



HILLINGDON

LONDON

Meeting:	Licensing Sub-Committee	
Date:	Friday 24th January 2025	Time: 10.00 AM
Place:	Committee Room 5	

ADDENDUM SHEET

Items: (14 total) – Variety of documents from the Agent representing Mandala Restaurant and Lounge	Location:
<i>Amendments/Additional Information:</i>	<i>Officer Comments:</i>
Appendix 10 A - Letter from the Director of Lord Home Refurb Ltd giving permission for Mandala Restaurant and Lounge Ltd to use their 7 car parking spaces.	
Appendix 10 B – Statement of truth from Georgina Torincki supporting the application	
Appendix 10 C – Statement of truth from Rajwinder Kaur supporting the application	
Appendix 10 D - Statement of truth from Simon Houska supporting the application	
Appendix 10 E - Statement of truth from Joseph Fuller supporting the application	
Appendix 10 F - Statement of truth from Natasha AWAN supporting the application	
Appendix 10 G – Letter of conformity from Adeux Designs	
Appendix 10 H – Sketch to accompany above letter (appendix 10G) produced as exhibit SK01	
Appendix 10 I – Building Plan containing 1 photo of the premises and 3 drawings of plans	
Appendix 10 J – Building plan for the Mandala Restaurant showing ‘Sinage’ 1-6	
Appendix 10 K – Location plan and Site plan	
Appendix 10 L – Statement of truth from Hayley Green supporting the application	
Appendix 10 M – Crime and ASB data (12 pages)	
Appendix 10 N - Email trail between Agent Nick Semper and Police licensing concerning the Metropolitan Police’s representation	
Appendix 10 O – 12 photos of the Mandala Restaurant and Lounge	

Item: (8 total) – Photo’s from Interested Parties	Location:
Amendments/Additional Information:	Officer Comments:
Appendix 11 A – Photo provided by Sarah Woodney via email to the case officer on 15/01/25 taken at 17:15 hours on 15/01/25, this supports her representation.	Please refer to: Appendix 6U
Appendix 11 B - Photo provided by Sarah Woodney via email to the case officer on 15/01/25 taken at 17:15 hours on 15/01/25, this supports her representation.	Please refer to: Appendix 6U
Appendix 11 C - Photo provided by Alison Roper via email to the case officer on 17/01/25. This supports her representation.	Please refer to: Appendix 6D
Appendix 11 D - Photo provided by Alison Roper via email to the case officer on 17/01/25. This supports her representation.	Please refer to: Appendix 6D
Appendix 11 E - Photo provided by Alison Roper via email to the case officer on 17/01/25. This supports her representation.	Please refer to: Appendix 6D
Appendix 11 F - Photo provided by Alison Roper via email to the case officer on 20/01/25. This supports her representation.	Please refer to: Appendix 6D
Appendix 11 G - Photo provided by Councillor Sweeting via email to the case officer on 20/01/25. This supports her representation.	Please refer to: Appendix 5B
Appendix 11 H - Photo provided by Councillor Sweeting via email to the case officer on 20/01/25. Showing pavements blocked on both sides outside Mandala Restaurant. This supports her representation.	Please refer to: Appendix 5B

04/01/2025

Appendix 10A

Colham Mill Road,
West Dryton,
Hillingdon,
United Kingdom,
UB7 7AE

To Whom It May Concern,

This letter serves as confirmation that **Lord Home Refurb LTD** has given permission to **Mandala Restaurant and Lounge LTD** to use **7 parking spaces** within our premises freely for the use of their patrons at any given time.

This arrangement is granted with the understanding that the parking spaces will be used responsibly and in accordance with any applicable parking guidelines.

We trust that this will assist in providing convenience to Mandala Restaurant and Lounge patrons.

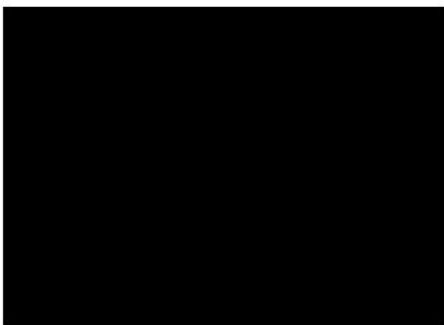
If you have any further questions or need additional clarification, please do not hesitate to contact us.

Sincerely,

Urim Ismajlgeci

Director

Lord Home Refurb LTD



Statement of Truth

My name is Georgina TORINCSI and I live in [REDACTED]
[REDACTED] I have agreed to provide a Statement of Truth regarding the application for a Premise Licence for Mandala Restaurant which is in West Drayton too. We live about fifteen minutes walk from the restaurant.

I have visited this restaurant on two separate occasions over the New Year 2024 to 2025. The first visit was on 31st December 2024 and the second was Sunday 5th January 2025.

On the first occasion it was New Year's Eve and we got there about in the mid afternoon. We called in for a coffee and found the place to be very modern and elegant. The staff were very professional and welcoming. As there was no Premises Licence in place, there was no alcohol on offer, but this was not important to us as we did not want to drink alcohol. While we were there, we asked to see the menu as we were interested in dining there on another occasion.

The second occasion we went for lunch. This is the only restaurant that we are aware of in the area that is not an Indian restaurant, a pub or a coffee shop. We enjoyed a very nice Sunday lunch at 14:00hrs. There were families with young children present, and it was a very pleasant experience. We left at about 16:00hrs.

I myself do not drink alcohol, but my husband does enjoy a beer with his dinner so it would be nice if he could enjoy a beer with his meal when he visits there. I would ask whether a bona fide restaurant would be able to survive if they cannot serve wine with their food? In London, I don't think there can be many restaurants which cannot sell alcohol to their diners.

I am aware that local people are nervous about this new establishment. From my experience this is not a risk to local amenity. There is a restaurant upstairs, and a sophisticated cocktail bar area downstairs where people can drink before or after their meals, and there is a shisha lounge attached with retractable windows and roof. It is not a night club, but primarily a restaurant and as far as I am aware there is no intention for it to operate as a night club late into the night.

In my opinion, this restaurant can only be beneficial to the area. It is very nice, and the food is excellent. We enjoyed our visits very much.

This is a

[Redacted]

[Redacted]

Verwill

[Redacted]

Dated: 8th January 2025

285-24 Carter House, WEST DRAYTON - Statement of Truth Georgina TORINCSI


Final Audit Report


2025-01-09

Created:	2025-01-08
By:	Nick Semper (nick@thelicensingguys.com)
Status:	Signed
Transaction ID:	CBJCHBCAABAAPa6viaxlnVEHsw3ASsjf3CYt_Mv4u9R


"285-24 Carter House, WEST DRAYTON - Statement of Truth Georgina TORINCSI" History

 Document created by Nick Semper (nick@thelicensingguys.com)
2025-01-08 - 9:07:33 PM GMT

 Document emailed to Georgina TORINCSI [REDACTED]
2025-01-08 - 9:07:37 PM GMT

 Email viewed by Georgina TORINCSI [REDACTED]
2025-01-09 - 4:44:02 PM GMT

 Document e-signed by Georgina TORINCSI [REDACTED]
Signature Date: 2025-01-09 - 4:47:00 PM GMT - Time Source: server

 Agreement completed.
2025-01-09 - 4:47:00 PM GMT

Statement of Truth

My name is Rajwinder KAUR and I live in [REDACTED]
I am a catering manager by profession.

In early January 2025 I booked a table at the new Mandala Restaurant in WEST DRAYTON. I know it well as it is about a ten minute walk from my home, and I pass it regularly, several times a week, as I travel through to the shops and back. It has been open for several weeks, and is very new, smart and fresh, so I decided to take my 18 yr old daughter there for dinner, booking a table for the evening and arriving at about 19:30hrs.

On our arrival, I ordered a glass of wine as we waited downstairs to be shown up to our table. The staff were very open and friendly, but told us that there was currently no licence to sell alcohol in place. Although obviously disappointed that I could not drink a little wine with my meal that evening, it was not a deal-breaker for me as I am not a big drinker, so we ordered soft drinks while we sat downstairs.

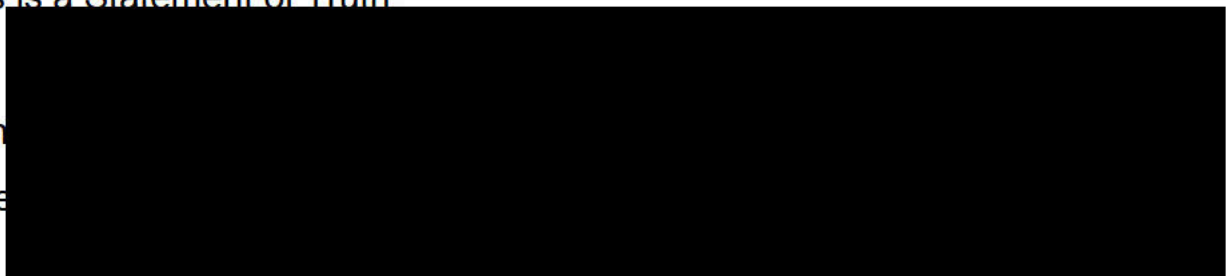
As we sat there waiting for our table, I saw at least five persons arrive and be told by the staff that there was no alcohol available. I saw these potential diners, turn around and leave as they could not be served, and giving that reason and expressing their disappointment. Frankly I felt sorry for the restaurant as they have gone to a lot of trouble and spent a lot of money to create this lovely modern setting, but they were losing significant volumes of business by not being able to sell alcohol.

On leaving several hours later, I spoke to the staff about the lack of a Licence, as there are many other premises nearby who can serve alcohol at night, and I could not see what the problem was. They explained that there were many objections to the new restaurant selling alcohol, so I said I would gladly lend my support to them in a situation which I think is more than a little unfair.

