

APPENDIX 4

Youth Offer Groupwork Consultation Analysis – Summary of responses made during group consultation with children and young people April - May 2023

Overview

This paper provides a summary of the Youth Offer Groupwork Consultation carried out during April and May 2023 detailing the views, experiences, and ideas of a representative sample of children and young people across Hillingdon in reference to the proposed new Youth Offer.

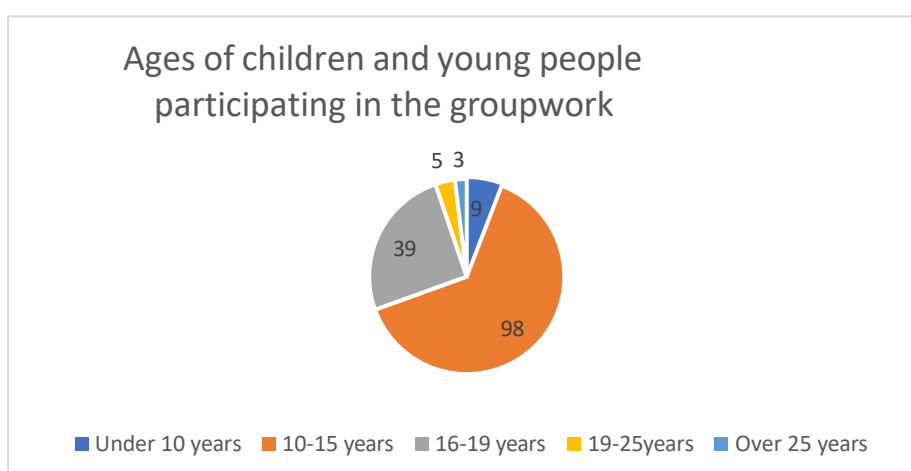
Methodology

During April and May 2023, a total of 14 groupwork consultation sessions were led by the Universal Youth Service team and 154 children aged 6 – 18 and young people aged 19 – 25 participated. The groupwork sessions were delivered across the borough and included children and young people already engaged in a youth programme such as; Universal Youth Service including the Youth Council and Duke of Edinburgh's Award, Adolescent Development Services, Looked After-Childrens youth participation team, and those from external and voluntary organisations including Hillingdon Young Carers, Hillingdon Autistic Childrens Services, Hillingdon Police Cadets and Healthwatch Hillingdon.

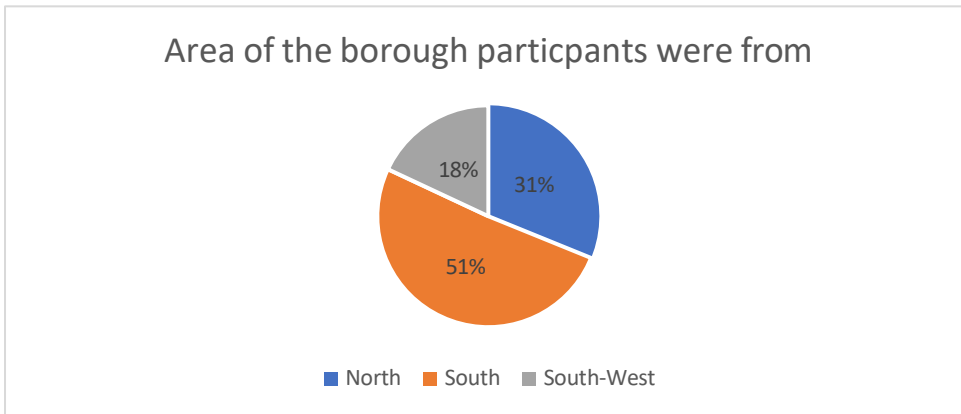
Children and young people were given the opportunity to share their views on the proposed Youth Offer through well facilitated, structured groupwork sessions with processes designed to initiate discussion and offer the opportunity to contribute and comment. The groupwork consultation provided an opportunity to hear from children and young people already engaged in youth services to hear their views.

Engagement

- A total of 154 children and young people living or educated in the London Borough of Hillingdon participated in the groupwork consultation.
- Children and young people participating ranged in age from 6 years to 25 years old the majority of participants were from the 10 – 15 age range.

