

Multi Year Work Programme 2022 - 2026

2023/24

Finance & Corporate Services Select Committee	May No meeting	June 14	July 18	September 6	October 19	November 22	January 11	February 8	March 5	April 17
Review A: Procurement in Hillingdon Topic selection / scoping stage Witness / evidence / consultation stage Findings, conclusions and recommendations Final review report agreement Target Cabinet reporting					Findings	Final Report				
Review B: Council's consultation arrangements Topic selection / scoping stage Witness / evidence / consultation stage Findings, conclusions and recommendations Final review report agreement Target Cabinet reporting					Introduction		Witness Findings		Report	
Regular service & performance monitoring Quarterly Performance Monitoring (timeline TBC) Mid year Budget Update Annual complaints & service update report Cabinet's budget proposals for next financial year Cabinet Forward Plan Monthly Monitoring				X X			X X	X	X	X
One-off information items Scrutiny Introduction (Democratic Services) Policy Review Discussion & Guidance Council Strategy 2022-2026 consultation Update on the work of the Council's Counter Fraud Team Update on the new Member's Enquiry Process Human Resources - digitalisation of processes Customer Service, Contact Centre & transition to digital Staff skills, learning and development Transformation work to deliver savings Treasury Management Update on the Member's Portal and New Member Enquiry Process internal/external comms update First Aid Awareness and Training The Council's digital journey & resident/member experience (possible review)			X X	X	X X X X			X		X
Past review delivery Performance Monitoring & Reporting Review 2021/22								X		X
Internal use only Date deadline confirmed to report authors Report deadline Agenda published										

*for Cttee to discuss post-December Cabinet

Committee Site Visits
Contact Centre visit (provisional date of 16 October 2023 at 10am)