This is a Statement of Truth

Sign

Date








285-24 Carter House, WEST DRAYTON - Statement of Truth Rajwinder KAUR

Final Audit Report

2025-01-13

Created:	2025-01-12
By:	Nick Semper (nick@thelicensingguys.com)
Status:	Signed
Transaction ID:	CBJCHBCAABAAutxp0NAuzlhrSUMa6q6ML8BBtP4rjczL

"285-24 Carter House, WEST DRAYTON - Statement of Truth Rajwinder KAUR" History

-  Document created by Nick Semper (nick@thelicensingguys.com)
2025-01-12 - 7:19:54 PM GMT
-  Document emailed to Rajwinder KAUR [REDACTED] for signature
2025-01-12 - 7:19:57 PM GMT
-  Email viewed by Rajwinder KAUR [REDACTED]
2025-01-12 - 10:58:15 PM GMT
-  Document e-signed by Rajwinder KAUR [REDACTED]
Signature Date: 2025-01-13 - 8:00:37 AM GMT - Time Source: server
-  Agreement completed.
2025-01-13 - 8:00:37 AM GMT

Statement of Truth

My name is Simon HOUSKA and I live in West Drayton. I believe you have already spoken to my wife, Georgina TORINSCI. I am a civil engineer by training and work in construction.

I am sure that Georgina would have covered off our good experiences of the new Mandala Restaurant for which there is an application being considered for a Premises Licence. I'm sure I can't add much to what she will have already testified to, save that my observations of the operation is that it is 'top notch' for West Drayton. It is elegantly decorated with marble floors and greenery – it's decorative and characterful.

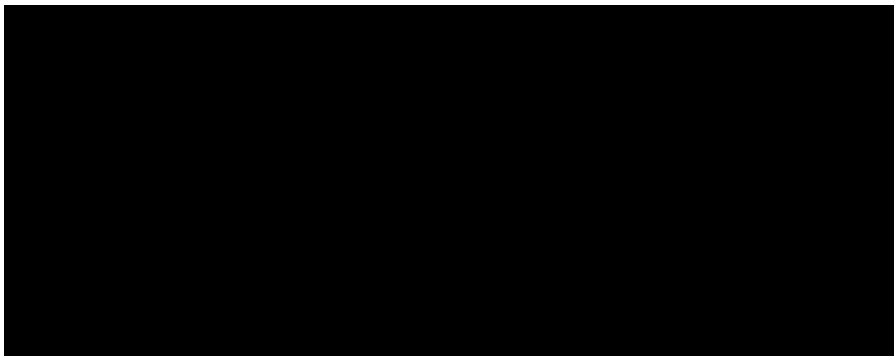
The downstairs has various nooks and separated areas. There is a lounge area with soft chairs, there are tables and chairs nearer to the bar, and another zone which feels like a break out area. I understand there is also a shisha and an open area for those who like to smoke or dine alfresco. I liked the place very much – it is lovely.

I understand there is some nervousness amongst some members of the local community about these new premises. All I can say is that, from my experience of it and first hand observations, this is not a pub, a sports bar or a nightclub, but a welcome addition to the locality for us to use.

This is a Statement of Truth.

Sign

Date








285-24 Carter House, WEST DRAYTON - Statement of Truth Simon HOUSKA

Final Audit Report

2025-01-09

Created:	2025-01-08
By:	Nick Semper (nick@thelicensingguys.com)
Status:	Signed
Transaction ID:	CBJCHBCAABAA6fnVzj50Tkok80ZU-xsG6UbgzY9S9BMX

"285-24 Carter House, WEST DRAYTON - Statement of Truth Simon HOUSKA" History

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2025-01-08 - 8:58:34 PM GMT
-  Document emailed to Simon HOUSKA [REDACTED] signature
2025-01-08 - 8:58:37 PM GMT
-  Email viewed by Simon HOUSKA [REDACTED]
2025-01-09 - 6:23:47 PM GMT
-  Document e-signed by Simon HOUSKA [REDACTED]
Signature Date: 2025-01-09 - 6:25:16 PM GMT - Time Source: server
-  Agreement completed.
2025-01-09 - 6:25:16 PM GMT

Statement of Truth

My name is Joseph ('Joe') FULLER and I live in HILLINGDON. However I do most of my socializing down in WEST DRAYTON as it's just a case of hopping on a U3 Bus and I'm dropped off outside the new Mandala Restaurant in a matter of a few minutes.

In January 2025 I visited the new Mandala Restaurant in WEST DRATON to sample the new set up. I'd called in on the place before Christmas, just to see what they were doing with the place. It's lovely in there, a little palace.

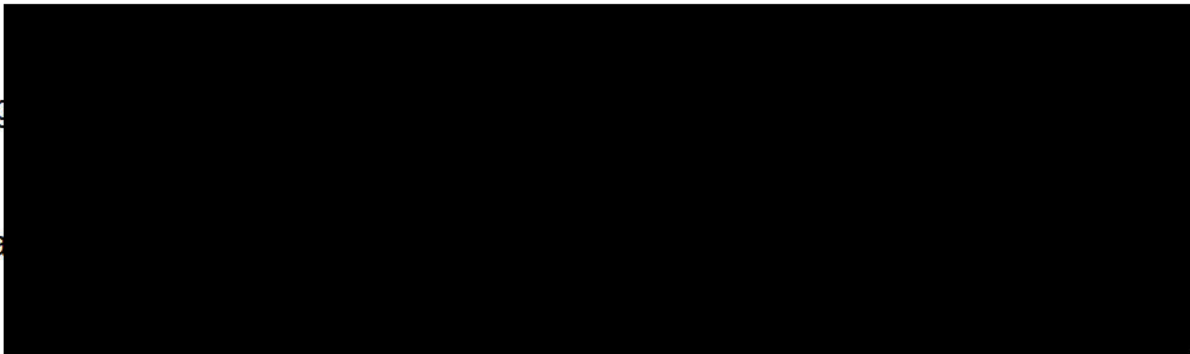
On this occasion, I wanted a meal and a couple of drinks to go with it. The staff explained that people had objected to their application for a Licence to sell alcohol. I don't know why, as you have the Railway just opposite and the De Burgh just under the railway bridge - and they're open late - and this place isn't a pub, but a restaurant.

I said that as I was going to have to head off if they couldn't serve me, but that I'd support them in their quest to get an Alcohol Licence on the place. It's just what this place needs and I'd like to use it for family parties and the like as well as the occasional meal.

This is a Statement of Truth.

Signature

Date



285-24 Carter House, WEST DRAYTON - Statement of Truth Josphe FULLER


Final Audit Report


2025-01-18

Created:	2025-01-18
By:	Nick Semper (nick@thelicensingguys.com)
Status:	Signed
Transaction ID:	CBJCHBCAABAAe7v7nt9qG6yrj8t9g0B3GGpHOTPVb1vD

"285-24 Carter House, WEST DRAYTON - Statement of Truth Josphe FULLER" History

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2025-01-18 - 12:04:32 PM GMT


 Document emailed to Joseph FULLER [REDACTED] for signature
2025-01-18 - 12:04:35 PM GMT

 Email viewed by Joseph FULLER [REDACTED]
2025-01-18 - 12:11:52 PM GMT

 Document e-signed by Joseph FULLER [REDACTED]
Signature Date: 2025-01-18 - 12:12:17 PM GMT - Time Source: server

 Agreement completed.
2025-01-18 - 12:12:17 PM GMT

Statement of Truth

My name is Natasha AWAN and I live in 

In January 2025 I visited the new Mandala Restaurant down the road to try it out. Inside I found it lovely, a very nice restaurant. It's not the sort of place which causes any trouble.

So I ordered a steak dinner and asked for the wine list. The staff explained that they had no alcohol licence so couldn't serve me any alcoholic drinks with my meal. I was surprised as it's not the sort of place which causes any trouble.

I'm not a big drinker but I do enjoy a glass of wine with my meal if it's an occasion and I was disappointed. I told the staff so, and they explained the situation with the application for a Licence and the objections leading to the Hearing that's coming up. I said that I'd gladly support them with a letter, but they said that they'd be in touch and took my details.

This is a Statement of Truth.

S



D






285-24 Carter House, WEST DRAYTON - Statement of Truth Natasha AWAN

Final Audit Report

2025-01-18

Created:	2025-01-18
By:	Nick Semper (nick@thelicensingguys.com)
Status:	Signed
Transaction ID:	CBJCHBCAABAA1z-zYC0iof3psPKewf5quPshXKI9Ee_N

"285-24 Carter House, WEST DRAYTON - Statement of Truth Natasha AWAN" History

-  Document created by Nick Semper (nick@thelicensingguys.com)
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-  Document emailed to Natasha AWAN [REDACTED] signature
2025-01-18 - 1:04:02 PM GMT
-  Email viewed by Natasha AWAN [REDACTED]
2025-01-18 - 1:06:29 PM GMT
-  Document e-signed by Natasha AWAN [REDACTED]
Signature Date: 2025-01-18 - 1:07:20 PM GMT - Time Source: server
-  Agreement completed.
2025-01-18 - 1:07:20 PM GMT

ADEUX DESIGNERS LTD

ARCHITECTURE. PLANNING. URBAN DESIGN. INTERIORS. PROJECT MANAGEMENT
SUNCOURT, FRANCES AVENUE, MAIDENHEAD, BERKSSL6 8NX, UK
TEL +44 1628 630269 [REDACTED] [REDACTED]

EM/CL
19TH JAN 2025

Andzelika Szylle
CARTER HOUSE
Mandala Shisha Bar
Colham Hill Road
UB7-7AE

Dear Andzelika
RE: PROPOSED Shisha Bar at CARTER HOUSE, COLHAM HILL ROAD, UB7 7AE

Please find attached our DRAWING SK-01. We have been on site to measure the proposed Shisha Bar at Mandala.