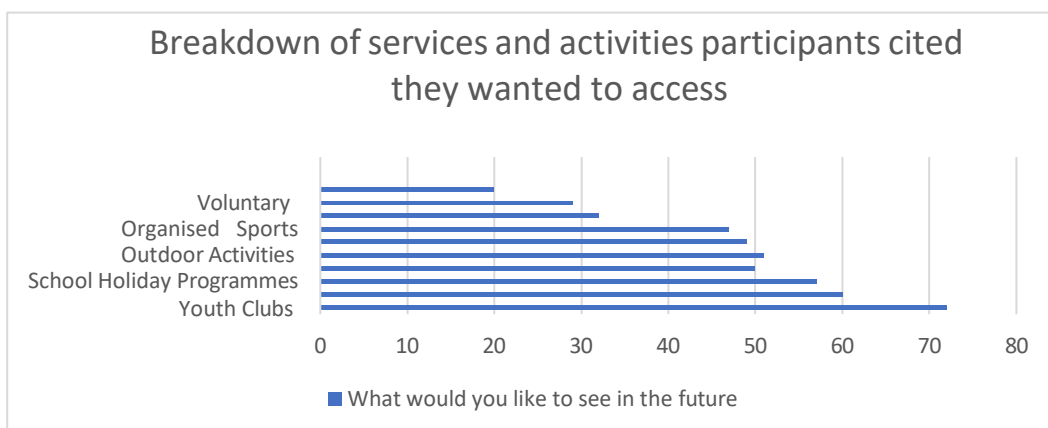
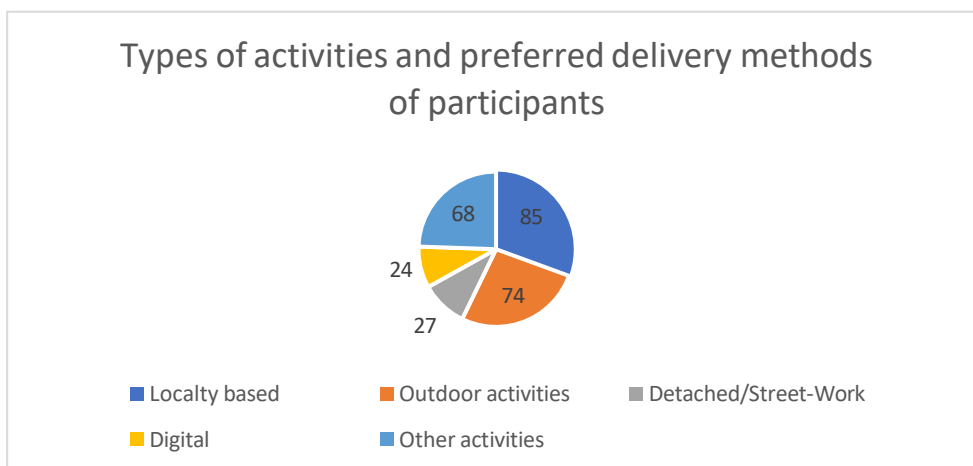


- The majority of children and young people who participated in the group consultations were from the South of the borough.

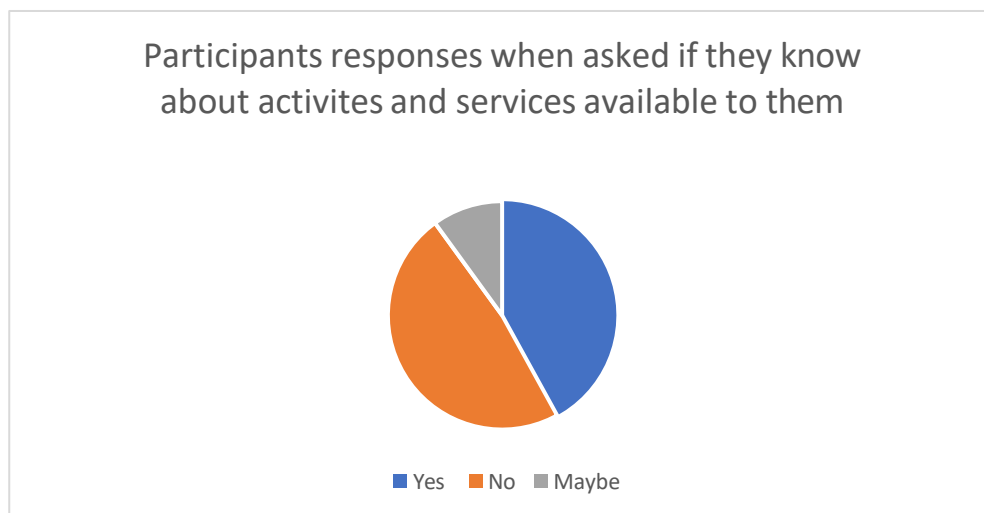


Headline Responses

- When asked to prioritise in order of importance their preferred delivery method the majority of participants stated they wanted locality-based delivery of activities and services with youth clubs cited as the preferred delivery space. Participants felt access to a youth club gave them a safe place to go to and felt it important to be able to talk to a youth worker for support, advice and guidance.



