ANIMAL WARDEN SERVICE
SDK ENVIRONMENTAL LIMITED
MANAGEMENT SUMMARY REPORT

Client Council	Report Type	SDK Reporting Officer	Period Covered by This Report
Hillingdon	**Annual**	**Sue Hurford**	**1st April 2024 - 31st March 2025**

Code	Reporting Criteria	Category Measured	Target	Results
1	Service Demand	Total Requests for Service In Hours Service Requests Out of Hours Service Requests	n/a	**183** **97** **86**
2	Seized Dogs to Kennels	Total Dogs to Kennels	n/a	**110**
3	Key Service Performance Indicators (KPI's)	Out of Hours Dog Collections / Seizures **Collected within 4 Hrs**	>95%	**95.62%**

Notes on Dog Seizures / Collections : On occasions, partner Vet Cinics / Police / Animal Charities or indeed some finders are satisfied with a greater than 4 hour repsonse/collection ETA and request this, as this gives dog owners greater chance of re-claiming dogs directly without becoming liable to fees and charges. This especially the case when dogs have Identification on their collars and or a microchip implant with valid up to date owner information recorded. The 4 hour KPI is and remains however a benefical service provision and performance indicator.

	Effective Re-homing Service for Unclaimed Stray Dogs **Number of dogs fit for rehoming, successfully Re-homed**	85.00%	**100.00%**

The successfully rehomed dogs result, does not include Section 1 dogs, dogs that have failed their temperament test or dogs that were to poorly or badly injured to save.

The figure includes all dogs that were fit for rehoming and were sucessfully rehomed.

The Data Input Sheet tab shows the number of dogs that have been PTS and the reason (temp test, health or S1).

Council Name	Hillingdon
Service	Dog Warden Service
Reporting Period	1st April 2024 - 31st March 2025

Reporting Months			
April 2024	July 2024	Oct 2024	Jan 2025
May 2024	Aug 2024	Nov 2024	Feb 2025
June 2024	Sept 2024	Dec 2024	Mar 2025

CRITERIA 1
Straying / Confined Dog Collections
Service Demand Analysis

Dog Collections	April 2024	May 2024	June 2024	July 2024	Aug 2024	Sept 2024	Oct 2024	Nov 2024	Dec 2024	Jan 2025	Feb 2025	Mar 2025	Total
Total Requests for Service	28	20	14	16	15	29	9	8	5	14	9	16	183
Aborted Service Requests	9	4	4	5	4	7	1	2	0	5	3	2	46
In Hours Service Requests	12	11	7	11	2	15	6	4	3	9	8	9	97
Out of Hours Service Requests	16	9	7	5	13	14	3	4	2	5	1	7	86
Direct RTO	2	2	1	1	2	5	0	4	2	2	0	3	24
Section 150's Issued	0	0	1	0	0	0	1	0	0	1	0	0	3
Total Dogs to Kennels	17	14	8	10	9	17	7	2	3	6	6	11	110

CRITERIA 2
Seized Dogs Kennel Outcome Report

Dogs Seized	April 2024	May 2024	June 2024	July 2024	August 2024	Sept 2024	45566	Nov 2024	Dec 2024	Jan 2025	Feb 2025	Mar 2025	Total	
Total Dogs to Kennels	17	14	8	10	9	17	7	2	3	6	6	11	110	
Total Dogs Rehomed	9	3	4	3	4	5	5	0	1	3	2	4	43	
Total Dogs Claimed from Kennels	4	6	2	5	3	5	2	2	2	2	4	6	43	
Total Dogs PTS	4	5	2	2	2	7	0	0	0	1	0	1	24	XL - 6, Temp - 17, Health - 1
Total Dogs Died in Kennels	0	0	0	0	0	0	0	0	0	0	0	0	0	
Total Dogs Seized by Police	0	0	0	0	0	0	0	0	0	0	0	0	0	

KPI's

Out of Hours Dog Collections / Seizures

Collected within 2.5 Hrs	117
Collected within 4 Hrs	14
Collected + 4 Hrs	6
Total	137
Target	>95%
Performance	95.62%

Effective Re-homing Service for Unclaimed Stray Dogs

Number of Unclaimed Dogs	43
Number of dogs fit for rehoming, successfully Re-homed	43
Target	85.00%
Performance	100.00%

Dogs Microchipped

Number of collections	137
Dogs Microchipped	25
Dogs not Microchipped	36
Dogs incorrectly microchipped	76
Target	100%
Performance	18%

XL Bully typing

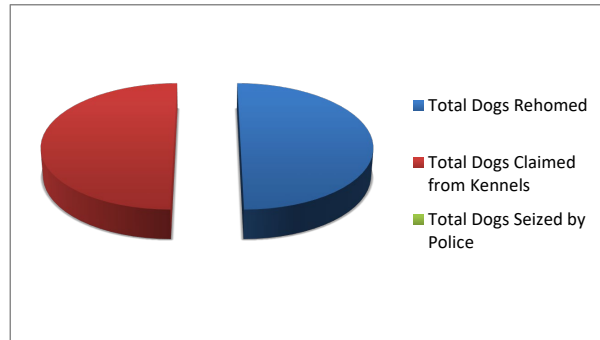|	
Number of dogs typed at collection point	17
Number of dogs deemed XL at collection point	6
Number of dogs typed as XL at kennels	7
Total number of XL Bully's	7

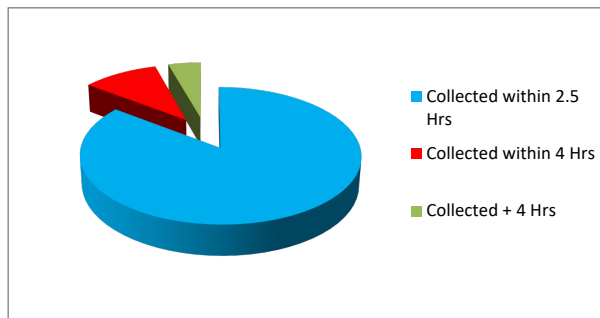Feb, Dog was claimed. Typed as XL by SDK but DLO typed as non XL

Total Dogs to Kennels	110
Total Dogs Rehomed	43
Total Dogs Claimed from Kennels	43
Total Dogs Seized by Police	0
Total Dogs PTS	24
Total Dogs Died in Kennels	0

Collected within 2.5 Hrs	117
Collected within 4 Hrs	14
Collected + 4 Hrs	6

Dogs Microchipped	25
Dog not or incorrectly microchipped	112