the Mandatory Occurrence Reporting Requirements.	Directorate of Place – Capital works and Building Safety	2022-2025	UPDATE REQUIRED Michael Naughton/Regeneration team?	A
10.4.2 Introduce and comply with a system of voluntary reporting of information about building safety to promote a positive culture within safety management systems.	Once further regulations are issued, review current procedures, and amend as necessary so there are	Directorate of Place - Building Safety and ICT	2022-2025	TBC- Alana Martin Comments: UPDATE REQUIRED New Regulations will be added to this document and circulated with all to implement to the correct areas.	A

	clear processes for when and how to voluntarily report certain issues to the Regulator.				
10.4.3 During the occupation phase, we will establish, oversee, and comply with a Single Mandatory Occurrence Reporting System and process, capture and report certain fire and structural safety issues to the Regulator.	to be operated by the Building Safety Managers. This	Directorate of Place - Building Safety and ICT	2022-2025	Building Safety Advisor Comments- Feb 23: There is no requirement for a Building Safety Manager who would manage this action. Under Review with the Building Safety Advisor. Comments from the HSE website: Provide an overview of your organisation's mandatory occurrence reporting system, as defined in the legislation. Include: • how this has been communicated to, and arrangements for liaison with, other accountable persons • the arrangements for reporting required occurrences to BSR • a summary of any reports in the period since the building safety case was last submitted to BSR. If this is your first assessment, cover the period since the duty came into effect. The summary should include any learning points or remedial actions identified from the incident	A
during the occupation phase, take the lead responsibility for coordinating the golden thread of safety information for the building, keeping it	Make arrangements for an electronic system/ facility to be created and maintained by the Client (or someone on their behalf) for the purpose of holding the golden thread information. The exact requirements for the golden thread are yet to be published by the Government but its policy intentions are set out in "Building Regulations Advisory Committee: golden thread report." As the Client, develop procedures for handling this over to the relevant person in occupation so that building owners have to hand well-documented and accurate evidence of their risk assessments and safety arrangements, as well as the documentation supporting these. In many cases, this is likely to be one department in the Council handing over information to another. Develop procedures for persons involved with the higher-risk buildings to maintain any golden thread information in the electronic system. Develop procedures to ensure the required information is stored on the facility and uploaded within the required timescales and that the system is kept up to date.	Directorate of Place - Building Safety and ICT	2022-2025	TBC-UPDATE REQUIRED Alana Martin Comments: 28.01.2023 Electonic system are in progress. Building Safety update: The below documents have been created and will be hand delivered by the high-rise tenancy officers to ensure everyone has received and understood Building Safety pack for tenants- 6632 - LBH - Resident Fire Safety Information Pack - Phase One - Sutcliffe House (Flat Type 1A).pdf Stay Put Policy document- Draft Stay Put Poilcy Housing High Rise Blocks January 2023 (1).pdf Fire Doors Policy document - Fire Doors Residents Information - High Rise - Jan 23 v1.pdf Building Safety case Stuctrual fabric tests on remaning 5 buildings- Note: Hyperlinks required to these documents	A