

# RESIDENTS' SERVICES SELECT COMMITTEE - SAFER HILLINGDON PARTNERSHIP REPORT

<b>Committee name</b>	Residents' Services Select Committee
<b>Officer reporting</b>	Richard Webb, Director of Community Safety and Enforcement
<b>Papers with report</b>	Appendix 1 - London Fire Brigade Report Appendix 2 –MPS Report
<b>Ward</b>	All

## HEADLINES

As part of its statutory responsibility to undertake crime and disorder scrutiny, this report provides the Residents' Services Select Committee with reports from the Metropolitan Police Service and London Fire Brigade and an update on the work of the Safer Hillingdon Partnership, as the statutory community safety partnership for the Borough.

## RECOMMENDATION

**That the Residents' Services Select Committee notes the contents of the reports and asks questions in order to clarify matters of concern or interest in the Borough.**

## SUPPORTING INFORMATION

The Residents' Services Select Committee acts as a Crime and Disorder Committee as defined in the Crime and Disorder (Overview and Scrutiny) Regulations 2009 and carries out the bi-annual scrutiny of decisions made, or other action taken, in connection with the discharge by the responsible authorities of their crime and disorder functions.

### Witnesses

Supt. Priya Shome and Chief Inspector Ben Wright, MPS, and Daniel Johnson, Borough Commander for Hillingdon from the London Fire Brigade, will be attending the meeting to answer questions relating to crime in the Borough and the Policing response to that crime.

Richard Webb, Director of Community Safety and Enforcement will attend the meeting to answer questions relating to the Safer Hillingdon Partnership and the work of the Council to prevent and reduce crime.

### Supporting information

On the 29<sup>th</sup> of July 2025 the Safer Hillingdon Partnership met, and at this meeting the partnership reviewed and approved a draft Community Safety Strategy for the Borough. As the statutory community safety partnership for Hillingdon, the partnership is required to have a community safety strategy which sets out the community safety priorities and the partnership arrangements for working together to reduce crime, disorder and anti-social behaviour in the area.

To prepare this strategy and determine local priorities, a strategic assessment was undertaken and considered by the partnership. This assessment profiled crime and anti-social behaviour levels and

trends in recent years. In addition, a public survey was undertaken to provide insight into community perceptions of crime and anti-social behaviour and to seek resident and business views on the priorities for the partnership. Key data from the assessment and survey is included in the draft strategy.

The draft strategy was brought to this Committee for review in September 2025 and all comments were captured to ensure that this was reflected within the strategy. The draft strategy was then considered by the Council's Cabinet in October 2025, and it was agreed the strategy would go to public consultation. A further public consultation on the draft strategy was carried out and was formally launched on the 14 November 2025 and remained open until 29 December 2025, providing a six-week period for public feedback

The consultation feedback on the draft Community Safety Strategy revealed several recurring themes where residents expressed a strong desire for change. Many respondents felt the strategy broadly addressed key issues such as anti-social behaviour, violence reduction, and support for vulnerable groups. Following the conclusion of the consultation, the draft strategy was reviewed and amended to reflect comments received from residents, the Select Committee, and partner organisations. These amendments have ensured that the final strategy is comprehensive, robust, evidence-led, and responsive to local concerns. The final strategy was agreed by Cabinet on 19<sup>th</sup> February 2026 and adopted by Full Council on 26<sup>th</sup> February 2026.

To ensure that the Council is focussing activity on the priorities set out in the Community Safety Strategy, a partnership delivery plan has been developed. Officers have adopted a robust delivery plan which will serve as the operational framework for implementing the priorities outlined within the Community Safety Strategy. Each of the key themes within the plan will be assigned a Senior Responsible Officer (SRO). The plan defines the specific actions, timescales and responsibilities required to deliver against the priorities, while providing a structured mechanism for monitoring progress. The delivery plan will also track and evaluate outcomes, ensuring a clear and demonstrable linkage between the strategic objectives set out in Community Safety Strategy and the measurable improvements achieved within our communities. The progress against the delivery plan will be monitored through the Safer Hillingdon Partnership on a quarterly basis providing transparency, accountability and the opportunity for corrective action where necessary.