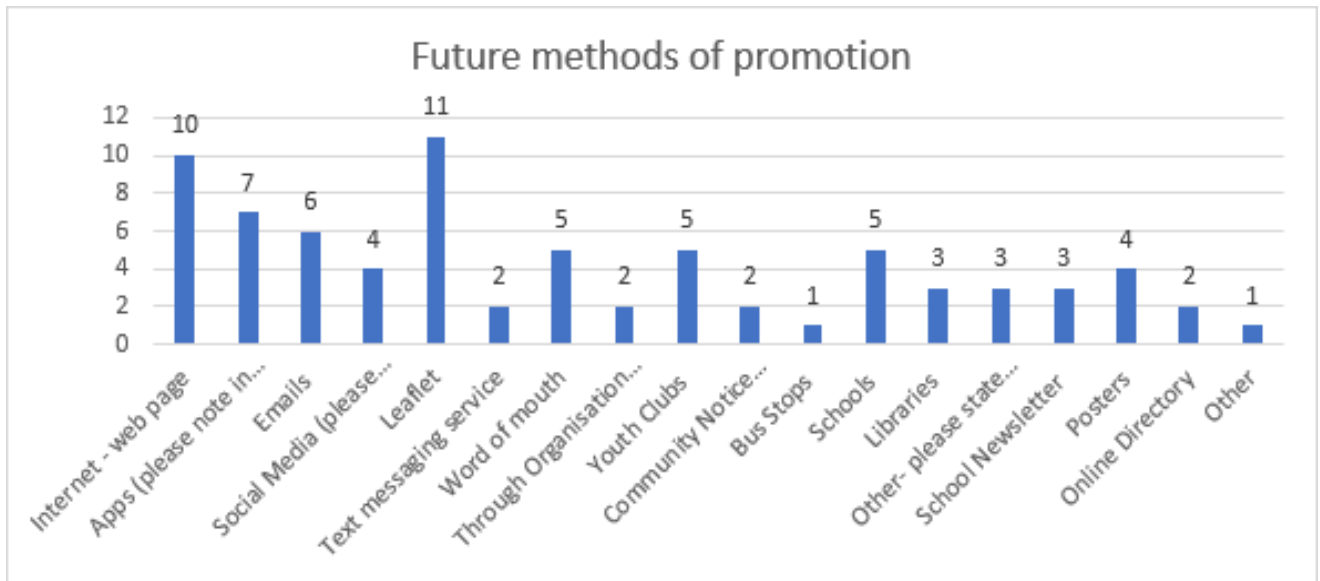
- Participants stated that they would like to access activities and clubs in Hillingdon. They would like youth clubs local to where they live, near their school or easy to get to on public transport they indicated they want access to a range of services and activities. Children and young people stated they wanted spaces that are inviting for young people. Most of those who participated stated that they would not mind travelling to a youth club if it had the facilities and programmes that were of interest to them.
- Through the consultation sessions young people stated that they would like a youth centre provision in Uxbridge town centre and reflected positively about Fountains Mill as a venue. Participants felt that there was some learning from the Uxbridge Family Hub and wanted venues which had outdoor spaces and where shared spaces were inclusive to young people of all ages. Participants stated that they came to youth clubs to meet their friends, make new friends, learn new skills and knowledge.
- A high number of participants wanted access to outdoor activities.
- Detached/Outreach street work appeared to be misunderstood and was not a popular delivery method amongst these participants which could be a reflection of the current delivery model not having these components.
- It was evident throughout the group consultations that the majority of children and young people participating were unaware of what services are available to them across the borough. When asked if they were aware of activities and services for them 47% said that they were not aware of activities and services available to them.



One of the quotes from the children and young people regarding knowing about which activities and services are available to them and where:

“We need information, if we don’t know about it, we can’t turn up”

- Participants were asked how they would like activities and services to be promoted and where they would look to see what was on in their area and they offered the following responses.



- The use of the internet was highlighted by participants was a key form of visibility regarding services which was supported by the use of an app. Leaflets were also noted as a form of service promotion.