Please note that you have provided a retractable Open Roof and two Retractable Walls on Left Side and Front.

The proposed Shisha Bar area is fitted out with good quality furniture and fittings and we understand the Security required against theft and misuse. As two sides are retractable by touch of a button the Opening area of the Enclosure will be 50% of the Perimeter area.

If you retract the roof, again by touching couple of buttons the open area of Shish Bar will be 65-70% of the enclosure.

As per regulations, the two sides of the Enclosure [50%] must be kept open at all times while the Shisha Bar is in use and there is any body in the Shish Bar.

Once every one [Customers and staff] has left the Shisha Bar and you need to shut the place then you may bring the retractable glass up for the purpose of Security and Safety.

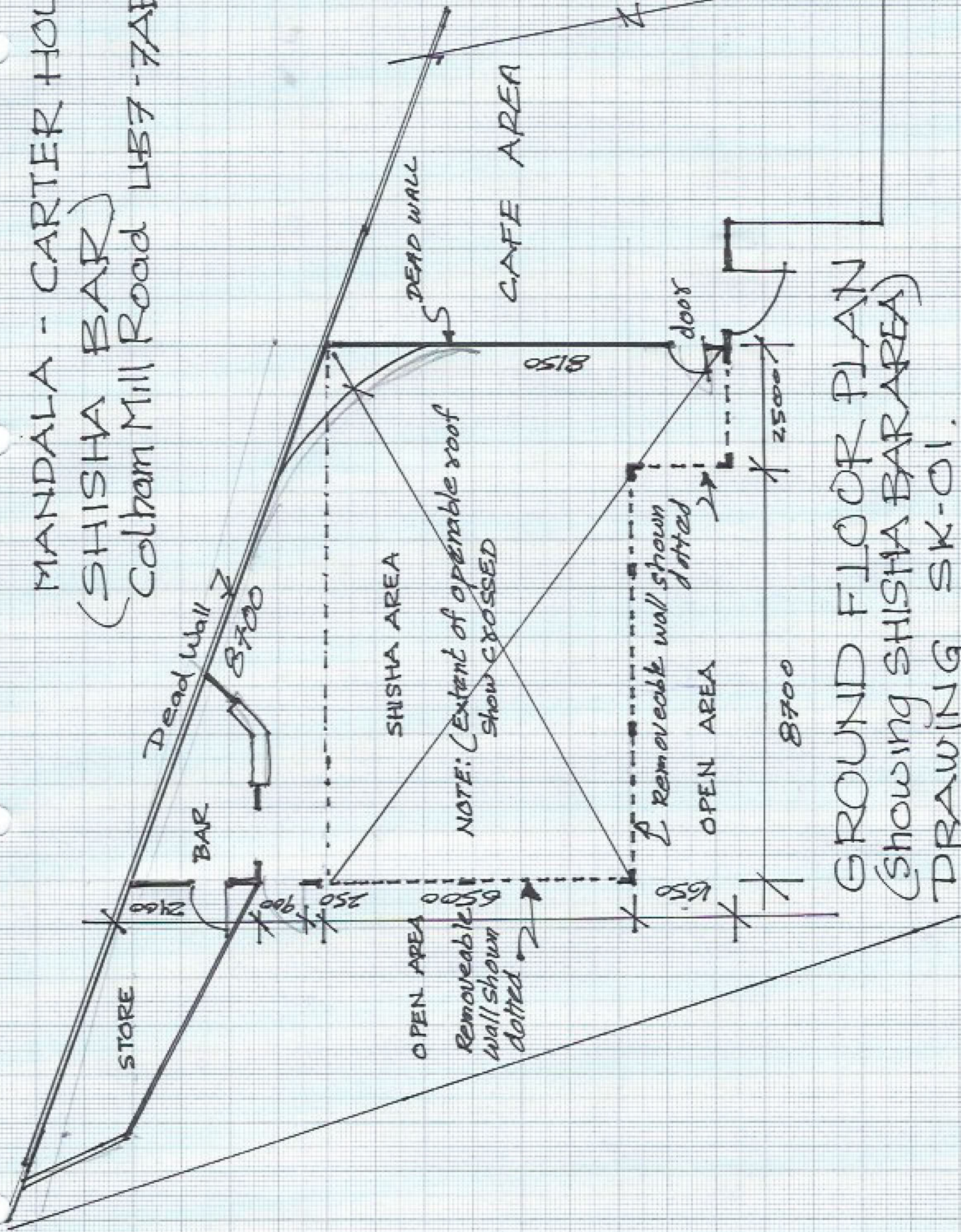
You may need to give a written Affidavit to this effect. In good weather when both roof and walls are retracted, there should not be an issue. Also the location of Shisha Bar is away from any other residential building or a building dealing with chemicals.

Please find attached our Drawing SK-1

With regards

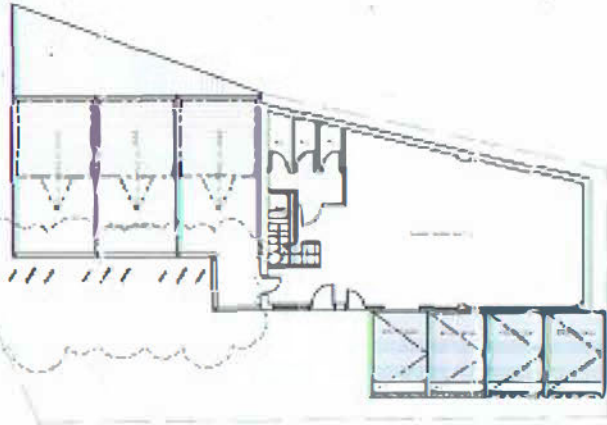
Rajan Gujral
Director
ADEUX DESIGNERS Ltd

MANDALA - CARTER HOUSE
(SHISHA BAR)
Coltham Mill Road UB7-7AE



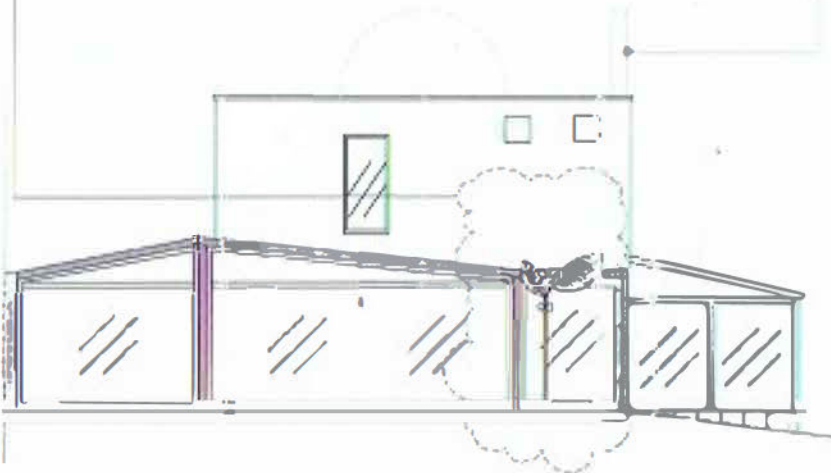
GROUND FLOOR PLAN
(SHOWING SHISHA BAR AREA)
DRAWING SK-01.

Appendix 10I

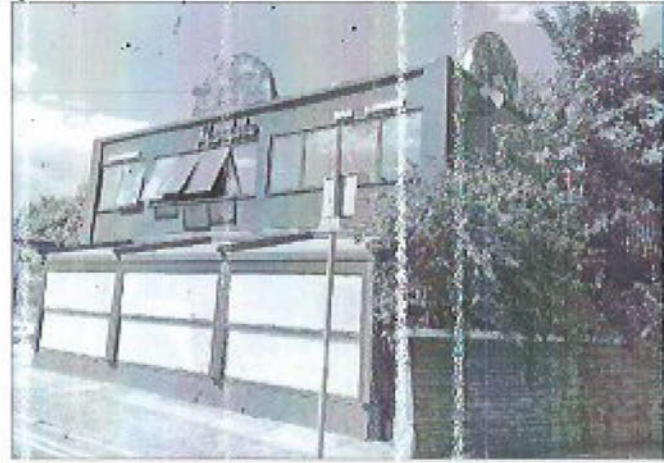


EXISTING & PROPOSED G/F (1:200)
[NO CHANGE]

EXISTING ORNAMENTS DO NOT FORM PART OF THIS APPLICATION

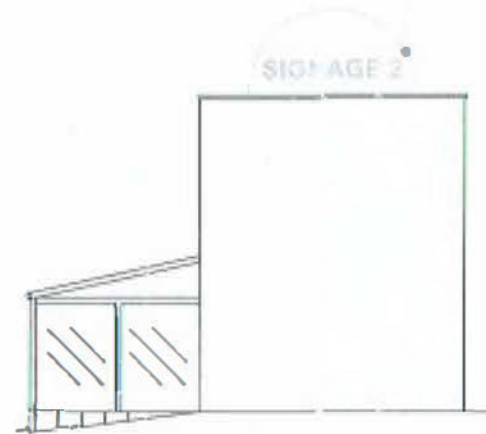


EXISTING & PROPOSED SIDE (1:100)



SIGNAGES (N'S)

SIGNAGE 1 & SIGNAGE 2 TO BE REMOVED



EXISTING & PROPOSED SIDE (1:100)

0	10	20	30
0	10	20	30
0	10	20	30
0	10	20	30
0	10	20	30

EXISTING & PROPOSED PLANS [SIGNS 2]

NO.	DATE	REV.
1	10/10/2018	1

IRR
LAWYERS

Barry C. O'Connell
10000 Highway 100, Suite 100
Westborough, MA 01581
Tel: 508.865.1100
www.irrlaw.com

