

Appendix 3

Draft Consultation and Engagement Plan



Draft Consultation and Engagement Plan Activity

Launch 10 week consultation after 31st October 2025

- Publish all related documents and survey on Consultation page of the website
- Ensure that printed documents are available on request
- Notify Private Landlords of the consultation and email consultation materials to landlord distribution list.

Maximise residents contributions

- Email consultation materials to customer engagement database
- Email consultation materials to residents associations and community groups
- Engage with residents who have complained about HMO's

Promote the consultation

- Regular social media posts
- Hillingdon People feature
- Website promotion
- Tenant/Leaseholder E-Newsletter

Stakeholder events

- A hybrid event to be arranged for residents
- A hybrid event to be arranged for Landlords and other Stakeholders

Close consultation 11th January 2026