To support the delivery of the strategy and the delivery plan we have underpinned the approach with a specific focus on how the partnership uses data, insight and performance information to inform decision-making and drive improvement. Central to this has been close working with the Business Intelligence team to design and develop a robust data product that brings together and triangulates datasets from across key partner agencies, including children's services, probation, adult services, ASB and the police. All data has been aligned to the agreed strategic priorities, enabling a consistent and shared understanding of risk, demand and harm across the Borough. This integrated, multi-agency view allows the partnership to clearly identify where interventions are delivering the greatest impact, where outcomes are improving, and where additional focus, resource or system change may be required.

The use of hotspot mapping, trend analysis and pattern identification provides greater insight into both place-based and thematic issues, enabling the partnership to understand how issues are evolving over time, anticipate emerging risks and respond more proactively. This approach supports more targeted activity, better prioritisation of resources and a stronger focus on prevention and early intervention.

At the most recent Safer Hillingdon Partnership (SHP) in January 2026, this work was showcased through the presentation of an in-depth data driven quarterly picture, bringing together intelligence, performance and delivery information into a single, coherent and accessible product for partners

and stakeholders. This marked a significant step forward in the partnership's ability to support informed discussion and enable constructive challenge across agencies. Taken together, the delivery plan and data product provide the SHP with a robust, evidence-led quarterly framework for oversight, performance management and assurance.

This method enables a clear line of sight on progress against priorities, supports timely escalation of risk and underperformance, and strengthens exception reporting and accountability. Collectively, this approach enhances governance, supports continuous improvement and ensures the partnership is better equipped to respond to current and emerging challenges across the borough.

## Appendix 1 – LFB Report

The LFB carry out fire safety awareness around every interaction we have. Centrally, we have a proactive comms team who are regularly releasing messaging on both mainstream and social media around some of the key campaigns such as #chargesafe or other increasing trends we identify. This is supplemented by messaging on the side of fire engines which again, raises awareness amongst the public.

As part of the LFB's Community Risk Management plan, each watch and station must spend at least 12% of their time delivering prevention work which can include visits to the vulnerable, local schools, attendance at local fetes and events, joint days of action with other blue light partners or via home fire safety visits which look to target those most at risk. The Borough Risk Management Plan looks at the demographics of the Borough along with incident data to ensure a bespoke community safety strategy is developed and applied across Hillingdon. Each fire station within the Borough will then look to their individual risk areas and demonstrate their approach via their station delivery plan.

Hillingdon has an active Fire Cadet programme which is open to young people within Hillingdon between 12 – 17 Years old. The programme follows the school year and, in addition to other life skills, increases the awareness of fire safety and safety in general amongst those young people taking part.

January saw the annual Junior Citizens event which was organised and delivered by Officers and Firefighters in the Hillingdon Borough. The 3-week event held at Brunel University saw over 3000 year 6 pupils receive safety advice on Fire, Water, Internet, Cycle, Road, Knife Crime, Health and Transport. Feedback from schools attending is very positive, with the 8 scenarios being interactive and engaging, preparing the pupils for moving up to secondary school. There are 2 dedicated SEND sessions which means that everyone is able to experience this fantastic learning environment. Should, during any of our interventions with the community, we encounter fire setting behaviour amongst young people, we have a dedicated Juvenile Fire setters Intervention Scheme which specifically looks to address these behaviours.

The LFB data team have been supplying data to the GLA for some time for inclusion on the SafeStats data sharing platform. In addition to this and around data sharing protocols, I also share Borough specific data as part of my participation in the Safer Hillingdon Partnership group. As part of this group, I ensure the LFB actively support, as a public facing organisation, Hillingdon Council's strategies such as domestic abuse and violence against women and girls.

The LFB will always attend all fires and emergencies where we have a statutory responsibility to respond. The LFB has a dedicated and highly trained fire investigation team who work very closely with our colleagues in the MPS to ensure any incidents that are crime related are investigated thoroughly. I also work locally with MPS partners to ensure we jointly address identified risks as required. In addition to this, I have a visual audit strategy within the Borough which combines information received from Hillingdon around fly tipping and cross references this with our incident data to ensure we target possible deliberate fire locations and reduce the likelihood of them occurring.

I sit in on the Borough Resilience Forum including its sub working groups and actively play a part in the organising of exercising and training i.e. the power outage exercise hosted recently. I have also put forward Hillingdon Fire Station as the location to host the multi-agency resilience roadshow scheduled for May this year. To ensure risks are reduced amongst the many events in Hillingdon, I also sit on the safety advisory group.

The LFB will always attend any major incidents, and I have built up solid working relationships with MPS colleagues to ensure we can support them where required as they deal with crime related incidents.