ADDRESS:
Corner of Main Street and Hill Road, Westborough, MA 01581

CLIENT:
Mr. F. O'Connell

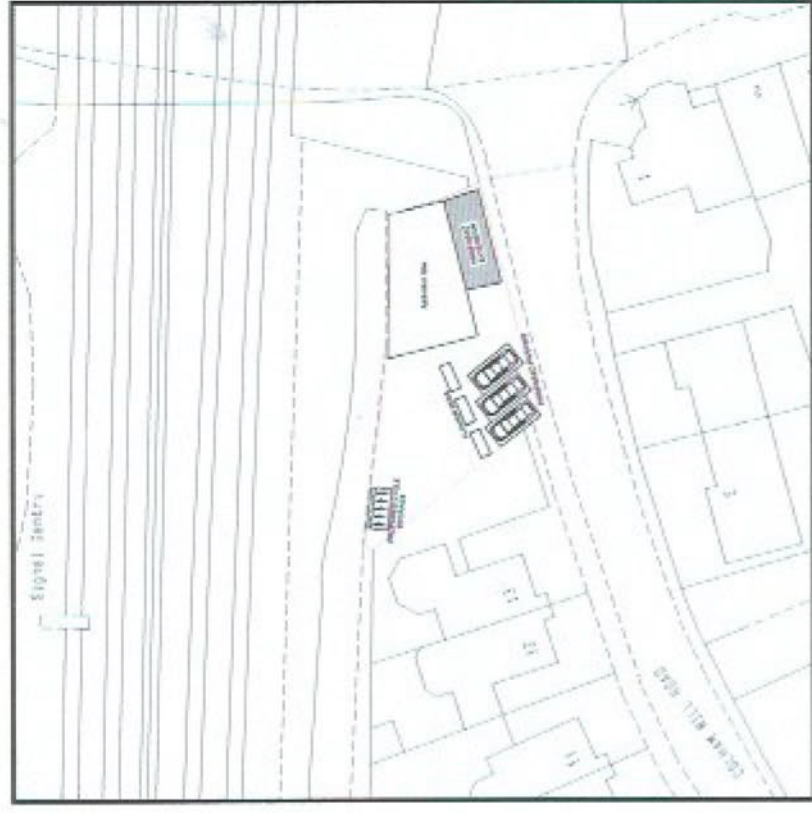
PROJECT:
PROPOSAL RETENTION OF EXISTING SIGNAGE

PROJECT NO:	00431297-1-400
DRAWN BY:	FRANCIS W. O'CONNOR
CHECKED BY:	FRANCIS W. O'CONNOR
DATE:	10/10/2018

Appendix 10K



LOCATION PLAN (1:1250)



SITE PLAN (1:500)



OPS Chartered Surveyors
 17 Grove Road, Borehamwood, Herts, SG9 8SD
 www.ops-surveyors.co.uk
 Tel: 01937 537361

Address: Grove Road, Borehamwood, Herts, SG9 8SD
 Drawing No.: 2021/1250K-001
 Approved: M M Powell
 Project: Retrospective from structure to existing building
 Date: 20/01/2021

Scale: 1:500
 1:500 (2021/1250) (1:1250)
 (BSC 21/01/21) (03)
 Sheet 1 of 1

Statement of Truth

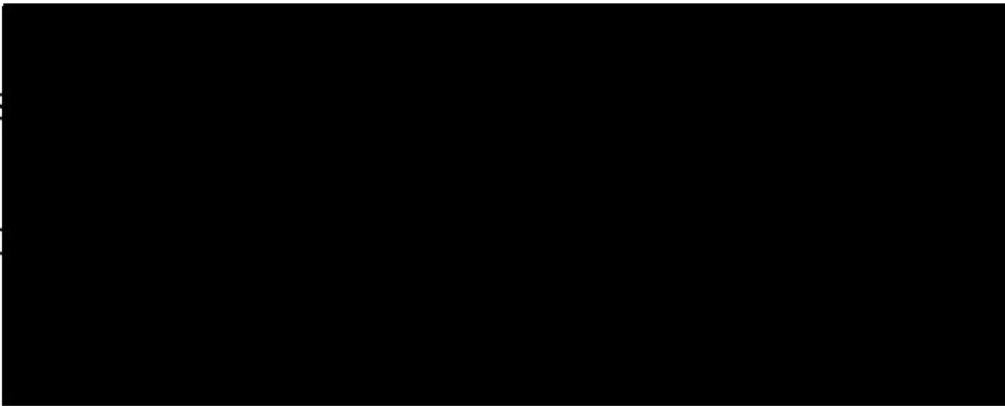
My name is Hayley GREEN and I live in 

In January 2025 I visited the new Mandala Restaurant in WEST DRATON to enjoy a meal with a friend. It was very nice – in fact it's beautiful in there. It's done out beautifully and just what we need in the area.

Anyway, I fancied a beer with our food and so I asked for the drinks list. The staff were very apologetic and explained that there was no Licence to sell alcohol. I expressed my surprise and disappointment, and they explained that there had been objections to their recent application, and it was going to a Hearing at the end of the month.

I said that I'd gladly support them in their wish to gain an Alcohol Licence, as I want to use the restaurant on a regular basis going forwards and cannot see the harm in them serving me a drink over a meal when I am out socializing with friends.

This is a Statement of Truth.








285-24 Carter House, WEST DRAYTON - Statement of Truth Hayley GREEN

Final Audit Report

2025-01-20

Created:	2025-01-18
By:	Nick Semper (nick@thelicensingguys.com)
Status:	Signed
Transaction ID:	CBJCHBCAABAA3BIJ2OC4LMYK4k6ABNIBQCHUpWScEyCg

"285-24 Carter House, WEST DRAYTON - Statement of Truth Hayley GREEN" History

-  Document created by Nick Semper (nick@thelicensingguys.com)
2025-01-18 - 11:40:22 AM GMT
-  Document emailed to Hayley GREEN [REDACTED] for signature
2025-01-18 - 11:40:25 AM GMT
-  Email viewed by Hayley GREEN [REDACTED]
2025-01-18 - 12:04:41 PM GMT
-  Document e-signed by Hayley GREEN [REDACTED]
Signature Date: 2025-01-20 - 12:02:44 PM GMT - Time Source: server
-  Agreement completed.
2025-01-20 - 12:02:44 PM GMT



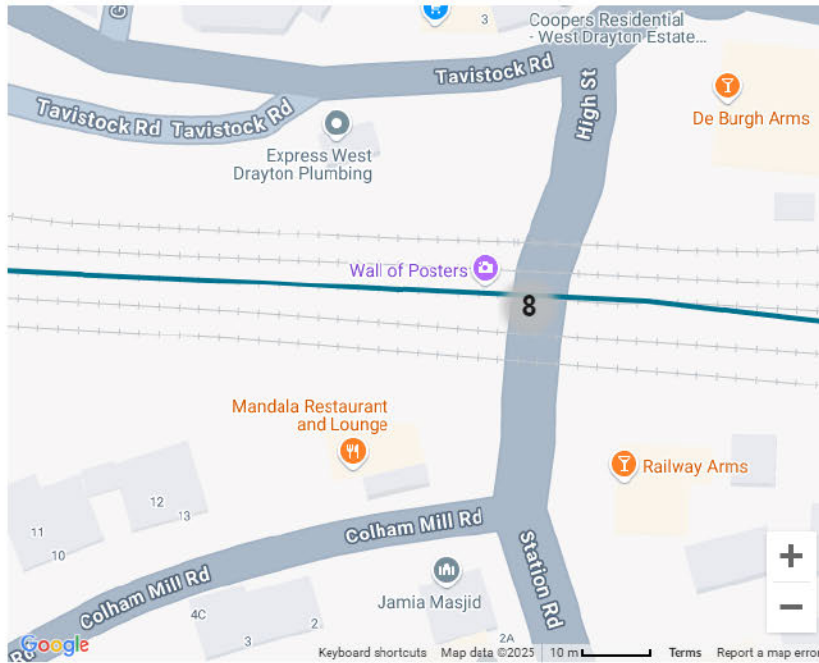
THE
LICENSING GUYS
KEEPING YOU LEGAL AND TRADING

Crime & ASB Data
in the vicinity of
Mandala Restaurant
WEST DRAYTON
UB7 7AE

Source: Police.UK Crime Mapper

Jun 2024

Click on a hotspot to see more details. Alternatively, [view as A-Z list](#).



Edit crime type and time period

All Crimes (183)

June 2024

8 crimes were reported here in June 2024

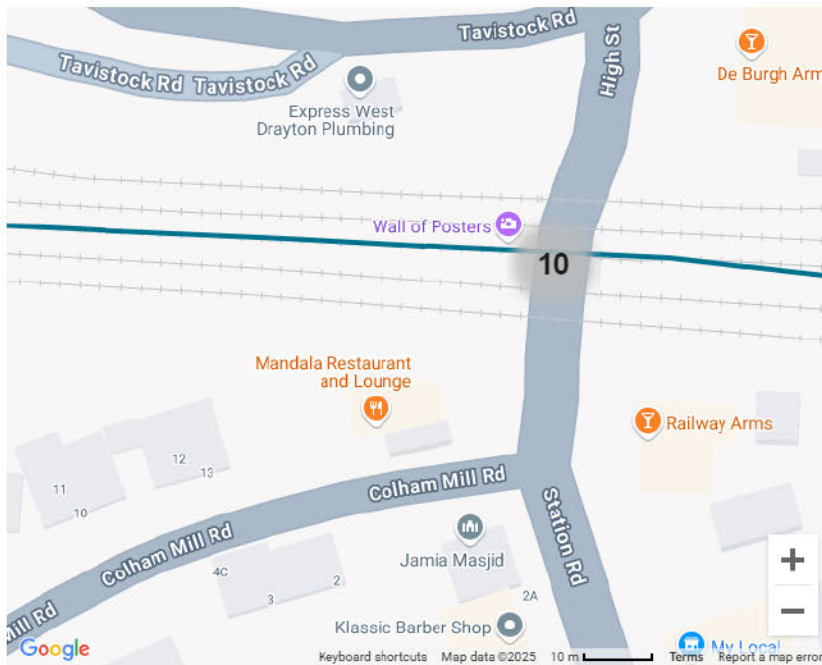
Shoplifting	6
Criminal damage and arson	1
Other theft	1

[View crime definitions](#)

[Download area crime data](#)

Jul 2024

Click on a hotspot to see more details. Alternatively, [view as A-Z list](#).



Edit crime type and time period

All Crimes (198)

July 2024

10 crimes were reported here in July 2024

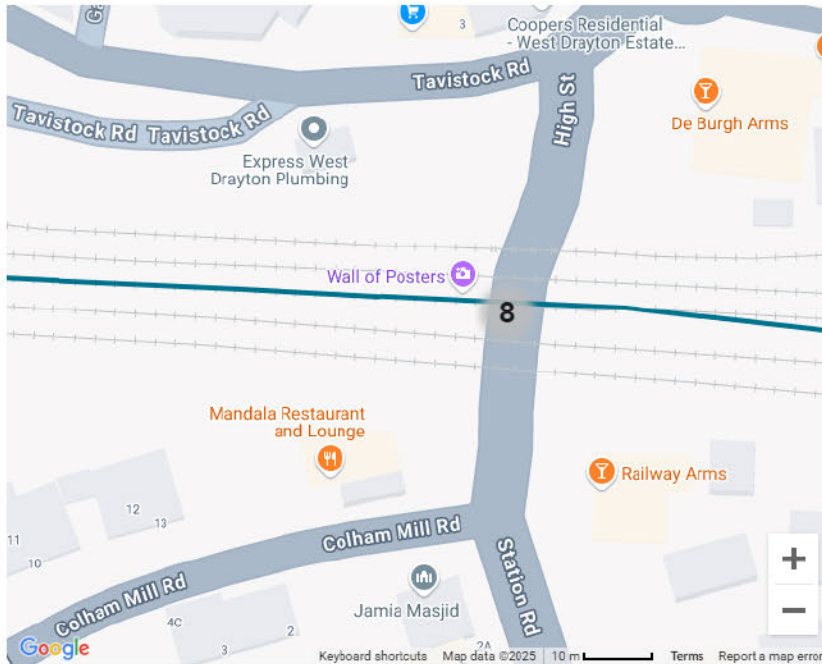
Robbery	3
Shoplifting	3
Criminal damage and arson	2
All other crime	2

[View crime definitions](#)

[Download area crime data](#)

Aug 2024

Click on a hotspot to see more details. Alternatively, [view as A-Z list](#).



Edit crime type and time period

All Crimes (170)

August 2024

8 crimes were reported here in August 2024

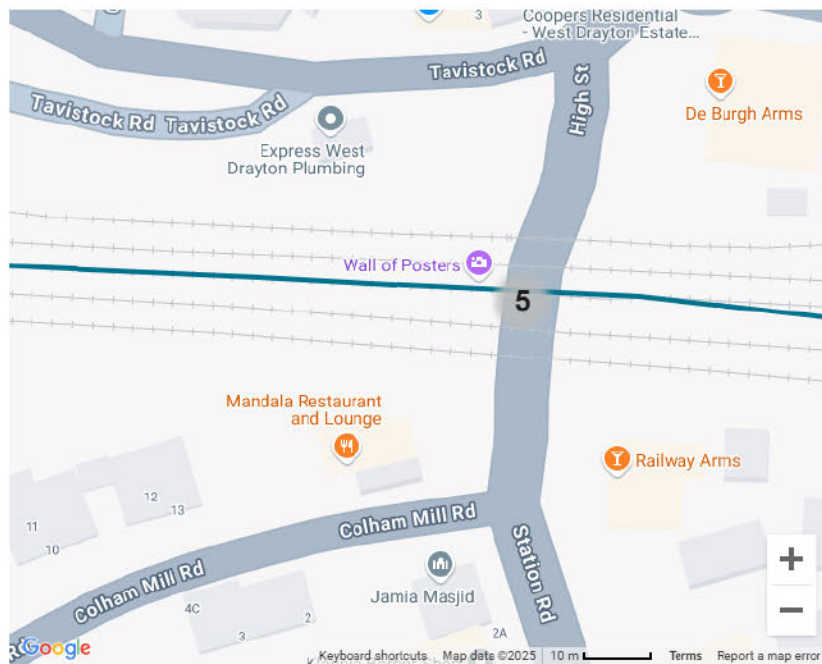
Public order	3
Violence and sexual offences	3
Other theft	1
All other crime	1

[View crime definitions](#)

[Download area crime data](#)

Sep 2024

Click on a hotspot to see more details. Alternatively, [view as A-Z list](#).



Edit crime type and time period

All Crimes (147)

September 2024

5 crimes were reported here in September 2024

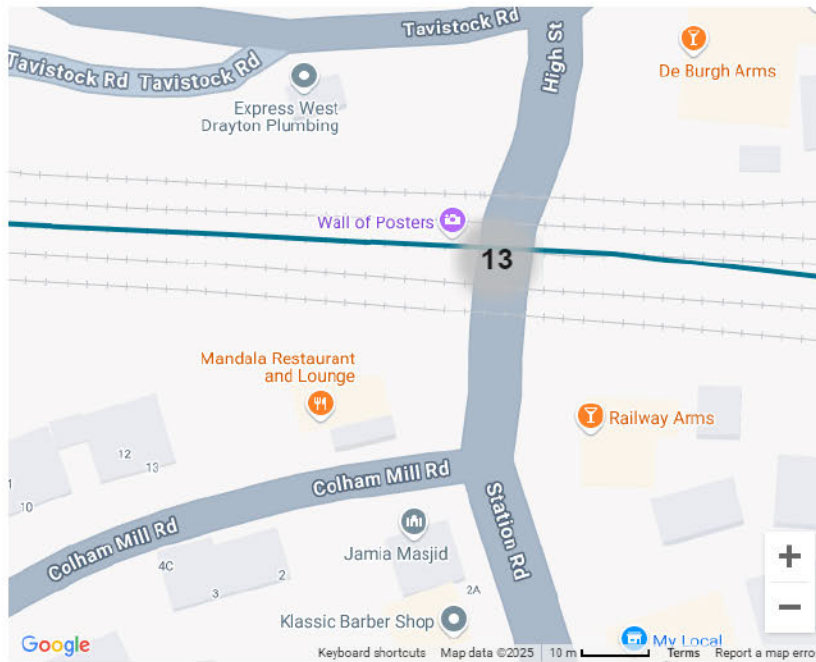
Shoplifting	4
Public order	1

[View crime definitions](#)

[Download area crime data](#)

Oct 2024

Click on a hotspot to see more details. Alternatively, [view as A-Z list](#).



Edit crime type and time period

All Crimes (182) ▾

October 2024 ▾

13 crimes were reported here in October 2024

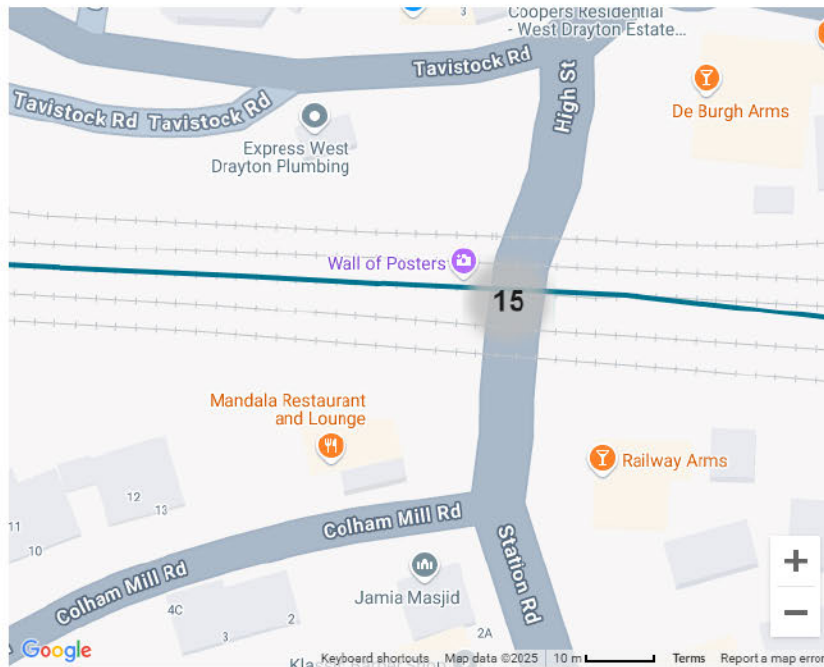
Shoplifting	11
Criminal damage and arson	1
Other crime	1

[View crime definitions](#)

[Download area crime data](#)

Nov 2024

Click on a hotspot to see more details. Alternatively, [view as A-Z list](#).



Edit crime type and time period

All Crimes (157) ▾

November 2024 ▾

15 crimes were reported here in November 2024

Shoplifting	11
Burglary	1
Criminal damage and arson	1
All other crime	2

[View crime definitions](#)

[Download area crime data](#)

S182 Guidance:

Para 2.27

“Beyond the immediate area surrounding the premises, these are matters for the personal responsibility of individuals under the law. An individual who engages in ASB [etc] is accountable in their own right.”

Localised Stats to UB7 7AE:

Month	Shop-lifting	Damage & Arson	Burglary	Public Order	Violent/ Sexual	Robbery	Other	Total
Jun 24	6	1				1		8
Jul 24	3	2				3	2	10
Aug 24				3	3		2	8
Sep 23	4			1				5
Oct 23	11	1					1	13
Nov 23	11	1	1				2	15
Total	35	5	1	4	3	4	7	59
	59 incidents over 6 months = Average of 9.83 incidents pcm							
	That's around 1 incident every 3 days.							
	However 80% of these crimes are 'acquisitive' e.g. Shoplifting, Robbery etc							
	Less than 7% are Public Order crimes i.e. 1 Incident every 46 days.							

Crime Rates in HILLINGDON:

The following Charts establish the below statements with regard to Crime in HILLINGDON...

- ALL Crime is lowest quartile compared to similar areas. [DNS1]
- PUBLIC ORDER is lowest quartile compared to similar areas. [DNS2]
- VIOLENT & SEXUAL Crime is lowest quartile compared to similar areas. [DNS3]
- ALL Crime is below Force and Comparator average [DNS4]
- PUBLIC ORDER is below Force and Comparator average [DNS5]
- VIOLENT & SEXUAL Crime is below Force and Comparator average [DNS6]
- The Overall Crime Rate is lower than Met Pol and Comparator averages [DNS7]

Compare your area



Crime in Hillingdon compared with crime in similar areas

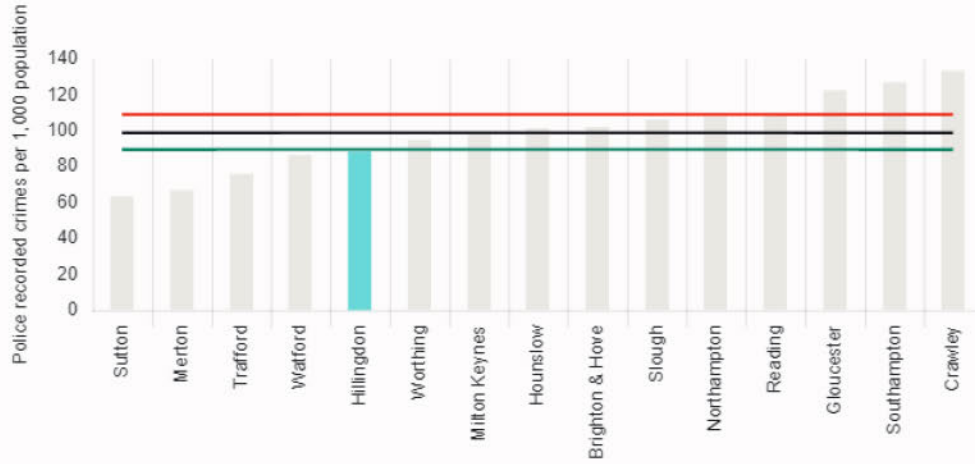
In the year ending June 2024, the crime rate in Hillingdon was lower than the average crime rate across similar areas.

Edit crime type

All Crime



Update



Compare your area



Crime in Hillingdon compared with crime in similar areas

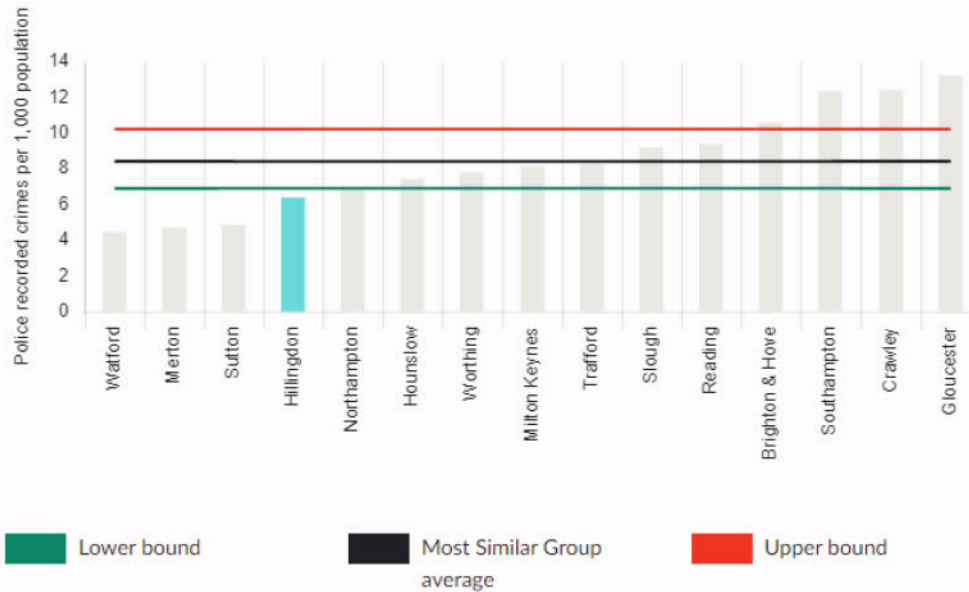
In the year ending June 2024, the public order offence rate in Hillingdon was lower than the average public order offence rate across similar areas.

Edit crime type

Public order



Update



Compare your area



Crime in Hillingdon compared with crime in similar areas

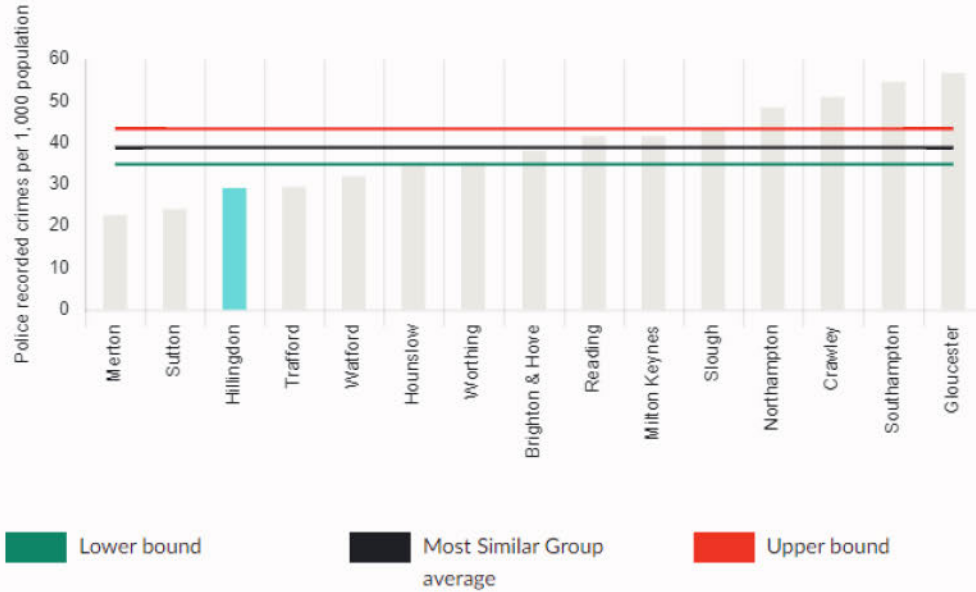
In the year ending June 2024, the violence and sexual offences crime rate in Hillingdon was lower than the average violence and sexual offences crime rate across similar areas.

Edit crime type

Violence and sexual offences



Update



Crime in Hillingdon compared with crime in other areas in the Metropolitan Police force area

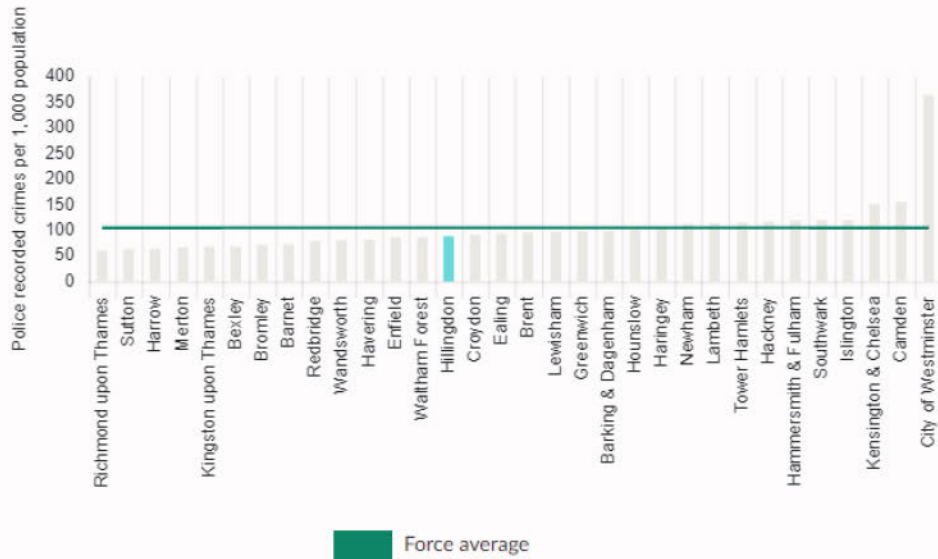
In the year ending June 2024, the crime rate in Hillingdon was lower than average for the Metropolitan Police area

Edit crime type

All Crime



Update



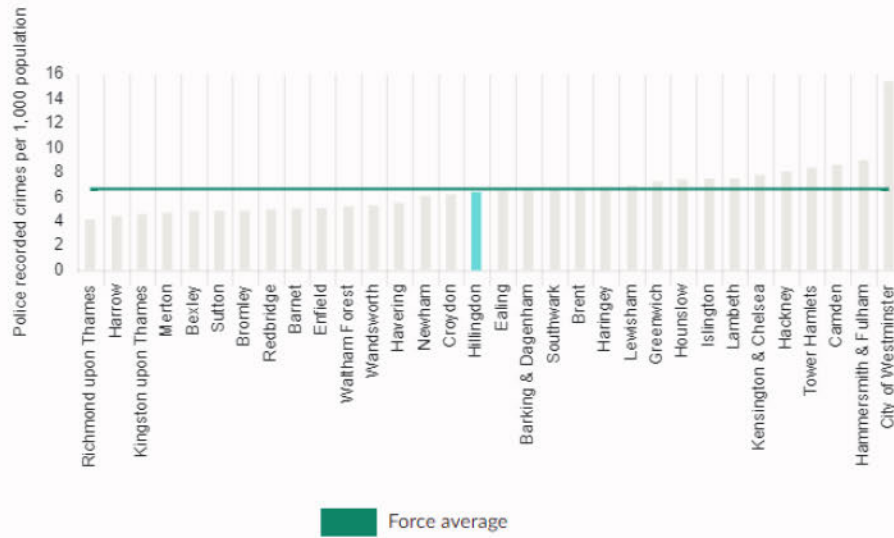
Crime in Hillingdon compared with crime in other areas in the Metropolitan Police force area

In the year ending June 2024, the public order offence rate in Hillingdon was lower than average for the Metropolitan Police area

Edit crime type

Public order

Update



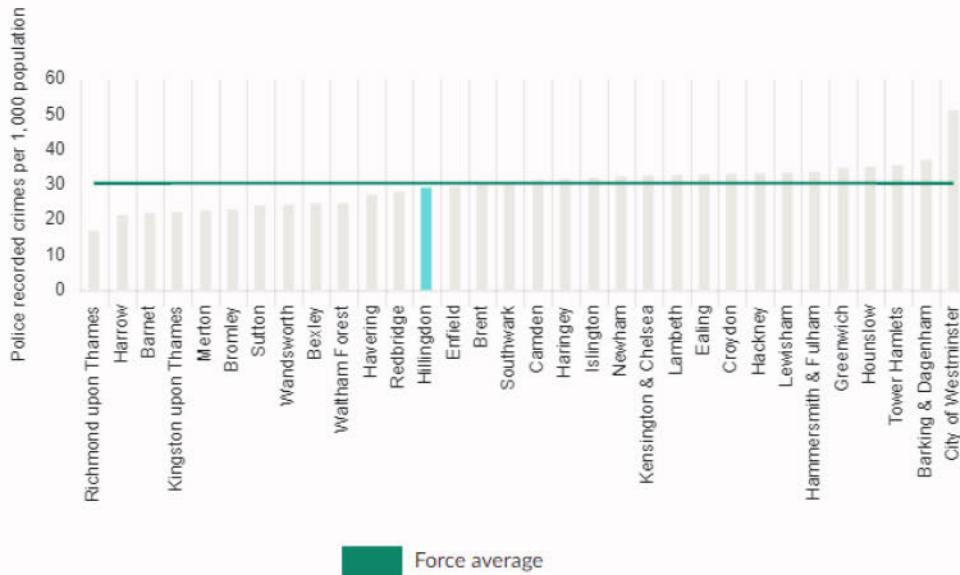
Crime in Hillingdon compared with crime in other areas in the Metropolitan Police force area

In the year ending June 2024, the violence and sexual offences crime rate in Hillingdon was lower than average for the Metropolitan Police area

Edit crime type

Violence and sexual offences

Update



Crime changes over time in Hillingdon and in the Metropolitan Police force area

In the quarter ending June 2024, the crime rates were:

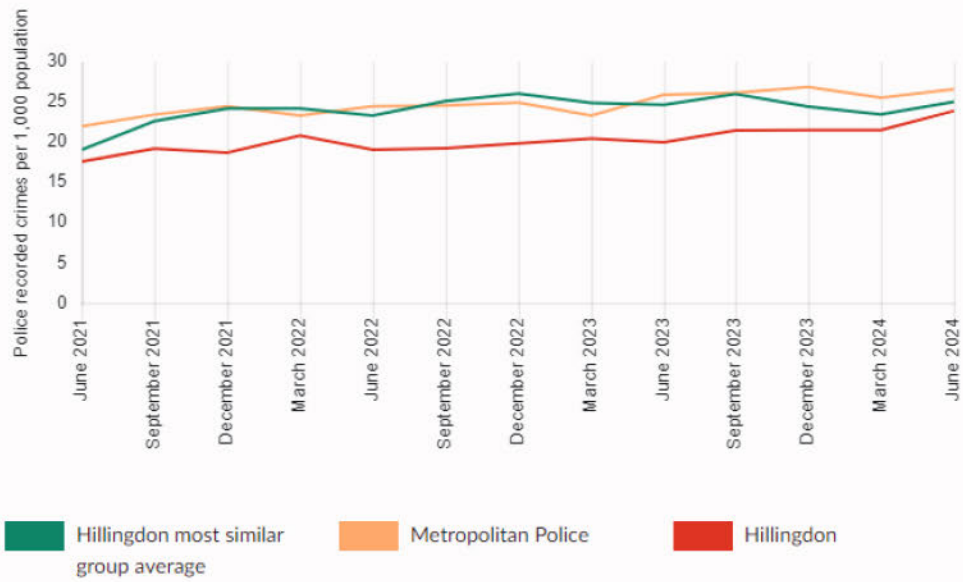
- up in Hillingdon
- up in the Metropolitan Police force area

compared with the corresponding quarter in 2023.

Edit crime type

All Crime ▼

Update



Appendix 10N

From: [Nick Semper](#)
To: [Mark Rose](#)
Cc: [Andzelika Szylle](#)
Subject: FW: New Premises Licence application - Mandala Restaurant & Lounge, West Drayton
Date: 21 January 2025 10:02:59
Attachments: [image001.png](#)
[image003.png](#)
[image004.png](#)
[image006.png](#)
[image008.png](#)
[image005.png](#)
[image010.png](#)
[285-24 Carter House, WEST DRAYTON - Statement of Truth Hayley GREEN - signed.pdf](#)

Good morning, Mark!

Last day for submissions...

1. I have 12 photos to send though, showing the nature and quality of the refurbishment, which I would respectfully ask you add to the bundle. These will be coming through, two at a time, due to their size.
2. I have a further statement to from Hayley GREEN add to the bundle, as attached.
3. Lastly, we have agreed to all the following conditions with the Police (as per the below email) and I have asked them to withdraw their Representation that in light of our acceptance of ALL their terms. Consequently please add this email to the bundle.

The precise Conditions agreed with the Police are:

“We are ever anxious to meet the expectations of the local Police Licensing Team, and find your suggested Conditions as amended following our liaison acceptable i.e.:

- ***The maximum number of persons accommodated at any one time within the premises shall not exceed 110 (the maximum capacity set by the Fire Risk Assessment, or other capacity limit ever revised by the Fire & Rescue Service)***
- ***A written dispersal policy will be implemented at the venue and be available to the Police and/or Local Authority upon request.***
- ***No patrons shall be admitted or re-admitted to the premises within 30 minutes of the applicable terminal hour except for patrons permitted to leave temporarily the premises to smoke.***
- ***No glass / glass bottles can be taken from the premises.***
- ***The bar areas must be regularly cleared of empty bottles and glasses.***
- ***Where door supervisors are employed, a register will be maintained and kept at the venue and made available to the Police and/or Local Authority upon request. It will include: Name of the SIA , SIA badge number, Time they start and finish.***

As we have acceded to your ALL requests regarding additional safeguards in the form of the above Conditions, we respectfully request that you withdraw your Representation on behalf of MetPol - as all your stated expectations have been met.”

Thank you for all your efforts in preparing this Hearing, and I look forward to meeting you at the Hearing on Friday.

Kind Regards

Nick SEMPER

Director

TL Guys Ltd

t/a The Licensing Guys

W: 01432 700024

M: 07890 105387

nick@thelicensingguys.com



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From: The Licensing Guys [Licensing]

Sent: Tuesday, January 21, 2025 9:36 AM

To: Licensing-XH@met.police.uk
[REDACTED]

Subject: RE: New Premises Licence application - Mandala Restaurant & Lounge, West Drayton

Dear PC Brown (Penny),

Thank you so much for engaging in this dialogue.

We are ever anxious to meet the expectations of the local Police Licensing Team, and find your suggested Conditions as amended following our liaison acceptable i.e.:

- The maximum number of persons accommodated at any one time within the premises shall not exceed 110 (the maximum capacity set by the Fire Risk Assessment, or other capacity limit ever revised by the Fire & Rescue Service)
- A written dispersal policy will be implemented at the venue and be available to the Police and/or Local Authority upon request.
- No patrons shall be admitted or re-admitted to the premises within 30 minutes of the applicable terminal hour except for patrons permitted to leave temporarily the premises to smoke.
- No glass / glass bottles can be taken from the premises.
- The bar areas must be regularly cleared of empty bottles and glasses.
- Where door supervisors are employed, a register will be maintained and kept at the venue and made available to the Police and/or Local Authority upon request. It will include: Name of the SIA , SIA badge number, Time they start and finish.

As we have acceded to your ALL requests regarding additional safeguards in the form of the above Conditions, we respectfully request that you withdraw your Representation on behalf of MetPol - as all your stated expectations have been met.

You may of course wish to attend the Hearing to answer specific questions from the Committee and/or Objectors, and if you do attend, we very much look forward to meeting you there.

Kind Regards

Nick SEMPER

Director

TL Guys Ltd

t/a The Licensing Guys

W: 01432 700024

M: 07890 105387

nick@thelicensingguys.com



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From: Penelope.Brown@met.police.uk <Penelope.Brown@met.police.uk> On Behalf Of [REDACTED]

Sent: Thursday, January 16, 2025 3:01 PM

To: The Licensing Guys [Licensing] <licensing@thelicensingguys.com>

Cc: [REDACTED] <[REDACTED]>

Subject: RE: New Premises Licence application - Mandala Restaurant & Lounge, West Drayton

Good Afternoon,

Apologies that it has taken so long to get back to you, it has been a very busy period.

We very much appreciate your willingness to discuss additional conditions.

Whilst we don't tend to use model conditions, as we like venues to propose conditions that they feel are appropriate for them, we are always happy to help advise. You may, for example, consider something along the lines of the following as appropriate:

- The maximum number of persons accommodated at any one time within the premises shall not exceed 100
- A written dispersal policy will be implemented at the venue and be available to the Police and/ or Local Authority upon request.

- No patrons shall be admitted or re-admitted to the premises after “ ? “ except for patrons permitted to temporarily leave the premises to smoke.
I think the time for last admittance should be reflective of the terminal time for licensable activities. Potentially half an hour before you intend to stop. I am aware that what has been proposed in the application may be reduced which is why I have inserted “?” for a time.
- No glass / glass bottles must be taken from the premises. The bar areas must be regularly cleared of empty bottles and glasses
- Where door supervisors are employed, a register will be maintained and kept at the venue and made available to the Police and/ or Local Authority upon request. It will include:
 - . Name of the SIA
 - . SIA badge number
 - . Time they start and finish

You may wish to propose further conditions or amendments, which we would be happy to consider.

Kind regards,
Penny

Penny Brown PC 3267WA
West Area Police Licensing Officer, Hillingdon (XH)
Metropolitan Police Service, West Area.
Uxbridge Station, 1 Warwick Place, Uxbridge, Middlesex, UB8 1PG
w: www.met.police.uk
e: Penelope.Brown@met.pnn.police.uk
e: Licensing-XH@met.pnn.police.uk

From: Butler David A - WA-CU <David.A.Butler@met.police.uk> **On Behalf Of** Licensing - XH
Sent: 24 December 2024 11:22
To: The Licensing Guys [Licensing] <licensing@thelicensingguys.com>
Cc: Brown Penny - WA-CU <Penelope.Brown@met.police.uk>; Mcphee Kirsteen A - WA-CU <Kirsteen.McPhee@met.police.uk>
Subject: RE: New Premises Licence application - Mandala Restaurant & Lounge, West Drayton
Attn PC BUTLER and PC BROWN

Thank you kindly for your email.

I will speak with my colleague, Pc Penny Brown and thereafter we are happy to discuss further in person or on a Teams call.

Wishing you and your team a Merry Christmas and we will speak in the New Year.

Kind regards.

Dave Butler.

PC Dave Butler

Hillingdon Police Licensing Officer – Community Hub

Phone 020 8246 1933 E-mail David.A.Butler@met.police.uk

Address Uxbridge Police Station, Warwick Place, UB8 1PG

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From: The Licensing Guys [Licensing] <licensing@thelicensingguys.com>

Sent: 24 December 2024 11:10

To: Licensing - XH <[REDACTED]>

Cc: licensing <[REDACTED]>

Subject: RE: New Premises Licence application [REDACTED] - Mandala Restaurant & Lounge, West Drayton
Attn PC BUTLER and PC BROWN

Dear Met Pol Licensing Officers,

Thank you very much for sight of this comprehensive briefing regarding this application, and the recent telephone conversation.

I fully appreciate that there has been some public concern voiced regarding this application, which will no doubt be resolved at any Licensing Sub Committee Hearing.

In the meantime, I would like to work with you to resolve your concerns regarding any additional Conditions which would assist in promoting the Licensing Objectives.

To that end, if you would be kind enough to draft up some appropriate suggestions from your preferred or model conditions in Hillingdon, I would be more than pleased to consider them.

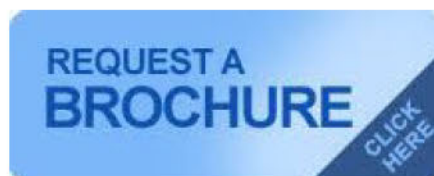
Have a very safe Christmas and New Year, Both.

Kind Regards

Nick SEMPER

Director

TL Guys Ltd
t/a The Licensing Guys
W: 01432 700024
M: 07890 105387
nick@thelicensingguys.com



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From: licensing <licensing@hillingdon.gov.uk>

Sent: Tuesday, December 24, 2024 10:42 AM

To: The Licensing Guys [Licensing] <licensing@thelicensingguys.com>

Subject: FW: New Premises Licence application - Mandala Restaurant & Lounge, West Drayton

Dear all

Please find attached comments received from the Police regarding the new premises licence application for Mandala Restaurant & Lounge, Carter House, Colham Mill Road, West Drayton.

Regards

Austen

Licensing Service

London Borough of Hillingdon
3S/08 Civic Centre
High Street
Uxbridge UB8 1UW
Tel: 01895 277433



From: [REDACTED] **On Behalf Of**
[REDACTED]
Sent: 23 December 2024 20:21
To: licensing <licensing@hillingdon.gov.uk>
Cc: [REDACTED]
Subject: RE: New Premises Licence application - Mandala Restaurant & Lounge, West Drayton

Good Evening Licensing,

Please find attached a representation from Police Licensing with regards to the new premises licence application Mandala Restaurant and Lounge.

Kind regards,
Penny

Penny Brown PC 3267WA
West Area Police Licensing Officer, Hillingdon (XH)
Metropolitan Police Service, West Area.
Uxbridge Station, 1 Warwick Place, Uxbridge, Middlesex, UB8 1PG
w: www.met.police.uk
e: Penelope.Brown@met.pnn.police.uk
e: Licensing-XH@met.pnn.police.uk

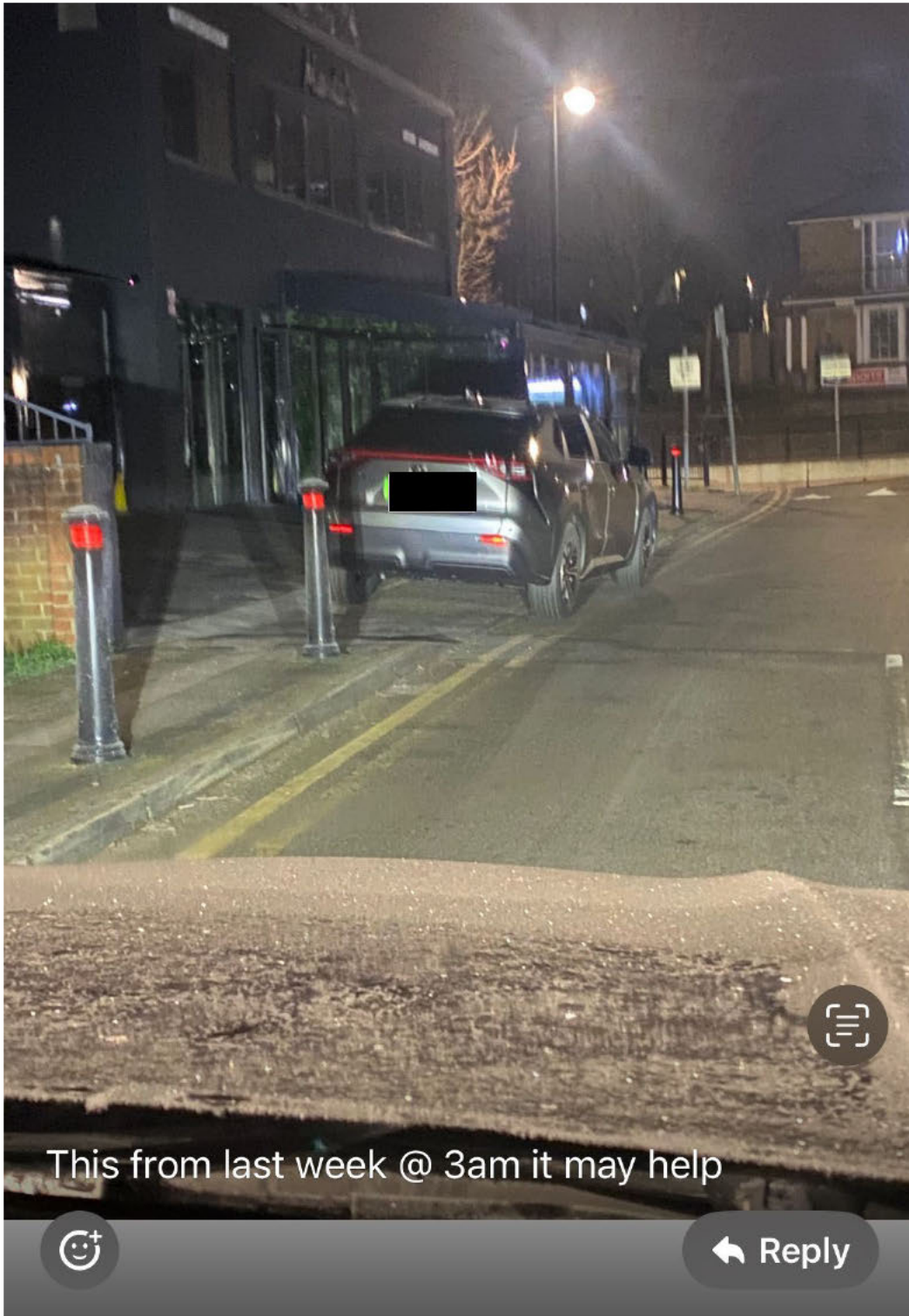
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17:43 📶 74

Simon *h* ⋮

17/01/2025, 16:58



😊 Reply

📄 ➡ ☆ 🗑️

Appendix 11E





Bit blurry but I've just taken this.



Reply

Appendix 11G



Appendix 11H

